

# Quality Payment PROGRAM

## MERIT-BASED INCENTIVE PAYMENT SYSTEM (MIPS)

Quality Payment Program (QPP)  
2019 Data Submission User Guide

Updated 5/12/2020



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CMS is implementing multiple flexibilities to provide relief to clinicians responding to the 2019 Novel Coronavirus (COVID-19) pandemic. Refer to the **Quality Payment Program COVID-19 Response Fact Sheet** for more information.



## How to Use This Guide



**Please Note:** This guide was prepared for informational purposes only and is not intended to grant rights or impose obligations. The information provided is only intended to be a general summary. It is not intended to take the place of the written law, including the regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.

## Table of Contents

The table of contents is interactive. Click on a chapter in the table of contents to read that section.



You can also click on the icon on the bottom left to go back to the table of contents.

## Hyperlinks

Hyperlinks to the [QPP website](#) are included throughout the guide to direct the reader to more information and resources.



## Getting Started



## Accessing the System

In order to [sign in to qpp.cms.gov](https://qpp.cms.gov) and submit Performance Year 2019 data and/or view data submitted on your behalf, you need

- An account (user ID and password)
- Access to an organization (a role)

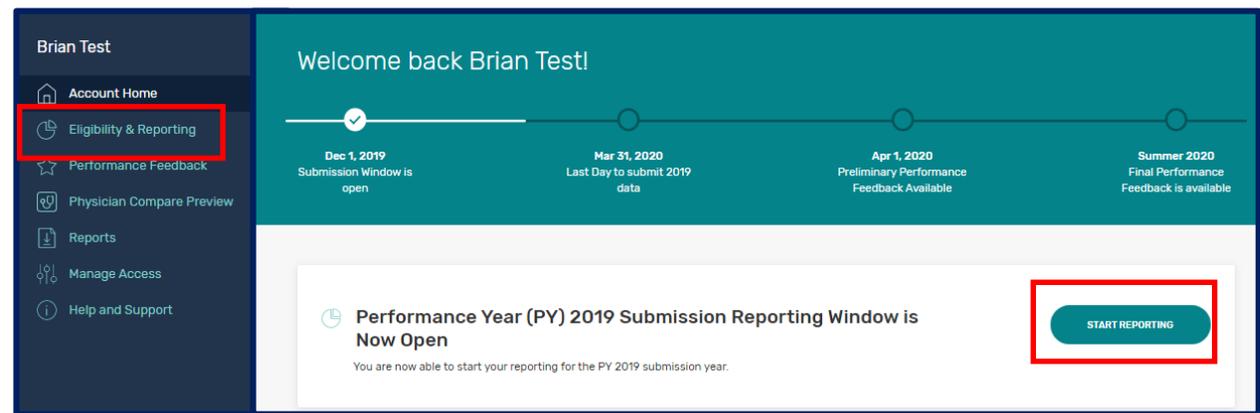
**Make sure you sign in during the submission period to review data submitted on your behalf.**

**You cannot submit new or corrected data after the submission period closes.**

If you don't already have an account or access, review the following documentation in the [QPP Access User Guide](#) so you can sign in to submit, or view, data:

- QPP Access at a Glance
- Register for a HARP Account
- Connect to an Organization

Once you [sign in](#), you can select **Start Reporting** on the main page or **Eligibility & Reporting** from the left-hand navigation bar.



*Disclaimer: The screenshots included in this user guide were current at the time of publication. Because we are always working to incorporate feedback and improve experience, you may notice some differences between these screenshots and what you see when you're signed in to [qpp.cms.gov](https://qpp.cms.gov).*

### **Before You Begin**

*Make sure you are using the most recent version of your browser:*

- Chrome: 71.0
- Firefox: 64.0
- Safari: 11.0
- Edge: 44.0

**Note:** Internet Explorer is not fully supported by QPP.

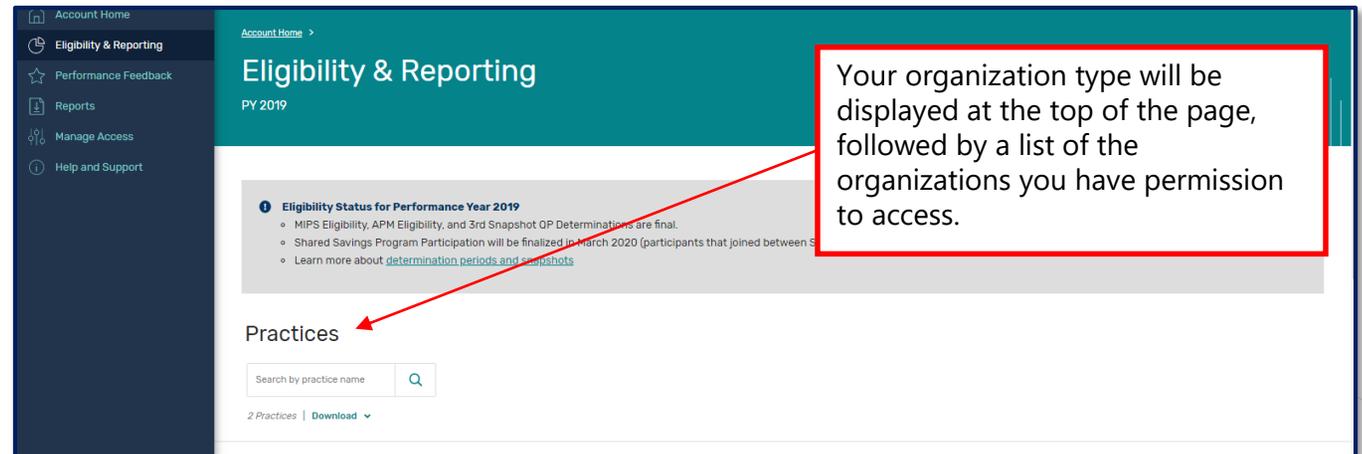
## Organization Type

From here, you'll see the organizations you have permission to access. Most users will only have access to one organization type:

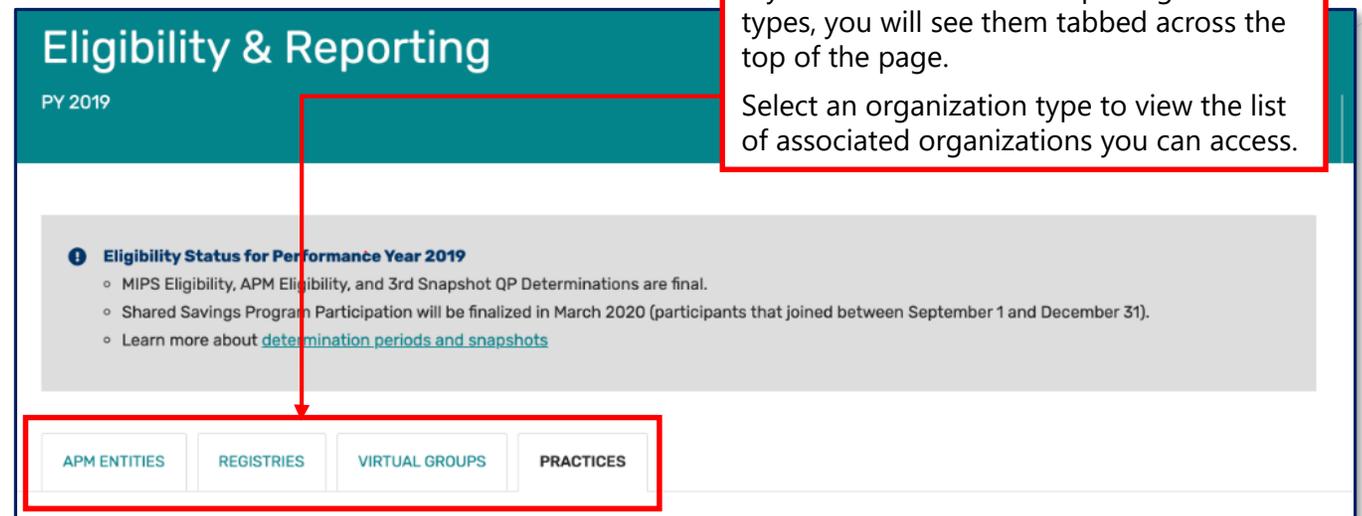
- Registry (includes Qualified Registries and QCDRs),
- Virtual Group,
- Practice, or
- Alternative Payment Model (APM) Entity

### Helpful Hint

[Appendix A](#) reviews what users associated with each organization type can and cannot do and view during the submission period.



Your organization type will be displayed at the top of the page, followed by a list of the organizations you have permission to access.



If you have access to multiple organization types, you will see them tabbed across the top of the page.

Select an organization type to view the list of associated organizations you can access.

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## Viewing Clinician and Eligibility Information

# Viewing Clinician and Eligibility Information

APM Entities | [Virtual Groups](#) | [Practices](#)

## APM Entities

Users with access to their APM Entity (ACO or CPC+ Practice Site) can access a list of the clinicians participating in the Entity from the Eligibility & Reporting page by selecting **View Participant Eligibility**.

**NW Momentum Health Partners ACO, LLC (QPP)**  
Advanced MIPS APM | Next Generation  
✔ **MIPS ELIGIBLE**  
Exceeds Low Volume Threshold: Yes  
Medicare Patients at this APM Entity: 29,259  
Allowed Charges at this APM Entity: \$34,605,983

[START REPORTING](#)  
[View Participant Eligibility](#)

From the **APM Entity Details & Participants** page, you will be able to **download** a list of all your participants or **view** participants by Practice.

When **Viewing Clinician Eligibility** by practice, you will only be able to view clinicians in the practice who are also participating in the APM Entity.

NW Momentum Health Partners ACO, LLC (QPP)  
APM Entity ID: V9210

Account Home > Eligibility & Reporting >

### APM Entity Details & Participants

NW Momentum Health Partners ACO, LLC (QPP) | Performance Year (PY) 2019

✔ **MIPS ELIGIBLE**  
+ View complete eligibility details

[START REPORTING](#)

#### Participating Practices

Search [ ]

54 Practices [Download participant list](#)

#### Organization-TwentySeven

TIN: #999270768 | 8441 Bailey Estate Suite 254 Apt. 732, Deniseborough, IL 41471-5310

✔ **MIPS ELIGIBLE**  
1 clinician at this practice participates in the APM Entity  
+ View practice eligibility details

[VIEW CLINICIAN ELIGIBILITY](#)

[< Back to Participating Practices](#)

### Clinicians at Organization-TwentySeven

The following is a list of all clinicians in this practice who participate in NW Momentum Health Partners ACO, LLC (QPP).

Search by last name [ ]

1 Clinician | [Download 1 clinician](#)

#### Aanya Eightynine at Organization-TwentySeven

NPI: #8886683087 | Not Applicable  
MIPS Eligibility:  INDIVIDUAL  GROUP

REPORTING REQUIREMENTS  
Not available.

REPORTING OPTIONS  
[+ View complete eligibility details](#)

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## Virtual Groups

From the Eligibility & Reporting page, users with access to their virtual group can review any **special statuses and other reporting factors** attributed to the virtual group.

They can also access a list of the practices and clinicians participating in the virtual group by selecting **View participant eligibility**.

From the Participating Practices page, you can access a list of clinicians in each participating practice but cannot download a list of all clinicians participating in the virtual group.

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The screenshot shows the 'Eligibility & Reporting' page for 'fake06' for 'PY 2019'. The page has a teal header with the title and year. Below the header, there is a section titled 'Eligibility Status for Performance Year 2019' with a list of bullet points: 'MIPS Eligibility, APM Eligibility, and 3rd Snapshot QP Determinations are final.', 'Shared Savings Program Participation will be finalized in March 2020 (participants that joined between September 1 and December 31).', and 'Learn more about [determination periods and snapshots](#)'. Below this is a navigation bar with buttons for 'APM ENTITIES', 'REGISTRIES', 'VIRTUAL GROUPS', and 'PRACTICES'. Underneath, the virtual group name 'fake06' is displayed. A red box highlights the text 'Special Statuses, Exceptions and Other Reporting Factors: Non-patient facing, PI Hardship Exception, Extreme and uncontrollable circumstances'. To the right, there is a 'START REPORTING' button and a 'View participant eligibility' button, both also highlighted with red boxes.

The screenshot shows the 'Virtual Group Details & Participants' page for 'fake06 | PY 2019'. The page has a teal header with the title and group/year. Below the header, there is a section titled 'Special Statuses, Exceptions and Other Reporting Factors: Non-patient facing, Extreme and uncontrollable circumstances, PI Hardship Exception' with a 'START REPORTING' button. Below this is a section titled 'Participating Practices' with a search bar and a magnifying glass icon. It shows '2 Practices'. Below that, there is a section for 'Elig Org 4' with TIN: #000182736 | 57800 William Burg Suite 353 Suite 297, Burnsmouth, PA 46374-6680. A red box highlights the 'VIEW CLINICIAN ELIGIBILITY' button. Below the button, there is a 'VIRTUAL GROUP' section with text: 'This practice is participating in a virtual group. The virtual group is required to aggregate and report data at the virtual group level. All clinicians will receive a MIPS final score based on the virtual group's performance, but only MIPS eligible clinicians will be subject to a MIPS payment adjustment.' There is a link 'Read more about virtual group participation' and a toggle 'Hide practice eligibility details'. Below that, it says 'Exceeds Low Volume Threshold: Yes' and 'Covered Services at this Practice: 823.229'. At the bottom, it says 'Special Statuses, Exceptions and Other Reporting Factors: Ambulatory Surgical Center (ASC)-based, Health Professional Shortage Area (HPSA), Rural'.

## Practices

### Reporting as a Group

Users with access to their practice can view eligibility and special statuses at the practice level, which are applicable to group reporting.

**Practices**

Search by practice name

2 Practices | Download ▾

**Better Business Health**  
TIN: #000765630 | 293 Miller Union Apt. 436, East Annettebury, NC 91655-7273

✔ **MIPS ELIGIBLE**

Exceeds Low Volume Threshold: Yes  
Medicare Patients at this practice: 420,030  
Allowed Charges at this practice: 93,954  
Covered Services at this practice: 266,713  
Special Statuses, Exceptions and Other Reporting Factors: None

Practice-level  
**eligibility**  
(applies to group  
reporting only)

Practice-level  
**special statuses**  
(applies to group  
reporting only)

*Did you know?*

*You may not see your  
Approved Exception  
Application for  
Promoting  
Interoperability  
Hardships or Extreme &  
Uncontrollable  
Circumstances in your  
eligibility profile when  
the submission period  
opens.*

*These are being added  
at some point **during**  
the submission period.*

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# Viewing Clinician and Eligibility Information

## Practices (continued)

### Reporting as a Group (continued)

#### Eligibility Refresher (Group Reporting)

You See	This Means
<b>PRACTICE LEVEL (Applies to Group Reporting)</b>	
<p>✔ <b>MIPS ELIGIBLE</b></p>	<p>If you choose to report as a group, all of your MIPS eligible clinicians (including those who are individually below the low-volume threshold) will receive a payment adjustment based on your group submission.</p>
<p>⊗ <b>MIPS EXEMPT</b></p>	<p>You can choose to voluntarily report as a group, but none of your clinicians will receive a payment adjustment.</p>
<p>Opt-in Option: <a href="#">Opt-in eligible as group</a></p>	<p>Your practice is exempt from MIPS and your clinicians will not receive a MIPS payment adjustment from group reporting unless you make an election to Opt-In as a group.</p> <p>No action is needed if you don't want to submit data.</p> <p>If you want to submit group-level data:</p> <ul style="list-style-type: none"> <li>• You will be prompted to make an election before you can submit data.</li> <li>• Opt-In to MIPS and your clinicians will receive a MIPS payment adjustment (even if no data is submitted).</li> <li>• Voluntarily Report and your clinicians will NOT receive a MIPS payment adjustment based on any data submitted.</li> </ul>
<p>✔ <b>MIPS ELIGIBLE VIA OPT-IN</b></p> <p><i>Note: We are currently updating our systems to reflect a change in eligibility status for opt-in eligible clinicians and groups that have elected to opt-in to MIPS. We expect this status to be reflected on <a href="#">qpp.cms.gov</a> by the end of February.</i></p>	<p>A practice representative or third-party (such as a QCDR or Qualified Registry) has made an election for your group to opt-in to MIPS.</p> <p>Your MIPS eligible clinicians will receive a payment adjustment.</p>

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## Practices (continued)

### Reporting as Individuals

Users with access to their practice can view eligibility and special statuses at the individual level, which are applicable to the specific clinician for individual reporting.

Click **Report as Individuals** or **View Clinician Eligibility** (under the option to Report as Individuals) to access Practice Details and Clinicians.

This page displays the clinicians who (identified by NPI) billed services under your practice's TIN with **dates of service between October 1, 2018 and September 30, 2019** (allowing for a 30-day run out period).

- This includes clinicians who left your practice and/or have terminated the reassignment of their billing rights to your practice's TIN in PECOS during this timeframe.

The screenshot shows the 'Practices' page with a search bar for practice names. Below the search bar, it indicates '2 Practices' and a 'Download' button. The first practice listed is 'Better Business Health' with TIN: #000765630 | 293 Miller Union Apt. 436, East Annettebury, NC 91655-7273. It is marked as 'MIPS ELIGIBLE'. Key statistics include: Exceeds Low Volume Threshold: Yes, Medicare Patients at this practice: 420,030, Allowed Charges at this practice: 93,954, and Covered Services at this practice: 266,713. Special Statuses, Exceptions and Other Reporting Factors: None. On the right side, there are two buttons: 'REPORT AS GROUP' and 'REPORT AS INDIVIDUALS'. The 'REPORT AS INDIVIDUALS' button is highlighted with a red box, and a link 'View clinician eligibility' is visible below it.

The screenshot shows the 'Practice Details & Clinicians' page for 'Better Business Health | Performance Year (PY) 2019'. It features a teal header with navigation links for 'Account Home' and 'Eligibility & Reporting'. Below the header, it displays 'MIPS ELIGIBLE' with a '+ View complete eligibility details' link and a 'REPORT AS GROUP' button. The 'Clinicians' section includes a search bar and a 'Download' button. A disclaimer at the bottom states: 'The following is a list of all clinicians who submitted claims data to CMS for Performance Year 2019 for this practice. Here you can view their MIPS Participation, APM Participation, and Special Status details.'

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# Viewing Clinician and Eligibility Information

## Practices (continued)

### Reporting as Individuals (continued)

Each clinician will have an eligibility indicator at the individual and group level. If your practice is reporting as individuals, click **View complete eligibility details** to better understand the clinician's reporting requirements, reporting options, and payment adjustment information.

**Chad Smith** at Better Business Health

NPI: #0101947063 | Doctor of Medicine

MIPS Eligibility:  INDIVIDUAL  GROUP

**REPORTING REQUIREMENTS**

This clinician is required to report because they are a MIPS eligible clinician type, have been enrolled in Medicare for greater than a year, and exceed the individual low-volume threshold.

**REPORTING OPTIONS**

+ View complete eligibility details

REPORT AS INDIVIDUAL

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### Did you know?

The following clinicians will **not** appear on [app.cms.gov](https://app.cms.gov) during the submission period:

Clinicians who started billing for services under your Taxpayer Identification Number (TIN) between October 1 and December 31, 2019.

These clinicians will be added to your connected clinicians list in time for performance feedback:

- They will receive a neutral MIPS payment adjustment if your practice reported as individuals; or
- They will receive a MIPS payment adjustment based on the group's final score (provided they are otherwise eligible for MIPS).



## Submitting Data at the Right Level

# Submitting Data at the Right Level

Advanced APMs and MIPS APMs | [Virtual Groups](#) | [Practices](#)

## Advanced APMs and MIPS APMs

You will submit your Quality data at the Entity level and your Promoting Interoperability data at the Practice level.

### Medicare Shared Savings Program ACOs

The ACO (**APM Entity**) is responsible for submitting **Quality data** through the CMS Web Interface on behalf of the entire entity.

From the Eligibility & Reporting page, select **Start Reporting** next to the appropriate APM Entity organization.

Each participating TIN (**Practice**) within the ACO is responsible for submitting **Promoting Interoperability data**, even if none of the clinicians will be scored in MIPS under the APM Scoring Standard.

From the Eligibility & Reporting page, select **Report as a Group** or **Report as Individuals** next to the appropriate Practice organization.

#### Did you know?

- Beginning with the 2019 performance period, Shared Savings Program Participant TINs can submit Promoting Interoperability data as individuals or as a group.
- The [2019 CMS Web Interface User Guide](#) provides step-by-step instructions with screenshots for submitting through the Web Interface.
- Users with access to the APM Entity can't view data submitted by the Practice, and vice versa. [Appendix A](#) offers helpful information about the differences between APM Entity and Practice access.

The screenshot shows the 'Eligibility & Reporting' page for Performance Year 2019. At the top, there are tabs for 'APM ENTITIES', 'REGISTRIES', 'VIRTUAL GROUPS', and 'PRACTICES'. A red box highlights the 'APM ENTITIES' tab, with an arrow pointing to it from a text box that says: 'Make sure you see **APM Entities** as your organization type (or click APM Entities if you have access to another organization type, such as Practices) before reporting Quality data.' Below the tabs is a search bar for 'APM entity name'. The main content area shows details for 'APCN-ACO, A MEDICAL PROFESSIONAL CORPORATION (QPP)', including 'MIPS ELIGIBLE' status and a 'START REPORTING' button, which is also highlighted with a red box.

The screenshot shows the 'Eligibility & Reporting' page for a Practice. At the top, there are tabs for 'APM ENTITIES', 'REGISTRIES', 'VIRTUAL GROUPS', and 'PRACTICES'. A red box highlights the 'PRACTICES' tab, with an arrow pointing to it from a text box that says: 'Make sure you see **Practices** as your organization type (or click Practices if you have access to another organization type, such as an APM Entity) before reporting Promoting Interoperability data.' Below the tabs is a search bar for 'practice name'. The main content area shows details for 'Better Business Health', including 'MIPS ELIGIBLE' status and two buttons: 'REPORT AS GROUP' and 'REPORT AS INDIVIDUALS', both highlighted with red boxes.

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# Submitting Data at the Right Level

## Advanced APMs and MIPS APMs (continued)

### Next Generation ACOs and Comprehensive Primary Care Plus (CPC+)

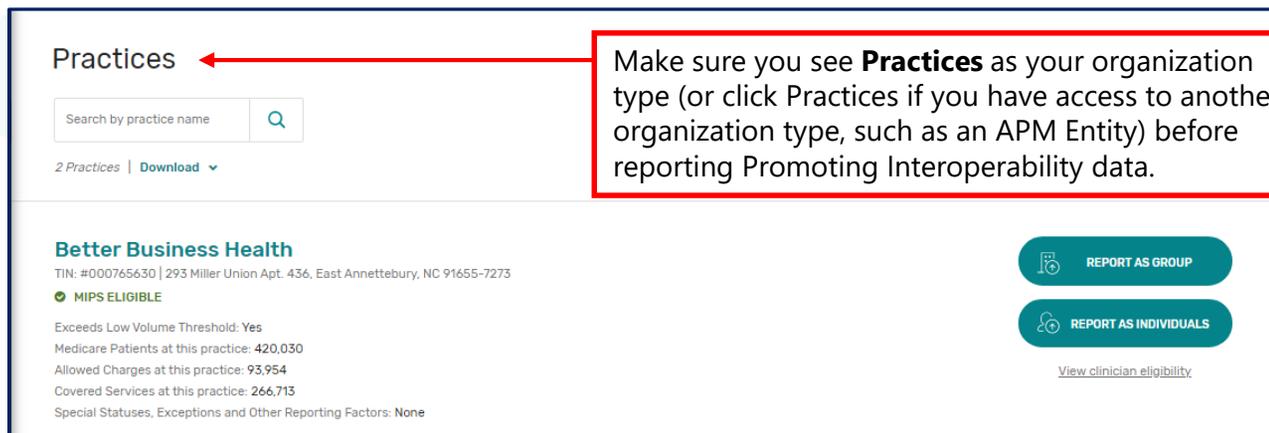
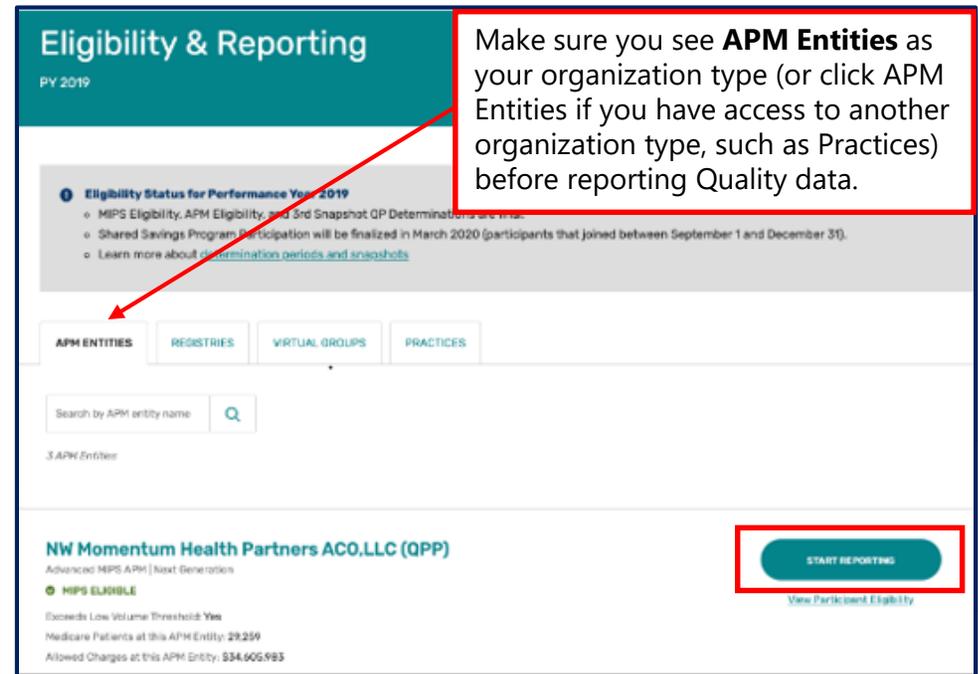
The **APM Entity** is responsible for submitting **Quality data** on behalf of the entire entity.

- ACOs submit quality measures through the CMS Web Interface
- CPC+ Practice Sites upload their eCQMs (QRDA III format)

From the Eligibility & Reporting page, select **Start Reporting** next to the appropriate APM Entity organization.

If there are clinicians associated with the ACO who will be scored under the APM Scoring Standard, they will need to submit Promoting Interoperability data at the group or individual level as appropriate.

- From the Eligibility & Reporting page, select **Report as a Group** or **Report as Individuals** next to the appropriate Practice organization.



### Did you know?

- The [2019 MIPS APM User Guide](#) provides helpful information about MIPS APM participation, and the APM Scoring Standard.
- The [2019 CMS Web Interface User Guide](#) provides step-by-step instructions with screenshots for submitting through the Web Interface.
- Users with access to the APM Entity can't view data submitted by the Practice, and vice versa. [Appendix A](#) offers helpful information about the differences between APM Entity and Practice access.

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## Advanced APMs and MIPS APMs (continued)

### Other MIPS APMs

The APM Entity is responsible for submitting Quality data on behalf of the entire entity, but ACOs and CPC+ practice sites are the only models that submit their quality data through qpp.cms.gov. Users with access to the APM Entity in other models will not see Start Reporting but will be able to view participant eligibility.

Clinicians in other models who will be scored under the APM Scoring Standard will need to submit **Promoting Interoperability** data at the group or individual level as appropriate.

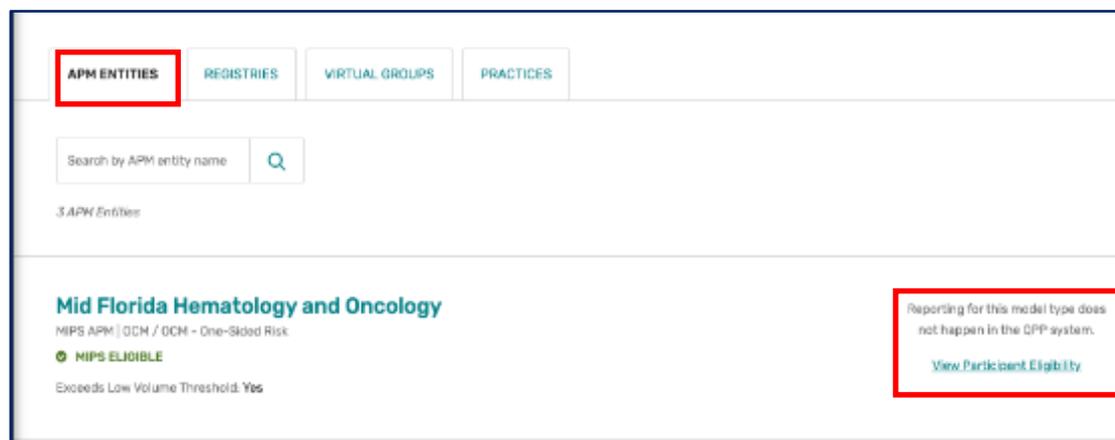
- From the Eligibility & Reporting page, select **Report as a Group** or **Report as Individuals** next to the appropriate Practice organization.

Clinicians in other models who will be scored under the APM scoring standard will need to submit **Promoting Interoperability** data at the group or individual level as appropriate.

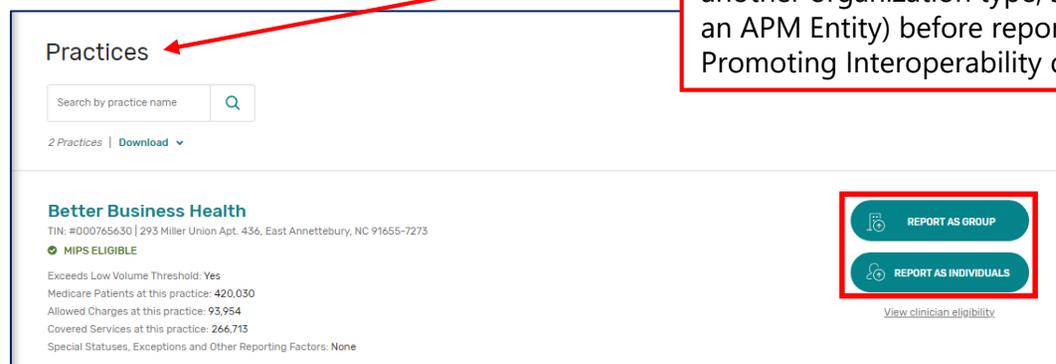
- From the Eligibility & Reporting page, select **Report as a Group** or **Report as Individuals** next to the appropriate Practice organization.

#### Did you know?

- [The 2019 MIPS APM User Guide](#) provides helpful information about MIPS APM participation and the APM Scoring Standard.
- [Appendix A](#) offers helpful information about Practice access.



Make sure you see **Practices** as your organization type (or click Practices if you have access to another organization type, such as an APM Entity) before reporting Promoting Interoperability data.



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## Virtual Groups

From the Eligibility & Reporting page, select **Start Reporting** next to the appropriate Virtual Group organization.

Account Home >

## Eligibility & Reporting

PY 2019

Make sure you see **Virtual Groups** as your organization type or click **Virtual Groups** if you have access to another organization type, such as a Practice.

**Eligibility Status for Performance Year 2019**

- MIPS Eligibility, APM Eligibility, and 3rd Snapshot QP Determinations are final.
- Shared Savings Program Participation will be finalized in March 2020 (participants that joined between September 1 and December 31).
- Learn more about [determination periods and snapshots](#)

APM ENTITIES   REGISTRIES   **VIRTUAL GROUPS**   PRACTICES

**fake06**  
2 participating practices

Special Statuses, Exceptions and Other Reporting Factors: Non-patient facing, PI Hardship Exception, Extreme and uncontrollable circumstances

**START REPORTING**  
[View participant eligibility](#)

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### *Did you know?*

*Data submitted on behalf of a virtual group (aggregated across TINs) does not satisfy reporting requirements for clinicians scored under the APM Scoring Standard.*

*Data submitted by Practices participating in the virtual group will be considered voluntary reporting (both individual and group submissions).*

*[Appendix A](#) offers helpful information about virtual group access.*

## Practices

From Eligibility and Reporting, select how you plan to report on behalf of your clinicians:

**Practices**

Search by practice name

2 Practices | Download ▾

**Better Business Health**  
TIN: #000765630 | 293 Miller Union Apt. 436, East Annetebury, NC 91655-7273

**MIPS ELIGIBLE**

Exceeds Low Volume Threshold: Yes  
Medicare Patients at this practice: 420,030  
Allowed Charges at this practice: 93,954  
Covered Services at this practice: 266,713  
Special Statuses, Exceptions and Other Reporting Factors: None

REPORT AS GROUP

REPORT AS INDIVIDUALS

[View clinician eligibility](#)

**As a group.** You're reporting aggregated data for each performance category that represents all the clinicians in your practice (as appropriate to the measures and activities you've selected).

**As individuals.** You're reporting individual data for each performance category for each MIPS eligible clinician in the practice.

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### Did you know?

The level at which you participate in MIPS (individual or group) applies to all performance categories. We will not combine data submitted at the individual and group level into a single final score.

For example:

- If you submit any data as an individual, you will be evaluated for all performance categories as an individual.
- If your practice submits any data as a group, you will be evaluated for all performance categories as a group.
- If data is submitted both as an individual and a group, you will be evaluated as an individual and as a group for all performance categories, but your payment adjustment will be based on the higher score.

## Practices (continued)

### Report as a Group

If your practice is MIPS eligible or MIPS exempt as a group, clicking Report as a Group will take you the [Reporting Overview](#) page, where you can submit data or view data submitted on your behalf.

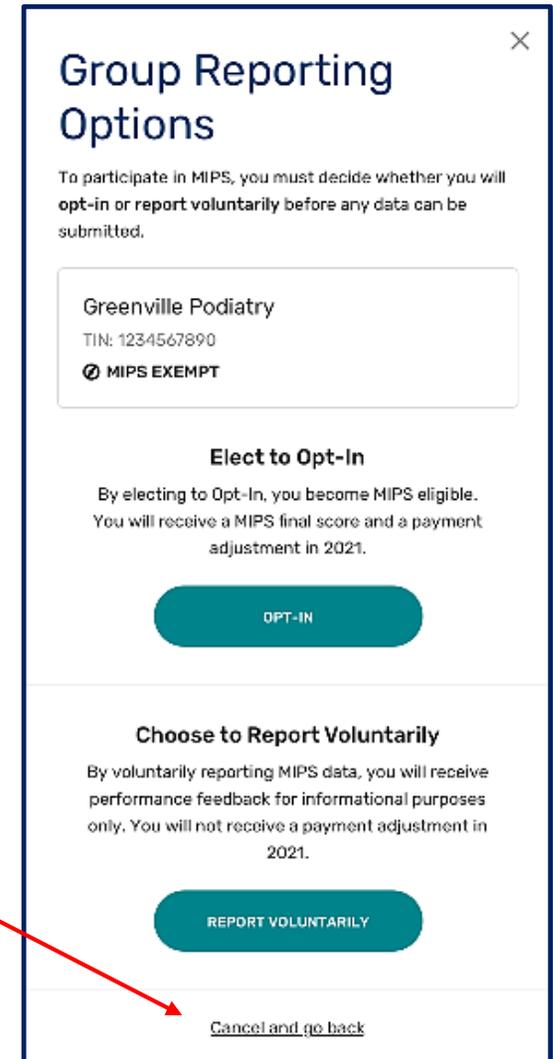
If your practice is “**opt-in eligible as a group**,” you will be prompted to complete an election before you can submit any data.

**Once made, this election cannot be changed.**

- Select **Opt-In** if you’re electing for the practice to receive a MIPS Final Score based on a group submission and for all MIPS eligible clinicians to receive a payment adjustment; OR
- Select **Report Voluntarily** if you’re electing for the practice to receive a MIPS Final Score based on a group submission, but no payment adjustment for the MIPS eligible clinicians based on the group’s reporting.

**Don’t want to submit group-level data?** Select **Cancel and go back**.

Review the [2019 Opt-In and Voluntary Reporting Election Process Guide](#) for more information.



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## Practices

### Report as Individuals

Clicking **Report as Individuals** will take you to **Practice & Clinician Details**, where you can select “Report as Individual” next to each clinician’s name.

If the clinician is MIPS eligible or MIPS exempt as an individual, clicking Report as Individuals will take you the [Reporting Overview](#) page, where you can submit data or view data submitted on your behalf.

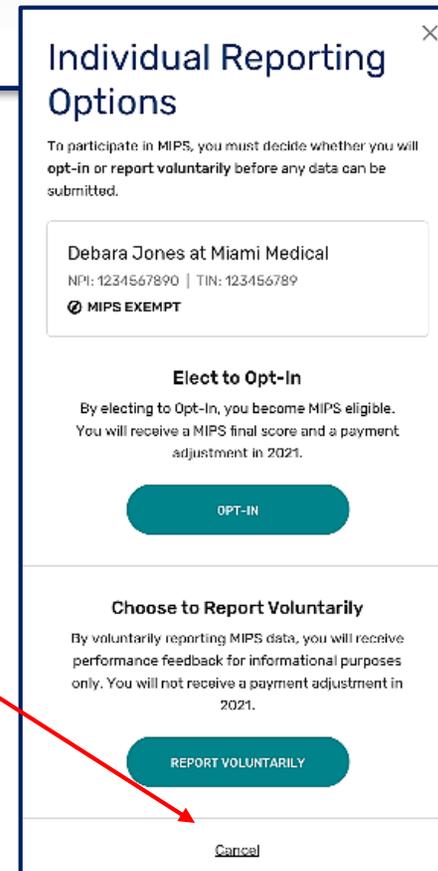
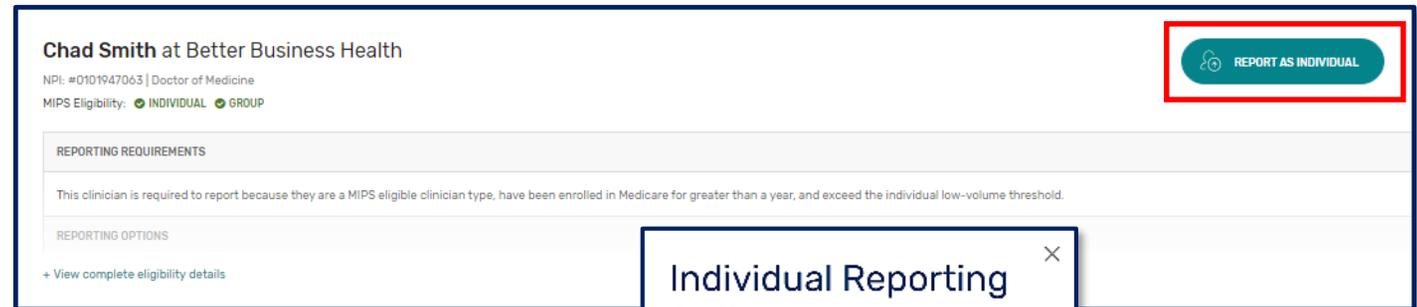
If the clinician is “opt-in eligible as an individual”, you will be prompted to complete an election before you can submit any data.

**Once made, this election cannot be changed.**

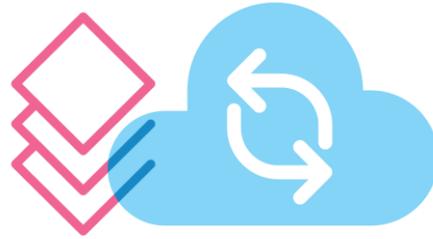
- Select **Opt-In** if you’re electing for the clinician to receive a MIPS Final Score and payment adjustment; OR
- Select **Report Voluntarily** if you’re electing for the clinician to receive performance feedback, but no payment adjustment.

**Don’t want to submit individual level data?** Select **Cancel** and go back.

Review the [2019 Opt-In and Voluntary Reporting Election Process Guide](#) for more information.



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## Reporting Overview Page

Users with access to Practice or Virtual Group organizations will arrive the Reporting Overview after they click start reporting (virtual groups) or Report as Group/Individuals (practices). From here you will be able to:

- Upload a File
- View the [Preliminary Total Score](#)
- View [Preliminary Performance Category Scores and Weights](#)
- [Access Previously Submitted Data](#) (by you or a third party)

## Upload a File

You can upload a QRDA III or QPP JSON file (any or all performance categories) by selecting Upload a File.

Once you've uploaded your file, you will see an indicator of success or error.

Download your error report to review the specific errors in your file.

File Name	Size	Timestamp	Status	Message
MM3.json	2.5 KB	2020-01-11	Upload Failed	invalid submission object
MM3.json	2.5 KB	2020-01-11	Upload Failed	performanceEnd must be after or the same as the performanceStart date
MM3.json	2.5 KB	2020-01-11	Upload Failed	performanceEnd must match the submission's performanceYear

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## Preliminary Total Score

You will see a Preliminary Total Score based on data submitted to date (by you and/or a third party). This preliminary score will update as new data is submitted.

 All changes are saved automatically.

Last Update: 01-06-2020 2:40 PM Submission ID: 05824f1c-ae2e-4472-b7b0-87f08be9b18c ?

### Preliminary Total Score

43.45 / 100



Your Final Score won't be available until Summer 2020.

• Quality	32.20 / 45
• Promoting Interoperability	-- / 25
• Improvement Activities	11.25 / 15
• Cost	-- / 15

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*On each page, you'll see the most recent date that data was updated for the individual, group, or virtual group (by you and a third party).*

*You will also see a **Submission ID**. This unique identifier is associated with all data submitted by and/or on behalf of each clinician, group, and virtual group.*

## Preliminary Performance Category Scores and Weights

You will see your preliminary scores and the current weight for each performance category, any special statuses that impact your reporting requirements, along with an indicator of whether data has been submitted.

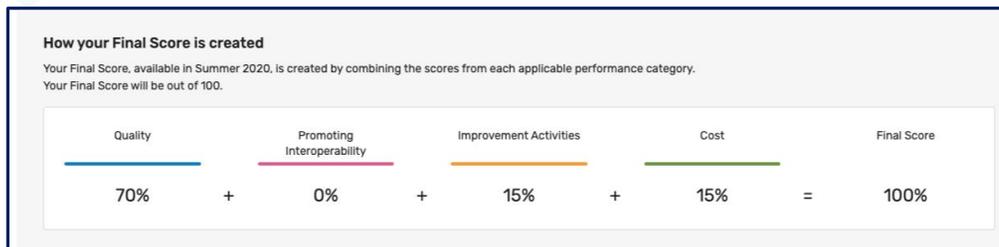
*Preliminary Quality Scores will not reflect CMS Web Interface submissions.*

*Preliminary CMS Web Interface Quality scores will be available after the submission period.*

**Preliminary Performance Category Scores**

Category	Score / Weight	Status	Action
Quality	30.02 / 70	SUBMITTED	View & Edit >
Promoting Interoperability	N/A	NOT REPORTED	Create Manual Entry >
Improvement Activities	-- / 15	SUBMITTED	View & Edit >
Cost	-- / 15	NOT REPORTED	Create Manual Entry >

Further down the page, you will also see a breakdown of the current weights of each performance category.



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### Did you know?

We are still working to reweight performance categories based on approved exception requests:

- Extreme & Uncontrollable Circumstances Exceptions, and
- Promoting Interoperability Performance Category Hardship Exceptions

We anticipate clinicians, groups and virtual groups with an approved exception request will see updated performance category weights by March.

If you see a weight of 0% for any performance category, you can still submit data, but you will be asked to confirm that you wish to continue as this will override your reweighting.

## Access Previously Submitted Data

Click **View & Edit** to access details about the data that's already been submitted for a performance category.

The screenshot displays the 'Preliminary Performance Category Scores' page. It features four performance categories, each with a score and a 'View & Edit' button. The 'Quality' category has a score of 45.00 / 45 and is represented by a blue bar. The 'Promoting Interoperability' category has a score of 25.00 / 25 and is represented by a pink bar. The 'Improvement Activities' category has a score of 15.00 / 15 and is represented by an orange bar. The 'Cost' category has a score of -- / 15 and is represented by a green bar. Each category also includes a 'SUBMITTED' status indicator and a 'View & Edit' button. The 'Improvement Activities' category includes a 'Small Practice Consideration' section with a checkmark icon and a paragraph of text. The 'Cost' category includes a note about scoring and a link to '2019 Cost Measures'.

Category	Score	Status	Action
Quality	45.00 / 45	SUBMITTED	View & Edit >
Promoting Interoperability	25.00 / 25	SUBMITTED	View & Edit >
Improvement Activities	15.00 / 15	SUBMITTED	View & Edit >
Cost	-- / 15	SUBMITTED	View & Edit >

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## Submitting and Reviewing Data

# Submitting and Reviewing Data

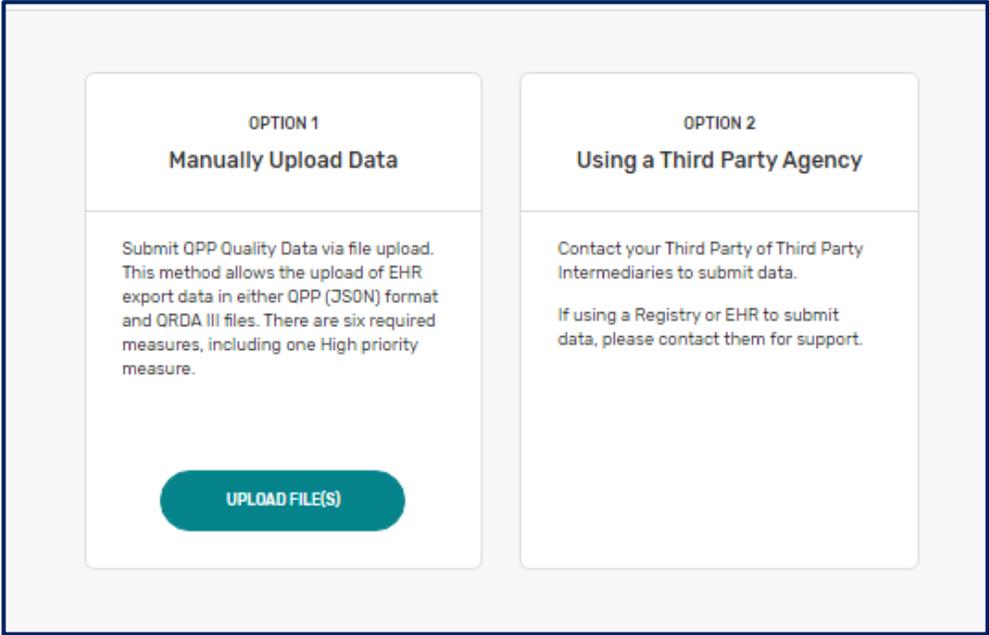
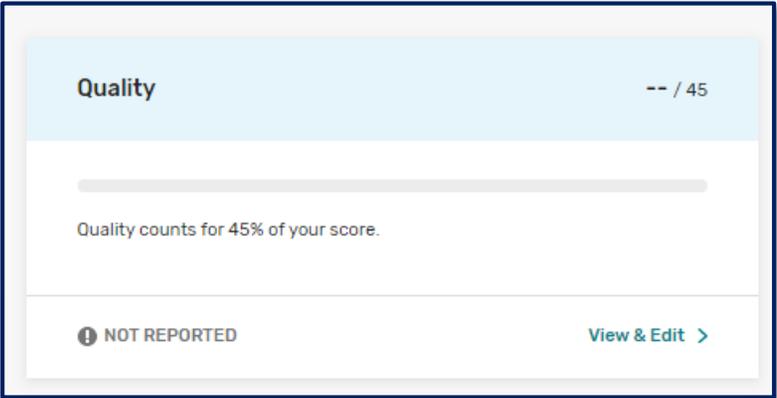
## Quality Performance Category

Upload Your Quality Measures | [Review Previously Submitted Data](#) | [Measure Information](#) | [Measures Without a Historical Benchmark](#) | [Submitting Fewer than Six Measures](#) | [Preliminary Quality Score Calculation](#)



## Upload Your Quality Measures

You can upload files for any or all performance categories from the [Reporting Overview](#) page. Alternately, if no quality data has been reported, you can upload your own QRDA III or QPP JSON file with your eQMs or MIPS CQMs by clicking **View & Edit** in the Quality section of the Reporting Overview and then **Upload File(s)**:



Once quality measures have been submitted, you will need to upload new files from the [Reporting Overview](#) page.  
*Having trouble uploading your file?*  
Skip ahead to the [troubleshooting](#) section of this guide.

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# Submitting and Reviewing Data

## Quality Performance Category

## Review Previously Submitted Data

From the Reporting Overview, click **View & Edit** in the Quality section to access the Quality details page.

**Quality**

Chad Smith, Doctor of Medicine at Better Business Health  
NPI: 0101947063 | TIN: 000765630  
293 Miller Union, Apt. 436, East Annettebury, NC 916557273

**OPP Quality Score**

For performance year 3 and beyond the OPP policy has been modified to allow clinicians and groups to choose measures from across multiple collection types and submit using the best submission types available to them.

Manage Data

**Total Preliminary Score**  
32.20 / 45

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### During the submission period, this page will reflect:

- Medicare Part B Claims Measures reported by clinicians in a small practice throughout the performance period, and
- eQMs or MIPS CQMs that you have uploaded directly or were submitted by a third party (such as a Qualified Registry or QCDR), and
- QCDR measures submitted by a QCDR

### Medicare Part B Claims Measures

*Beginning with PY 2019, only clinicians in small practices (fewer than 16 clinicians) can report Medicare Part B Claims measures. If you don't see your preliminary scores for Part B claims measures, check the QPP Participation Status Tool to see if you have the small practice special status*

*We are still working to display preliminary claims measure results for clinicians and groups who opted in. We anticipate preliminary claims measure results will be available in early February.*

*We will automatically calculate a group level Quality score based on Part B claims measures submitted by clinicians in a small practice.*

*We intend to update preliminary Part B claims measure scores on a monthly basis during the submission period (to account for the 60-day run out period for claims measure processing).*

# Submitting and Reviewing Data

## Quality Performance Category

### Review Previously Submitted Data *(continued)*

During the submission period, this page will NOT reflect:

- Scoring for the CAHPS for MIPS survey measure
- Scoring for the All Cause Hospital Readmission measure
- Any measures reported through the CMS Web Interface
  - Preliminary Quality scores for CMS Web Interface submissions will not be available during the submission period until all measures are completed, though measure level scoring can be accessed through the CMS Web Interface.

**Groups and virtual groups that are registered for CMS Web Interface will see a message explaining this.**

**QPP Quality Score**

Beginning in PY 2019, clinicians and groups can report measures from multiple collection types for a single Quality score, with the exception of CMS Web Interface measures.

The Total Preliminary Score does not reflect CMS Web Interface submission data. If you only submit CMS Web Interface measures, you will see a Total Preliminary Score of 0.00/45 during the submission period until all measures are completed.

[Manage Data](#)

**Total Preliminary Score**  
**45.00 / 45**

**!** You are registered for the **CMS Web Interface**. Quality scores based on CMS Web Interface submissions are not available during the submission period. To view your submission details and measure level scores, go to the [CMS Web Interface](#).

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# Submitting and Reviewing Data

## Quality Performance Category

### Measure Information

Measures may be divided into 3 groups:

1. Measures whose performance points and bonus counts count toward your Quality performance category score. The measure score will display the sum of your performance and bonus points.
2. Measures whose bonus points contribute to your Quality performance category score. You will see "0.00" in the measure score but if you click the carat, you can see the bonus points earned by these measures.
3. Measures that contribute no points to your Quality performance category score. You will also see a "0.00" in the measure score.

**Measures that count toward Quality Performance Score**  
Your Measure Score includes both performance points and bonus points.

Measure Name <a href="#">Expand All</a>	Performance Rate	Measure Score	
<b>Primary Open-Angle Glaucoma (POAG): Optic Nerve Evaluation</b> Measure ID: 012   End-to-End Reporting	100.00%	11.00	▼

**Measures that earned bonus points only**  
These measure(s) fall outside of your top scoring measures but received bonus points. Your Measure Score will only include those bonus points.

Measure Name <a href="#">Expand All</a>	Performance Rate	Measure Score	
<b>Diabetes: Hemoglobin A1c (HbA1c) Poor Control (&gt;9%)</b> Measure ID: 001   End-to-End Reporting	100.00%	0.00	▼

**Measures submitted but do not count towards Quality**  
These measures either fall outside the top six measures or exceed the maximum bonus points moreover they do not contribute to the submission. The "Points from Benchmark Decile" is the measure score that measure received.

Measure Name <a href="#">Expand All</a>	Performance Rate	Measure Score	
<b>Primary Open-Angle Glaucoma (POAG): Optic Nerve Evaluation</b> Measure ID: 012   Topped Out Measure	90.00%	0.00	▼



# Submitting and Reviewing Data

## Quality Performance Category

### Measure Information *(continued)*

**In addition to the required outcome measure (or high priority measure if no outcome measure is available), we will use your five highest scoring measures across collection types to determine your Quality performance category score.**

- For example, a small practice may report three measures by claims and upload a QRDA III file with three eQMs to meet the requirement of submitting six measures.

If you submit the same measure through multiple collection types, we will use the collection type that earned the most performance points.

**Exception:** We will only combine CMS Web Interface measures with the CAHPS for MIPS survey measure. If you report through the CMS Web Interface and report measures from other collection types (such as eQMs or QCDR measures), we will use whichever results in a higher quality score – either your CMS Web Interface measures OR those submitted through other collection types.

### ***What's a collection type?***

*A collection type refers to a set of quality measures with comparable specifications and data completeness requirements. The same measure may be reported through multiple collection types, where each collection type has a distinct measure specification for collecting the data and calculating the measure.*

*For example, Measure 130 (Documentation of Current Medication in the Medical Record) may be reported as:*

- *A Medicare Part B Claims Measure*
- *A MIPS Clinical Quality Measure (MIPS CQM)*
- *An Electronic Clinical Quality Measure (eCQM)*

# Submitting and Reviewing Data

## Quality Performance Category

### Measure Information (continued)

To view measure details, click the carat on the right side of the measure information:

**Use of High-Risk Medications in the Elderly** 1.03% 4.00 ▼

Measure ID: 238 | High Priority | Topped Out Measure

From here, you will see performance points (those earned by comparing your performance to a historical benchmark), bonus points, and other scoring details about the measure:

**Use of High-Risk Medications in the Elderly** 1.03% 4.00 ▲

Measure ID: 238 | High Priority | Topped Out Measure

---

Lowest Benchmark: 0.68 | 0.28 | 0.13 | --- | --- | --- | --- | Highest Benchmark: <=0.00

Performance Rate: **1.03%**

**Measure Info**

This measure has scored below the lowest decile and received the minimum three points; however, the score will not display in the decile range above.

This measure is Inverse; a lower performance rate on this measure indicates better performance than a higher performance rate.

This measure is Topped Out; the measure is not showing much variability and may have different scoring in future years.

**Measure Type**  
Process

**Collection Type** ●

MIPS clinical quality measures (COMs)

[Download Specifications](#)

**Details**

Numerator	2
Denominator	194
Data Completeness	100%

**Performance Points**

Points from Benchmark Decile	3.00
------------------------------	------

**Bonus Points**

High Priority Outcome or Patient Experience	0.00
Other High Priority	1.00
End-to-End Reporting	0.00

---

**Measure Score** 4.00

*Did you know?*

Not all topped out measures are capped at 7 points. To be capped at 7 points, the measure must be in its second (or third or fourth) consecutive year of being topped out through the same collection type. (Refer to the "Seven point cap" column in the [2019 Quality Benchmarks file](#).)

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# Submitting and Reviewing Data

## Quality Performance Category

### Measures Without a Historical Benchmark

**Adult Major Depressive Disorder (MDD): Coordination of Care of Patients with Specific Comorbid Conditions** 100.00% 4.00

Measure ID: 325 | High Priority

**Measure Info**

**There are no Quality Benchmarks associated with this measure**

Measures that do not have a Quality benchmark will receive a score of three points. If sufficient data is submitted for non-benchmarked measures, CMS may establish a benchmark and allow for a score higher than three (3) points.

**Measure Type**

Process

**Collection Type**

MIPS clinical quality measures (CQMs)

[Download Specifications](#)

**Details**

Numerator	100
Denominator	100
Data Completeness	100%
Eligible Population	100

**Performance Points**

Points from Benchmark Decile	3.00
------------------------------	------

**Bonus Points**

High Priority Outcome or Patient Experience	0.00
Other High Priority	1.00
End-to-End Reporting	0.00

**Measure Score** 4.00

If you report a measure without a historical benchmark, you will see **3 performance points** provided the measure met data completeness and case minimum requirements.

If we can calculate a performance period benchmark, we will update the measure's performance points in your final performance feedback (available July 2020).

You can still earn bonus points for measures without a historical benchmark.

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### Submitting Fewer than Six Measures

Clinicians who don't have six available quality measures and who report Medicare Part B Claims measures or MIPS CQMs may qualify for the Eligible Measure Applicability, or EMA, process. This process checks for unreported, clinically related measures and can result in a denominator reduction in the Quality performance category.

If you submit fewer than six MIPS CQMs, the Quality Details page will display a message indicating whether the submission qualified for EMA. Denominator reductions for MIPS CQM submissions will be immediately reflected in the Total Quality Score calculation section.

**Did you know?**

If you reported Medicare Part B Claims measures, the EMA process will be applied **after the submission period** to account for the 60-day claims run out period.

For more information on EMA, review the [2019 Eligible Measure Applicability Resources](#) on the [QPP Resource Library](#).

# Submitting and Reviewing Data

## Quality Performance Category

### Submitting Fewer than Six Measures (*continued*)

#### Submission (MIPS CQMs) does not qualify for denominator reduction

**✖ Submission Less than 6 Measures**

This submission has less than six measures and has not qualified for Eligibility Measure Application. The submission was scored on the measures submitted and received a zero for required measures not reported.

**Your Total Quality Score**

Below is how your Total Quality score is calculated based on the measures above.

Category Score	Category Weight	Total Contribution to Final Score
20.00 Points from Quality measures that count towards Quality score	+	1.00 Bonus points
		x 45
		= 15.75 out of 45

60  
Maximum number of points (# of required measures x 10)

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#### Submission (MIPS CQMs) does qualify for denominator reduction

**✔ Submission meets requirements for Eligible Measures Applicability (EMA)**

Your submission has met the requirements for a clinical cluster resulting in a denominator reduction.

**Your Total Quality Score**

Below is how your Total Quality score is calculated based on the measures above.

Category Score	Category Weight	Total Contribution to Final Score
20.00 Points from Quality measures that count towards Quality score	+	1.00 Bonus points
		x 45
		= 31.50 out of 45

30  
Maximum number of points (# of required measures x 10)

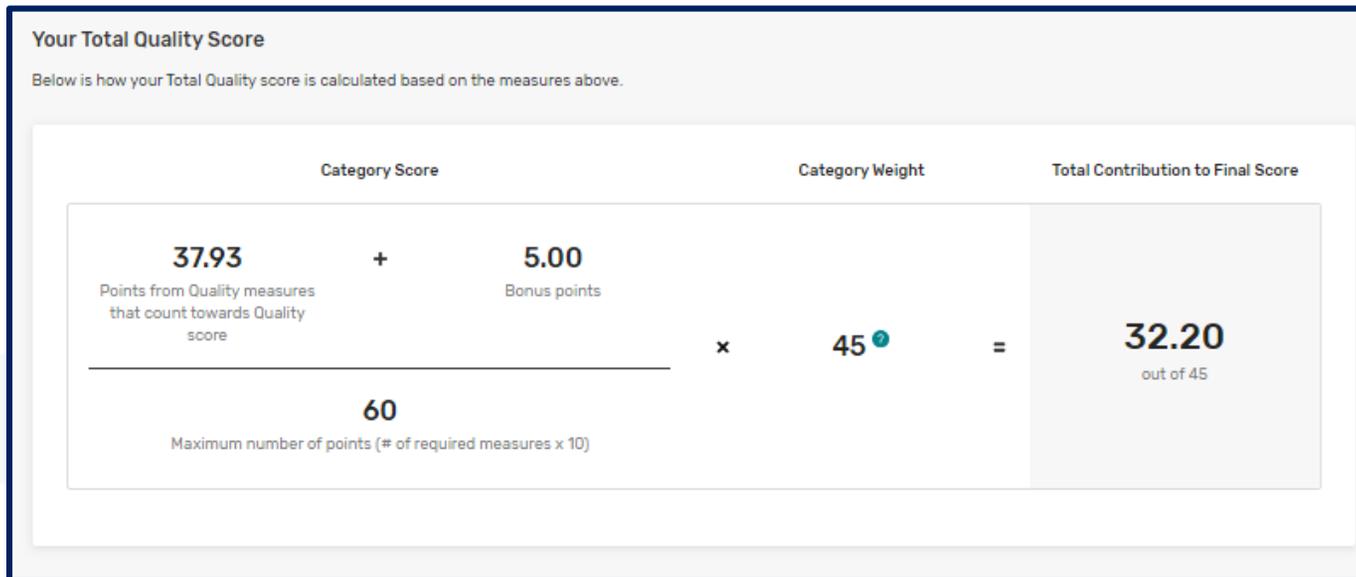
The maximum number of points is decreased by 10 points for each unavailable measure.

# Submitting and Reviewing Data

## Quality Performance Category

## Preliminary Quality Score Calculation

At the bottom of the Quality page, you can see how we arrived at the points contributing to your final score. We divide the sum of your achievement and bonus points by the maximum number of points available in the Quality performance category, then we multiply that number by the category weight.



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### Did you know?

The maximum number of points may change after the submission period if:

- Your group or virtual group can be scored on the All-Cause Hospital Readmission measure
  - This will cause the maximum points to increase by 10 points
- The Eligible Measure Applicability process, applied in some instances after the submission period, determines you did not have six available measures to report
  - This will cause the maximum points to decrease by 10 points for each unavailable measure

You may also be eligible for additional points in the Quality performance category based on your rate of improvement from PY 2018.

- Quality improvement points will be available with performance feedback in July 2021.

# Submitting and Reviewing Data

## Promoting Interoperability Performance Category

File Upload | Manual Entry (Attestation) | [Access Previously Submitted Data](#)  
[Preliminary Promoting Interoperability Score Calculations](#)



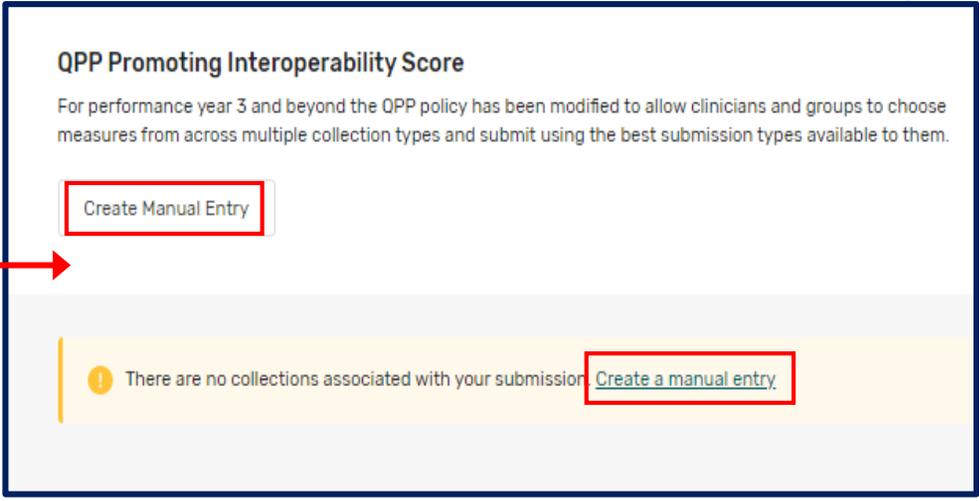
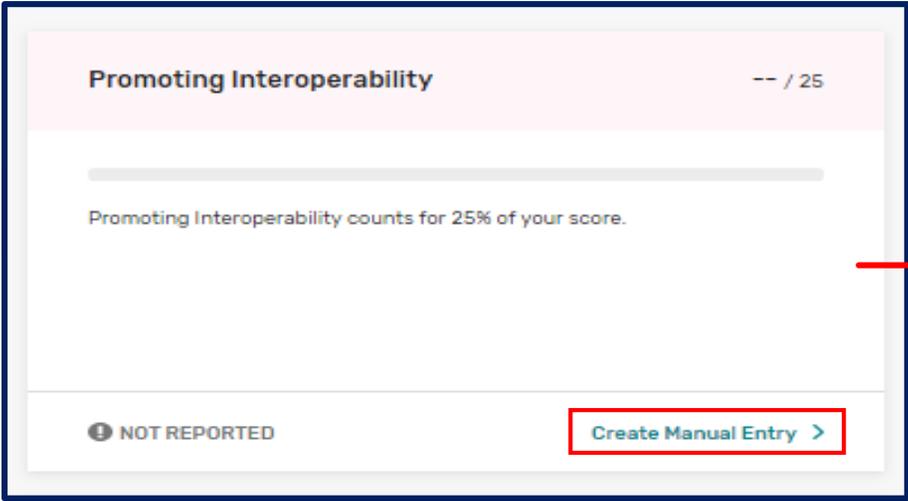
### File Upload

You can upload a QRDA III or QPP JSON file with your Promoting Interoperability data on the [Reporting Overview](#) page.

### Manual Entry (Attestation)

You can also attest to your Promoting Interoperability data by manually entering numerators, denominators, and yes/no values as appropriate to the measure.

Click Create Manual Entry on the **Reporting Overview**, and then again on the **Promoting Interoperability** page.



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# Submitting and Reviewing Data

## Promoting Interoperability Performance Category

### Manual Entry (Attestation) *(continued)*

If your Promoting Interoperability performance category is currently weighted at 0%, you will be prompted to confirm that you wish to proceed (click **Yes I, Agree** then **Continue**).

- If you click **Continue** and enter any data, including performance period dates, you will receive a score in this performance category.

As you provide required information on the Manual Entry page, more fields will appear. For example, once you enter your performance period, the CEHRT ID field will appear. You must provide all required information (including measure data) before you can receive a preliminary score for this performance category.

### Enter Your Performance Period

This includes the 2 required\* attestation statements and the unscored but required Security Risk Analysis measure.  
 \*The **ONC-ACB Surveillance Attestation** is optional.

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**Reminder:**  
 During the submission period, we will update the system to reweight the Promoting Interoperability performance category to 0% for clinicians, groups, and virtual groups with an approved Promoting Interoperability Hardship Exception request.  
 If your request was approved but you still see a weight of 25%, do not enter any information (including performance period) on this page. This will override your reweighting, and you will be scored in this performance category.

# Submitting and Reviewing Data

Promoting Interoperability Performance Category

## Manual Entry (Attestation) (continued)

### Enter your CMS EHR Certification ID ("CEHRT ID")

The screenshot shows a form with the following fields:

- Performance Period
- Start Date: 10/03/2019
- End Date: 12/31/2019
- CEHRT ID: Enter CEHRT ID

A red arrow points from the CEHRT ID field to the text box on the right.

For **detailed instructions on how to generate a CMS EHR Certification ID**, review pages 23-25 of the [CHPL Public User Guide](#).

A **valid** CMS EHR Certification ID for 2015 Edition CEHRT will include **"15E."**

A CMS EHR Certification ID generated for a combination of 2014 and 2015 Edition CEHRT will include **"15H"** and **will be rejected.**

### Complete Required Attestation Statements and Measures

You must select **Yes** for the 2 required attestations before you can begin entering your measure data. As you move through the required information, you will see an indicator as each requirement is **completed**, but you will not see a preliminary score until all requirements are complete.

The screenshot shows the "Attestation Statements" section with the following content:

- ONC Direct Review Attestation**
- Measure ID: PL\_ONCDIR\_1
- Text: I attest that I - (1) Acknowledge the requirement to cooperate in good faith with ONC direct review of his or her health information technology certified under the ONC Health IT Certification Program if a request to assist in ONC direct review is received; and (2) If requested, cooperated in good faith with ONC direct review of his or her health information technology certified under the ONC Health IT Certification Program as authorized by 45 CFR part 170, subpart E, to the extent that such technology meets (or can be used to meet) the definition of CEHRT, including by permitting timely access to such technology and demonstrating its capabilities as implemented and used by the MIPS eligible clinician in the field.
- Buttons: Yes, No
- Indicator: **Completed** (highlighted with a red box)

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# Submitting and Reviewing Data

Promoting Interoperability Performance Category

## Manual Entry (Attestation) (continued)

### Complete Required Attestation Statements and Measures (continued)

To manually report a measure, you will need to either select **Yes** or enter the **numerator/denominator** value, according to the measure. You can also claim an exclusion if you qualify.

The image displays three screenshots of the MIPS attestation interface, each for a different measure. Each screenshot is enclosed in a blue border and shows the measure details, a description, and input fields for reporting.

- Security Risk Analysis:** Measure ID: PL\_PPHI\_1. Description: Conduct or review a security risk analysis in accordance with the requirements in 45 CFR 164.308(a)(1), including addressing the security (to include encryption) of ePHI data created or maintained by certified electronic health record technology (CEHRT) in accordance with requirements in 45 CFR 164.312(a)(2)(iv) and 164.306(d)(3), implement security updates as necessary, and correct identified security deficiencies as part of the MIPS eligible clinician's risk management process. The 'Yes' button is highlighted with a red box. A 'Completed' status is shown at the bottom right.
- e-Prescribing:** Measure ID: PL\_EP\_1. Description: At least one permissible prescription written by the MIPS eligible clinician is queried for a drug formulary and transmitted electronically using CEHRT. Numerator: 100, Denominator: 120. A 'Measure Exclusion' checkbox is present and unchecked. A 'Completed' status is shown at the bottom right.
- e-Prescribing:** Measure ID: PL\_EP\_1. Description: At least one permissible prescription written by the MIPS eligible clinician is queried for a drug formulary and transmitted electronically using CEHRT. Numerator: 0, Denominator: 0. A 'Measure Exclusion' checkbox is present and checked. A 'Completed' status is shown at the bottom right.

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# Submitting and Reviewing Data

## Promoting Interoperability Performance Category

### Manual Entry (Attestation) *(continued)*

#### Report Measure Again

This option allows you to manually report that you are engaged with two distinct organizations for the same measure within the Public Health and Clinical Data Exchange objective.

This screenshot shows the 'Public Health and Clinical Data Exchange' interface for the 'Immunization Registry Reporting' measure (Measure ID: PI\_PHCDRR\_1). The text describes the measure and includes a 'Measure Exclusion' checkbox. On the right, there are 'Yes' and 'No' buttons, and a 'Report measure again' checkbox. A red box highlights the 'Yes' button with the text: 'Start by answering Yes to the Measure.'

This screenshot shows two sections of the interface. The top section is 'Immunization Registry Reporting' (Measure ID: PI\_PHCDRR\_1) with 'Yes' and 'No' buttons and a checked 'Report measure again' checkbox. The bottom section is 'Immunization Registry Reporting for Multiple Registry Engagement' (Measure ID: PI\_PHCDRR\_1\_MULTI) with 'Yes' and 'No' buttons. Both sections show a 'Completed' status.

Then check the box to **Report Measure Again** and answer **Yes** to the Multiple Registry Engagement measure that appears.

Once all required data have been reported, the system will notify you and allow you to view your preliminary scores.

This screenshot shows a 'Manual Entry Submitted' notification dialog. The text states: 'You have completed all Promoting Interoperability measures in your manual entry submission. You may continue to make changes on this manual entry submission until the deadline on March 31, 2020.' A red box highlights a 'VIEW PRELIMINARY SCORES' button.

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# Submitting and Reviewing Data

## Promoting Interoperability Performance Category

### Access Previously Submitted Data

Click **View & Edit** from the [Reporting Overview](#). You will land on a read-only page, letting you review the preliminary scoring details of your submission.

**Promoting Interoperability**

Justin Hodges, Doctor of Medicine at Better Business Health  
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**OPP Promoting Interoperability Score**

For performance year 3 and beyond the OPP policy has been modified to allow clinicians and groups to choose measures from across multiple collection types and submit using the best submission types available to them.

Manage Data **View Manual Entry**

Total Preliminary Score  
**20.75 / 25**

Performance Period	CEHRT ID
01/08/2019 - 12/14/2019	1215E1234567890

Objectives

**Attestation Statements**

Measure Name Expand All	Attestation Complete
<b>ONC Direct Review Attestation</b> Measure ID: PI_ONCDIR_1	N/A

If you need to update your manually entered data, click **View Manual Entry**.

**Reminders**

We recommend using a single submission type (file upload, API, or attestation) for reporting your Promoting Interoperability data.

- **Why?** Any conflicting data for a measure or required attestation submitted through multiple submission types will result in a score of 0 for the Promoting Interoperability performance category.

This means you cannot create a manual entry to correct inaccurate data reported on your behalf.

- If you see errors in your data, contact your third party intermediary and ask them to delete the data they've submitted for you.

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# Submitting and Reviewing Data

## Promoting Interoperability Performance Category

### Access Previously Submitted Data (continued)

If you report Promoting Interoperability data through multiple submission types (ex. Manual entry and file upload) and there is any conflicting data, you will receive a score of 0 out of 25 for the performance category.

#### QPP Promoting Interoperability Score

For performance year 3 and beyond the QPP policy has been modified to allow clinicians and groups to choose measures from across multiple collection types and submit using the best submission types available to them.

[Manage Data](#) [View Manual Entry](#)

**Total Preliminary Score**  
**0.00 / 25**

**1** Submissions contain mismatching data resulting in a score of 0 for Promoting Interoperability. Please check performance date range, CEHRT ID and duplicate measure answers are consistent across submissions.

Click the carat on the right-hand side of the measure information to see numerator/denominator details or click **Expand All** below Measure Name to see the details of all the measures in that objective.

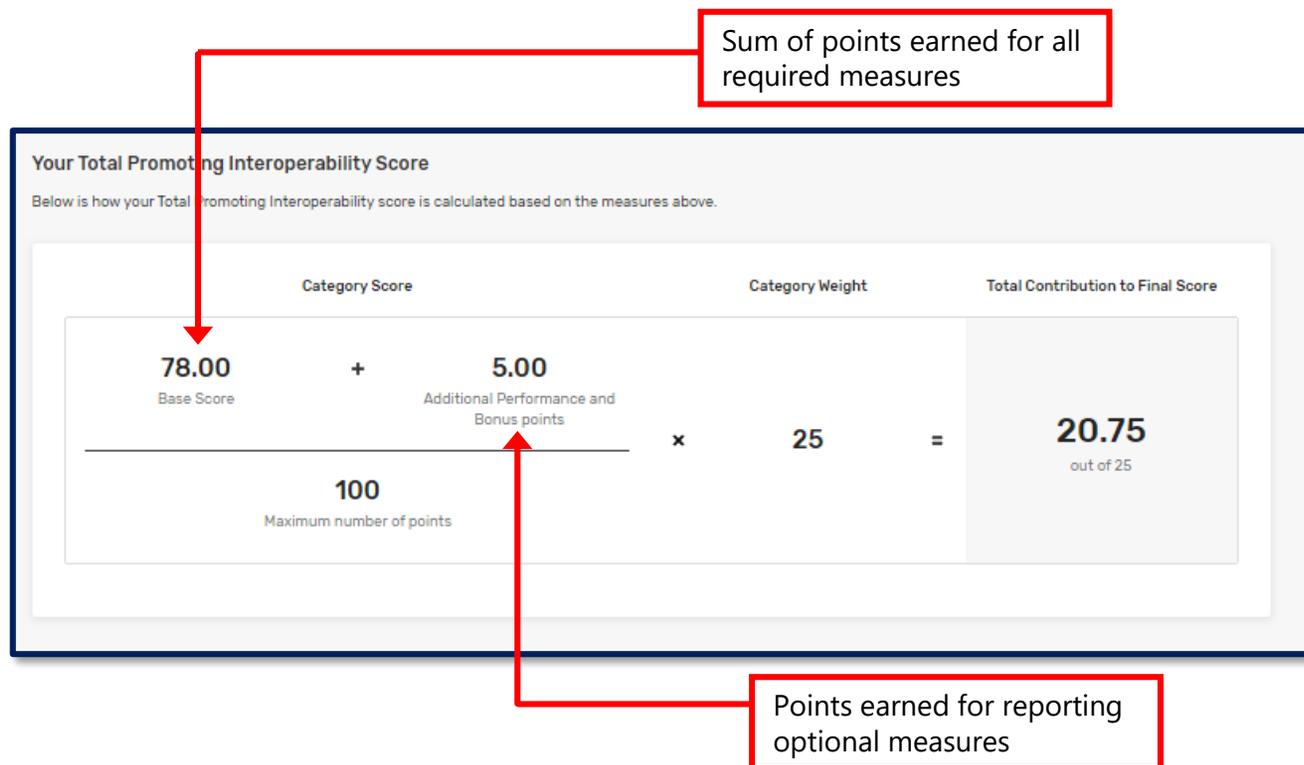
Measure Name <a href="#">Expand All</a>	Measure Score
<b>e-Prescribing</b> Measure ID: PL_EP_1	9 / 10 

Measure Name <a href="#">Expand All</a>	Measure Score
<b>e-Prescribing</b> Measure ID: PL_EP_1	9 / 10 
<p>At least one permissible prescription written by the MIPS eligible clinician is queried for a drug formulary and transmitted electronically using CEHRT.</p> <p>Collection Type </p> <p>Manually Enter</p>	<p><b>Numerator</b> 187</p> <p><b>Denominator</b> 199</p>

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## Preliminary Promoting Interoperability Score Calculation

At the bottom of the Promoting Interoperability page, you can see how we arrived at the points contributing to your final score. We divide the points earned by 100 (the maximum number of points available), then we multiply that number by the category weight.



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# Submitting and Reviewing Data

## Improvement Activities Performance Category

File Upload | Manual Entry (Attestation) | [Review Previously Submitted Data](#) | [Preliminary Improvement Activities Score Calculation](#)



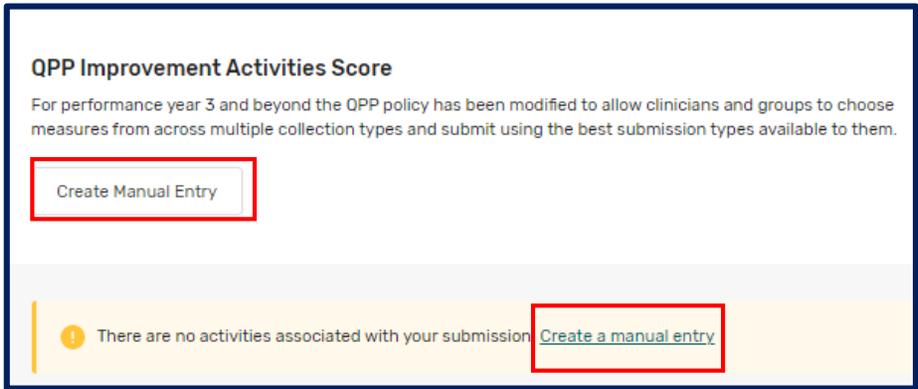
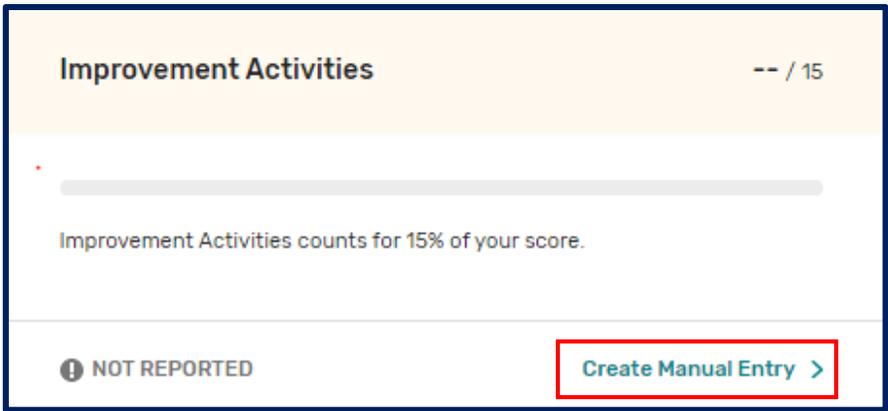
## File Upload

You can upload a QRDA III or QPP JSON file with your Promoting Interoperability data on the [Reporting Overview](#) page.

## Manual Entry (Attestation)

You can also attest to your Improvement Activities data by manually entering yes values to indicate you've completed the activity.

Click Create Manual Entry on the **Reporting Overview**, and then again on the **Improvement Activities** page.



*If you have a special status, such as*

- *Small practice,*
- *HPSA,*
- *Rural, or*
- *Non-patient facing*

*You will see a message on these pages indicating you earn 2xs the points per reported improvement activity such as this:*

**✓ Small Practice Consideration**

Your practice participated in the MIPS as a **Small Practice**. Small Practices (typically defined as 15 or fewer clinicians) are automatically awarded **2x points** for all reported activities in the Improvement Activities Performance Category.



# Submitting and Reviewing Data

## Improvement Activities Performance Category

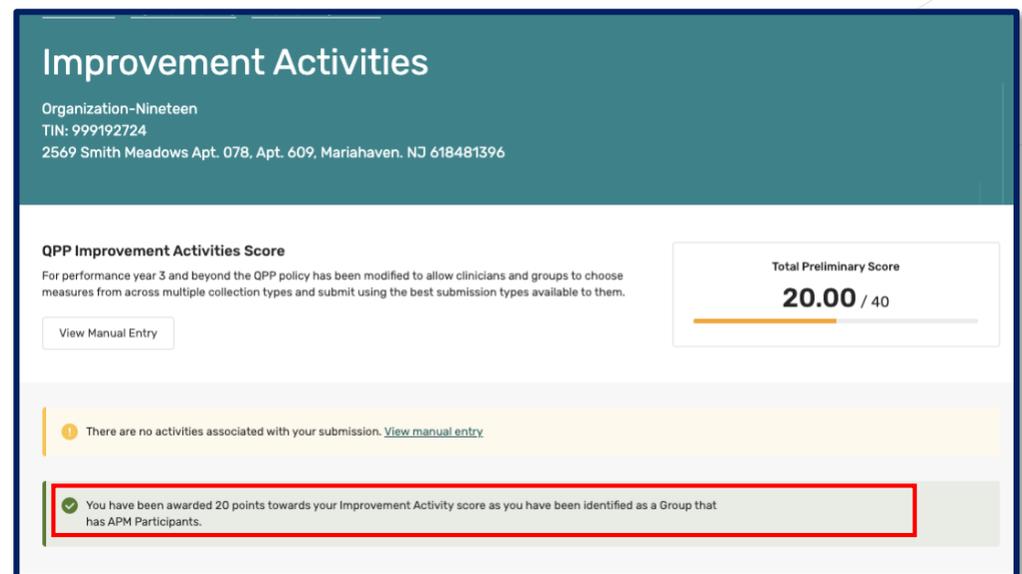
### Manual Entry (Attestation) *(continued)*

Clinicians in an APM who are not scored under the APM Scoring Standard automatically receive 50% credit in the Improvement Activities performance category as long as some MIPS data is submitted.

On the Reporting Overview page, you will see 7.50 points out of 15 awarded, even if no Improvement Activities have been reported yet.



Once you select Create Manual Entry, you will see a message that 20 points have been awarded based on your APM participation (or for Group reporting, based on having at least one clinician who participates in an APM).



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# Submitting and Reviewing Data

## Improvement Activities Performance Category

### Manual Entry (Attestation) *(continued)*

Once you enter your performance period, you can **search** for your activities by key term or **filter** by weight or subcategory. Check the box next to **Completed** to attest that the activity was performed.

The screenshot displays the 'Performance Period' section with a red box around the 'Start Date' (01/22/2019) and 'End Date' (08/17/2019) fields. Below this, the 'Search For Activities' section has a red box around the 'Filter By' dropdown (set to 'Select Filters') and the 'Search' input field (containing 'QCDR'). The 'Activities' section shows two items, both with a score of 0/10 and a 'Completed' checkbox.

Each activity has a continuous 90-day performance period (or as specified in the activity description).

Your performance period at the category level:

- **Starts** on the first day in the year that any improvement activity was performed; and
- **Ends** on the last day in the year that any improvement activity was performed.

**Did you know?**

The activities in this screenshot (IA\_AHE\_2 and IA\_AHE\_4) were removed for the 2020 performance period.



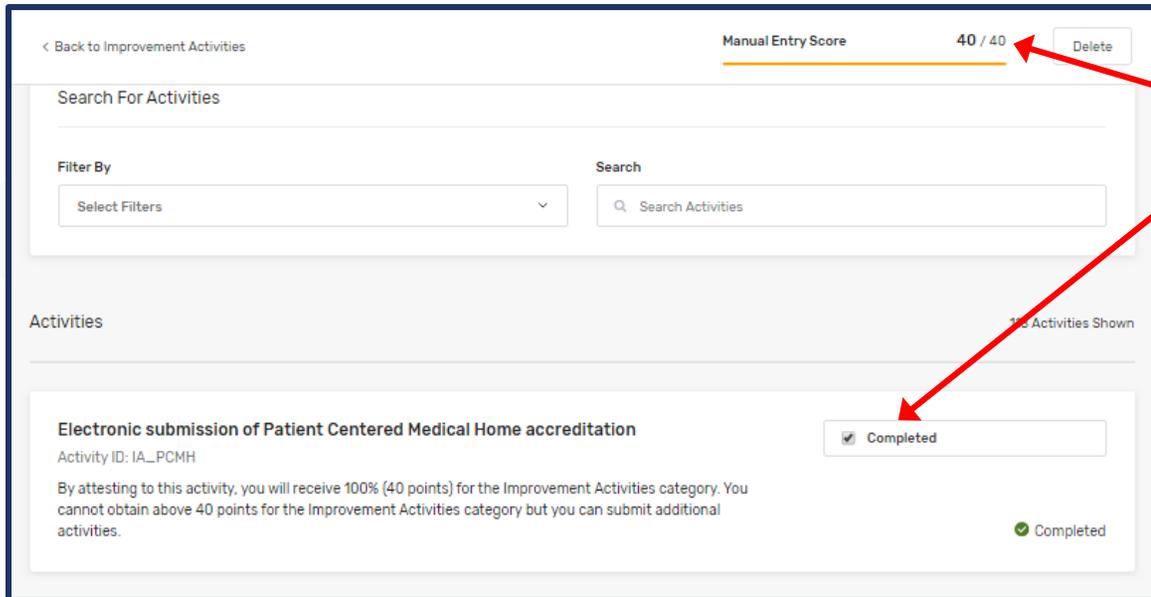
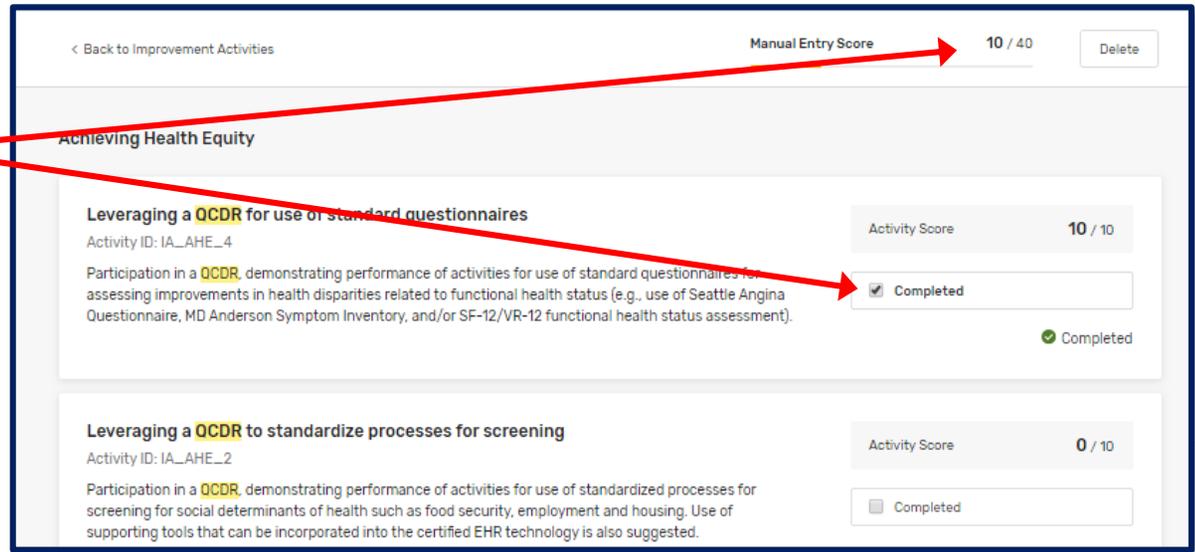
# Submitting and Reviewing Data

## Improvement Activities Performance Category

### Manual Entry (Attestation) (continued)

Once you mark your first activity as **completed**, you will see your in-progress **score** at the top of the page.

**Reminder:** You cannot earn more than 40 points in this category, even if you submit additional activities.



#### Helpful hint:

The PCMH attestation is the first activity listed.

Once you select completed, you will see the maximum score in the performance category.

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# Submitting and Reviewing Data

## Improvement Activities Performance Category

### Review Previously Submitted Data

Click **View & Edit** from the [Reporting Overview](#).

You will land on a read-only page, letting you review the preliminary scoring details of your submission.

*If you need to update your manually entered data, click **View Manual Entry**.*

*If a third party reported some but not all of the activities performed, you can manually enter any missing activities.*

*If you have not created a manual entry, you will see Create Manual Entry (instead of View Manual Entry).*

**Improvement Activities**

Lori Sutton, Doctor of Medicine at Pfeffer Group  
NPI: 0622059323 | TIN: 000839403  
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**QPP Improvement Activities Score**

For performance year 3 and beyond the QPP policy has been modified to allow clinicians and groups to choose measures from across multiple collection types and submit using the best submission types available to them.

Manage Data View Manual Entry

Total Preliminary Score  
**40.00 / 40**

Submitted Activities

**Achieving Health Equity**

Measure Name	Weight	Activity Score
Engagement of New Medicaid Patients and Follow-up <small>Measure ID: IA...AHE_1</small>	High	+20
Leveraging a OCDR for use of standard questionnaires <small>Measure ID: IA...AHE_4</small>	Medium	+10
Comprehensive Eye Exams <small>Measure ID: IA...AHE_7</small>	Medium	+10

### Preliminary Improvement Activities Score Calculation

At the bottom of the Improvement Activities page, you can see how we arrived at the points contributing to your final score. We divide the sum of the points earned for your medium and high weighted activities by 40 (the maximum number of points available), then we multiply that number by the category weight.

**Your Total Improvement Activities Score**

Below is how your Total Improvement Activities score is calculated based on the measures above.

Category Score	Category Weight	Total Contribution to Final Score
20.00 <small>High Activity Points</small>	+	20.00 <small>Medium Activity Points</small>
<hr/>		
40 <small>Maximum number of points</small>	x	15
		=
		15.00 <small>out of 15</small>





## File Upload Troubleshooting

## Don't See Successfully Uploaded Data

**Scenario:** I successfully uploaded a QRDA III file with eQMs and Promoting Interoperability data. Why can't I see the clinician's data after I hit "View Submission"?

**Most Likely:** You uploaded a file for a different NPI.

**Action:** Double check that NPI and TIN in your file match the information on the clinician profile you are in. Once you determine which NPI was included in that file, find that clinician in Practice Details & Clinicians and select Report as Individuals. You should see the successfully uploaded data results in the clinician's Reporting Overview.

The screenshot displays the reporting dashboard for 'Pfeffer Group'. On the left, the 'Account Home' sidebar shows the practice name, TIN (000839403), and clinician 'JANET LOZANO' with NPI (0581662737). A red box highlights this information, with two red arrows pointing to a separate box labeled 'TIN' and 'NPI'. The main dashboard shows a 'Preliminary Total Score' of '-- / 100' (highlighted in red) and a note: 'Your Final Score won't be available until Summer 2020.' Below this, 'Preliminary Performance Category Scores' are shown for Quality, Promoting Interoperability, Improvement Activities, and Cost. Each category has a score of '--' and a 'NOT REPORTED' status (highlighted in red). The Quality score is -- / 45, Promoting Interoperability is -- / 25, Improvement Activities is -- / 15, and Cost is -- / 15.

## Common Error Message

“The measure GUID supplied ##### is invalid”

**Example:** {"errors":[{"sourceIdentifier":"MIPS\_GROUP TIN 454599323.xml","type":null,"message":null,"details":[{"errorCode":6,"message":"CT - The measure GUID supplied 40280382-6258-7581-0162-92f8faf516db is invalid. Please see the 2019 IG [https://ecqi.healthit.gov/system/files/2019\\_CMS\\_QRDA\\_III\\_Eligible\\_Clinicians\\_and\\_EP\\_IG-508.pdf#page=31](https://ecqi.healthit.gov/system/files/2019_CMS_QRDA_III_Eligible_Clinicians_and_EP_IG-508.pdf#page=31) for valid measure GUIDs."}],"value":null,"type":null,"location":{"location":"Quality Measure 40280382-6258-7581-0162-92f8faf516db","path":"/\*[local-name() = 'ClinicalDocument' and namespace-uri() = 'urn:hl7-org:v3']/\*[local-name() = 'component' and namespace-uri() = 'urn:hl7-org:v3']/\*[local-name() = 'structuredBody' and namespace-uri() = 'urn:hl7-org:v3']/\*[local-name() = 'component' and namespace-uri() = 'urn:hl7-org:v3']\*[1]/\*[local-name() = 'section' and namespace-uri() = 'urn:hl7-org:v3']/\*[local-name() = 'entry' and namespace-uri() = 'urn:hl7-org:v3']\*[1]/\*[local-name() = 'organizer' and namespace-uri() = 'urn:hl7-org:v3']","line":1,"column":162942}

**Action:** Search the [2019 QRDA III Implementation Guide \(IG\)](#) (beginning on p. 42) for the **GUID** (also referred to as a UUID) listed in your error message.

- If you can't find it, it is not a valid measure for PY 2019
- If you can find it, the eQCM was probably removed through rulemaking after the IG was published.
- Search the [2019 Explore Measures & Activities Tool](#) (filter by the eQCM collection type) for the associated eQCM ID to confirm it isn't valid for PY 2019

You can also search the [eCQI Resource Center](#). (2019 Performance Period Eligible Professional/Clinician eQCMs)

N/A/ 373	CMS65 v8	40280382-6258-7581-0162-92f8faf516db	IPOP: DENOM: DENEX: NUMBER:	EDC27A6E-F2EF-4B75-8CA3-57586AB78FAE 6270E4EF-5AA6-4A26-846F-44C4FDB1E76F 0B4E6D89-5D86-4723-89EF-6D053139F2C9 DBB13EAD-A093-4D33-A9D1-126DB7D8CA08
-------------	-------------	--------------------------------------	--------------------------------------	--

0 Quality Measures

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## Individual vs Group Reporting

### Are you submitting individually?

Make sure your file is coded as an **individual** submission and your individual NPI is in your file correctly.

#### Example:

```
<intendedRecipient>  
<id root="2.16.840.1.113883.3.249.7" extension="MIPS_INDIV" />  
</intendedRecipient>
```

#### Helpful Hint:

Search "<assignedEntity>" in the file and then look for the next occurrence of "extension=". The value immediately after "extension=" should be the 10-digit NPI.

#### Example:

```
<assignedEntity>  
<id root="2.16.840.1.113883.4.6" extension="1234567890" />  
</assignedEntity>
```

### Are you submitting as a group?

Make sure your file is coded as a **group** submission and your group's TIN is in your file correctly without any NPIs.

#### Example:

```
<intendedRecipient>  
<id root="2.16.840.1.113883.3.249.7" extension="MIPS_GROUP" />  
</intendedRecipient>
```

#### Helpful Hint:

Search for "<representedOrganization>" in the file and then look for the next occurrence of "extension=". The value immediately after "extension=" should be the 9-digit TIN.

#### Example:

```
<representedOrganization>  
<id root="2.16.840.1.113883.4.2" extension="123456789" />  
<name>CT</name>
```



## Help, Resources, and Version History

## Where You Can Go for Help

- Contact the Quality Payment Program at 1-866-288-8292, Monday through Friday, 8:00 AM-8:00 PM ET or by e-mail at: [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov).
  - Customers who are hearing impaired can dial 711 to be connected to a TRS Communications Assistant.
- Connect with your [local technical assistance organization](#). We provide no-cost technical assistance to **small, underserved, and rural practices** to help you successfully participate in the Quality Payment Program.
- Visit the [Quality Payment Program website](#) for other [help and support](#) information, to learn more about [MIPS](#), and to check out the resources available in the [QPP Resource Library](#).

## Additional Resources

Resource Name	Description
<a href="#">2019 Data Submission FAQs</a>	Answers to frequently asked submission questions relevant for PY 2019.
<a href="#">2019 MIPS Data Submission Videos</a>	Video series about reporting PY 2019 data and making opt-in elections.
<a href="#">2019 CMS Web Interface User Guide</a>	Step-by-step instructions with screenshots for PY 2019 reporting through the CMS Web Interface.
<a href="#">2019 CMS Web Interface Videos</a>	Video series about reporting PY 2019 data through the CMS Web Interface.
<a href="#">2019 MIPS Scoring Guide</a>	Comprehensive information about scoring measures and calculating performance category scores and final scores.
<a href="#">2019 EMA Resources</a>	An overview of the Eligible Measures Applicability (EMA) process and identifies the MIPS CQMs and Medicare Part B Claims measures that are clinically related.

## Version History

Date	Change Description
5/12/2020	Corrected timing about the release of final feedback
4/27/2020	Added disclaimer language on page 2 regarding changes to 2019 MIPS in response to COVID-19.
3/11/2020	Updated page 31 to note that if you only submit CMS Web Interface measures, you will see a Total Preliminary Score of 0.00/45 during the submission period <b>until all measures are completed.</b>
2/13/2020	Original posting



## Appendix

## Submission Period: QPP Access and Permissions by Organization Type

This table provides a snapshot of what you can and can't do/view based on your access and organization type during the submission period (January 2 – April 30, 2020).

With this Access	You CAN	You CANNOT
<p>Staff User or Security Official for a <b>Practice</b></p> <p>(includes solo practitioners)</p>	<ul style="list-style-type: none"> <li>✓ Submit data on behalf of your practice (as a group and/or individuals)                             <ul style="list-style-type: none"> <li>○ Includes Promoting Interoperability data for MIPS APM participants</li> </ul> </li> <li>✓ Submit opt-in elections on behalf of your practice (as a group and/or individuals)</li> <li>✓ View data submitted on behalf of your practice (group and/or individual)</li> <li>✓ View preliminary scoring for claims measures reported throughout the submission period (this data will be updated to account for the 60-day run out)</li> <li>✓ View preliminary performance feedback for the group and individual clinicians</li> </ul>	<ul style="list-style-type: none"> <li>X View your cost feedback                             <ul style="list-style-type: none"> <li>○ Cost data won't be available during the submission period</li> </ul> </li> <li>X View facility-based scoring for Quality and Cost (this won't be available until final feedback, July 2020)</li> <li>X View data submitted by your APM Entity                             <ul style="list-style-type: none"> <li>○ <b>Example.</b> If you're a Participant TIN in a Shared Savings Program ACO, you will not be able to view the quality data reported by the ACO through the CMS Web Interface</li> </ul> </li> <li>X View data submitted by your virtual group</li> </ul>
<p>Clinician Role</p>	<ul style="list-style-type: none"> <li>• <i>You can't do anything related to PY 2019 submissions with this role</i></li> <li>• <i>This is a view-only role to access final performance feedback in July 2020</i></li> </ul>	

## Submission Period: QPP Access and Permissions by Organization Type *(continued)*

With this Access	You CAN	You CANNOT
Staff User or Security Official for a <b>Virtual Group</b>	<ul style="list-style-type: none"> <li>✓ Submit data on behalf of your virtual group</li> <li>✓ View data submitted on behalf of your virtual group</li> <li>✓ View performance feedback for the virtual group</li> </ul>	<ul style="list-style-type: none"> <li>X View your Cost feedback                             <ul style="list-style-type: none"> <li>○ Cost data won't be available during the submission period</li> </ul> </li> <li>X View data submitted by individuals or practices in your virtual group (such data wouldn't count towards scoring and would only be considered a voluntary submission)</li> </ul>
Staff User or Security Official for a <b>Registry</b>  (QCDR or Qualified Registry)	<ul style="list-style-type: none"> <li>✓ Download your API token (security officials only)</li> <li>✓ Upload a submission file on behalf of your clients (groups and/or individuals)</li> <li>✓ Submit opt-in elections on behalf of your clients</li> <li>✓ View preliminary scoring for your clients based on the data you submitted for them</li> </ul>	<ul style="list-style-type: none"> <li>X View data submitted by your clients directly</li> <li>X View data submitted by another third party on behalf of your clients</li> <li>X View data collected and calculated by CMS on behalf of your clients                             <ul style="list-style-type: none"> <li>○ Cost measures</li> <li>○ All-Cause Hospital Readmission measure</li> </ul> </li> </ul>
Staff User or Security Official for an <b>APM Entity</b>	<ul style="list-style-type: none"> <li>✓ Submit quality data through the CMS Web Interface (Shared Savings Program ACOs and Next Generation ACOs)</li> <li>✓ Upload a QRDA III file with your eCQM data (Comprehensive Primary Care Plus practice sites)</li> </ul>	<ul style="list-style-type: none"> <li>X View the Promoting Interoperability data reporting by clinicians and groups in your APM Entity</li> </ul>