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January 10, 2023

The Honorable Louis DeJoy  
Postmaster General  
United States Postal Service  
475 L'Enfant Plaza, S.W.  
Washington, D.C. 20260

Dear Postmaster General DeJoy:

I am writing to express great concern regarding the increase of theft from mailboxes in the New York City area. Over the past several months my office has received numerous complaints from constituents who have experienced theft of financial documents—such as checks, credit cards, and banking statements—from USPS mailboxes.

As you can imagine, theft of these documents concerns our constituents because personal information can be used to facilitate identify theft and other crimes—like deed theft. Just this December 2022, my office indicted five members of a deed theft ring for allegedly stealing three homes worth more than \$1 million in total from elderly, vulnerable homeowners. Crimes like these often begin with theft of mail addressed to or sent by USPS customers.

I have been made aware that USPS personnel have been working with local authorities to investigate these crimes, however, the problem seems to be unabated. I am asking that your office redouble its efforts in combatting mailbox theft through investigation and public education. I have directed the Chief of Investigations from my office to assist your personnel in their efforts; please do not hesitate to contact Chief Oliver Pu-Folkes at 212-416-6175 if your staff require our assistance.

Thank you for your attention to this important matter. I look forward to your response.

Sincerely,

Letitia James