



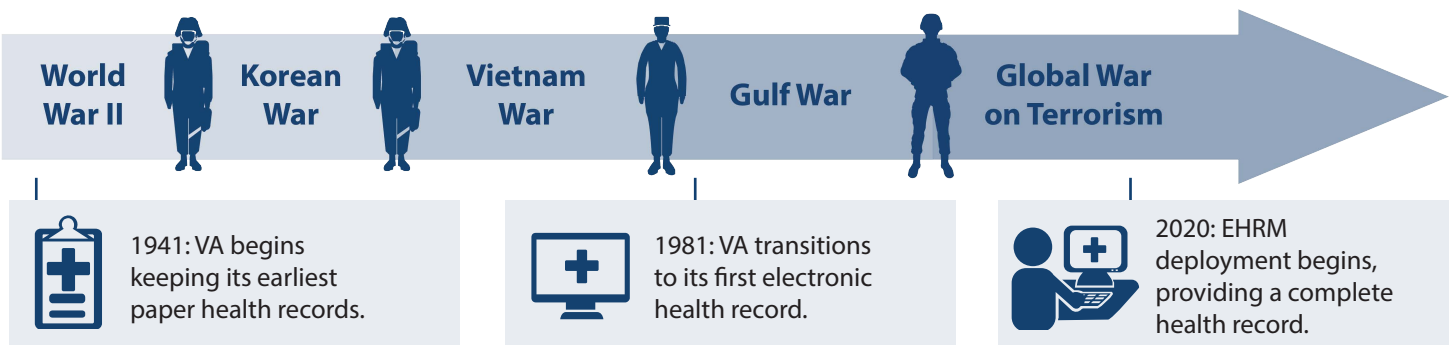
WHAT VETERANS NEED TO KNOW ABOUT CHANGES TO HOW VA KEEPS YOUR MEDICAL RECORDS

VA IS TRANSITIONING TO A NEW ELECTRONIC HEALTH RECORD

In May 2018, the Department of Veterans Affairs (VA) began a 10-year effort to migrate Veteran health data into a modern electronic health record (EHR) that will give VA providers secure access to a patient's complete medical history from the time they entered military service through their transition to Veteran status and beyond.

How VA's Electronic Health Record Modernization (EHRM) effort will affect each individual Veteran depends on two primary factors: whether their records (prior conditions, lab results, etc.) already exist in a digital form and when EHRM is being implemented in their region.

VA HEALTH RECORDS THROUGH THE YEARS



Q. I served and received care before 1980, but have records from after 1980. Will my records be transferred to the new EHR?

A. Paper records that predate the launch of VA's current EHR will not transfer to the new EHR. Veterans must continue to retain these paper records and share them with care providers. With limited exceptions, digital health records from care received from a Department of Defense (DOD) or VA provider will be transferred to the new EHR and can be accessed by VA providers. Records held by providers outside these health networks will not be accessible from the new EHR.

Q. I began serving after 1980. Will my records be transferred to the new EHR?

A. With some limited exceptions, digital health records from the DOD and VA systems will be transferred to the new EHR and can be accessed by VA providers. Records held by providers outside the military and VA health network will not be accessible from the new EHR.

Q. What will change in the future for Veterans who enlisted after EHRM is completed?

A. Veterans' entire health history will begin to be available in one EHR that follows them from the time they enlist through their transition to Veteran status and beyond. Providers throughout the VA network will have quick access to complete patient records, helping Veterans receive higher-quality health care more efficiently.

WHERE ARE MY HEALTH RECORDS STORED NOW?

In 2019, VA completed a historic transfer of Veteran health records from its legacy electronic health record system to a new data center that also hosts military health records from DOD. This transfer did not include paper records predating the electronic system. In the past, VA and DOD have had limited capability to share health record information. As VA completes future phases of EHRM implementation, Veterans' medical records from their years of active duty will reside alongside their postmilitary health records, and providers from both departments will be able to view, update and exchange patient data in one common, secure system.

DATA TRANSFER MILESTONES



35 YEARS
of records for 23.7
million Veterans



50 TERABYTES
of information



105 BILLION
record elements to
new data center



21 TYPES
of clinical information

Current as of Nov. 25, 2019

VETERAN DATA AVAILABLE AT LAUNCH



LAB RESULTS



ALLERGIES



MEDICATIONS



PROCEDURES



IMMUNIZATIONS



DEMOGRAPHICS

WHEN WILL MY PROVIDER SWITCH TO THE NEW SYSTEM?

VA will begin deploying its new EHR in October 2020 at select VA medical facilities in the Pacific Northwest and will install the system nationwide over the next several years. Most Veterans will not see immediate changes to how they view their medical records or receive health care. VA will continue to maintain and support its current EHR systems throughout the transition period to ensure there is no interruption in the accessibility and delivery of care. Veterans can expect to learn more as their local facilities prepare to migrate to the new EHR.

VA IS COMMITTED TO YOUR HEALTH

VA's efforts to modernize its EHR systems are essential to its mission of providing the highest level of care to Veterans today and into the future.

For more information, visit www.ehrm.va.gov.

Photo by Sgt. Kirstin Spanu



U.S. Department
of Veterans Affairs