

LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER COVID-19 UPDATE

Date: 04/03/2020 Time: 3:00 P.M.



Information Line: 211 Media Line: (424) 421-3775

Media Email: pio@ceooem.lacounty.gov Website: https://covid19.lacounty.gov/

FACTS			
Incident Type: Public Health Emergency			
First US Case: January 21, 2020		First LA County Cas	e: January 26, 2020
Total Cases: 4566	Cases Today: 521	Total Deaths: 89	Hospitalized(ever): 1018

	SITUATION AS OF April 3,	2020	
SITUATION SUMMARY:	The following public information is a high-level summary of events being managed by the Los Angeles County Emergency Operations Center tasked with the emergency response and coordination of Countywide resources to address the COVID-19 disaster. Please share this information with your family, fellow residents, municipal, state & community partners. • To receive regular updates, sign up for our GovDelivery distribution list here: https://bit.ly/2QE6khO • 85 of the 88 Cities (96%) in Los Angeles County have proclaimed a Local Emergency • Los Angeles County is still providing essential services, but County buildings remain closed to the public. For a comprehensive list and updates by department, refer to the Continuity of Operations Plan (COOP) section on Page 7 of this document.		
PUBLIC HEALTH INFO ABOUT COVID-19:	The Los Angeles County Department of Public Health is actively monitoring the number of COVID-19 cases reported throughout the County.		
	Source	Number of Cases	Deaths
	Los Angeles County (excl. LB & Pas)	4,376	88
	City of Long Beach	153	1
	City of Pasadena	37	
	LA Co. Public Health (Total)	4566	89
	Confirmed Cases	by Age Group	
	Los Angeles County (excl. LB & Pas)	Total Cas	ses
	0 – 17	40	
	18 – 40	1538	
	41 – 65	1859	

	Over 65	907
	Unknown	32
PUBLIC HEALTH RESOURCES:	Health Office Orders: • Safer at Home Officer Order (03. • Home Isolation Health Officer Order (03. • Home Quarantine Health Officer • Temporary Closure of Beaches (03.27.20)	rder (Revised 04.01.20) Order (Revised 04.01.20)

<u>English</u> | <u>Spanish</u> | <u>Traditional Chinese</u> | <u>Simplified Chinese</u> | <u>Korean</u> | <u>Armenian</u> | <u>Tagalong</u> | <u>Arabic</u> | <u>Farsi</u> | <u>Cambodian</u> | <u>Russian</u> | <u>Japanese</u> | <u>Vietnamese</u>

FAQs for:

Business | Persons Exposed to COVID-19

As of today, approximately 26,000 in people Los Angeles County have been tested for COVID-19.

Additional things you can do to protect yourself, your family and your community are on the Public Health website. For more information, please visit: http://www.publichealth.lacounty.gov/media/Coronavirus/

COVID-19 TESTING

The goal is to develop a network of testing sites, **that are by appointment only**, across the region to increase testing capacity in Los Angeles County. Please see the list of <u>Frequently Asked Questions</u> regarding COVID-19 Testing. The following sites have been identified as testing locations:

Testing Locations	Date Operational
San Fernando Valley (Glendale)	4/1
Antelope Valley (Lancaster)	4/1
South Bay	4/3
Antelope Valley (Palmdale)	4/3
San Gabriel Valley (Pomona)	4/3
Pasadena	tbd

City/County test site planners are in talks to develop several more testing site locations.

Anyone who is interested in getting tested **must first register on the Website**. At this time, COVID-19 testing is limited to the most vulnerable Los Angeles County Residents who are:

- Those with symptoms who are 65 and older
- Those with symptoms who have underlying chronic health conditions

	Those who are subject to a mandatory 14-day quarantine period due to a
	confirmed COVID-19 exposure (with more than 7 days of quarantine remaining)
LOS ANGELES	Logistics
COUNTY EMERGENCY OPERATIONS CENTER	 Coordinating with LACoFD and ISD to establish COVID-19 testing sites in Pomona, South Bay, and the Antelope Valley. Donations Management coordinating requests for more medical shelter rooms, PPE, goods/services, and COVID-19 donations. For more information please visit https://doingbusiness.lacounty.gov/ Coordinating Disaster Service Worker recruitment efforts and state resource requests. The CEOC has received over 500 unique requests that continue to be
	prioritized. The requests that are being submitted to the State include medical personnel, sanitizing equipment, and other support personnel.
	 Information Issued <u>Press Releases</u> on increasing COVID-19 Testing Capacity for LA County Residents, and Protections for Tenants affected by COVID-19. Published FAQs on <u>COVID-19 Testing</u> and <u>Face Coverings.</u> Developing new <u>Video Content</u> and Public Service Announcements. Daily Press Conferences on <u>Facebook</u>, <u>Twitter</u>, and <u>YouTube.</u> <u>COVID-19 GIS Dashboards</u>
COVID-19 RELATED MEDICAL SHELTERING OPERATIONS	New medical sheltering operations are currently being brought online in Lancaster and Los Angeles. To increase capacity at each facility, the County is recruiting and training personnel to serve as on-site managers. Wrap around services including transportation, food, laundry services and security services are available at each site. Current Medical Sheltering Locations:
	Location Date Operational Number of Clients

Location	Date Operational	Number of Clients
Dockweiler RV Park	3/22	28
MLK Recuperative Center	3/25	n/a
Sheraton Fairplex	3/25	25*
Sherman Hotel	3/27	6*
Mayfair Hotel	4/2	n/a
Residence Inn	4/1	0

*number of clients is reported as of 0800 today. This number will fluctuate daily as clients arrive/ are discharged.

The County is working to quickly leverage the incoming offers from local hotels/motels and on-going solicitations for assistance in the COVID-19 response.

PERSONS EXPERIENCING HOMELESSNESS

The Office of Emergency Management has designated LAHSA as the lead agency for work relating to people experiencing homelessness. OEM did this to ensure that LAHSA's expertise is captured in the day-to-day work and allows

LAHSA to play the central coordinating role across City and County agencies.

Medical Sheltering:

LAHSA's goal is to provide 2,000 shelter beds where persons exhibiting COVID-19 symptoms can isolate safely. These include RVs provided by the state and hotels provided by the County. Social Distancing in shelters continues to be a priority. LAHSA has requested resources that include food, personnel, test kits, and a warehouse to store acquired items. This order is currently being addressed by both the State and the County

Interim Sheltering:

The State has allocated \$50 million in State funding for the leasing of hotels/motels for three months for persons experiencing homelessness statewide. These rooms are not for medical sheltering. They are instead deemed interim sheltering for vulnerable persons experiencing homelessness including those over 65 years of age and those with compromised immunity or chronic disease. The State will take the lead on negotiating leases with hotels/motels on behalf of the County. This partnership between the County and State allows agreements to be reached quickly. LAHSA is currently standing up staffing and operations for interim sheltering.

Current Interim Sheltering Locations:

Location	Total Rooms	Date Operational
Antelope Valley	94	Scheduled 4/6
South Bay	60	Scheduled 4/6
San Fernando Valley	52	Scheduled 4/5
San Gabriel Valley	49	Scheduled 4/6
San Fernando Valley	74	Scheduled 4/5
Antelope Valley	50	tbd
West Los Angeles	136	Scheduled 4/3
South Bay	50	tbd
San Gabriel Valley	80	tbd
San Gabriel Valley	87	Week of 4/6
	Total: 732	

HEALTHCARE SYSTEM & SERVICES:

The County healthcare system at present time is not experiencing a shortage of hospital beds. There is, currently, no surge or demand for COVID-19 related hospital care. For a more detailed report **click here**.

- Private hospitals report 832 open beds and approximately 286 open ICU beds with 100% of hospitals reporting.
- Among 4 DHS hospitals, total of 1,404 beds; 886 occupied (63%) occupancy), 518 open beds.
- DHS ICU beds, total 170; 119 occupied (70% occupancy), total of 51

	open ICU beds.
SCHOOLS:	Superintendent of Schools Debra Duardo announced closure of all schools in Los Angeles County for the remainder of the school year. Classes will still be in session. For more information access https://www.lacoe.edu/
	LACOE Student Meal Sites Dashboard
	On Thursday, April 2, 2020, LAUSD will host a fund raiser to help raise funds to provide meals, supplies, devices, digital libraries, and books to students in need For more information access http://www.lastudentsmostinneed.org/
	In partnership with Red Cross, LAUSD continues to provide nutritious meals to all students during the temporary closure of schools 64 Grab & Go Food Centers are staffed weekdays (7-11 a.m.). To see the list of Grab & Go Food Centers and more information access: https://achieve.lausd.net/resources
SENIOR CARE:	The County and City of Los Angeles are providing free meals to older adults age 60 and older who are impacted by the COVID-19 Crisis. Call 1-800-510-2020 to request services. Meals are provided either at distribution sites or via home-delivered meals. We're transitioning to home-delivered meals at most locations. Older adults 65 and older must send a family member, friend or caregiver who is under the age of 65 to pick up meals at their assigned site.
	For a list of locations currently in the Los Angeles County Elder Nutrition Program click here.
PUBLIC SAFETY INFORMATION:	 At this moment, 14 Department members have tested positive for COVID-19. The Department has implemented a voluntary expedited COVID-19 testing for its first responders/employees. Staffing at DOC/Patrol level continue to be a priority. Reallocating personnel from non-essential operations to supplement patrol and high visibility areas/ crime suppression. Additional deputy sheriffs are on patrol ensuring residences and shuttered businesses are safe. The Sheriff's Department has identified over 253 department members who are EMT certified and 17 department members who are paramedic trained available to supplement medical personnel if they are needed. Providing PPE to line personnel and ensuring exposed staff receive appropriate medical services/shelter. The Sheriff's Department continues to monitor the care of inmates within the county jail system. The Department has augmented its medical screening procedures and provided additional staffing for cleaning and decontamination. The Department continues to work with Correction Health and The Department of Health Services to make sure the inmate population is cared for appropriately.

The Los Angeles County Fire Department is completing the following activities:

- Establishing COVID-19 testing sites across the county.
- Assisting in receiving and distributing medical supplies inbound from the State at the direction of the Department of Public Health.
- Medical Director Dr. Clayton Kazan has taken the lead on developing a testing plan for COVID-19.
- Developing and expanding non-contact medicine to include telemedicine and video portals in an effort to maintain services and slow transmission through social distancing.
- Offering mental health programs and peer support while identifying home-life challenges for personnel.
- Assisting with staging operations at Medical Sheltering facilities.
- Assisting with staffing needs at the CEOC Joint Information Center.

TRANSPORTATION

Amtrak:

 Temporarily accepting cashless payments only in stations and waiving change fees for reservations made before May 31, 2020. For more information access https://www.amtrak.com/alert/service-adjustments-due-to-coronavirus.html/

Metrolink:

 Increased cleaning staff to clean passenger cars, doors restrooms, head and armrests, handrails, tables and trash cans more frequently throughout the day. Temporary service reduction of services effective Thursday, March 26, 2020. For more information access: https://metrolinktrains.com/temporary-service

Metropolitan Transit Authority:

- All Metro Bus riders must board and exit through rear doors only. Front door will remain available to wheelchair riders and those who need the wheelchair ramp.
- Requiring all bus operators to use transparent protective barriers to isolate them. For more MTA information **click here**

PUBLIC SERVICES

Southern California Edison (SCE):

 Continuing to deploy staff to keep service flowing and respond quickly to customer service needs Proceeding with scheduled power outages to protect public safety and reduce wildfire risk. Postponing noncritical work that would cause power outages. For more information access https://www.sce.com/safety/coronavirus/

Southern California Gas Company (So Cal Gas)

 During service visits technicians may ask homeowners to move to another room to maintain a 6-foot distance. Providing service to emergency service requests, suspected natural gas leaks, carbon monoxide checks, gas meter turn-ons, natural gas outage and pilot relights. For more information access:

https://www.socalgas.com/coronavirus/

United States Postal Service (USPS)

 Customers need to request an appointment for in-person passport services. By offering services by appointment only, USPS is practicing social distancing to help ensure the safety of employees and customers at Post Office locations. For more information access https://www.usps.com/international/passports.htm

CONTINUITY OF OPERATION PLANS: (COOP)

Continuity of Operations Plans ensure the County of Los Angeles continues to support the residents of this county during any type of disaster response. Below is a list of County Departments and their status as it pertains to the COVID-19 local health emergency:

Agriculture/Weights and Measures: Continuing operations to the public and industry. Department facilities remain closed to the public. For more information visit https://acwm.lacounty.gov

Alternate Public Defender: Continue to provide legal services to cases which an APD has been appointed. 65% of staff are teleworking and 35% are working on site. For more information please visit https://apd.lacounty.gov/

Animal Care and Control: Prioritizing calls to ensure public safety, and shelter and care for impounded animals. Providing services to residents such as animal intake, placement, field response and referrals to resources. Employees have minimal contact with the public, are offered assignments as DSWs, and provided with telework options. 12 employees are assigned as DSWs. Visit https://animalcare.lacounty.gov/ for more.

Assessor: Maintaining daily essential operations and public services. For more information visit https://assessor.lacounty.gov/

Auditor-Controller: Performing modifications to eHR payroll system for the implementation of the Families First Coronavirus Response Act. Monitoring cash to ensure the County is able to pay its liabilities and meets critical functions of processing payroll issuing payments to vendors, and handling property tax functions. Working with CECC to research all newly registered County vendors to add protection to the purchasing process. 69% of staff are teleworking. For more information visit https://auditor.lacounty.gov/

Beaches and Harbors: Beach closure signs have been posted on all lifeguard towers and at all County maintained beaches. Signs have been provided to the City of Santa Monica for installation at their beach locations. Beach access has been locked where possible. Beach maintenance staff and officers monitored public presence at the beaches over the weekend and provided guidance to the public per beach closures. For more information visit https://beaches.lacounty.gov/covid19.

Board of Supervisors: Facilities remain closed but services continue. Providing support to enable the BOS to hold virtual meetings. 73% of staff are teleworking. For more information visit https://bos.lacounty.gov/

Chief Executive Office: Established rotation schedules for 315 (80%) staff to telework. Approximately 80 staff work on-site. Continuing social distancing

guidelines for on-site staff while minimizing impact on departmental essential functions. Monitoring staffing and resource requests for office supplies to support CEOC, medical sheltering, and DSW5. For more information visit https://ceo.lacounty.gov/

Child Support Services: 68% of staff are teleworking today. For more information call (866) 901-3212 or visit https://cssd.lacounty.gov/

Children and Family Services: Working with DHS & DMH to mitigate the effects of unsheltered children/youth. Utilizing the unlicensed dormitory space on the campus of LAC+USC Medical Center for suspected or confirmed COVID-19 cases. 5,421 staff are teleworking 2 152 staff working on-site. For more information visit **COVID19Info@dcfs.lacounty.gov**.

Consumer and Business Affairs: Continuing to provide essential services and assistance to residents by ensuring that tenants/landlords have proper protections in place and ensuring that all price gouging allegations are investigated. 100% of employees assigned to telework. Implemented new guidelines for staff who wish to enter the work sites. DCBA has continued to share information for residents through social media platforms ensuring that all information shared is available in multiple languages.

District Attorney: 1,093 staff are assigned to telework and 683 are working on site. For more information visit https://da.lacounty.gov/.

Health Services: Addressing shortage of medical staff at cute care facilities, supplemental health care and long-term care sites. Dispersing ventilators throughout the health care system. Developing procedures to transfer patients to and from USNS Mercy and EMS. Addressing staffing needs at medical sheltering sites. For more information visit http://dhs.lacounty.gov/wps/portal/dhs

Internal Services: Supporting departments to allow for business continuity. Obtaining PPE for staff that are required to enter contaminated workspaces. Coordinating request for additional office space for CEOC at ISD headquarters. Implemented rapid response protocols for disinfecting workspaces of staff testing positive for COVID-19. For more information please visit https://isd.lacounty.gov/

Medical Examiner-Coroner: Resupplying PPE to staff to ensure continued operational ability. Requested hospitals and facilities to increase refrigerated storage capacity as part of the exiting MFI plan. Assessing existing and surge capacity for hospitals and healthcare entities. Obtaining mortuary and funeral home capacity to gain understanding of the system. For more information please visit https://mec.lacounty.gov/2020/press-releases/coronavirus/

Mental Health: Prioritizing clients in crisis while outpatient programs remain operational. Prioritizing placements of clients released from justice systems.

Field clinical teams are supporting medical shelters and quarantine/isolation sites. Working with Public Guardian and Intensive Care Division to cascade clients to lower levels of care. Carrying out surge plans to decompress DHS psychiatric ERs and hospitals. For more information visit https://dmh.lacounty.gov/

Military/Veterans Affairs: Veteran Advisory Commissioners informed they may volunteer as DSWs. For more please visit https://mva.lacounty.gov/

Natural History Museum: Digital information/engagement of educational and public programs. Implemented telework policies. Ongoing communication of new federally approved programs. https://nhm.org/update-nhmlacs-response-covid-19

Parks & Recreation: Prioritizing budget constraints, teleworking options for field staff, and the allocation of additional volunteers to serve as DSW's. Please call (626) 588-5364 or visit https://parks.lacounty.gov/covid-19-031520/

Probation: 404 staff are teleworking and 2,294 are on site. Increased maintenance and cleaning of halls and camps. For more information https://probation.lacounty.gov/

Public Defender: Providing pro bono interpreter services via telephone to staff. Working with DMH to get clients released into mental health programs. For more information visit https://pubdef.lacounty.gov/

Public Library: 75% of staff are teleworking. Added 10,740 new online card registrations. 370% increase in the use of online tutoring program. For more info, please visit: https://lacountylibrary.org/coronavirus/

Public Social Services: Ensuring the continuity of essential services and benefits to existing clients. Processing applications received online and via the Customer Service Center. Deployed staff to assist at shelters and quarantine/isolation sites. Department offices remain closed to the public. Teleworking for non-essential personnel started on 3/31/20. For more please visit http://dpss.lacounty.gov/wps/portal/dpss

Public Works: Provided traffic delineation materials to three of the COVID-19 testing sites. Released 3rd video on the current COVID-19 response to PW workforce. 48% on telework or other leave and 52% working on-site. For more information visit https://dpw.lacounty.gov/general/Hotline.cfm

Regional Planning: 98% (185) of staff are teleworking or on approved leave, 1% (2) work from a primary work location. Hosted Commission public hearing on the internet. Next Commission meeting is scheduled on April 15, 2020. Maintaining service and conducting meetings for discretionary permits. For more visit http://planning.lacounty.gov/

	Registrar-Recorder/County-Clerk: Continue to assist the public online, via phone, and through mail. For more information visit https://lavote.net/
	Treasurer-Tax Collector: Department facilities remain closed to public. Notified public of available payment options. Moved auctions to an online format. 41% of staff are teleworking and 46% of staff are working on-site. For a list of frequently asked questions visit https://ttc.lacounty.gov/
	WDACS: Seeking approval for emergency grant program to address the need of local businesses. Securing additional meal vendors to address growing home delivered meal needs. Received 28,000 lbs. of food commodity for emergency meal distribution. Working with agencies and organizations to track and monitor hate-crimes that are not captured or reported to 211. 74% of staff are teleworking, 23% are working in-person. For more information visit https://wdacs.lacounty.gov/covid-19/
	For a complete list of County offices please visit: https://bit.ly/2WwfGQi
LOS ANGELES WORLD AIRPORTS (LAWA)	LAWA consolidated airport processing to the Tom Bradley International Terminal. For more information visit https://lawa.org/
DISASTER MANAGEMENT AREA COORDINATORS (DMAC'S)	All but 3 cities have not proclaimed a local emergency. Cities were provided with information regarding Request for Public Assistance. DMACs continue working with the point of contact for recovery and is facilitating all questions regarding RPA and other recovery questions through the DMACs. Continue to provide cities with information regarding Resource Requests and managing other questions that arise.
SALVATION ARMY - CALIFORNIA SOUTH DIVISION (CAS)	Continuing to accept monetary donations and in-kind donations. For more information access https://www.salvationarmy-socal.org/southern-california/covid-19
AMERICAN RED CROSS	Individuals are encouraged to make blood donation appointments. For more information access: https://www.redcross.org/local/california/los-angeles.html
211 LA COUNTY	Continue to connect communities with services, resources and information related to COVID-19. For those who are not able to access the internet please dial 211. For more information access https://www.211la.org/public-health-and-safety/coronavirus
LOS ANGELES FOOD BANK:	The Food Bank continues to mobilize resources to help people who are in need of food assistance. Meals are not provided at warehouse facilities. The COVID-19 crisis has resulted in unplanned expenses for the Food Bank. For more information access https://www.lafoodbank.org/coronavirus/
	PROCLAMATION AND EMERGENCY DECLARATIONS
	onal Emergency Declaration on March 13, 2020 . Small Business Administration Declaration on March 16, 2020

- Federal: Presidential Major Disaster Declaration, March 22, 2020

- Federal: President Trump signed the CARES Act into law on March 27,2020
- State: California State of Emergency Proclaimed on March 4, 2020
- County: LA County Proclamation of Local Emergency on March 4, 2020
- Cities: 84 proclaimed Local Emergency; 2 declared Local Health Emergency (Long Beach & Pasadena)