



NEWS RELEASE

STATE EMERGENCY OPERATIONS CENTER

FOR IMMEDIATE RELEASE
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MILogin Unavailable Friday Evening for Maintenance and Upgrades, Will be Back Up Saturday Morning

LANSING, MICH. The Michigan Department of Technology, Management & Budget will temporarily take the MILogin application offline overnight tonight in order to make upgrades to the system to allow for greater capacity to handle the unprecedented volume required during the COVID-19 emergency. The system will be unavailable beginning at 11 p.m. on Friday, April 3, until 7 a.m. on Saturday, April 4.

MILogin is the single-sign-on portal to access critical state services that have seen a sharp increase in transactions during the COVID-19 pandemic. Many state applications such as Michigan Web Account Manager (MiWAM) for unemployment benefits and MI Bridges to apply for food assistance utilize MILogin.

Before March, the average number of hourly transactions maintained around 5,000. Last week, MILogin processed approximately 38,000 transactions per hour, but a critical upgrade is needed in order to meet current and future expected demand.

MILogin is the state of Michigan Identity Management solution that allows users the ability to access many state services and systems online, across multiple departments, using a single user ID and password. For more information, visit Michigan.gov/MILogin.

Information around this outbreak is changing rapidly. The latest information is available at Michigan.gov/Coronavirus and CDC.gov/Coronavirus.

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