

LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER COVID-19 UPDATE

Date: 04/02/2020 Time: 3:45 P.M.



Information Line: 211 Media Line: (424) 421-3775

Media Email: pio@ceooem.lacounty.gov Website: https://covid19.lacounty.gov/

FACTS			
Incident Type: Public Health Emergency			
First US Case: January 21, 2020		First LA County Case: January 26, 2020	
Total Cases: 4045	Cases Today: 534	Total Deaths: 78	Hospitalized(ever): 879

SITUATION	AS OF A	pril 2. 2020
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SITUATION SUMMARY:

The following public information is a high-level summary of events being managed by the Los Angeles County Emergency Operations Center tasked with the emergency response and coordination of Countywide resources to address the COVID-19 disaster. Please share this information with your family, fellow residents, municipal, state & community partners.

- On March 31, 2020, President Donald J. Trump's Coronavirus Guidelines for America, "30 Days to Slow the Spread," extended national social distancing guidelines through April 30, 2020.
- March 27, 2020 the Coronavirus Aid, Relief and Economic Security Act (CARES Act) was signed into law by President Donald J. Trump
- March 30, 2020, Governor Newsom announced the California Health Corps, a major initiative to expand the health care workforce. More: https://covid19.ca.gov/healthcorps/#top
- 84 of the 88 Cities (95%) in Los Angeles County have proclaimed a Local Emergency
- Los Angeles County is still providing essential services, but County buildings remain closed to the public. For a comprehensive list and updates by department, refer to the Continuity of Operations Plan (COOP) section on Page 5 of this document.
- To receive regular updates, sign up for our GovDelivery distribution list here: https://bit.ly/2QE6kh0

PUBLIC HEALTH INFO ABOUT COVID-19:

The Los Angeles County Department of Public Health is actively monitoring the number of COVID-19 cases reported throughout the County.

Source	Number of Cases	Deaths
Los Angeles County (excl. LB & Pas)	3,869	77
City of Long Beach	139	1
City of Pasadena	37	
LA Co. Public Health (Total)	4045	

Confirmed Cases by Age Group		
Los Angeles County (excl. LB & Pas)	Total Cases	
0 – 17	36	
18 – 40	1385	
41 – 65	1630	
Over 65	787	
Unknown	31	
Health Office Ondone		

PUBLIC HEALTH RESOURCES:

Health Office Orders:

- Safer at Home Officer Order (03.21.20)
- Home Isolation Health Officer Order (03.23.20)
- Home Quarantine Health Officer Order (03.25.20)
- <u>Temporary Closure of Beaches and Trails Health Officer Order</u> (03.27.20)

Safer at Home Frequently Asked Questions:

<u>English</u> | <u>Spanish</u> | <u>Traditional Chinese</u> | <u>Simplified Chinese</u> | <u>Korean</u> | <u>Armenian</u> | <u>Tagalong</u> | <u>Arabic</u> | <u>Farsi</u> | <u>Cambodian</u> | <u>Russian</u> | <u>Japanese</u> | <u>Vietnamese</u>

FAQs for:

Business | Persons Exposed to COVID-19

As of today, 23,300 in people Los Angeles County have been tested for COVID-19.

Additional things you can do to protect yourself, your family and your community are on the Public Health website. For more information, please visit: http://www.publichealth.lacounty.gov/media/Coronavirus/

COVID-19 TESTING

The goal is to develop a network of testing sites, **that are by appointment only**, across the region to increase testing capacity in Los Angeles County. Please see the list of <u>Frequently Asked Questions</u> regarding COVID-19 Testing. The following sites have been identified as testing locations:

Testing Locations	Date Operational
San Fernando Valley (Glendale)	4/1
Antelope Valley (Lancaster)	4/1
South Bay	Scheduled 4/3
Antelope Valley (Palmdale)	Scheduled 4/3
San Gabriel Valley (Pomona)	Scheduled 4/3
Pasadena	tbd

City/County test site planners are in talks to develop several more testing site locations.

Anyone who is interested in getting tested **must first register on the Website**. At this time, COVID-19 testing is limited to the most vulnerable Los Angeles County Residents who are:

- 65 and older; and/or
- Have underlying health conditions including: Diabetes, Heart disease, Hypertension, Chronic lung disease, Moderate to severe asthma
- People who are immunocompromised, including as a result of cancer treatment; and/or
- Have been subject to a mandatory 14-day quarantine period because they have been exposed to an individual with a confirmed case of COVID-19 and have more than 7 days of the 2-week quarantine period remaining.

LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER

Logistics

- Coordinating with LACoFD and ISD to establish COVID-19 testing sites in Pomona, South Bay, and the Antelope Valley.
- Donations Management coordinating requests for more medical shelter rooms, PPE, goods/services, and COVID-19 donations. For more information please visit https://doingbusiness.lacounty.gov/
- Coordinating Disaster Service Worker recruitment efforts and state resource requests.
- Continuing to work with LAHSA and the State in order to fulfill resource requests.
- Supporting the distribution of PPEs.
- The CEOC has received over 555 unique requests that continue to be prioritized. The requests that are being submitted to the State include medical personnel, sanitizing equipment, and other support personnel.

Finance & Recovery

- Working with State and County departments on FEMA Reimbursement guidelines. Uploading COVID-19 related costs to FEMA Portal.
- Continue to partner with DCBA regarding long term recovery. Following up with the State for guidance in establishing a Local Assistance Center (LAC).

Information

- Issued <u>Press Releases</u> on protections for tenants affected by COVID-19.
- Published FAQs on COVID-19 Testing.
- Developing new Video Content and Public Service Announcements.
- Daily Press Conferences on <u>Facebook</u>, <u>Twitter</u>, and <u>YouTube</u>.

COVID19-RELATED MEDICAL SHELTERING

New medical sheltering operations are currently being brought online in Lancaster and Los Angeles. To increase capacity at each facility, the County is recruiting and training personnel to serve as on-site managers. Wrap around services including transportation, food, laundry services and security services

OPERATIONS

are available at each site.

Current Medical Sheltering Locations:

Location	Date Operational	Number of Clients
Dockweiler RV Park	3/22	22*
MLK Recuperative Center	3/25	n/a
Sheraton Fairplex	3/25	23*
Sherman Hotel	3/27	7*
Mayfair Hotel	4/2	n/a
Residence Inn	4/1	n/a

^{*}number of clients is reported as of 0800 today. This number will fluctuate daily as clients arrive/ are discharged.

The County is working to quickly leverage the incoming offers from local hotels/motels and on-going solicitations for assistance in the COVID-19 response.

PERSONS EXPERIENCING HOMELESSNESS

The Office of Emergency Management has designated LAHSA as the lead agency for work relating to people experiencing homelessness. OEM did this to ensure that LAHSA's expertise is captured in the day-to-day work and allows LAHSA to play the central coordinating role across City and County agencies.

LAHSA's goal is to provide 2,000 shelter beds where persons exhibiting COVID-19 symptoms can isolate safely. These include RVs provided by the state and hotels provided by the County. Social Distancing in shelters continues to be a priority.

LAHSA has requested resources that include food, personnel, test kits, and a warehouse to store acquired items. This order is currently being addressed by both the State and the County. LAHSA is asking for shelter support staff including medical and shelter staff.

The State has allocated \$50 million in State funding for the leasing of hotels/motels for three months for persons experiencing homelessness statewide. These rooms are not for medical sheltering. They are instead deemed "**interim sheltering**" for vulnerable persons experiencing homelessness including those over 65 years of age and those with compromised immunity or chronic disease.

The State will take the lead on negotiating leases with hotels/motels on behalf of the County. This partnership between the County and State allows agreements to be reached quickly.

LAHSA is currently standing up staffing and operations for interim sheltering.

	Current Interim Sheltering Locations:		
	Location	Total Rooms	Date Operational
	Antelope Valley	94	Week of 4/6
	South Bay	60	Week of 4/6
	San Fernando Valley	52	n/a
	San Gabriel Valley	49	n/a
	San Fernando Valley	74	n/a
	Antelope Valley	50	n/a
	West Los Angeles	136	Scheduled 4/3
		Total: 515	
HEALTHCARE SYSTEM & SERVICES:	hospital beds. There is, cu hospital care. • Private hospitals repeated beds with 100% of the Among 4 DHS hospitals occupancy), 561 op	oitals, total of 1,407 beds; 84	oroximately 305 open ICU 46 occupied (60%
SCHOOLS:	Provided a 'Resources for Schools' section on LACOE website to provide helpful resources to districts and schools in preparation for and handling COVID-19. For more information access: https://www.lacoe.edu/Home/Health-and-Safety/Coronavirus-Resources/ LAUSD, PBS So Cal, KCET, and KLCS-TV have partnered to provide free supplemental education to help families support student learning during the school closures. These resources are free and designed to be used by public schools throughout California to help students continue learning at home. For more information access https://achieve.lausd.net/pbs and https://achieve.lausd.net/pbs and https://www.pbssocal.org/education/at-home-learning/ On Thursday, April 2, 2020, LAUSD will host a fund raiser to help raise funds to provide meals, supplies, devices, digital libraries, and books to students in need For more information access http://www.lastudentsmostinneed.org/ In partnership with Red Cross, LAUSD continues to provide nutritious meals to all students during the temporary closure of schools 64 Grab & Go Food Centers are staffed weekdays (7-11 a.m.). To see the list of Grab & Go Food Centers and more information access: https://achieve.lausd.net/resources/		
PUBLIC SAFETY INFORMATION:	The Los Angeles County • At this moment, 10 COVID-19.	Sheriff's Department Department members have	tested positive for

- The Department has implemented a voluntary expedited COVID-19 testing for its first responders/employees.
- Staffing at DOC/Patrol level continue to be a priority.
- Reallocating personnel from non-essential operations to supplement patrol and high visibility areas/ crime suppression. Today, 176 additional deputy sheriffs are on patrol ensuring residences and shuttered businesses are safe.
- The Sheriff's Department has identified over 253 department members who are EMT certified and 17 department members who are paramedic trained available to supplement medical personnel if they are needed.
- Providing PPE to line personnel and ensuring exposed staff receive appropriate medical services/shelter.
- The Sheriff's Department continues to monitor the care of inmates within the county jail system. The Department has augmented its medical screening procedures and provided additional staffing for cleaning and decontamination. The Department continues to work with Correction Health and The Department of Health Services to make sure the inmate population is cared for appropriately.

The Los Angeles County Fire Department is completing the following activities:

- Assisting in receiving and distributing medical supplies inbound from the State at the direction of the Department of Public Health.
- Medical Director Dr. Clayton Kazan has taken the lead on developing a testing plan for COVID-19. Hosting daily conference calls with LAC EMS section and Medical Director.
- Developing and expanding non-contact medicine to include telemedicine and video portals in an effort to maintain services and slow transmission through social distancing.
- Offering mental health programs and peer support while identifying home-life challenges for personnel
- Assisting with staging operations at Medical Sheltering facilities
- Assisting with staffing needs at the CEOC Joint Information Center.

PUBLIC SERVICES

Southern California Edison (SCE):

 Continuing to deploy staff to keep service flowing and respond quickly to customer service needs Proceeding with scheduled power outages to protect public safety and reduce wildfire risk. Postponing noncritical work that would cause power outages. For more information access https://www.sce.com/safety/coronavirus/

United States Postal Service (USPS)

 Customers need to request an appointment for in-person passport services. By offering services by appointment only, USPS is practicing social distancing to help ensure the safety of employees and customers at Post Office locations. For more information access https://www.usps.com/international/passports.htm

Verizon Wireless:

 Verizon is working with education, government and healthcare agencies to provide remote connectivity options and other solutions. For more information <u>click here.</u>

CONTINUITY OF OPERATION PLANS: (COOP)

Continuity of Operations Plans ensure the County of Los Angeles continues to support the residents of this county during any type of disaster response. Below is a list of County Departments and their status as it pertains to the COVID-19 local health emergency:

Agriculture/Weights and Measures: Continuing operations to the public and industry. Department facilities remain closed to the public. For more information visit https://acwm.lacounty.gov

Alternate Public Defender: Continue to provide legal services to cases which an APD has been appointed. 65% of staff are teleworking and 35% are working on site. For more information please visit https://apd.lacounty.gov/

Animal Care and Control: Prioritizing calls to ensure public safety, and shelter and care for impounded animals. Providing services to residents such as animal intake, placement, field response and referrals to resources. Employees have minimal contact with the public, are offered assignments as DSWs, and provided with telework options. 12 employees are assigned as DSWs. Visit https://animalcare.lacounty.gov/ for more.

Assessor: Maintaining a healthy work environment for everyone while maintaining public services. Continuing to provide updates and developments to employees while providing public service. Requested for ISD to deep clean offices to maintain a healthy work environment. For more information visit https://assessor.lacounty.gov/

Auditor-Controller: Performing modifications to eHR payroll system for the implementation of the Families First Coronavirus Response Act. Monitoring cash to ensure the County is able to pay its liabilities and meets critical functions of processing payroll issuing payments to vendors, and handling property tax functions. Working with CECC to research all newly registered County vendors to add protection to the purchasing process. 69% of staff are teleworking. 21 DSWs are serving persons experiencing homelessness. For more information visit https://auditor.lacounty.gov/

Beaches and Harbors: Beach closure signs have been posted on all lifeguard towers and at all County maintained beaches. Signs have been provided to the City of Santa Monica for installation at their beach locations. Beach access has been locked where possible. Beach maintenance staff and officers monitored public presence at the beaches over the weekend and provided guidance to the public per beach closures. For more information visit https://beaches.lacounty.gov/covid19.

Board of Supervisors: 71% of staff are teleworking and 17 staff are serving as DSWs. For more information visit https://bos.lacounty.gov/

Chief Executive Office: Established rotation schedules for 315 (80%) staff to telework. Continuing social distancing guidelines for onsite staff and improving health/safety strategies while minimizing impact on departmental essential functions. Planning to staff Finance Work group in support of medical sheltering cost management for COVID-19 response and recovery efforts. Continuing to monitor resource requests for staffing and office supplies to support CEOC and requests for DSW staffing. For more information visit https://ceo.lacounty.gov/

Child Support Services: Continue to provide services to clients, including phone calls, emails, and chats. Resolving funding match for State and Federal dollars when employees are activated as DSWs. For more information call (866) 901-3212 or visit https://cssd.lacounty.gov/

Children and Family Services: Distributing PPE received through CEOC. No change in the number of staff teleworking, working in offices and those quarantined/isolated. For more information visit **COVID19Info@dcfs.lacounty.gov.**

Consumer and Business Affairs: Continuing to provide essential services and assistance to Los Angeles County residents by ensuring that tenants/landlords have proper protections in place, ensuring that all price gouging allegations submitted to the department are investigated and/or referred to other agencies if needed. Continue to support workers and businesses through the Los Angeles County Business and Worker Disaster Help call center and website. Rent Stabilization Unit has received 898 total inquiries from tenants/landlords seeking information on the recently enacted eviction moratorium. Consumer Counseling received 443 total inquiries for price gouging violations. The Office of Small Business has received and responded to 447 business related inquiries concerning disaster relief assistance and access to capital. Hosted a digital convening to inform media, chambers of commerce, small business organizations and County/external partners who serve immigrant workers about workers' rights, resources, complaint investigation and resources available for immigrant-owned small businesses.

District Attorney: Monitoring high impact to workforce due COVID-19 concerns. Maintaining outreach to victims and witnesses. Limiting employee exposure by utilizing Proposition 115 testimony. Assessing budgetary impacts and curtailment scenarios as requested by CEO. Identifying staff that are available to serve as DSWs. 1,093 staff are assigned to telework and 683 are working on site. For more information visit https://da.lacounty.gov/.

Health Services: Dispersing ventilators throughout the health care system. Developing procedures to transfer patients to and from USNS Mercy and FMS. Addressing staffing needs at medical sheltering sites. Developing policies and procedures to integrate the staffing needs of the FMS (convention center) into

the health care system. For more information visit http://dhs.lacounty.gov/wps/portal/dhs

Internal Services: Supporting departments to allow for business continuity. Obtaining PPE for staff that are required to enter contaminated workspaces. Coordinating request for additional office space for CEOC at ISD headquarters. Implemented rapid response protocols for disinfecting workspaces of staff testing positive for COVID-19. For more information please visit https://isd.lacounty.gov/

Medical Examiner-Coroner: Resupplying PPE to staff to ensure continued operational ability. Requested hospitals and facilities to increase refrigerated storage capacity as part of the exiting MFI plan. Assessing existing and surge capacity for hospitals and healthcare entities. Obtaining mortuary and funeral home capacity to gain understanding of the system. For more information please visit https://mec.lacounty.gov/2020/press-releases/coronavirus/

Mental Health: Monitoring the impact to programs due to staff testing positive for COVID-19. Assigning clinical teams and other staff as DSWs to support medical shelters and quarantine and isolation sites. Admitting clients to subacute mental health treatment beds. Working with all residential treatment programs to ensure proper protocols are in place for dealing with COVID-1 9 positive clients. Deploying telework and telehealth tech for staff to deliver services from home. Disbursement of PPE and updated video guidance sent to staff. For more information visit https://dmh.lacounty.gov/

Military/Veterans Affairs: Informed staff of DHR request to work as DSW at medical shelters. Veteran Advisory Commissioners informed they may volunteer as DSWs. For more please visit https://mva.lacounty.gov/

Parks & Recreation: Prioritizing budget constraints, teleworking options for field staff, and the allocation of additional volunteers to serve as DSW's. Please call (626) 588-5364 or visit https://parks.lacounty.gov/covid-19-031520/

Probation: Ensuring adequate staffing in juvenile halls and camps by reassigning Deputy Probation Officers from field offices and coordinating staff to fill DSW positions. 404 staff are teleworking and 2,294 are on site. Increased maintenance and cleaning of halls and camps. Hosted weekly COVID-19 coordination call with County Departments, partners and stakeholders. For more information https://probation.lacounty.gov/

Public Defender: Leveraging technology for employee teleworking and social distancing. Piloting video arraignments at the Criminal Courts Building. For more information visit https://pubdef.lacounty.gov/

Public Library: Provided DPH locations with large parking lots for potential COVID-19 testing pilot. Provided self-care resources to employees to encourage proper maintenance of mental, physical, and emotional health. For

more info, please visit: https://lacountylibrary.org/coronavirus/
Public Social Services: Ensuring the continuity of essential services and benefits to existing clients. Processing applications received online and via the Customer Service Center. Deployed staff to assist at shelters and quarantine/isolation sites. Department offices remain closed to the public. For more please visit http://dpss.lacounty.gov/wps/portal/dpss
Public Works: Distributed a survey to infrastructure partners to assess and seek recommendations for taskforce. Developing a website to share information and respond to inquiries. Creating a survey to assess partners' current situations, COOP, and potential operational issues. 48% on telework or other leave and 52% working onsite. For more information visit https://dpw.lacounty.gov/general/Hotline.cfm
Regional Planning: 98% (185) of staff are teleworking or on approved leave, 1% (2) work from a primary work location. Commission public hearings will be conducted via Zoom, Facebook, and YouTube starting on April 1, 2020. Maintaining service to applicants and also conducting meetings for discretionary permits. Meeting State deadline for Housing and Element compliance and other grant deadlines. For more visit http://planning.lacounty.gov/
Registrar-Recorder/County-Clerk: Headquarters remains open to employees only. All District offices remain closed to the public. Informational signs are posted at all RRJCC facilities indicating how the public could obtain services. For more information visit https://lavote.net/
Treasurer-Tax Collector: Department facilities remain closed to public. Notified public of available payment options. Moved auctions to an online format. 45% of staff are teleworking and 43% of staff are working on-site. For a list of frequently asked questions visit https://ttc.lacounty.gov/
WDACS: Exploring grocery delivery program by leveraging existing taxi program. Strategizing use of additional assistance funding from the State to support businesses and job seekers. Connected with LAPD, LASD, and Police Chief Association to track and stay informed with real-time hate crime data. 75% of staff are teleworking. For more information visit https://wdacs.lacounty.gov/covid-19/
For a complete list of County offices please visit: https://bit.ly/2WwfGQi
LAWA consolidated all airport processing to the Tom Bradley International Terminal. TSA closed Terminal 4 Connector Checkpoint, effective April 01, 2020. Economy Lot E closed to minimize bussing. A FEMA cargo flight operated by National Airlines arrived at 6:45AM with medical equipment and other supplies. For more information visit https://lawa.org/
Assisting city staff to complete the process and submit the Request for Public Assistance package by April 17, 2020 Scheduled conference calls with cities to

AREA COORDINATORS (DMAC'S)	answer questions and provide guidance. Assisting and tracking city staff resource requests and confirming deliveries. Responding to inquiries from city staff, CEOC staff and partner organizations. Resolving issues as requested by CEOC staff.
SALVATION ARMY - CALIFORNIA SOUTH DIVISION (CAS)	Continuing to accept monetary donations and in-kind donations. Needed items include diapers, diaper wipes, baby formula, and hand sanitizers. For more information access https://www.salvationarmy-socal.org/southern-california/covid-19
AMERICAN RED CROSS	Continues to assist with food distribution at schools. Individuals are encouraged to keep scheduled blood, platelet, or AB Elite plasma donation appointments and to make new donation appointments for the weeks ahead to ensure a stable supply throughout the pandemic. For more information access: https://www.redcrossblood.org/donate-blood/dlp/coronaviruscovid-19and-blood-donation.html/
211 LA COUNTY	Continue to connect communities with services, resources and information related to COVID-19. For those who are not able to access the internet please dial 211. For more information access https://www.211la.org/public-health-and-safety/coronavirus
LOS ANGELES FOOD BANK:	The Food Bank continues to mobilize resources to help people who are in need of food assistance. Meals are not provided at warehouse facilities. The COVID-19 crisis has resulted in unplanned expenses for the Food Bank. For more information access https://www.lafoodbank.org/coronavirus/
PROCLAMATION AND EMERGENCY DECLARATIONS	

- Federal: National Emergency Declaration on March 13, 2020
- Federal: U.S. Small Business Administration Declaration on March 16, 2020
- Federal: Presidential Major Disaster Declaration, March 22, 2020
- Federal: President Trump signed the CARES Act into law on March 27,2020
- State: California State of Emergency Proclaimed on March 4, 2020
- County: LA County Proclamation of Local Emergency on March 4, 2020
- Cities: 84 proclaimed Local Emergency; 2 declared Local Health Emergency (Long Beach & Pasadena)