

# CHILD CARE SERVICES



Every April in America, we take an annual observance to raise awareness of childhood abuse around the country and — a promise to prevent it. Whether we are donating our time as an advocate or sharing our ideas with those around us, we can all play pivotal roles in doing something that enhances the lives of children and young people everywhere.

Healthy childhood development means a successful and engaged community. It means children who do not have to be familiar with the devastating aspects of life like abuse and maltreatment — the things that potentially prevent them from developing into happy adults worthy of thriving.

Founded in 1972, the national nonprofit Prevent Child Abuse America is an organization with chapters in all 50 states. This April 2023, they are building on the success of last year's abuse prevention campaign while they work to deepen their message. This year's theme is "Building Together: Prevention in Partnership."

To provide some additional insight on this year's theme, the focus is recognizing that all community members have a role in ensuring children have positive experiences and families have the resources they need when they need them, well before they are in crisis. Child abuse and neglect are preventable, and all communities benefit when children and families are well supported.

# Pandemic Relief

## CHILD CARE SUPPORT EXTENDED!



Oklahoma Human Services is excited to announce the extension of some valuable child care supports afforded through federal pandemic relief funds.

### **Through Sept. 2023, Oklahoma Human Services will continue to:**

- Cover 100% of family co-pays.
- Offer free child care for designated essential workers, including child care professionals.
- Offer to pay relatives to provide in-home child care for designated essential workers. The platform will not be available after Sept. 2023.
- Offer Stabilization Grants, including a doubled payment amount and an additional percentage increase based on the program's new star rating for the final two cycles.
  - Cycle 8 opens April 1 and closes April 30, 2023.
  - Cycle 9 opens July 1 and closes July 31, 2023.
  - See the grants page for more information!

### **Through Sept. 2024, Oklahoma Human Services will continue to:**

- Add \$5 per child, per day to subsidy rates based on attendance.
- Pay for 11 absent days.
- Cover 50% of family co-pays.
- Offer free child care for child care professionals.
- Pay full time days for school age children even when they only attend part time.

Thank you for continuing to support your community by offering safe, quality early childhood education environments for our littlest Oklahomans.



# PROVIDERS!

## ***Please help us recognize our employees!***

As a division, Child Care Services LOVES to recognize our employees! While we can all agree it is nice to be recognized by our peers, many times it means so much more when it comes from YOU, our providers. Truth is, many of our employees' good deeds are often only seen and known by YOU!

Please click here <https://bit.ly/ProvidersPositiveStatements> or on the image below to share something positive about a **specific employee of CCS** (Licensing Specialist or anyone you have had a positive experience with). You may submit multiple times!



***Thank You***

# GRANTS UPDATES

## The Quality & Stabilization Grant

WHAT: Cycles 7 - 9 Quality & Stabilization Grant  
WHEN: Cycle 8 opened April 1st and closes April 30  
WHY: Quality & Stabilization Support  
WHO: ALL PROVIDERS!

APRIL PAYMENTS  
WILL BE SENT  
OUT BY CHECKS  
IN THE POSTAL  
MAIL

### **Additional Information**

Cycles 7-9 offers a doubled payment amount and an additional percentage increase based on the program's new star rating on January 1, 2023.

*Examples:*

- A Five Star Home with a capacity of 7 will receive the doubled base amount of \$6,000 + 175% increase = \$16,500.
- A Five Star Center with a capacity of 50 will receive the doubled base amount of \$22,000 + 175% increase = \$60,500.

As our finance department works to process the payments, be sure to check your emails (and spam folder) for communication from the Oklahoma Human Services Child Care Services Team. You may also check the status of your application here: <http://okdhs.org/childcaregrants>

## The Workforce Support Grant

WHAT: Bonus Payment for Child Care Staff  
WHEN: **LAST** CYCLE 4 opened April 1, 2023 and closes **May 15, 2023**  
WHY: Child Care Staff Retention & Recruitment Support  
WHO: Child care employees working in a permitted or licensed program

DEADLINE  
EXTENDED!!

### **Home Address in the Registry Must be Current!**

Workforce debit cards are mailed to the HOME ADDRESS the participant has listed in their Oklahoma Registry individual account. Participants can update their HOME ADDRESS by logging into their Registry account and updating their Personal Information. If there is a statement in the account that says, READ ONLY, they should complete <https://bit.ly/CECPDParticipantUpdateForm> and email to [cecpd@ou.edu](mailto:cecpd@ou.edu).

Participants who are currently active on the Wage Supplement and/or Stipend program AND need to update their HOME ADDRESS must complete <https://bit.ly/IndividualSupplierRegistrationForm> and email [stipendandwage@ou.edu](mailto:stipendandwage@ou.edu)

If you have any questions regarding the payment, please email [cecpdfinance@ou.edu](mailto:cecpdfinance@ou.edu)

### ATTENTION

The CCS Call Center  
will be closed on  
April 27th & 28th!

Got questions? Call our dedicated  
Grant Support Child Care Services Call Center  
Monday-Friday, 9:00 am- 4:00 pm  
Phone #(405) 521-6177  
[ChildCareGrantsHelp@okdhs.org](mailto:ChildCareGrantsHelp@okdhs.org)





# NAC

National Administrator  
Credential

## The NAC Scholarship Application has **closed**

Child Care Services previously offered child care program directors the National Administrators Credential (NAC) scholarship through the Scholars for Excellence in Child Care program. This program was so successful all available NAC scholarships have been awarded! Please do not continue to contact the scholars program about applying.



**QRIS**  
Quality Rating and  
Improvement System

**Quality Care for Every Child!**

Click the below link to apply for The Stars Program (QRIS), view application videos, request a coach or find your Stars Outreach Specialist.

<https://bit.ly/QRISFlyer2023>

# Conferencia Hispana 2023

Click here to  
see the brochure



SEPARA TU LUGAR !

Mayo 20, 2023  
Renaissance Waterford OKC Hotel  
RSVP – 405-942-4179  
kgarcia@okschoollreadiness.org







## Need help with the Provider Web?

Contact Conduent for Technical Assistance and Password Problems at 1-800-647-8533. You can also request POS machine and Provider Web manuals from Conduent at 1-800-647-8533.

Use our online handbook for more information including a 'Who to Contact' Section J:

<https://childcarehandbook.oucpm.org/section-j/>

The screenshot shows the Oklahoma Provider Web login interface. On the left, there is a blue sidebar with the 'EBT Oklahoma Provider Web' logo and a small image of an Oklahoma state card. The main content area has a header with a photo of a smiling woman and child, followed by the title 'Oklahoma Provider Web'. Below this is a login section with fields for 'User ID', 'Password', and 'OKDHS Staff Only', a 'LOGIN' button, and a 'Forgot Password?' link. A red error message states 'ERROR: User with login not found.' To the right of the login section is a list of links: www.okdhs.org, OKDHS Rate Schedule, OKDHS Manual Claim form, OKDHS Payment Calendar, OKDHS Special Needs Rate form, OKDHS Provider Manual, POS Quick Reference Guide, Provider Website User Guide, Download Adobe Reader, Accessibility, Technical Assistance and Password Problems: 1-800-647-8533, POS Problems: 1-800-647-8533, All Payment Inquiries: 1-405-626-6201 / EBTCHILD CARE@okdhs.org, and Bank Inquiries: 1-800-797-7474.

[Click to access provider web](#)