

PROPOSED SETTLEMENT TERM SHEET
March 16, 2022

This is a non-binding proposal of terms and conditions of settlement between the City of San Antonio (the “City”), Erik Walsh,¹ and William McManus² (collectively, “Defendants”) and the Office of the Texas Attorney General (“the OAG”), to settle the Travis County Litigation³ and the Bexar County Litigation,⁴ subject to approval by the San Antonio City Council in its sole and absolute discretion.

To fully and completely resolve the Travis County Litigation and the Bexar County Litigation (the “Lawsuits”) and any claims that could have been brought under those Lawsuits, Defendants and the OAG (collectively, “the Parties”) will enter into a settlement agreement in accordance with the following terms:

1. In the settlement agreement, the City will agree that it does not have immunity from enforcement of the settlement agreement, and the Parties will agree that the presiding judge in the Travis County Litigation, Judge Meachum, will retain jurisdiction over the Travis County Litigation for twelve (12) months from the date the settlement agreement is fully executed and tendered, to oversee the implementation of the following terms of the settlement agreement:
 - (a) Not as admission of guilt and not for the purposes of paying any penalties, but to put an end to the costly and time-consuming Lawsuits, the City will tender to the OAG \$300,000.00 (the “Settlement Payment”).
 - (b) The Settlement Payment will be tendered not later than twenty-one (21) business days from the date a settlement agreement is fully executed and tendered to each party.
 - (c) The City will revise General Manual Procedure 618.11(A) and the Communication Protocol, as reflected in Exhibits A and B, attached hereto.
 - (d) The City will train the San Antonio Police Department (“SAPD”) on the revised General Manual Procedure 618.11(A) and the revised Communication Protocol. The City will provide copies of the PowerPoint training slides relating to General Manual 618.11(A) and the Communication Protocol to the OAG for review and approval, and the OAG will have fourteen (14) business days to comment on or request changes to the training slides.
2. The Parties agree that, if at any time, the OAG believes Defendants have not complied with the settlement terms set forth in Section 1(a)–(d) above, the OAG can file a Motion to Compel Enforcement of the Settlement Agreement, requesting the relief the OAG deems appropriate.
3. Within two (2) business days after implementation of each and every settlement term set forth in Section 1(a)–(d) above, the Parties agree to do the following:
 - (a) Defendants will file a certification of compliance in the Travis County Litigation and request a dismissal with prejudice in the Travis County Litigation; and

¹ In his Official Capacity as City Manager for the City of San Antonio.

² In his individual and Official Capacity as Chief of the San Antonio Police Department.

³ *Ken Paxton, in his Official Capacity as Attorney General of Texas v. William McManus, in his Official Capacity as Chief of the San Antonio Police Department; City of San Antonio; and Erik Walsh, in his official capacity as City Manager of City of San Antonio*, Cause No. D-1-GN-18-007133, pending in the 345th District Court of Travis County, Texas (the “Travis County Litigation”).

⁴ *Ken Paxton, in his Official Capacity as Attorney General of Texas v. William McManus, in his Official Capacity as Chief of the San Antonio Police Department*; Cause No. 2021-CI-00942, filed in the 45th Judicial District of Bexar County, Texas (the “Bexar County Litigation”).

CONFIDENTIAL COMMUNICATION PURSUANT TO TEX. R. EVID. 408

- (b) the OAG will file a notice of nonsuit with prejudice in the Bexar County Litigation and a voluntary dismissal with prejudice in the Bexar County Appeal⁵ (collectively, the “Dismissal Documents”).
4. The settlement agreement will contain a broad-form release, releasing Defendants from any and all claims of alleged violations of Subchapter C of Chapter 752 of the Texas Government Code including, without limitation, known or unknown claims and claims that could have been brought in the Lawsuits, up to the date the settlement agreement is fully executed and tendered to each party.
 5. The Parties acknowledge and agree that the settlement agreement is a compromise and settlement of disputed matters, and that neither the settlement agreement nor the furnishing of consideration under the settlement agreement shall be deemed or construed at any time for any purpose as an admission of any liability or responsibility for any wrongdoing of any kind by any Defendant, including any violation of Subchapter C of Chapter 752 of the Texas Government Code. The OAG agrees that it shall not be deemed to have prevailed in any respect against any Defendant for the purpose of an attorney’s fee award, prevailing party costs, or for any other purpose, and that attorney’s fees and costs incurred by the Parties with respect to the settlement thereof are to be borne by the party incurring same.
 6. The Parties will not initiate contact with media until after the San Antonio City Council has approved the terms of this settlement in an open meeting, provided no party shall be prohibited from responding to any media or third-party reports or inquiries.
 7. By March 18, 2022, the Parties will jointly request the Court continue the March 28, 2022 trial date in the Travis County Litigation, with the express agreement that, if a settlement is not reached by April 29, 2022, the Parties will notify Judge Meachum requesting that that trial be reset to July 2022, or as soon as practicable thereafter for Judge Meachum. The Parties agree that neither party will request that the Bexar County Litigation be tried prior to the Travis County Litigation.
 8. The City agrees further that it will not change the revised language in General Manual Procedure 618.11(A) or the Communication Protocol—as addressed in Section 1(c) above and set forth in Exhibits A and B, attached hereto—absent a change in the law or a court order.
 9. Each party will provide any necessary documents to effectuate the terms of the settlement.

This document is intended to summarize the material terms of settlement and is not inclusive of all terms to be included in a settlement agreement, a draft of which will be provided by Defendants’ counsel to the OAG. This term sheet represents the negotiations between the Parties and shall be considered a confidential settlement communication made under Texas Rule of Evidence 408.

⁵ *Ken Paxton, in his Official Capacity as Attorney General of Texas (Appellant) v. William McManus, in his Official Capacity as Chief of the San Antonio Police Department (Appellee)*; Cause No. 04-21-00547-CV, pending in the Court of Appeals for the Fourth District of Texas (the “Bexar County Appeal”).

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AGREED:

Lead Counsel for the Office of the Texas
Attorney General


Eric A. Hudson _____ Date

Lead Counsel for the City of San Antonio
and Erik Walsh, in his Official Capacity as
City Manager of the City of San Antonio

 3/17/22
Steve McConnico _____ Date
with permission - Kluw

Lead Counsel for Chief McManus,
individually and in his Official
Capacity as Chief of the San Antonio
Police Department

 3/17/22
Donna K. McElroy _____ Date

Exhibit

A



**SAN ANTONIO POLICE DEPARTMENT
GENERAL MANUAL**



Procedure 618 – Racial/Bias Profiling/Immigration Policy

Office with Primary Responsibility:	PSC, PNC	Effective Date:	September 19, 2018
Office(s) with Secondary Responsibilities:	TEC, FCD, IDC, COS, CIA	Prior Revision Date:	Sept. 1, 2017
Forms Referenced in Procedure:	SAPD Form #2-2 SAPD Form 2-3 SAPD Form #200-OR SAPD Form #87-J15 SAPD Form #24-1A SAPD Form #2055 GCD	Number of Pages:	8
		Related Procedures:	508

.01 INTRODUCTION

This procedure reaffirms the San Antonio Police Department’s commitment to unbiased policing in all its encounters between officers and any persons; and to establish procedures to ensure public confidence and mutual trust through the provision of services in a fair and equitable fashion; and to protect our officers from unwarranted accusations of misconduct when they act within the dictates of Department policy and the law.

.02 POLICY

- A. It is the policy of the San Antonio Police Department to provide equal protection to all citizens. Toward this end, police officers employed by the San Antonio Police Department are strictly prohibited from engaging in racial/bias profiling in any aspect of law enforcement-initiated actions.
- B. Police Officers shall not use race, national origin, citizenship, religion, ethnicity, age, gender, gender expression, gender identity, sexual orientation, or physical or mental disability for a law enforcement-initiated action, except to determine whether a person matches a specific description of a particular suspect.

.03 TERMINOLOGY (For specific use within this procedure, see Glossary)

Field Contact	Gender Expression	Gender Identity	Interview
Law Enforcement-Initiated Action	Motor Vehicle Stop	Pedestrian Stop	Probable Cause
Racial/Bias Profiling	Reasonable Suspicion	Search	Stop and Frisk

.04 RESPONSIBILITIES

- A. Each officer has a responsibility for preventing racial/bias profiling. Officers must remain customer-oriented, while also considering their safety and the safety of others. Officers should:
 1. Extend a customary greeting to each person they stop or detain;
 2. Identify themselves by name;
 3. Explain the reason for the stop or detention;
 4. Afford the person the opportunity to provide their explanation of their behavior;
 5. Politely ask for the person’s identification; and
 6. Remain courteous and project a professional demeanor during the interview or questioning.
- B. Officers shall refrain from participating in or encouraging any actions or statements which could be perceived as racial/bias profiling. They must document the law enforcement-initiated action and report any acts or perceived acts of racial/bias profiling in accordance with Subsection .05B of this procedure.



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- C. Each officer is responsible for assisting in the prevention of racial/bias profiling by the following actions:
1. Officers making custodial/non-custodial arrests shall base the arrests on probable cause supporting the elements of the offense and not on racial/bias profiling.
 2. Officers conducting a lawful detention, including stop and frisks, shall base the lawful detention on reasonable suspicion at the time of the stop and not on racial/bias profiling.
 3. Officers conducting field contacts (interviews) shall do so in accordance with GM Procedure 508, *Field Contacts*.
 4. Officers shall refrain from participating in or encouraging any actions or statements which could be reasonably perceived as racial/bias profiling.
 5. Officers shall report any acts of racial/bias profiling in writing to their immediate supervisor.
- D. Supervisory officers shall monitor the actions of the officers under their command to ensure racial/bias profiling does not occur and is not condoned. Supervisors shall:
1. Take immediate and appropriate remedial action whenever they observe, or are made aware of, any racial/bias profiling.
 2. Immediately document any complaint or observed incident of any acts or perceived acts of racial/bias profiling in accordance with Section .05.
 3. Immediately submit all reports of racial/bias profiling through their chain of command to their Division Commander.

.05 COMPLAINT PROCESS

- A. The San Antonio Police Department will accept and investigate all complaints from any person who believes he/she has been stopped or searched based on racial/bias profiling. No person shall be intimidated, coerced, or discouraged in any manner from filing a complaint, nor discriminated against because he/she filed such a complaint.
- B. Any Officer who receives an allegation of racial/bias profiling, including the officer who initiated the stop, shall immediately report the allegation of racial/bias profiling to his/her immediate supervisor.
1. The Officer shall also document the allegation in writing on SAPD Form #2-2, *Incident Report*.
 2. The incident report shall include the nature of the complaint or allegation along with the name, address and telephone number of each complainant and witness.
 3. After the incident, the report shall be immediately completed and given to the Officer's supervisor.
 4. The Officer shall also explain to the complainant the Department's process for filing a complaint with the Internal Affairs Unit.
 5. If the complainant request to speak with a supervisor, the Officer shall immediately notify a supervisor of the request.
- C. Supervisory officers addressing racial/biased profiling complaints shall:
1. Immediately notify the Section Commanders or Unit Directors of any cases where an officer is involved in allegations of serious misconduct or suspected criminal activity;



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2. Immediately contact and interview the complainants;
 3. Refer the complainants to the Internal Affairs Unit to initiate formal complaints;
 4. Interview and obtain written reports from the subject officers of the complaints. Officers who are the subject of the complaint shall submit their written reports on SAPD Form #200-OR, *Officer's Response to a Complaint*;
 5. Obtain necessary information, which assists in the evaluation of the complaints;
 6. Prepare preliminary complaint investigation packets including the information provided by the complainants, witnesses, the officers' reports, and the supervisors' reports;
 7. Supervisors will not enumerate or make recommendations as to the specific rule, regulation, policy, or procedure violated, nor will they make a recommendation as to punishment. Supervisors will only recommend either no disciplinary action is necessary or the complaint should be forwarded to the Internal Affairs Unit for further investigation;
 8. Route the preliminary complaint investigation packets through the chain of command to their Division Commander.
 9. The Division Commander shall route the completed complaint investigation packet to the Internal Affairs Unit.
- D. The Internal Affairs Unit investigates all complaints of racial/bias profiling against officers. The Internal Affairs Unit presents the findings of all formal complaint investigations of racial/bias profiling to the Chief's Advisory Action Board. The complainants will receive written notification advising them of the final disposition of their complaint.

.06 TRAINING

The Department shall be responsible for providing training to all officers in racial/bias profiling to emphasize the need to respect the rights of all citizens to be free from unreasonable government intrusion or law enforcement-initiated action. This training shall include:

- A. Cadet Training;
- B. Annual In-Service Training;
- C. Input from those classes of persons identified in this policy in development of curriculum;
- D. Incorporation of the TCOLE Curriculum; and
- E. Specific lesson plans for Patrol Officers, Supervisors, FTOs, etc.

.07 DISCIPLINARY ACTIONS

- A. The SAPD considers racial/bias profiling a serious form of officer misconduct. The Department shall take direct and immediate actions to prevent such behavior, and to remedy all reported instances of racial/bias profiling.
- B. Officers who are found to have engaged in racial/bias profiling will be subject to appropriate corrective action including, but not limited to, referral to the Officer Concern Program, and/or discipline such as discharge or criminal actions.



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.08 DATA COLLECTION

- A. Racial Profile data must be collected on the **operator of any motor vehicle** stopped for an alleged violation of a law or ordinance. Officers who initiate a motor vehicle stop, which does not result in the production of an Incident or Offense report, shall document such occurrence by submitting one the following forms:
1. Traffic citation;
 2. Traffic warning citation;
 3. Field Interview (Form 2-3);
 4. DWI report (Form 24-1A); or
 5. Gang Contact Data Sheet (Form 2055-GCD).
- B. The above forms are designed for the primary purpose of law enforcement; however, they have been modified to comply with governmental mandates on racial/bias profiling. As such, they must be filled-out correctly, completely, and on a timely basis.
- C. Profile Data shall be filled out only once for each individual (**operator of motor vehicle only**). If a traffic citation or warning citation is the only documentation of the motor vehicle stop, the information shall be included on the citation. If an Incident Report, Offense Report, Field Interview, DWI Report, or Gang Form is written, the profile data should go on the report or form and not on the citation.
- D. Officers making motor vehicle stops requiring racial profile data collection on the citation must complete the following boxes on the citation for the **operator of the motor vehicle**:
1. Box A1 – Location of Profile Data
 - a. 0 – *Profile data on citation*
 - b. 1 – *Profile data on report* (case # required)
 2. Box A2 – Race/Ethnicity known prior to detention
 - a. 0 – *NO*
 - b. 1 – *YES*
 3. Box A3 – Race/Ethnicity
 - a. 1 – *White*
 - b. 2 – *Black*
 - c. 3 – *Hispanic*
 - d. 4 – *Asian/Pacific Islander*
 - e. 5 – *Native American*
 - f. 6 – *Middle Eastern/East Indian*



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4. Box A4 – Initial reason for the stop
 - a. 0 – *Traffic law violation*
 - b. 1 – *Other law violation*
 - c. 2 – *Dispatched – with vehicle description*
 - d. 3 – *Dispatched – with officer initiated stop*
 - e. 4 – *Field contact*
 - f. 5 – *Suspicious conduct*

5. Box A5 – Search

- a. 0 – *None*
- b. 1 – *Consent*
- c. 2 – *Non-consent*

6. Box A6 – Reason for search

- a. 0 – *N/A*
- b. 1 – *Contraband/evidence in plain view*
- c. 2 – *Probable cause*
- d. 3 – *Reasonable suspicion*
- e. 4 – *Vehicle towed*
- f. 5 – *Arrest*

7. Box A7 – Contraband or evidence

- a. 0 – *None*
- b. 1 – *Yes See report** (case # required)*

****** *If the answer to this question is “yes,” a report needs to be written and the profile data should go on the report and not on the citation.*

8. Box A8 – Custodial Arrest Made

- a. 0 – *No*
- b. 1 – *Yes See report** (case # required)*

****** *If the answer to this question is “yes,” a report needs to be written and the profile data should go on the report and not on the citation.*



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- E. Officers making motor vehicle stops requiring racial profile data collection on a form other than a traffic or warning citation shall fill out the report completely, listing the following information in the appropriate boxes for the **operator of the motor vehicle**:
1. Race/Ethnicity known prior to detention
 - a. 0 – *NO*
 - b. 1 – *YES*
 2. Reason for stop
 - a. 0 – *Traffic law violation*
 - b. 1 – *Other law violation*
 - c. 2 – *Dispatched – with vehicle description*
 - d. 3 – *Dispatched – with officer initiated stop*
 - e. 4 – *Field contact*
 - f. 5 – *Suspicious conduct*
 3. Search
 - a. 0 – *None*
 - b. 1 – *Consent*
 - c. 2 – *Non-consent*
 4. Reason for search
 - a. 0 – *N/A*
 - b. 1 – *Contraband/evidence in plain view*
 - c. 2 – *Probable cause*
 - d. 3 – *Reasonable suspicion*
 - e. 4 – *Vehicle towed*
 - f. 5 – *Arrest*
 5. Custodial Arrest Made
 - a. 0 – *No*
 - b. 1 – *Yes – Violation of Penal Code*
 - c. 2 – *Yes – Violation of Traffic Law*
 - d. 3 – *Yes – Violation of Ordinance*



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- e. 4 – *Yes – Warrant*
- f. 5 – *Yes – Other Law Violation*

6. Citation Issued

- a. 0 – *None*
- b. 1 – *Written warning*
- c. 2 – *Written traffic citation*
- d. 3 – *Misdemeanor citation*

7. Contraband or evidence

- a. 0 – *None*
- b. 1 – *Drugs/Paraphernalia*
- c. 2 – *Money*
- d. 3 – *Firearm*
- e. 4 – *Knife/Edged Weapon*
- f. 5 – *Other Weapon*
- g. 6 – *Alcohol/Tobacco*
- h. 7 – *Stolen Property*
- i. 8 – *Other*

F. Failure by an officer to document a traffic or pedestrian stop; field contact; or any other officer-initiated interaction, as required by this procedure, shall not constitute prima facie evidence of racial profiling.

.09 PUBLIC INFORMATION

- A. The Department shall be responsible for providing public information relating to the agency's efforts to comply with government mandates on racial/bias profiling. This will include public education relating to the agency's complaint process. Avenues for this information may include the distribution of the San Antonio Police Department Internal Affairs Unit pamphlets and News/Press releases.
- B. It is the responsibility of the Police Media Services Detail to ensure copies of news articles, educational stories, and videos relating to racial/bias profiling are annually maintained to provide documentation of this Department's commitment to educating the public.

.10 ANNUAL ANALYSES AND REPORTING

- A. All racial/bias information required to be collected in accordance with Article 2.133 of the Code of Criminal Procedure must be compiled and analyzed annuall



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B. In accordance with Article 2.134 of the Code of Criminal Procedure, the previous year's information collected on racial/bias profiling must be submitted to the governing body of the City of San Antonio and to the Texas Commission on Law Enforcement (TCOLE) by March 1st of each year.

.11 IMMIGRATION POLICY

A. ~~National Origin, immigration status, ethnicity or race are not a basis for an arrest and officers will not base any arrest on those factors.~~

Deleted: Officers will not refer persons to Immigration and Customs Enforcement (ICE) unless the person has a federal deportation warrant.

1. The San Antonio Police Department, in conjunction with other entities, will assist crime victims and witnesses in obtaining U-Visas. The U-Visa is an immigration benefit that can be sought by victims of certain crimes who are currently assisting or have previously assisted law enforcement in the investigation or prosecution of a crime, or who are likely to be helpful in the investigation or prosecution of criminal activity.
2. Arrested persons will have their identities verified by Bexar County Deputies at the Bexar County Jail. Decisions regarding deportation are not/will not be made by SAPD officers.
3. Officers do not conduct background checks on everyone they encounter.

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B. Officers will verify identification and perform a background check on people to whom they are issuing a citation, legally detaining, arresting, or processing for magistration.

1. Officers may take into custody any person who cannot provide valid identification or sufficient information for an officer to confirm the person's identity.
2. Valid identification includes, but is not limited to, state identification cards, driver's license, government IDs such as passports or military ID. The "Matricula Consular," issued by the Mexican Consulate, will also be considered an acceptable form of identification.
3. Once identity has been confirmed, officers will decide whether to release a person who is being detained who is either a witness or the recipient of a citation, or based on probable cause, arrest the person.

C. Officers will not detain and/or arrest an individual based on the fact or suspicion that they are in the United States illegally.

1. The enforcement priorities of the San Antonio Police Department are to protect public safety and foster community trust. The priorities do not include asking individuals for proof of citizenship or legal residency.
2. Officers may not inquire into the immigration status of a victim of or witness to an alleged criminal offense unless the officer determines that the inquiry is necessary to:
 - (1) investigate the offense; or
 - (2) provide the victim or witness with information about federal visas designed to protect individuals providing assistance to law enforcement.
3. Officers are authorized to arrest persons based on probable cause that a crime has been committed. Immigration status alone is not probable cause for an arrest.

4. Officers having reasonable suspicion that a person or persons may be a victim or suspect in human trafficking will immediately notify a supervisor and the appropriate follow-up unit, and will handle matter in accordance with GM Proc. 713, *Human Trafficking*.

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D. Consistent with other procedures outlined in this General Manual, officers are authorized to communicate with federal agents regarding suspected human smuggling or trafficking cases.

Exhibit B

SAPD Communication Protocol Human Smuggling or Trafficking Incident

In responding to a potential human smuggling or trafficking incident, the San Antonio Police Department (SAPD) may determine that undocumented persons are potential witnesses to the offense. The protocol for handling this type of situation follows:

If a San Antonio Police Officer is dispatched to or arrives at a scene involving an investigation of human smuggling or trafficking, whether state or federal, then the investigation constitutes a "Police Incident" under the General Manual due to heightened community interest. As a result, the Command Notification process will be initiated and will be as follows:

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1. Notifications within SAPD chain of command (Proc. 314 – Command Notification):
 - (a) Any officer dispatched to or finding a scene involving human smuggling or trafficking will immediately request a Supervisory officer to respond to the scene.
 - (b) The Supervisor-In-Charge is responsible for notification of the appropriate command personnel, ultimately resulting in notification to a Deputy Chief, or if unavailable, an Assistant Chief.
 - (c) Notification to the Chief of Police as appropriate.
2. Notifications to SAPD Investigative personnel:
 - (a) The reporting officer is responsible for notifying the assigned follow up unit (Special Victims or Night CID), either by direct call or through the dispatcher.
 - (b) In the notification the reporting officer will provide the following information if available:
 - Type of the vehicle or vehicles involved
 - Approximate number of individuals involved
 - Approximate number of children/minors
 - General description of the scope and nature of medical attention required for the individuals involved.

3. Notification of the Department of Homeland Security, Homeland Security Investigations (HSI):

- (a) The initial notification should be made by the assigned follow up unit personnel to the HSI San Antonio duty agent by contacting the National Law Enforcement Communication Center (Call Sign: C-100) at (1-800-973-2867). If contact with the primary duty agent is unsuccessful, the back-up agent should be requested. In the unlikely event that both agents are unavailable, the follow up unit may contact HSI management through contacts provided by HSI. Follow up unit personnel should advise the duty agent of the following:
 - The type of incident and the need for federal investigative resources
 - Approximate number of individuals involved
 - Type of the vehicle or vehicles involved
 - Approximate number of children/minors
 - General description of the scope and nature of medical attention required for the individuals involved.

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- (b) Nothing in this Communication Protocol prohibits any SAPD Officer from communicating with ICE (which includes HSI and ERO) about a Police Incident.
- (c) The HSI duty agent will pursue all potential federal criminal violations against the human smugglers/traffickers. If HSI determines there are no criminal charges

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to be pursued, HSI will coordinate with ICE Enforcement and Removal Operations (ERO) for any administrative action deemed appropriate.

- (d) The HSI duty agent will coordinate with other stakeholders and federal authorities, including arranging transportation for suspects, victims and witnesses and mobilizing investigative resources.
 - (e) If assistance is requested by an HSI agent, SAPD personnel will assist as reasonable or necessary and, at the discretion of the Chief of Police or Deputy Chief, offer to conduct the investigation jointly with HSI.
 - (f) Unless HSI investigators clearly state that HSI will lead the investigation, SAPD personnel will conduct the investigation as a Police Incident under SAPD procedures, for filing with the Bexar County District Attorney's Office.
4. Notification of the Office of the Chief:
- (a) Communications Unit personnel notified of a Human Smuggling or Human Trafficking Incident will immediately notify the designated personnel assigned to the Office of the Chief.
 - (b) Follow up unit personnel assigned to a Human Smuggling or Human Trafficking Incident will ensure notification of the designated personnel assigned to the Office of the Chief.
5. Notification to City's Immigration Liaison
- (a) The Office of the Chief is responsible for notifying the City's Immigration Liaison.
6. Notification to Social Service agencies
- (a) The City's Immigration Liaison will notify Catholic Charities (773-678-2377) and RAICES (202-459-1977/210-544-7811).
 - (b) Among other services, these agencies can provide aid and assistance to undocumented persons who are not arrested.

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