

### LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER COVID-19 UPDATE

Date: 03/26/2020 Time: 3:00P.M.



Information Line: 211 Media Line: (424) 421-3775

Media Email: pio@ceooem.lacounty.gov Website: https://covid19.lacounty.gov/

FACTS				
Incident Type: Public Health Emergency				
First US Case: January 21, 2020		First LA County Case: January 26, 2020		
Total Cases: 1,216	Cases Today: 421		Total Deaths: 21	Hospitalized: 253

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SITUATION AS OF MARCH 26, 2020						
SITUATION SUMMARY:	mana with addre	The following public information is a high-level summary of events being managed by the Los Angeles County Emergency Operations Center tasked with the emergency response and coordination of Countywide resources to address the COVID-19 disaster. Please share this information with your family, fellow residents, municipal, state & community partners.  • Presidential Major Disaster Declaration (3/22/20)  • California issues State of Emergency (3/4/20)  • L.A. County issues Local Emergency proclamation (3/4/20)  • 85 of the 88 Cities (96%) in Los Angeles County have proclaimed a Local Emergency  • Los Angeles County is still providing essential services, but County buildings remain closed to the public. For a comprehensive list and updates by department, refer to the Continuity of Operations Plan (COOP) section on Page 5 of this document.  • To receive regular updates, sign up for our GovDelivery distribution list				
PUBLIC HEALTH INFO ABOUT COVID-19:	The Los Angeles County Department of Public Health is actively monitoring the number of COVID-19 cases reported throughout the County.					
OO VID-13.		Source		Number o	f Cases	Deaths
	Los	Angeles County (excl.	LB & Pas)	116	6	20
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Source	Number of Cases	Deaths	
Los Angeles County (excl. LB & Pas)	1166	20	
City of Long Beach	41	1	
City of Pasadena	9	0	
LA Co. Public Health (Total)	1216	21	
Confirmed Cases by Age Group			
Los Angeles County (excl. LB & Pas)	New Cases	Total Cases	
0 – 17	9	19 (1%)	
18 – 40	152	462 (38%)	

41 – 65	159	462 (38%)
Over 65	82	223 (18%)

Public Heath has updated the <u>"Safer at Home" Public Health Order</u>, Which directs the public to remain at home unless you must travel for essential services, such as medical care.

"Home Isolation Health Officer Order" Required for anyone diagnosed with or showing symptoms of COVID-19. Individuals must self-isolate for at least 7 days and be fever free for 72 hours. These persons are required to follow all instructions in this Order and the Public Health guidance documents referenced in this Order.

"Home Quarantine Health Officer Order" All household contacts, intimate partners, caregivers, and individuals who have been exposed to a person diagnosed with or showing symptoms of COVID-19 must stay in quarantine for 14 days. Persons quarantined are required to follow all instructions in this Order and the Public Health guidance documents referenced in this Order.

As of today, 9,400 people have been tested for COVID-19. Overall, 10% of people being tested are testing positive.

Additional things you can do to protect yourself, your family and your community are on the Public Health website. For more information, please visit: <a href="http://www.publichealth.lacounty.gov/media/Coronavirus/">http://www.publichealth.lacounty.gov/media/Coronavirus/</a>

# LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER

#### Logistics

- A website for vendors who are interested in providing supplies and PPEs to the county has been created. For more information please visit <a href="https://doingbusiness.lacounty.gov/">https://doingbusiness.lacounty.gov/</a>
- The CEOC has received over 380 unique requests. Continuing to prioritize and process all requests received.
- Requests for PPEs and other supplies submitted by LAHSA have been compiled and submitted to the State for review, assessment, and fulfillment
- Mask requests continue to arrive from local unions and other stakeholders
- Supporting Long Beach Health Logistics distribution center.
- 637 trailers have been identified and procured by the Los Angeles
  County CEOC for persons experiencing homelessness. (535 for City of
  LA, 102 for other cities that have requested within LA County).
- Working with philanthropic partners. Los Angeles County Center for Strategic Partnerships is connecting the needs of county residents with the generosity and support of the United Way of Greater Los Angeles and the California Community Foundation. For more information visit <a href="https://covid19.lacounty.gov/covid19/how-you-can-help/">https://covid19.lacounty.gov/covid19/how-you-can-help/</a>

#### Finance & Recovery

• Working with State on FEMA guideline clarifications.

- Continue to work with County departments and Operational Area Partners on the grant cycle
- Continue to work on capturing all related response costs

#### Information

- Issuing press releases on Managing Stress and Mental Health Strategies, and How to Make Donations. Visit https://covid19.lacounty.gov/covid19/newsrooom/
- Supporting daily live press conferences on Facebook, Twitter, and YouTube

#### COVID19-RELATED MEDICAL SHELTERING OPERATIONS

The County of Los Angeles is working on plans to secure additional Medical Sheltering options. To increase capacity at each facility the County is recruiting and training personnel to serve as on-site managers. Currently 903 Medical Sheltering units have been procured. Transportation, food, laundry services and security services are available at these sites.

#### **Current Medical Sheltering Locations:**

Location	Date Operational	# of Clients	
Dockweiler RV Park	3/22	17*	
MLK Recuperative Center	3/25	3*	
Sheraton Fairplex	3/25	n/a	
Sherman Hotel	3/26	n/a	
Mayfair Hotel	Scheduled 3/28	n/a	

<sup>\*</sup>number of clients is reported as of 0800 today. This number will fluctuate daily as clients arrive/ are discharged.

The County is working to quickly leverage the incoming offers from local hotels/motels and on-going solicitations for assistance in the COVID-19 response.

#### HEALTHCARE SYSTEM & SERVICES:

The County healthcare system at present time is not experiencing a shortage of hospital beds. There is, currently, no surge or demand for COVID-19 related hospital care.

- Private hospitals report 959 open beds and approximately 208 open ICU beds with 100% of hospitals reporting.
- Among 4 DHS hospitals, total of 1,403 beds; 885 occupied (63% occupancy), 518 open beds.
- DHS ICU beds, total 174; 103 occupied (59% occupancy), total of 71 open ICU beds.

#### PERSONS EXPERIENCING HOMELESSNESS

**The Office of Emergency Management** has designated LAHSA as the lead agency for work relating to people experiencing homelessness. OEM did this to ensure that LAHSA's expertise is captured in the day-to-day work and allows LAHSA to play the central coordinating role across City and County agencies.

LAHSA's goal is to provide 2,000 shelter beds where persons exhibiting COVID-19 symptoms can isolate safely. These include RVs provided by the

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state and hotels provided by the County. Social Distancing in shelters continues to be a priority.
LAHSA has requested resources that include food, personnel, test kits, and a warehouse to store acquired items. This request has been submitted to the state for, review, assessment, and fulfillment.
For more information please visit <a href="https://lahsa.org/">https://lahsa.org/</a>
County service remains available to senior residents across Los Angeles County through existing services that seniors are already receiving. If you are receiving senior services, those services will continue to be available. If you are a senior who received communal meals at County senior centers, please notify your center. The L.A. County Department of Workforce Development and Aging will work with our community-based partners on meal delivery.
If you are not aware of who your meal provider is, you may call (800) 510-2020 for assistance. Visit: <a href="https://wdacs.lacounty.gov/">https://wdacs.lacounty.gov/</a>
For additional information on LACOE's response to the COVID-19 emergency please visit <a href="https://www.lacoe.edu/Home/Health-and-Safety/Coronavirus-Resources">https://www.lacoe.edu/Home/Health-and-Safety/Coronavirus-Resources</a>
For more information regarding LAUSD visit: <a href="https://achieve.lausd.net/latestnews/">https://achieve.lausd.net/latestnews/</a>
<ul> <li>As medical sheltering locations like Dockweiler and the Sheraton Fairplex Hotel in Pomona are being identified we are providing 24/7 security patrols for the safety of the people who are temporarily displaced, as well as the overall communities they are in.</li> <li>Los Angeles County Parking Control will not be issuing citations related to expired registrations, missing license plates or similar equipment or registration related violations.</li> <li>Parking officers will be limiting their enforcement efforts to hazardous parking situations including blocking fire hydrants and fire lanes, illegally parked vehicles which pose a hazard to vehicles or pedestrian traffic flows, handicap parking violations, and any other parking violation which pose a potential hazard to the public.</li> <li>LASD Homeless Outreach Service Team, (H.O.S.T) continues to contact those experiencing homelessness in L.A. County in relation to COVID-19. The LASD H.O.S.T continues to escort outreach workers and agencies as they inform persons experiencing homelessness about COVID-19. LASD is also working with the Los Angeles Homeless Services Authority to ensure these county residents are taken care of during COVID-19.</li> <li>The Los Angeles County Fire Department is completing the following activities:</li> <li>Assisting in receiving and distributing medical supplies inbound from the State at the direction of the Department of Public Health. These items</li> </ul>

- include 1.7 million N95 masks, 277,000 gloves, and 2,200 goggles, and 109,500 units of hand sanitizer for first responders and medical personnel. 1,881 orders totaling 3.6 million Personal Protective Equipment units have been filled.
- Medical Director Dr. Clayton Kazan has taken the lead on developing a testing plan for COVID-19. The multiple phase plan will be implemented this week as access to testing becomes available.
- Supporting staffing needs at the County Emergency Operations Joint Information Center.
- 30 OA Fire Departments are reporting no significant work force issues and have a work force reduction plan in place.
- Assisting with staging operations at Dockweiler Beach

#### PUBLIC SERVICES

#### **Southern California Edison (SCE)**

- SCE is temporarily suspending disconnections for customers facing financial challenges including inability to pay their bills. SCE have waived late payment charges.
- Since March 16, 2020, two-thirds of 13,000 staff are assigned to telework. SCE will continue the following necessary work: replacing deteriorated equipment such as poles and transformers; performing vegetation management to mitigate the risk of branches or other debris from making contact with power lines; and implementing other methods to strengthen SCE system. For more information visit https://www.sce.com/safety/coronavirus

#### Southern California Gas

 Service Disconnects for residential customers who are having a hard time paying their bills are temporarily suspended, even if customer received an automated 48 hour shut off notice. Visit <a href="https://socalgas.com/coronavirus">https://socalgas.com/coronavirus</a> for more information.

#### AT&T

- AT&T is suspending broadband usage caps for home internet customers.
   No overage fees will be charged for customers using more data.
- Public Wi-Fi hotspots will remain open
- Internet access is available for qualifying limited-income households at 10\$/month through the AT&T Access program.
- Late payment fees will be waived
- Service will not be terminated for any wireless, home phone or broadband residential or small business customers due to inability to pay their bills.

## Continuity of Operation Plans: (COOP)

**Continuity of Operations Plans** ensure the County of Los Angeles continues to support the residents of this county during any type of disaster response. Below is a list of County Departments and their status as it pertains to the COVID-19 local health emergency:

**Agriculture/Weights and Measures:** Departmental facilities remain closed but services to the public and industry continue. Resource supplies continue to be assessed. For more information visit <a href="https://acwm.lacounty.gov">https://acwm.lacounty.gov</a>

Alternate Public Defender: Operating with approximately 40 personnel on-site to provide essential services. Approximately 60% of APD employees are telecommuting from home. For more information please visit <a href="https://apd.lacounty.gov/">https://apd.lacounty.gov/</a>

**Animal Care and Control:** Continuing to operate effectively with modified operations. Visit <a href="https://animalcare.lacounty.gov/">https://animalcare.lacounty.gov/</a> for more.

**Assessor:** Essential services will remain available through phone, email, and website. For more information visit <a href="https://assessor.lacounty.gov/">https://assessor.lacounty.gov/</a>

**Auditor-Controller**: Continue to perform mandated functions such as processing payroll and vendor payments, and handling property tax functions. Reassigned 14 A-C employees to assist with COVID-19 response.

Beaches and Harbors: All County-maintained beach parking lots are closed until further notice. This includes, from North to South: Nicholas Canyon, Zuma, Point Dume, Malibu Surfrider, Dan Blocker, Topanga, Will Rogers, Venice, Marina Mother's Beach, Dockweiler, Torrance, and White Point/Royal Palms beach parking lots. All playground areas are also closed to the public. Several beach restrooms are closed (per normal winter operating conditions). Please contact the Department by calling (424)526-7777 or emailing info@bh.lacounty.gov

**Board of Supervisors**: Reassigned 15 employees to assist with COVID-19 response. 70% of employees assigned to telework. For more information please visit https://bos.lacounty.gov/

**Chief Executive Office:** Increasing volume of cleaning at County lease facilities. Supporting CEOC personnel assigned to the Hall of Records. Monitoring manager classification and DSW volunteer requests. For more information visit <a href="https://ceo.lacounty.gov/">https://ceo.lacounty.gov/</a>

Child Support Services: All locations remain closed to the public. All court hearings are suspended at Central Civil West Courthouse. Court Operations Division is working with Superior Court to address child support services cases that have been impacted. 783 of 1,500 employees are teleworking. For more information call (866) 901-3212 or visit <a href="https://cssd.lacounty.gov/">https://cssd.lacounty.gov/</a>

Children and Family Services: All essential functions such as ERCP/CPHL, Line Emergency Response and Continuing Services, Intake and Detention, Court Services and Revenue Enhancements sections are operational. If you are a parent, youth, caregiver or service provider involved with DCFS and have any questions about this, we encourage you to email us at <a href="mailto:COVID19Info@dcfs.lacounty.gov.">COVID19Info@dcfs.lacounty.gov.</a>

**Consumer and Business Affairs**: Collaborating with WDACS, LACDA, DPH, and County Counsel to launch a Business and Worker Disaster Help Center.

Launched a COVID-19 website to assist homeowners, renters, workers, businesses and consumers. For more information call (800) 593-8222.

**District Attorney:** The implementation of teleworking and alternate work schedules has been completed department-wide in support of social distancing. Hosting daily meetings to ensure coordination of essential functions being carried out. For more visit <a href="https://da.lacounty.gov/">https://da.lacounty.gov/</a>.

Health Services: The EMS Agency continues to monitor available beds throughout the Operational Area. The MHCAC is coordinating Medical and Health donations and obtaining and distributing PPE supplies to the medical and health sectors. Health Services is also working to coordinate and develop staffing strategies for medical sheltering sites. Coordinating and developing strategies for use of federal and DOD assets. Working with International Medical Corp (IMC) to expand the capacity through deployment of Emergency Medical Tents at County hospitals. For questions, please call (844) 804-0055.

**Human Resources:** Responded to over 65 COVID-19 email inquiries and updated FAQ guidance. Added Stress Management Resources for Employees and Educational Resources for children during COVID-19 to DHR website. Expanding protocols for employees who test positive for COVID-19. Assisted with 275 DSW placements. For more information please visit <a href="https://hr.lacounty.gov/contact-us/">https://hr.lacounty.gov/contact-us/</a>

Internal Services: Streamlined emergency purchasing procedures and approvals; negotiated procurements of County temporary housing to accommodate potential quarantines; focused attention on maintaining timely vendor payments. Reassigned 150+ IT staff to assist with the anticipated surge in calls to the IT Help Desk. Enabled capacity for more than 90,000 users across departments to collaborate via virtual project teams. Deployed technology solutions to remote access to virtual desktops and access Office 365 services. For more information please visit <a href="https://isd.lacounty.gov/">https://isd.lacounty.gov/</a>

**Medical Examiner-Coroner:** Finalizing plans for additional refrigerated storage with ISD. Continue to work with public health on messaging and tracking of mortuary and funeral home status. For more information please visit <a href="https://mec.lacounty.gov/2020/press-releases/coronavirus/">https://mec.lacounty.gov/2020/press-releases/coronavirus/</a>

Mental Health: Assisting step down patients following hospital discharge and providing injectable medications, crisis response/street teams and shelter services while following DPH safety guidelines. In consideration of the new "Safer at Home" order by the County and State, the majority of the staff will telework until further notice. For those core functions that require physical access to the workplace, DMH has implemented physical distancing by means of workspace changes and alternating work schedules. Continue to provide essential services including outpatient care at outpatient clinics that remain open for assisting clients in crisis. For more information visit <a href="https://dmh.lacounty.gov/">https://dmh.lacounty.gov/</a>

Military/Veterans Affairs: Executive management continues to host meetings to coordinate and to remain in compliance with BOS and the DPH protocols. Majority of staff continues to telecommute. For more please visit <a href="https://mva.lacounty.gov/">https://mva.lacounty.gov/</a>

**Parks & Recreation:** Generating plans for minimal staff requirements at park facilities. 135 staff are teleworking. Identifying staff to serve as DSW's to support CEOC response efforts. Please call (626) 588-5364 or visit <a href="https://parks.lacounty.gov/covid-19-031520/">https://parks.lacounty.gov/covid-19-031520/</a>

**Probation:** 269 staff are assigned to telework; 2,104 staff are working in-person at office location. Juvenile facilities continue to have limited/restricted visitation. For more information <a href="https://probation.lacounty.gov/">https://probation.lacounty.gov/</a>

**Public Defender:** 30% of workforce are at work and practicing social distancing. 70% of staff are teleworking. For more information visit <a href="https://pubdef.lacounty.gov/">https://pubdef.lacounty.gov/</a>

**Public Library:** Library locations are currently closed to the public. Several staff have been deployed as DSWs to CEOC. For more info, please visit: <a href="https://lacountylibrary.org/coronavirus/">https://lacountylibrary.org/coronavirus/</a>

**Public Social Services:** Ensuring the continuity of social services to 3.5 million clients and residents who are applying for assistance. Increasing staffing of Customer Service Centers. Arranging to assist clients to utilize the online YBN application system and/or CSC. Working to identify staff who are available to assist with medical sheltering operations. Increasing For more please visit <a href="http://dpss.lacounty.gov/wps/portal/dpss">http://dpss.lacounty.gov/wps/portal/dpss</a>

**Public Works:** Host an administrative meeting with SCE to discuss critical maintenance plans. Coordinating with the City of Lynwood on a resource request to potentially assist with maintenance activities. Assisting Medical Examiner-Coroner on generator/generator hook-ups. 51 % employees are assigned to telework or other leave and 49% are working while maintaining social distancing protocols. For more information visit <a href="https://dpw.lacounty.gov/general/Hotline.cfm">https://dpw.lacounty.gov/general/Hotline.cfm</a>

Regional Planning: Most departmental essential functions are being performed without service reduction except the ability to conduct public hearings and meetings in compliance with the Brown Act. Field inspections are not occurring if staff is required to enter a property when social distancing cannot be observed. 3 employees (2%) are working at a primary work location and practicing social distancing. 2 employees (1%) are supporting DOC as DSW5. 184 employees (97%) are assigned to telework. For more visit <a href="http://planning.lacounty.gov/">http://planning.lacounty.gov/</a>

	Registrar-Recorder/County-Clerk: Forwarded CEO message to all DSW employees reminding them to comply with official directives and practice social distancing. For more information visit <a href="https://lavote.net/">https://lavote.net/</a>
	<b>Treasurer-Tax Collector:</b> 46% of staff teleworking. Hall of Administration is closed to the public and no walk-in service is available. For a list of frequently asked questions visit <a href="https://ttc.lacounty.gov/">https://ttc.lacounty.gov/</a>
	WDACS: Secured transportation services (COVID-1 9 Taxi EATS program) for meal pick-up. Established an 800 number for at-risk/isolated older adults to request meals. Business and Workers Disaster Help Center virtual call center operational and website anticipated to go-live today. Exploring the usage of Measure H funding and ASO for shelter assistance. Continue to redeploy staff to centers and other high-need areas to support essential functions. Assisting 3 CSBG recipients with COVID-19 needs and ensure funds can be utilized to meet the emergency housing and nutritional needs of clients. Human Relations Team continues to track and monitor hate-crimes related to COVID-19 and transition the County's mediation-conflict resolution services to online. Please call 1-800-510-2020 or visit <a href="https://wdacs.lacounty.gov/covid-19/">https://wdacs.lacounty.gov/covid-19/</a> for more information and a map of meal site locations.
	For a complete list of County offices please visit: https://bit.ly/2WwfGQi
LOS ANGELES WORLD AIRPORTS (LAWA)	Passenger volume is down by 84% according to the TSA. Concession revenue is down by 50% according to Commercial Development Group. CDC flagged 50 flights and screened between 100 and 200 passengers and visually inspected between 100 and 200 passengers at LAX. For more information visit <a href="https://lawa.org/">https://lawa.org/</a>
ECONOMIC DEVELOPMENT CORPORATION (LACEDC)	For further information visit: <a href="https://laedc.org/coronavirus/analysis-and-commentary/#1">https://laedc.org/coronavirus/analysis-and-commentary/#1</a>
METROPOLITAN TRANSIT AUTHORITY (MTA)	Metro will remain in service for essential travel. Metro Rail and bus services will be adjusted. For information regarding the latest service adjustments please visit <a href="https://metro.net/">https://metro.net/</a>
AMERICAN RED CROSS	The American Red Cross is still continuing to the public to make appointments to donate blood. Healthy individuals can still donate blood while practicing social distancing. For more information visit <a href="https://redcrossblood.org/give.html/find-drive/">https://redcrossblood.org/give.html/find-drive/</a>
	Closely monitoring the outbreaks and preparing to carry out lifesaving mission in the event of any possible disruptions. It is important to note the American Red Cross does not provide COVID-19 tests. For more information visit <a href="https://www.redcross.org/local/california/los-angeles.html">https://www.redcross.org/local/california/los-angeles.html</a>
LOS ANGELES FOOD BANK:	Food distribution increased 20% totaling 4 million pounds month-to-date, equivalent to 3.4 million meals since COVID-19 outbreak (early March). Inventory on-hand totals: 11.3 million pounds, equivalent to 9.3 million meals of

shelf stable perishable and frozen food items. Experiencing some disruption from regular food industry donors and supplementing donated food with food purchases of specific items. 50 partner agency sites out of 900 have reported suspending food distributions with majority of the sites being food pantries that distribute groceries to families and individuals. Scheduling additional food distributions due to the closure of some partner agency sites, recent job layoffs, workers hours cut and increased demand for food. For more information go to: <a href="https://lafoodbank.org/">https://lafoodbank.org/</a>

#### PROCLAMATION AND EMERGENCY DECLARATIONS

- Federal: National Emergency Declaration on March 13, 2020
- Federal: U.S. Small Business Administration Declaration on March 16, 2020
- Federal: Presidential Major Disaster Declaration, March 22, 2020
- State: California State of Emergency Proclaimed on March 4, 2020
- County: LA County Proclamation of Local Emergency on March 4, 2020
- Cities: 85 proclaimed Local Emergency; 2 declared Local Health Emergency (Long Beach & Pasadena)