COVID-19 Plan for Nursing Homes

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Transitional and Post-Acute Services

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COVID-19 Readiness Plan

Nursing Home	Parkland Health & Hospital System
Step 1: Develop/review facility's infection control/COVID-19 plan	**Step 1**: Conference with facilities regarding COVID-19 processes and readiness
Step 2: Develop/review cohort plans for patients	**Step 2**: Provide weekly COVID-19 WebEx trainings and updates
Step 3: Develop/review specific communication plans for residents and family	**Step 3**: Conduct ongoing verification of PPE supplies
Step 4: Provide COVID-19 education to residents and staff	**Step 4**: Respond to reports of COVID-19 infections
Step 5: Identify responsible person for facility plans	**Step 5**: Develop facility action plan for follow up visit
Step 6: Conduct supplies and resources evaluation	**Step 6**: Assess nursing facility needs
Step 7: Enact patient/staff/visitor screening; ongoing monitoring	**Step 7**: Provide support /resources as appropriate
Step 8: Participate in the weekly Parkland COVID-19 update WebEx	**Step 8**: Conduct onsite visit as appropriate
Step 9: Review ongoing CMS, CDC, HHSC and local government guidelines and updates	**Step 9**: Provide mitigation recommendations as needed
Step 10: Monitor cleaning processes	**Step 10**: Monitor and adjust action plan as necessary
	Step 11: Report findings to SVP daily
	Step 12: Provide Executive Summary of facility visit

COVID-19 Nursing Home Response Timeline

0 - 24 Hours

Nursing Home	Parkland
1. Immediately contact Parkland after identification of symptomatic patient/staff and positive test results	1. Collaborate with nursing home for preliminary clinical assessment
2. Implement resident isolation/cohort plan	2. Develop and implement initial action plan based on facility needs
3. Supply PPE to care for positive patients	3. Provide report to SVP regarding progress of goals
4. Screen residents and staff for signs and symptoms	
5. Enact infection control/COVID-19 plan including staffing needs	
6. Clean and decontaminate all surfaces, especially high traffic and frequently touched areas	
7. Identify healthcare workers with multiple jobs	
8. Implement residents transport protocols	
9. Establish contact with receiving hospitals and other facilities	
10. Collaborate with external stakeholders and community partners	
11. Conduct notifications: residents, families, staff, survey agency, and health department	

12. Review testing plan

13. Activate communication plan

14. Maintain appropriate levels of PPE supplies

15. Maintain patient care

16. Maintain appropriate staffing ratios

24-72 Hours

Nursing Home	Parkland
1. Provide data and timeline	1. Assess and evaluate the need for onsite facility visits and COVID-19 testing
2. Continue ongoing testing as needed	2. Consult testing group (HOMES) for potential for COVID-19 testing as needed
3. Determine unmet facility needs	3. Provide resources/support for unmet facility needs as applicable
4. Determine occupational medicine needs	4. Provide report to SVP regarding progress of goals

72 Hours and above

Nursing Home	Parkland
1. Continue with COVID-19 activation plan until withdrawn by federal, state, and/or local authority	1. Reevaluate effectiveness of facility's mitigation plan
	2. Provide Executive Summary to hospital leadership
	3. Facility follow-up visit for COVID implementation

Facilities – By County

Grayson County	Johnson County	Kaufman County	Tarrant County	Van Zandt County
1. The Homestead of Sherman 2. Meadowbrook Care Center 3. The Terrace at Dennison 4. Beacon Hill	1. Ridgeview Rehabilitation & Skilled Nursing	1. Ridgecrest Healthcare and Rehabilitation Center	1. Emerald Hills Rehabilitation and Health Care Center 2. Mira Vista Court 3. The Carlyle at Stonebridge Park 4. The Harrison at Heritage	1. Canton Oaks

Collin County	Cooke County	Denton County	Dallas County	
1. Prairie Estates 2. Preston Wood Rehabilitation and Nursing Center Inc. 3. The Belmont at Twin Creeks	1. River Valley Health and Rehabilitation Center 2. Renaissance Care Center	1. Corinth Rehabilitation 2. Denton Rehabilitation and Nursing Center 3. Hollymead	1. Brentwood Place Four 2. Crestview Court 3. Duncanville Health and Rehabilitation Center 4. Edgewood Rehabilitation and Care Center 5. The Hillcrest of North Dallas 6. Lakewest Rehabilitation and Skilled Center 7. The Manor at Seagoville 8. The Madison on Marsh	9. Monarch Pavilion Rehabilitation Suites 10. The Plaza at Richardson 11. Sandy Lake Rehabilitation and Care Center 12. San Remo 13. Town East Rehabilitation and Healthcare Center 14. The Villa at Mountain View 15. Williamsburg Village Healthcare Campus 16. Windsor Gardens

Nursing Home COVID-19 Testing Guidelines

Objective: To prepare for and complete COVID-19 testing at nursing home facilities.

Procedures:

Pre-Testing Preparation:

- Provide nursing homes with onsite testing instructions, training video and COVID-19 requisition forms
- Update HOMES with current resident and staff totals
- Obtain copy of facility floor plan
- Assess PPE needs per facility
- HOMES to manage necessary PPE needs for onsite facility testing

Testing:

- Collect requested documents from facility
- Post-Acute Services and HOMES to provide onsite facility testing

Post-Testing:

- Individual staff members will be contacted directly
- Facility medical director will be notified of resident test results
- Assist facility with obtaining test results as needed
- Provide follow up resources as applicable

Total Resident and Staff Volumes

Parkland Nursing Facility	Number of Residents	Number of Staff Members	Parkland Nursing Facility	Number of Residents	Number of Staff Members
Beacon Hill	87	105	Prairie Estates	114	137
Brentwood Place Four	47	50	Renaissance Care	51	70
Canton Oaks	68	80	Ridgecrest	88	100
Corinth Rehabilitation	88	85	Ridgeview	71	76
Crestview Court	74	111	San Remo	65	95
Denton Rehab	58	100	Sandy Lake	92	129
Duncanville	88	100	The Belmont	64	95
Edgewood	78	90	The Carlyle	57	110
Emerald Hills	60	89	The Harrison	83	150
Hollymead	73	119	The Hillcrest of North Dallas	86	96
Homestead of Sherman	89	90	The Plaza at Richardson	87	100
Lakewest	91	101	The Terrace at Denison	74	75
The Madison on Marsh	81	110	The Villa at Mountain View	85	105
Manor at Seagoville	55	80	Town East Rehabilitation and Healthcare Center	66	100
Meadowbrook	60	43	Williamsburg Village	190	226
Mira Vista Court	88	107	Windsor Gardens	96	150
Monarch Pavilion	66	81			

Exhibit A: Sample Initial Action Plan

COVID-19 Action Plan				
Problem	**Goal**	**Approach**	**Monitoring**	**Comment**
COVID-19 positive facility	Reduce coronavirus transmission	• Provide conference room for Parkland team • Provide the hospital with a facility floorplan • Provide the hospital with a facility timeline of COVID-19 infections	Director of Post-Acute Services or designee will: • Monitor progress towards goal daily and report findings to SVP and CEO	
		Post-Acute Services • Communicate regulatory updates as they occur • Conduct onsite NH visit to assess regulatory compliance and other facility concerns as needed • Provide testing information to the testing group • Assist with testing for nursing homes and other post-acute facilities • Monitor interventions and progress towards goal; report findings to SVP	Director of Post-Acute Services or designee will: • Follow up with NH facilities on post-testing results • Monitor progress towards goal daily and report findings to SVP in Executive Summary	Team Leads: Lisa Cross, Director of Post-Acute Services Helene Mindja, Post-Acute Advanced Practice Provider
		Infection Prevention • Conduct onsite NH visit to assess infection control practices on • Assess infection control practices	Director of Infection Prevention or designee will: • Monitor progress	IP Team Leads: Dr. Carolee Estelle, IM-Infectious Assistant

		and provide recommendations as needed • Report findings and recommendations to Post-Acute Director for inclusion in Executive Summary	towards goal daily and report findings to Director of Post-Acute Services for inclusion in Executive Summary	Professor Karla Voy-Hatter, RN VP of Quality and Clinical Effectiveness Calvin White, Director of Infection Prevention
		Facilities Support Services • Conduct onsite NH visit to assess physical environment • Assess environmental practices and provide recommendations as needed • Report findings and recommendations to Post-Acute Director for inclusion in Executive Summary	Director of Facilities Support Services or designee will: • Monitor progress towards goal daily and report findings to Director of Post-Acute Services for inclusion in Executive Summary	Team Lead: Michael Wood, Director of Facilities Support Services
		Homeless Outreach Medical Services (HOMES) • Conduct onsite NH and other post-acute facilities COVID-19 testing		Team Leader: Christina Mintner VP, Project Director of HOMES

Exhibit B: Facility Addresses

Beacon Hill
3515 Park Ave.
Denison, TX 75020
903-327-8537

The Belmont at Twin Creeks
999 Raintree Cir.
Allen, TX 75013
972-390-8088

Brentwood Place Four
8069 Scyene Circle
Dallas, TX 75227
214.381.1815

Canton Oaks Care Center
1901 S Trade Days Blvd
Canton, TX 75103
903.567.0444

The Carlyle at Stonebridge Park
170 Stonebridge Ln.
Southlake, TX 76092
817-431-5778

Corinth Rehabilitation
3511 Corinth Pkwy
Corinth, TX 76208
940.270.3400

Crestview Court
224 W Pleasant Run Road
Cedar Hill, TX 75104
972.291.5977

Denton Rehabilitation
2229 N Carroll Blvd
Denton, TX 76201
940.387.8508

Duncanville Health & Rehab
419 S Cockrell Hill Road
Duncanville, TX 75116
972.708.8800

Emerald Hills
5600 Davis Blvd
North Richland Hills, TX, 76180
817.503.4700

Edgewood
1101 Windbell Drive
Mesquite, TX 75149
972.288.8800

The Harrison at Heritage
4600 Heritage Trace Pkwy
Fort Worth, TX 76244
817-741-9360

The Hillcrest of North Dallas
18648 Hillcrest Road
Dallas TX 75252
972.517.7771

Hollymead
4101 Long Prairie Rd.
Flower Mound, TX 75028
214-285-3200

Homestead of Sherman
1000 E. Sara Swamy Drive
Sherman, TX 75090
903.891.1730

Lakewest
2450 Bickers Street
Dallas TX 75212
214.879.0888

The Madison on Marsh
2245 Marsh Lane
Carrollton, TX 75006
972.416.1764

The Manor at Seagoville
2416 Elizabeth Lane
Seagoville, TX 75159
972.287.2491

Meadowbrook
632 Windsor Way
Van Alstyne, TX 75495
903.482.6455

Renaissance Care Center
1400 Black Hill Dr.
Gainesville, TX 76240
940-665-5221

Sandy Lake
1410 E Sandy Lake Road
Coppell, TX 75019
972.462.6600

Mira Vista
7021 Bryant Irvin Road
Fort Worth, TX 76132
817.361.1400

Ridgecrest Healthcare
561 Ridge Crest Road
Forney, TX 75126
972.552.2420

The Terrace at Denison
1300 Memorial Dr.
Denison, TX 75020
903.465.7442

Monarch Pavilion
6825 Harry Hines Blvd
Dallas TX 75235
214.845.6200

Ridgeview Rehabilitation
2069 Walls Drive
Cleburne TX 76033
817.645.0668

Town East Rehab & Health
3617 O'Hare Drive
Mesquite, TX 75150
972.284.8600

The Plaza at Richardson
1301 Richardson Dr
Richardson, TX 75080
972.759.2180

River Valley
1907 Refinery Road
Gainesville, TX 76240
940.665.0386

The Villa at Mountain View
2918 Duncanville Road
Dallas, TX 75211
214.467.7090

Prairie Estates
1350 Main Street
Frisco, TX 75034
214.705.9108

San Remo
3550 N. Shiloh Rd.
Richardson, TX 75082
972-231-4810

Williamsburg Village
940 York Drive
Desoto, TX 75115
972.572.6200

Prestonwood Rehabilitation
2460 Marsh Lane
Plano, TX 75093
214.731.5955

Windsor Gardens
2535 W Pleasant Run Road
Lancaster, TX 75146
972.228.8029