

LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER COVID-19 UPDATE

Date: 03/31/2020 Time: 3:45 P.M.



Information Line: 211 Media Line: (424) 421-3775

Media Email: pio@ceooem.lacounty.gov Website: https://covid19.lacounty.gov/

FACTS			
Incident Type: Public Health Emergency			
First US Case: January 21, 2020		First LA County Case: January 26, 2020	
Total Cases: 3,011	Cases Today: 548	Total Deaths: 54	Hospitalized(ever): 594

SITUATION AS OF MARCH 31, 2020

SITUATION SUMMARY:

The following public information is a high-level summary of events being managed by the Los Angeles County Emergency Operations Center tasked with the emergency response and coordination of Countywide resources to address the COVID-19 disaster. Please share this information with your family, fellow residents, municipal, state & community partners.

- March 28, 2020 FEMA provided \$390 million in federal support to California and an additional \$468 million to the State to reimburse costs related to the COVID-19 response.
- March 27, 2020 the Coronavirus Aid, Relief and Economic Security Act (CARES Act) was signed into law by President Donald J. Trump
- California issues State of Emergency (3/4/20)
- L.A. County issues Local Emergency proclamation (3/4/20)
- 84 of the 88 Cities (95%) in Los Angeles County have proclaimed a Local Emergency
- Los Angeles County is still providing essential services, but County buildings remain closed to the public. For a comprehensive list and updates by department, refer to the Continuity of Operations Plan (COOP) section on Page 5 of this document.
- To receive regular updates, sign up for our GovDelivery distribution list here: https://bit.ly/2QE6khO

PUBLIC HEALTH INFO ABOUT COVID-19:

The Los Angeles County Department of Public Health is actively monitoring the number of COVID-19 cases reported throughout the County.

Source	Number of Cases	Deaths
Los Angeles County (excl. LB & Pas)	2,871	53
City of Long Beach	115	1
City of Pasadena	25	
LA Co. Public Health (Total)	3,011	54

	Confirmed Cases by Age Group	
	Los Angeles County (excl. LB & Pas) Total Cases	
	0 – 17	27
	18 – 40	1101
	41 – 65	1172
	Over 65	553
PUBLIC HEALTH	Health Office Orders:	
RESOURCES:	 Safer at Home Officer Order (03. 	<u>21.20)</u>
	 Home Isolation Health Officer Order (03.23.20) 	
	 Home Quarantine Health Officer Order (03.25.20) 	
	Townson, Classes of Basebas and Trails Health Officer Order	

• <u>Temporary Closure of Beaches and Trails Health Officer Order</u> (03.27.20)

Safer at Home Frequently Asked Questions:

<u>English</u> | <u>Spanish</u> | <u>Traditional Chinese</u> | <u>Simplified Chinese</u> | <u>Korean</u> | <u>Armenian</u> | <u>Tagalong</u> | <u>Arabic</u> | <u>Farsi</u> | <u>Cambodian</u> | <u>Russian</u> | <u>Japanese</u> | <u>Vietnamese</u>

As of today, 19,000 in people Los Angeles County have been tested for COVID-19.

Additional things you can do to protect yourself, your family and your community are on the Public Health website. For more information, please visit: http://www.publichealth.lacounty.gov/media/Coronavirus/

COVID-19 TESTING

At this time, testing is limited in Los Angeles County. We are working to expand testing as quickly as possible to provide this service to all Angelenos who need it. For the moment, these tests are strictly limited to residents of Los Angeles who are in the most high-risk categories and most vulnerable.

Individuals eligible for testing at this time include:

- Those with symptoms who are 65 and older
- Those with symptoms who have underlying chronic health conditions
- Those who are subject to a mandatory 14-day quarantine period due to a confirmed COVID-19 exposure (with more than 7 days of quarantine remaining)

Testing Sites are being made available as soon as they are staffed and properly equipped to test patients. The following sites have been announced today as possible testing locations.

- High Desert Medical Group (Lancaster) Mobile Testing (4/1)
- Glendale Memorial Hospital
- South Bay Galleria
- Antelope Valley Mall in Palmdale
- Pomona Fairplex
- Rose Bowl

LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER

Logistics

- A website for vendors who are interested in providing supplies and PPEs to the county has been created. For more information please visit https://doingbusiness.lacounty.gov/
- Working with philanthropic partners. Los Angeles County Center for Strategic Partnerships is connecting the needs of county residents with the generosity and support of the United Way of Greater Los Angeles and the California Community Foundation. For more information visit https://covid19.lacounty.gov/covid19/how-you-can-help/
- Coordinating Disaster Service Worker recruitment efforts and state resource requests.
- Working with California Conservation Corps regarding local Food Bank mission
- The CEOC has received over 475 unique requests that continue to be prioritized. The requests that are being submitted to the State include medical personnel, sanitizing equipment, and other support personnel.

Finance & Recovery

- Working with State and County departments on FEMA Reimbursement quidelines.
- Continue to partner with DCBA regarding long term recovery. Following up with the State for guidance in establishing a Local Assistance Center (LAC).

Information

- Issued <u>Press Releases</u> on practicing social distancing during warm weather and updating medical sheltering efforts.
- FAQ document on medical sheltering at Mayfair
- Developing new Video Content and Public Service Announcements.
- Daily Press Conferences on Facebook, Twitter, and YouTube.

COVID19-RELATED MEDICAL SHELTERING OPERATIONS

New medical sheltering operations are currently being brought online in El Segundo, Lancaster, and Los Angeles. To increase capacity at each facility the County is recruiting and training personnel to serve as on-site managers. Wrap around services including transportation, food, laundry services and security services are available at each site.

Current Medical Sheltering Locations:

Location	Date Operational	Number of Clients
Dockweiler RV Park	3/22	26*
MLK Recuperative Center	3/25	3*
Sheraton Fairplex	3/25	19*
Sherman Hotel	3/27	3*
Mayfair Hotel	4/1	n/a

*number of clients is reported as of 0800 today. This number will fluctuate daily as clients arrive/ are discharged.

The County is working to quickly leverage the incoming offers from local hotels/motels and on-going solicitations for assistance in the COVID-19 response.

PERSONAL PROTECTIVE EQUIPMENT PROCUREMENT & DISTRIBUTION

All Personal Protective Equipment reflected below is procured and distributed by the Los Angeles County Medical Supply facility operating out of Long Beach. The facility is working with the Department of Public Health to fill all PPE orders for Health Care Workers across Los Angeles County. Currently 2,176 PPE orders have been filled.

Item	Inventory Received	Inventory Shipped
N95 Masks	6,500,000	3,900,000
Surgical Masks	2,500,000	2,400,000
Face Shields	387,600	278,300
Goggles	3,600	2,400
Surgical Gowns	137,000	103,100
Hand Sanitizer	127,700	112,200
Gloves	317,600	304,500
Non-Latex Gloves	198,700	79,100
Total PPE Units:	10,172,200 units	7,179,600 units

PERSONS EXPERIENCING HOMELESSNESS

The Office of Emergency Management has designated LAHSA as the lead agency for work relating to people experiencing homelessness. OEM did this to ensure that LAHSA's expertise is captured in the day-to-day work and allows LAHSA to play the central coordinating role across City and County agencies.

LAHSA's goal is to provide 2,000 shelter beds where persons exhibiting COVID-19 symptoms can isolate safely. These include RVs provided by the state and hotels provided by the County. Social Distancing in shelters continues to be a priority.

LAHSA has requested resources that include food, personnel, test kits, and a warehouse to store acquired items. This order is currently being addressed by both the State and the County. LAHSA is asking for shelter support staff including medical and shelter staff.

The State has allocated \$50 million in State funding for the leasing of hotels/motels for three months for persons experiencing homelessness statewide. These rooms are not for medical sheltering. They are instead deemed "interim sheltering" for vulnerable persons experiencing homelessness

including those over 65 years of age and those with compromised immunity or chronic disease.
The State will take the lead on negotiating leases with hotels/motels on behalf of the County. This partnership between the County and State allows agreements to be reached quickly.
 The County healthcare system at present time is not experiencing a shortage of hospital beds. There is, currently, no surge or demand for COVID-19 related hospital care. Private hospitals report 660 open beds and approximately 222 open ICU beds with 100% of hospitals reporting. Among 4 DHS hospitals, total of 1,393 beds; 821 beds occupied (59% occupancy), 572 open beds. DHS ICU beds, total 169; 107 beds occupied (63% occupancy), total of 62 open ICU beds.
Provided a 'Resources for Schools' section on LACOE website to provide helpful resources to districts and schools in preparation for and handling COVID-19. For more information access: https://www.lacoe.edu/Home/Health-and-Safety/Coronavirus-Resources/ Released a 'COVID-19 Update' on March 30, 2020 on the LACOE website to provide helpful updates to students, staff, and families. For more information
access: https://www.lacoe.edu/Portals/0/LACOE/CVUpdate 033020.pdf?ver=2020-03-31-095238-683
Superintendent Austin Beutner provided an update to the school community on March 30, 2020 at 11 a.m., with closed caption in English and Spanish. For more information access: https://achieve.lausd.net/domain/4
In partnership with Red Cross, LAUSD continues to provide nutritious meals to all students during the temporary closure of schools 64 Grab & Go Food Centers are staffed weekdays (7-11 a.m.). To see the list of Grab & Go Food Centers and more information access: https://achieve.lausd.net/resources/
 The Los Angeles County Sheriff's Department The Department has implemented a voluntary expedited COVID-19 testing for its first responders/employees. Staffing at DOC/Patrol level continue to be a priority. Reallocating personnel from non-essential operations to supplement patrol and high visibility areas/ crime suppression. Providing PPE to line personnel and ensuring exposed staff receive appropriate medical services/shelter. There are over 1700 deputy sheriffs on patrol ensuring residences and shuttered businesses are safe. The Sheriff's Department has identified over 253 department members who are EMT certified and 17 department members who are paramedic

trained available to supplement medical personnel if they are needed.

The Sheriff's Department continues to monitor the care of inmates within
the county jail system. The Department has augmented its medical
screening procedures and provided additional staffing for cleaning and
decontamination. The Department continues to work with Correction
Health and The Department of Health Services to make sure the inmate
population is cared for appropriately.

The Los Angeles County Fire Department is completing the following activities:

- Assisting in receiving and distributing medical supplies inbound from the State at the direction of the Department of Public Health. (see section labeled Personal Protective Equipment Procurement & Distribution)
- Medical Director Dr. Clayton Kazan has taken the lead on developing a testing plan for COVID-19. If you are healthy, have no exposure history, and have no symptoms, you are not guaranteed to be tested due to the limited test kit and protective gear supply caused by the coronavirus crisis.
- 11 Staff members are sick/isolated, and 10 staff members tested positive for COVID-19.
- Developing and expanding non-contact medicine to include telemedicine and video portals in an effort to maintain services and slow transmission through social distancing.
- Re-assigning non-essential positions to essential functions.
- 50% of business operations & administrative staff are assigned to telework.
- Assisting with staging operations at Medical Sheltering facilities
- Assisting with staffing needs at the CEOC Join Information Center.

PUBLIC SERVICES

Southern California Edison (SCE)

 To help with financial challenges due to COVID-19, SCE is temporarily suspending disconnections for customers unable to pay their bill. Some authorized payment agencies may close or provide intermittent service and late payment fees will be waived if this affects customer's ability to pay. For more information access:

https://www.sce.com/residential/assistance?from=/billhelp/

Southern California Gas

 Service Disconnects for residential customers who are having a hard time paying their bills are temporarily suspended, even if customer received an automated 48 hour shut off notice. Visit https://socalgas.com/coronavirus for more information.

DEPARTMENT OF MOTOR VEHICLES

DMV Field offices are temporarily closed to the public statewide beginning March 27, 2020. All appointments have been canceled and no appointments are available. DMV continues to provide essential services by mail, through online services, kiosks, and other means to continue processing critical transactions during the COVID-19 pandemic. For more information access: https://www.dmv.ca.gov/portal/dmv/

DMV announced the updated deadline of October 1, 2021 to obtain the Real ID. For more information access: https://realid.dmv.ca.gov/

CONTINUITY OF OPERATION PLANS: (COOP)

Continuity of Operations Plans ensure the County of Los Angeles continues to support the residents of this county during any type of disaster response. Below is a list of County Departments and their status as it pertains to the COVID-19 local health emergency:

Agriculture/Weights and Measures: Departmental facilities remain. Office staff continues to practice social distancing. For more information visit https://acwm.lacounty.gov

Alternate Public Defender: 35% of staff working on site and practicing social distancing. 65% of staff are assigned to telework. For more information please visit https://apd.lacounty.gov/

Animal Care and Control: Continues to support efforts to mitigate the spread of COVID-19. DOC will remain active in conjunction to the CEOC operation hours. Visit https://animalcare.lacounty.gov/ for more.

Assessor: Distributed DHR/AC telework codes to all employees for proper timecard coding. Continue to track and report all COVID-19 related work hours and financial expenditures. Seeking volunteers and providing descriptions of DSW assignments for various countywide needs. For more information visit https://assessor.lacounty.gov/

Auditor-Controller: Working with CEOC to validate all new vendors to add further protection to the purchasing process. Continuing to perform mandated functions such as processing payroll and vendor payments, and handling property tax functions. Continuing to assist county personnel with special requests and assistance. Actively recruiting staff to serve as DSWs. For more information visit https://auditor.lacounty.gov/

Beaches and Harbors: Additional beach closure signage to be installed on Lifeguard Towers. Beach closure signs have been posted at all County-maintained beaches. Beach maintenance staff and officers monitored public presence at the beaches over the weekend and provided guidance to the public per beach closures. For more information visit https://beaches.lacounty.gov/covid19.

Board of Supervisors: 74% of staff are teleworking, 4 staff are quarantined or self-isolated, and 11 staff on DSW assignment. The next Board of Supervisors meeting will be on Tuesday, March 31,2020 at 0930. The meeting may be viewed on the web by accessing https://bos.lacounty.gov/.

Chief Executive Office: 300 employees are telecommuting and 100 are working in office. Monitoring the cleaning of County lease facilities and DSW

volunteer requests. For more information visit https://ceo.lacounty.gov/

Child Support Services: Department buildings remain closed to public. Continue to provide services and respond to requests for DSWs. 60% of employees are teleworking and department continues to use social distancing for employees who report to onsite locations. For more information call (866) 901-3212 or visit https://cssd.lacounty.gov/

Children and Family Services: Continuing essential functions and dispersing available PPE's department wide. For more information visit COVID19Info@dcfs.lacounty.gov.

Consumer and Business Affairs: Created the LA County Business and Worker Disaster Help Center website in partnership with the BOS, WDACS and DPSS. The website is accessible with over 100 languages and will provide resource and information for business and workers impacted by COVID-19. For more information access. https://lacountyhelpcenter.org/. Office of Immigrant Affairs (CIA) created a COVI D-1 9 website to assist immigrant residents in accessing updated information and resources. For more information access https://oia.lacounty.gov/. Hosted a webinar on March 26, 2020 titled "Essential Public Services for Immigrants" in partnership with DPSS, to inform ethnic media and County/external partners about essential public services available for immigrants and their families, including undocumented people. There were 400 participants including Board Chair Supervisor Hilda Solis.

District Attorney: Minimal legal, professional and investigative personnel are onsite to handle priority court matters. For more information visit https://da.lacounty.gov/.

Health Services: Partnering with USNS Mercy and working to establish a Federal Medical Station. Coordinating with the medical housing sites on a cohesive network to provide care including admission, treatment and discharge across all hospitals and treatment sites. Providing guidance to public and private facilities with utilization of resources and processing discharge and follow-up. Finding licensed medical professionals to staff the enlarged health care system. Developing and expanding non-contact medicine to include telemedicine and video portals in an effort to maintain services and slow transmission through social distancing.

Human Resources: Coordinated over 400 DSW placements. Responded to 91 COVID-19 email inquiries. Finalizing protocol guidance for employees who have tested positive COVID-19. For more information please visit https://hr.lacounty.gov/contact-us/

Internal Services: Providing enhanced cleaning for buildings that are operational and establish terminal cleaning protocols. Custodial services and craft services have moved to a 50% operational rotation to maximize the Safe at Home provisions. Program & Project Management is reporting 36 Facility

Reinvestment Program projects are experiencing delays. Power Plant Operations supporting critical central heating and refrigeration at MLK Community Hospital, Olive View Hospital, the Hall of Administration and surrounding buildings, Pitchess Detention Center. Streamlined emergency purchasing procedures and approvals. Negotiated procurement of county medical sheltering to accommodate potential quarantines. 150 staff added to IT Help Desk. Enabled capacity for 90,000+ users for departments to collaborate via virtual project teams. For more information please visit https://isd.lacounty.gov/

Medical Examiner-Coroner: Hosted joint tele-briefing with Public Health to CA mortuaries and funeral homes. Planned briefing with DHS in regard to hospital fatality management. 6% of staff are teleworking, 201 are working on site. For more information please visit https://mec.lacounty.gov/2020/press-releases/coronavirus/

Mental Health: Majority of staff teleworking until further notice. Assisting step down patients following hospital discharge and providing injectable medications crisis response/street teams and shelter services. Continue to provide essential services including outpatient care at clinics that remain open for assisting clients in crisis. For more information visit https://dmh.lacounty.gov/

Military/Veterans Affairs: 32 MVA employees continue to telecommute. 32 employees continue to telecommute. For more please visit https://mva.lacounty.gov/

Parks & Recreation: Maintaining operational objectives and situational awareness and attentiveness to take immediate action. 17 staff members have volunteered to serve in the housing field and the call center. Please call (626) 588-5364 or visit https://parks.lacounty.gov/covid-19-031520/

Probation: Juvenile facilities continue to have restricted visitation. Area and administration offices remain closed to the public. Deputy Probation Officers assigned to both adult and juvenile field operations are being redeployed to juvenile institutions to provide coverage and assist with programming daily Increased maintenance and cleaning of halls and camps are in effect. For more information https://probation.lacounty.gov/

Public Defender: Executive Committee of Judges approved an amendment to the 2020 Felony Bail Schedule. Piloting video arraignments at the Criminal Courts Building. For more information visit https://pubdef.lacounty.gov/

Public Library: 41 of Library's Express Hold Pickup locations will be closed effective today. Virtual programming for children and parents will be expanded and creating programming for adults and older adults. 36 Full-Time librarians will be reporting to DCBA to work as DSWs in their virtual call center. For more info, please visit: https://lacountylibrary.org/coronavirus/

Public Social Services: Processing new applications received online and via the Customer Service Center. Staffing the Care and Shelter Branch at the CEOC. Deployed staff to assist at 4 LA City shelters and 2 guarantine/isolation sites. Expanded teleworking to additional employees will take effect on March 31, 2020. For more please visit http://dpss.lacounty.gov/wps/portal/dpss Public Works: Identifying employees for DSW requests from CEOC. Assigned the DOG Logistics/Personnel to coordinate DSW deployment assignments to ensure adequate training, instructions and resources. Working on a 3rd video to provide information on the COVID-19 response for employees. Numerous staff are working today due to COVID-1 9 response majority are off due to the holiday. For more information visit https://dpw.lacounty.gov/general/Hotline.cfm **Regional Planning:** 185 employees (98%) are on approved leave or telework: 2 employees (1%) are working at a primary work location with social distancing observed; and 2 employees (1%) are supporting CEOC as DSW. Essential functions being performed without service reduction except the ability to conduct public hearings and meetings in compliance with the Brown Act. Conducted a virtual community meeting via Zoom and Facebook Live on the draft Climate Action Plan. For more visit http://planning.lacounty.gov/ Registrar-Recorder/County-Clerk: Reporting no major changes to department operations. For more information visit https://lavote.net/ Treasurer-Tax Collector: Staffed investment office and public service call center to field taxpayer inquires and management the County's investments. For a list of frequently asked questions visit https://ttc.lacounty.gov/ WDACS: Essential staff are on-call and teleworking. Services remain open and operational during Cesar Chavez Holiday. Majority of senior meals have been provided to last through March 31, 2020. Received 1,000 masks on March 27,2020 and distributed to front line staff. For more information visit https://wdacs.lacounty.gov/covid-19/ For a complete list of County offices please visit: https://bit.ly/2WwfGQi SUPERIOR Presiding Judge Kevin C. Brazile and Los Angeles County Sheriff Alex COURT Villanueva announced they have collaborated on COVID-19 related reductions in court operations, which allows for the redeployment of some deputies to support County law enforcement efforts. For more information access https://www.lacounrt.org/ and https://lasd.org/ LOS ANGELES Social distancing measures in place to safeguard passengers on LAWA buses WORLD AIRPORTS and shuttles, including employee shuttle service to the airport. Signage has (LAWA) been posted to discourage ill passengers from entering buses, as well as new passenger capacity limits imposed. Additional employee shuffles are operating during shift changes. For more information visit https://lawa.org/

BUSINESS & INDUSTRY COUNCIL EMERGENCY PLANNING & PREPAREDNESS (BICEPP)	BICEPP is a non-profit professional association of emergency management and business continuity professionals. Their goal is to provide a forum for information exchange in order to enhance disaster resilience within the business community. BICEPP held a COVID-19 Small Business Forum Webinar today at 10 a.m. For more information access: https://www.bicepp.org/
THE VALLEY ECONOMIC ALLIANCE	COVID-19 resources at the Alliance website serves as a resource during these challenging times and has a large network of Valley businesses and community leaders who may be available to provide assistance. For more information access https://thevalley.net/
CALIFORNIA DEPARTMENT OF PARKS AND RECREATION	Have established safety measures to avoid dangerous visitation surges and help prevent the spread of COVID-19. These safety measures include temporarily closing all campgrounds, museums and visitor centers in the state park system. For more information access https://www.parks.ca.gov/
METROPOLITAN TRANSIT AUTHORITY (MTA)	Metro will remain in service for essential travel. Metro Rail and bus services will be adjusted. For information regarding the latest service adjustments please visit https://metro.net/
AMERICAN RED CROSS	Strongly urging healthy, eligible individuals to give blood or platelets to help maintain a sufficient blood supply. For more information access: https://www.redcrossblood.org/donate-blood/dlp/coronaviruscovid-19and-blood-donation.html/ Closely monitoring the outbreaks and preparing to carry out lifesaving mission
	in the event of any possible disruptions. It is important to note the American Red Cross does not provide COVID-19 tests. For more information visit https://www.redcross.org/local/california/los-angeles.html
LOS ANGELES FOOD BANK:	The Food Bank continues to mobilize resources to help people who are in need of food assistance. Meals are not provided at warehouse facilities. For more information access https://www.lafoodbank.org/coronavirus/
	DROCLAMATION AND EMERCENCY DECLARATIONS

PROCLAMATION AND EMERGENCY DECLARATIONS

- Federal: National Emergency Declaration on March 13, 2020
- Federal: U.S. Small Business Administration Declaration on March 16, 2020
- Federal: Presidential Major Disaster Declaration, March 22, 2020
- State: California State of Emergency Proclaimed on March 4, 2020
- County: LA County Proclamation of Local Emergency on March 4, 2020
- Cities: 84 proclaimed Local Emergency; 2 declared Local Health Emergency (Long Beach & Pasadena)