



LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER COVID-19 UPDATE

Date: 04/09/2020 Time: 3:30 P.M.



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Information Line: 211

Media Line: (424) 421-3775

Media Email: pio@ceooem.lacounty.gov

Website: <https://covid19.lacounty.gov/>

FACTS

Incident Type: Public Health Emergency			
First US Case: January 21, 2020		First LA County Case: January 26, 2020	
Total Cases: 7,955	Cases Today: 425	Total Deaths: 223	Hospitalized(ever): 1,894

SITUATION AS OF April 9, 2020

SITUATION SUMMARY:	<p>The following public information is a high-level summary of events being managed by the Los Angeles County Emergency Operations Center tasked with the emergency response and coordination of Countywide resources to address the COVID-19 disaster. Please share this information with your family, fellow residents, municipal, state & community partners.</p> <ul style="list-style-type: none"> To receive regular updates, sign up for our GovDelivery distribution list here: https://bit.ly/2QE6khO 85 of the 88 Cities (96%) in Los Angeles County have proclaimed a Local Emergency Los Angeles County is still providing essential services, but County buildings remain closed to the public. For a comprehensive list and updates by department, refer to the Continuity of Operations Plan (COOP) section on Page 7 of this document. 		
	<p>The Los Angeles County Department of Public Health is actively monitoring the number of COVID-19 cases reported throughout the County.</p>		
PUBLIC HEALTH INFO ABOUT COVID-19:	Source	Number of Cases	Deaths
	Los Angeles County (excl. LB & Pas)	7,574	212
	City of Long Beach	287	7
	City of Pasadena	94	4
	LA Co. Public Health (Total)	7,955	223
	Confirmed Cases by Age Group		
	Los Angeles County (excl. LB & Pas)	Total Cases	
	0 – 17	81	
	18 – 40	2,491	
	41 – 65	3,363	
	Over 65	1,608	

	Under Investigation	31																
	Public Safety																	
	Los Angeles County Fire Dept.	14																
	Los Angeles County Sheriff	27																
PUBLIC HEALTH RESOURCES:	Health Office Orders: <ul style="list-style-type: none">• Safer at Home Officer Order (03.21.20)• Home Isolation Health Officer Order (Revised 04.01.20)• Home Quarantine Health Officer Order (Revised 04.01.20)• Temporary Closure of Beaches and Trails Health Officer Order (03.27.20)																	
	Safer at Home Frequently Asked Questions: English Spanish Traditional Chinese Simplified Chinese Korean Armenian Tagalog Arabic Farsi Cambodian Russian Japanese Vietnamese																	
	Additional Resources: Business Persons Exposed to COVID-19 Physical Distancing Guidance for Cloth Face Coverings																	
	DPH published the Guidance for Funeral Services which lists recommendations for funeral homes and mortuaries. The document also provides guidance to families and individuals who require funeral services. For more information visit http://publichealth.lacounty.gov/media/Coronavirus/guidancefuneralservices.pdf																	
	As of today, approximately 38,300 people in Los Angeles County have been tested for COVID-19.																	
	Additional things you can do to protect yourself, your family and your community are on the Public Health website. For more information, please visit: http://www.publichealth.lacounty.gov/media/Coronavirus/																	
	COVID-19 TESTING																	
	L.A. County is quickly ramping up and adding more COVID-19 drive-up mobile testing sites to serve all residents of our communities. Testing is available by appointment only! As of today, the following testing sites are accepting appointments and are fully operational. Please see the list of Frequently Asked Questions regarding COVID-19 Testing for more information.																	
	<table><tr><th>Testing Locations</th><th>Date Operational</th></tr><tr><td>Antelope Valley Mall</td><td>4/1</td></tr><tr><td>Lincoln Park</td><td>4/1</td></tr><tr><td>Pomona Fairplex</td><td>4/1</td></tr><tr><td>South Bay Galleria</td><td>4/3</td></tr><tr><td>Carbon Health – Echo Park</td><td>4/3</td></tr><tr><td>Crenshaw Christian Center</td><td>4/3</td></tr><tr><td>Glendale Memorial Hospital</td><td>4/3</td></tr></table>		Testing Locations	Date Operational	Antelope Valley Mall	4/1	Lincoln Park	4/1	Pomona Fairplex	4/1	South Bay Galleria	4/3	Carbon Health – Echo Park	4/3	Crenshaw Christian Center	4/3	Glendale Memorial Hospital	4/3
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	Hansen Dam Recreation Center	4/3	
	High Desert Medical Group - Lancaster	4/3	
	Hotchkin Memorial Training Center	4/3	
	VA Parking Lot 15 – Los Angeles	4/3	
	Northridge Hospital Medical Center	4/3	
	East Los Angeles Community College	4/8	
	Altamed Commerce Urgent Care	4/8	
	Altamed Pico Rivera Urgent Care	4/8	
	Altamed South Gate Urgent Care	4/8	
	Altamed West Covina Urgent Care	4/8	
	Long Beach City College	4/8	
	Charles R. Drew Campus	4/8	
	Santa Clarita Testing Site	4/8	
	Pasadena Testing Site	4/8	
	Anyone interested in getting tested must first register on the Website . At this time, testing is limited to residents of L.A. County who are experiencing symptoms of COVID-19.		
LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER	Logistics <ul style="list-style-type: none">Supporting LACoFD Incident Management Teams and ISD with operating COVID-19 testing sites.The CEOC has received over 636 unique requests that continue to be prioritized. The requests that are being submitted to the State include medical personnel, sanitizing equipment, and other support personnel.Donations Management is receiving and evaluating donation offers. For more information please visit https://doingbusiness.lacounty.gov/ Information <ul style="list-style-type: none">Issued Press Releases on Compliance with Safer at Home and Rapid Expansion of Interim Housing under Project Roomkey.Developing new Video Content and Public Service Announcements.Daily Press Conferences on Facebook, Twitter, and YouTube.For information regarding Los Angeles County's response to the COVID-19 pandemic visit our COVID-19 GIS Dashboards		
	New medical sheltering operations are currently being brought online. To increase capacity at each facility, the County is recruiting and training personnel to serve as on-site managers. Wrap around services including transportation, food, laundry services and security services are available at each site.		
COVID-19 RELATED MEDICAL SHELTERING OPERATIONS	Current Medical Sheltering Locations:		
	Location	Date Operational	Number of Clients
	Dockweiler RV Park	3/22	13*
	MLK Recuperative Center	3/25	16*

	Sheraton Fairplex	3/25	29*																				
	Sherman Hotel	3/27	37*																				
	Mayfair Hotel	4/2	25*																				
	Westchester/LA	4/1	0*																				
	Quality Inn & Suites at Bicycle Casino	4/8	12*																				
	<p>*number of clients is reported as of 0800 today. This number will fluctuate daily as clients arrive/ are discharged.</p> <p>The County is working to quickly leverage incoming offers from local hotels/motels and solicitations for assistance in the COVID-19 response.</p>																						
PERSONS EXPERIENCING HOMELESSNESS	<p>The Office of Emergency Management has designated LAHSA as the lead agency for work relating to people experiencing homelessness. OEM did this to ensure that LAHSA's expertise is captured in the day-to-day work and allows LAHSA to play the central coordinating role across City and County agencies.</p> <p>Medical Sheltering: The County, with LAHSA's seeks to provide 2,000 shelter beds where persons exhibiting COVID-19 symptoms can isolate safely. Medical sheltering sites will serve multiple populations, including persons experiencing homelessness. These sites include RVs provided by the state and hotels provided by the County. Physical Distancing in shelters continues to be a priority. LAHSA has requested resources that include food, personnel, test kits, and a warehouse to store acquired items. This request is currently being addressed by both the State and the County.</p> <p>Project Roomkey: Los Angeles County, LAHSA and the City of Los Angeles have collectively allocated \$39.3 million in state emergency homeless funding for Project Roomkey. Project Roomkey expands the County's interim shelter system in a massive public health effort that aims to bring as many people as possible inside to protect their health and prevent the spread of COVID-19. Hotels and motels will provide interim housing for vulnerable persons experiencing homelessness including those over 65 years of age and those with compromised immunity or chronic disease. LAHSA is currently standing up staffing and operations for Project Roomkey. The safety of clients and the staff at each hotel site is a priority. In accordance with physical distancing guidelines, arrivals to the hotels are staggered to avoid long lines and large gatherings at the point of entry for each of the hotels. Most sites will take 2-4 days to reach capacity under this model.</p> <p>Project Roomkey Locations:</p> <table> <tr> <th>Location</th><th>Total Rooms</th><th>Date Operational</th><th># of Clients</th></tr> <tr> <td>Antelope Valley – 1</td><td>94</td><td>4/6</td><td>56</td></tr> <tr> <td>South Bay – 1</td><td>60</td><td>4/8</td><td>11</td></tr> <tr> <td>San Fernando Valley – 1</td><td>52</td><td>4/5</td><td>57</td></tr> <tr> <td>San Gabriel Valley – 1</td><td>49</td><td>4/6</td><td>21</td></tr> </table>			Location	Total Rooms	Date Operational	# of Clients	Antelope Valley – 1	94	4/6	56	South Bay – 1	60	4/8	11	San Fernando Valley – 1	52	4/5	57	San Gabriel Valley – 1	49	4/6	21
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	San Fernando Valley – 2	74	4/5	91
	Antelope Valley – 1	50		
	West Los Angeles – 1	136	4/3	110
	South Bay – 2	50		
	San Gabriel Valley – 2	80		
	San Gabriel Valley – 3	87	Week of 4/6	
	City of LA – 1	48		
	City of LA – 1	49		
	Antelope Valley – 2	90		
	San Gabriel Valley – 4	50		
	South Bay – 3	100		
	San Fernando Valley – 4	263		
	South Bay – 4	97		
	South Bay – 5	135		
	Overall Totals:	1,474		346
HEALTHCARE SYSTEM & SERVICES:	For an update on the County healthcare system including data on available Hospital Beds, Ventilators, and Personal Protective Equipment visit the Department of Health Services COVID-19 Dashboard .			
SCHOOLS:	<p>LACOE Released a 'COVID-19 Update Rising to the Challenge on April 6, 2020 on the LACOE website to provide updates to students, staff, and families. For more information Click Here</p> <ul style="list-style-type: none"> • LACOE Student Meal Sites Dashboard <p>LAUSD Student Health and Human Services continues to support students, families, and staff during these difficult times. A section titled 'Mental Health & Coping with COVID-19' can be found on the LAUSD website. For more information access https://achieve.lausd.net/Page/16621#spn-content</p>			
SENIOR CARE:	<p>The County and City of Los Angeles are providing free meals to older adults age 60 and older who are impacted by the COVID-19 Crisis. Call 1-800-510-2020 to request services. Meals are provided either at distribution sites or via home-delivered meals. Transitioning to home-delivered meals at most locations. Older adults 65 and older must send a family member, friend or caregiver who is under the age of 65 to pick up meals at their assigned site.</p> <p>For a list of locations currently in the Los Angeles County Elder Nutrition Program click here.</p>			
PUBLIC SAFETY INFORMATION:	<p>The Los Angeles County Sheriff's Department</p> <ul style="list-style-type: none"> • Currently 27 department members have tested positive for COVID-19, 447 staff are quarantined and 188 have returned to work. • For more LASD coronavirus updates click here. 			

	<ul style="list-style-type: none"> • Monitoring staff health and impact to necessary staffing levels. • Continues to work with DPH and LACoFD on the process and establishment of specific medical sheltering for first responders. • Staffing at the DOC/Patrol level continue to be a priority. Personnel continue to be reallocated from non-essential operations to supplement patrol and high visibility/crime suppression. • Provisions of PPE to front line personnel and the process of providing exposed staff the appropriate services/shelter remain a high priority. • Custody Operations continue to monitor the well-being of the inmate population and staff. Continuing to reduce the inmate population. • Supporting the modified Emergency Bail Schedule amending the Infraction misdemeanor and low-level felonies at \$0 to reduce of the inmate population. <p>The Los Angeles County Fire Department</p> <ul style="list-style-type: none"> • Currently 14 department members have tested positive for COVID-19, 26 are isolated and 12 have returned to work. • Opened 3 additional COVID-19 testing sites at ELAC, College of the Canyons and Charles Drew University. Working to operationalize additional COVID-19 testing sites. • Coordinating with LAHSA sheltering operations for PEH • Assisting in receiving and distributing medical supplies inbound from the State at the direction of the Department of Public Health. • Developing and expanding non-contact medicine to include telemedicine and video portals in an effort to maintain services and slow transmission through physical distancing. • Offering mental health programs and peer support while identifying home-life challenges for personnel. • Assisting with staging operations at Medical Sheltering facilities. • Assisting with staffing needs at the CEOC Joint Information Center.
TRANSPORTATION	<p>Amtrak:</p> <ul style="list-style-type: none"> • Temporarily accepting cashless payments only in stations and waiving change fees for reservations. For more information access https://www.amtrak.com/coronavirus <p>Metrolink:</p> <ul style="list-style-type: none"> • Temporary service reduction of services effective Thursday, March 26, 2020. For more information access: https://metrolinktrains.com/temporary-service <p>Metropolitan Transit Authority:</p> <ul style="list-style-type: none"> • Installed hand sanitizers at heavily used bus stops. Recommending that all transit riders wear face coverings and/or masks on buses and trains.. For more MTA information click here
PUBLIC SERVICES	<p>Southern California Edison (SCE):</p> <ul style="list-style-type: none"> • SCE is warning the public to beware of deceptive schemes during the COVID-19 crisis. For more information visit

	<p>https://energized.edison.com/stories/beware-of-scammers-using-covid-19-to-trick-customers</p> <p>Southern California Gas Company (So Cal Gas)</p> <ul style="list-style-type: none"> Helping customers experiencing financial hardships. For more information access: https://www.socalgas.com/coronavirus/ <p>AT&T:</p> <ul style="list-style-type: none"> Priority on network and public safety's band spectrum to keep first responder communications free of any commercial congestion. For more information access https://about.att.com/pages/COVID-19.html <p>Verizon Wireless:</p> <ul style="list-style-type: none"> According to the latest Verizon Network Report, mobile handoffs decreased by 41% in Southern California indicating residents are adhering to Safer At Home guidelines. A handoff is the process of transferring an active call from one cell in a cellular network or from one channel to another to prevent loss of service to a caller or user. For more information click here.
<p>CONTINUITY OF OPERATION PLANS: (COOP)</p>	<p>Continuity of Operations Plans ensure the County of Los Angeles continues to support the residents of this county during any type of disaster response. Below is a list of County Departments and their status as it pertains to the COVID-19 local health emergency:</p> <p>Agriculture/Weights and Measures: Continuing operations. Department facilities remain closed. For more information visit https://acwm.lacounty.gov/</p> <p>Alternate Public Defender: 35% of employees working on site, on a rotational basis All other employees are telecommuting. For more information visit http://apd.lacounty.gov/</p> <p>Animal Care and Control: Prioritizing calls to ensure public safety and care for impounded animals. Providing DIY face covering solutions to staff. Tracking all expenditures associated with COVID-19. 15 staff members are working as DSWs. For more information visit https://animalcare.lacounty.gov/</p> <p>Arts and Culture: Processing payments, grants, and financial commitments that support artists and arts organizations impacted by COVID-19. Coordinating delivery of virtual arts instruction to residents of probation camps and juvenile halls. Ensuring that Civic Art and related service delivery continue as scheduled. Shifted all staff to telework with managers conducting regular check ins on staff well-being. For more information visit https://www.lacountyarts.org/</p> <p>Assessor: Providing updates on website, through OARRS, COOP Planning, DHR, OEM, CEOC and email communications. Implementing the Assessor telework protocols department-wide. Supporting public information through the Operational Area Joint Information Center. Providing updates for cost tracking, employee coding, initial damage estimates, COOP plans, daily employee updates and new website updates. Supporting establishment, servicing, and staffing of medical sheltering sites. Supporting with GIS Tech/Mapping, PIO and DSW's staffing. For more information visit https://assessor.lacounty.gov/</p>

Auditor-Controller: Testing payroll modifications to allow for timely implementation of Families First Coronavirus Response Act. Providing 18 County Departments the proper coding of timecards for Family Leave Act and Telework. Preparing training materials to assist remaining Departments. Monitoring cash to ensure the County is able to pay its liabilities and meet the critical functions of processing payroll, issuing payments to vendors, and handling property tax functions. Identifying and investigating high-risk vendors to add protection to County's purchasing process. 79% of staff are teleworking and 23 are DSWs. For more information visit <https://auditor.lacounty.gov/>

Beaches and Harbors: Closing the Burton Chace Park on April 12, 2020 and April 19, 2020. Compiling costs related to COVID-19, including staffing, purchasing, and revenue losses, for submittal to OEM for review and FEMA forecasting. Continuing oversight of beach and marina locations, coordinating enforcement of beach closures, and sharing information with local public agencies and department vendors/leaseholds. Mobilizing DSWs for use throughout the County as needed for servicing and staffing of sheltering sites. For more information visit <https://beaches.lacounty.gov/covid19>.

Board of Supervisors: Supporting the JIC through coordination with ISD and AT&T to broadcast the briefings to the public. 76% of staff telework and 27 staff work as DSWs. Providing support to enable the Board of Supervisors (BOS) to hold virtual meetings, safeguarding employees, and continuing essential services. The next BOS meeting will be Tuesday, April 14, 2020 at 9:30am. It will be a virtual meeting with the ability to view on the web. Working on a call-in process to ensure residents can virtually participate in the legislative process. Working with the property tax departments to provide residents with information on tax payments and assessment appeals issues, and administratively postponed appeal hearings. Deadline for Form 700 extended from April 1, 2020 to June 1, 2020. For more information visit <https://bos.lacounty.gov/>.

Chief Executive Office: Collaborating with County partners to implement sheltering services for PEH. Develop and coordinate transportation plan for PEH at sheltering facilities that may be experiencing COVID-19 symptoms. Providing logistical and administrative support for the operation of various work groups. Mobilizing departmental resources as needed to fulfill tasks and goals and fulfilling workgroups resource requests. Coordinating with BOS to ensure that Board letters are reviewed and approved during periods when the regular Board meetings are disrupted. Collaborating with HR to monitor and support implementation of telework remote work, and on-site work. 315 employees (80%) are teleworking, and 80 are on-site. For more information visit <https://ceo.lacounty.gov/>

Child Support Services: Continuing to identify volunteers as DSWs. Staffing levels: 1,085 teleworking and 237 are on site. For more information call (866) 901-3212 or visit <https://cssd.lacounty.gov/>

Children and Family Services: 5,466 staff are teleworking and 2,034 are onsite. For more information visit COVID19Info@dcfs.lacounty.gov.

Consumer and Business Affairs: Rent Stabilization Unit received 1,450 inquiries from tenants/landlords seeking information about the eviction moratorium. Consumer Counseling and Investigations Unit received 680 inquiries related to price gouging violations or other scams. Office of Small Business responded to 447 business related inquiries related to disaster relief assistance and access to capital. Office of Small Business referred 1660 inquiries to the help center. Office of Immigrant Affairs held a virtual press conference which aired on Telemundo, Univision, and Estrella TV, which covered workers' rights, resources, complaint investigation, and available resources. Training the Business and Worker Disaster Help Center staff to answer FAQ from immigrants. For more information visit <https://dcba.lacounty.gov/>

Development Authority: Working with Workforce Development Aging Community Services and local non-profits to address food issues for public housing and senior population. Coordinating onsite lunch distribution programs for youth at various sites. Focusing on development of loans for small businesses. Coordinating with CEO, DCBA and WDACS to leverage philanthropic and private funds. Supporting medical sheltering sites with DSWs. For more information visit <https://wwwa.lacda.org/>

District Attorney: 1,176 staff are teleworking, 637 are working on-site. For more information visit <https://da.lacounty.gov/>.

Health Services: Surveying number of ventilators at hospitals twice daily, to meet required need. Developing policy to hire medical staff and volunteer workers. Continuing to search for PPE supply. Preparing to meet anticipated surge of COVID-19 patients. For more information visit <http://dhs.lacounty.gov/wps/portal/dhs>

Internal Services: Enhanced ability to monitor, mitigate and respond to cyber threats. Deployed an application streaming service from Amazon Web Services (AWS) providing virtual desktops to support telework throughout the County. Initiated installation of portable WebEx devices for BOS to communicate with staff, constituents and each other during Board meetings. Providing infrastructure support to 10 drive-through COVID-19 testing clinics. Responded to 32 COVID-19 related cleaning requests. 1381 (80%) staff are telework, 345 are on-site. For more information please visit <https://isd.lacounty.gov/>

Medical Examiner-Coroner: Creating guidelines for decedent handling for hospitals and healthcare entities. Working with quarantine centers on decedent management guidelines. Disseminating guidance regarding decedent handling and disposition. Monitoring mortuaries and funeral homes to assess continued operation. Providing healthcare providers on decedent handling and processing guidance. Supporting establishment for surge in storage for decedent

management. For more information please visit <https://mec.lacounty.gov/2020/press-releases/coronavirus/>

Mental Health: Developed organizational structure and implemented a Command Center Team to identify needs of the community. Assigning staff to shelters and medical facilities. Providing clinical services by phone, telehealth, and in person when necessary. For more information visit <https://dmh.lacounty.gov/> or call LACDMH's 24/7 access line at (800)854-771.

Military/Veterans Affairs: Providing informational resources to veterans and their families for services. Utilizing videoconferencing and telephonic services to support clients. Providing COVID-19 updates via social media. For more please visit <https://mva.lacounty.gov/>

Natural History Museum: Digital information/engagement of educational and public programs. Implemented telework policies. Ongoing communication of new federally approved programs. <https://nhm.org/update-nhmlacs-response-covid-19>

Parks & Recreation: Closing all botanical gardens, lakes, and parks on April 12, 2020. Ensuring staff are trained and provided with proper PPE. Implementing plan to alleviate hygiene issues caused by closure or minimal availability of restrooms. Please call (626) 588-5364 or visit <https://parks.lacounty.gov/covid-19/>

Probation: 812 staff teleworking and 2,598 working on-site. Reassigning DPO's from field offices to ensure adequate staffing at juvenile halls and camps. Maintaining health and safety of staff, as well as juveniles in custody, with increased maintenance and deep cleaning/sanitizing of probation institutions. Visitation at juvenile halls and residential treatment facilities suspended. Providing youth with extended phone privileges to maintain contact with family. Court preliminaries and arraignments remain ongoing, jury trials and depositions rescheduled/postponed, legal visits continue to be held, and all court ordered visits will be honored. The Special Enforcement Operation (SEO) conducting field welfare checks and providing resource flyers to probationer cases requiring monthly contacts. For more information <https://probation.lacounty.gov/>

Public Defender: Ensuring staff have guidance from courts/jails for utilization of video conferencing. Ensuring clients in custody are safe. Seeking stipulated releases from custody. Staffing of operational areas in most need of assistance. Capturing accurate cost impact of COVID-19 by documenting activities related to response and training staff on proper reporting process. Implementing flexible telework and staggered work schedules for staff. Identifying staff that can be used as DSWs. For more information visit <https://pubdef.lacounty.gov/>

Public Library: Filmed PSA with CEO Countywide Communications to assist in further messaging Library's offerings. Processed 10,212 library cards since CCVI D-19 library closures. Processed 4,901 Overdrive Instant Digital Cards for a total of 15,113 new registrations. Evaluating PW guidelines of safe practices at active construction sites towards potential Library building projects. For more info, please visit: <https://lacountylibrary.org/coronavirus/>

Public Social Services: Continuing services to 3.5 million clients and ensuring new clients can apply online and via telephone. Issuing additional Cal Fresh benefits up to the maximum allowed per family. Issuing benefits at offices to clients who do not have a mailing address. Deploying staff to serve as housing site managers, shelter support staff and/or homeless outreach workers. For more please visit <http://dpss.lacounty.gov/wps/portal/dpss>

Public Works: Developed guidelines for utility companies to follow for permitted work that requires an outage. Distributed survey to assist the task force in identifying potential impacts to continuation of critical functions in the CA. Identifying and implementing pedestrian recall modes at strategic traffic signal locations with high pedestrian activity in the unincorporated areas. 56% of staff are teleworking. For more information visit <https://dpw.lacounty.gov/general/Hotline.cfm>

Regional Planning: Supporting the financial and economic security of local businesses and residents by maintaining regular land use permitting services through uninterrupted public counseling, case intake, and permit processing. 184 of staff are teleworking or on approved leave, 1 are on-site and 2 of staff serve as DSWs. For more visit <http://planning.lacounty.gov/>

Registrar-Recorder/County-Clerk: Headquarters and all offices are closed. Continue to assist the public online, via phone, and through mail. For more information visit <https://lavote.net/>

Treasurer-Tax Collector: 45% of staff teleworking and 45% of staff working on site. Continuing to process incoming billing payments for County Departments, as well as property taxes. Information regarding paying online, by mail or via the telephone posted on office building and on TTC's website. For a list of frequently asked questions visit <https://ttc.lacounty.gov/>

WDACS: Launched the Critical Delivery Service (grocery delivery) for older and dependent adults to pick up groceries, household items and other vital necessities. Engaging additional vendors and re-engaging existing vendors to increase capacity of meals, as waiting list continues to expand. Anticipated to receive 24,000 lbs. of food commodity on April 9, 2020. Working to develop process and utilization of funds received from the State and to develop a process for the provision of those funds. Disaster Help Center received over 1,700 calls, with the majority coming from workers seeking assistance. Working with JIC to have its Assistant Director of Human Relations featured at one of the

	<p>County daily press briefings to speak about the rise in hate crimes. For more information visit https://wdacs.lacounty.gov/covid-19/</p> <p>For a complete list of County offices please visit: https://bit.ly/2WwfGQi</p>
CITY OF LOS ANGELES	<p>Mayor Eric Garcetti issued the Worker Protection Order effective April 10, 2020. The Order requires businesses to provide face coverings to employees, allow employees to wash their hands every 30 minutes and provide sanitary restrooms. Customers and visitors of businesses must wear face coverings to provide additional protection to employees and customers. For more information access Click here.</p>
OFFICE OF GOVERNOR GAVIN NEWSOM	<p>Governor Gavin Newsom announced new resources including stress management and resources to assist families. The State has new stress management playbacks for individuals, caregivers and kids. Hotlines are available to help with behavioral health and combat interpersonal violence. For more information you can visit pages on stress management and emotional support and well being.</p>
SALVATION ARMY – CALIFORNIA SOUTH DIVISION (CAS)	<p>Partnering with LAHSA on the opening of alternate shelters in LA County. Provided donated N95 masks to the County for medical providers with direct patient interaction including hospitals, clinics and firefighters-paramedics as well as clothing for USNS Mercy discharged patients. For more information access: https://www.salvationarmy-socal.org/</p>
DISASTER MANAGEMENT AREA COORDINATORS (DMAC's)	<p>Assist cities with instruction to complete and submit recovery documents. Continue to share health department updates to cities and respond to questions (e.g. testing centers, resource requests, PIO coordinated messaging). Update status for tracking cities' EOC operations and assist with OARRS requests.</p>
AMERICAN RED CROSS	<p>Individuals are encouraged to make blood donation appointments. For more information access: https://www.redcross.org/local/california/los-angeles.html</p>
ACCESS SERVICES	<p>Requesting all riders to wear a face covering when riding Access vehicles. Assisting the City of Los Angeles with meal distribution to approximately 500 senior citizens. For more information access https://accessla.org/home/</p>
211 LA COUNTY	<p>DPH continues to cooperate with the CDC and urges everyone to take precautions to slow the spread of COVID-19. For those who are not able to access the internet please dial 211 for assistance. For more information access https://www.211la.org/public-health-and-safety/coronavirus</p>
PROCLAMATION AND EMERGENCY DECLARATIONS	
<ul style="list-style-type: none"> • Federal: National Emergency Declaration on March 13, 2020 • Federal: U.S. Small Business Administration Declaration on March 16, 2020 • Federal: Presidential Major Disaster Declaration, March 22, 2020 • Federal: President Trump signed the CARES Act into law on March 27, 2020 • State: California State of Emergency Proclaimed on March 4, 2020 • County: LA County Proclamation of Local Emergency on March 4, 2020 • Cities: 85 proclaimed Local Emergency; 2 declared Local Health Emergency 	

