Neighborhood Assistance Program Reporting Instructions

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Required NAP Reports

The following reports are required for the NAP Program:

- 1. 60% Benchmark Report
- 2. 100% Benchmark Report.
 - If an agency reports 100% of its donations with the 60% Benchmark Report, this report is not required to submit.
- 3. Expenditure Close-out Report

Report Name	Due Date	Report System
60% Benchmark	Tuesday January 17, 2023	IHCDAOnline
Report		https://online.ihcda.in.gov/
100%	Monday April 27, 2023	IHCDAOnline
Benchmark Report		https://online.ihcda.in.gov/
Close-Out	Monday, September 25, 2023	Jotform
Report		https://form.jotform.com/221 074052772147

Registering in IHCDAOnline for the Benchmark Reports

First-time users will need to register for an account. First-time users from agencies that have never had an IHCDA grant award will need to register for themselves AND their agency. EACH USER MUST HAVE THEIR OWN ACCOUNT – DO NOT USE A COWORKER'S LOGIN INFORMATION, AS THAT IS A FORM OF FRAUD.

- 1. Go to online.ihcda.in.gov to access the website
- 2. Choose "Authority Online"

ihcda OOC Indiana Housing & Community Development Authority	Indiana Housing Online Management System			
	Welcome to Indian services.	a Housing and Community Development Authority's online		
	This site allows our partners to a	ccess resources for managing their awards and meeting their reporting requirements.		
	Authority Online	The Authority Online site is used for claims management, online applications, data management, and reporting.		
	DMS Online	The DMS Online site is for the new single family homeownership reservation system starting 8/31/2017.		
	ClientTrack	ClientTrack is used for managing client information and reporting for HMIS.		
	Weatherization	The Weatherization Assistance Program site is used for Weatherization data and reporting.		

3. First-time Users will have to click on the "New User? Register Here"

ihcda OO©	Indiana Housing Online Management System
	Welcome to the Authority DMS Online Management System This site will allow organizations working with the Indiana Housing and Community Development Authority to manage information about their awards. Some of the features of this site are delines management. Owner Certifications, IDA Awards, NAP Reporting, and the Single Family software download. This site continues to be expanded to allow our partners to work more closely with us and to streamline our processes. It you are heaving problems logging in or creating a profile please email claims@ithcda.in.gov. Usemame: New User? Register Hare. Pessword: Cogin Eorgot Your Password? Forgot Your Password?

4. Enter the Profile Information, including First Name and Last Name. Then enter your business email address and create a password. The default username will be your email, but you can change this if you wish only during the initial setup. Once the username is established, it cannot be changed or reset. User Passwords must be at least 7 characters and contain at least one number.

Registi In order to g	ation ain access to this website, you must request it a	nd
lf your orgar organizatior	ization is already registered, please enter your o or the HFA. This code will ensure that your regi	org: stra
Profile I	formation	
First Na	ne:]
Last Na	ne:	
E-mail:	NOTE: It is recommended that new users use their business email address.	1
Usernar	le:	
Passwo	d:] [
Confirm	Password:]

- 5. Next, if your organization is already registered in IHCDAOnline, enter its Organization Code (skip to step 7 if your organization is not registered);
 - i. Someone else that is already registered and connected to your organization can provide it to you. They would find it by logging in and selecting "My Organization" from the profile list. The organization page will load, and the Organization Code will be listed towards the top of the page.
 - ii. If no one at your organization has access to the code, you can email <u>nap@ihcda.in.gov</u> and request it.
 - iii. The code is important as it is what connects your personal account to your agency's award information; without this code you will not have access to your agency's awards and cannot submit corresponding claims or reports.

Profile Information	
First Name:	If your organization is already registered, please enter your organization code which you can obtain from another user at your
Last Name:	organization or the HFA. This code will ensure that your registration
E-mail: NOTE: It is recommended that new users use their business email address.	Enter Organization Code:
	My Organization is not registered
Username:	Organization
Password:	Name:

Once you have entered your code, please select the *Load* button. This will
populate the information in the organization area based upon the Organization
Code entered. Please verify the information is correct.

	If your organization is already registered, please enter your organization code which you can obtain from another user at your organization or the HFA. This code will ensure that your registration can be processed more quickly.	
2	Enter Organization Code:	
	My Organization is not registered 🔲	

7. If your organization has never used IHCDAOnline before and is, therefore, not registered, please check the My Organization is not registered box.

egistration Inder to gain access to this website, you must request it an	nd have it approved by the State. Please enter the following information:
our organization is already registered, please enter your o anization or the HFA. This code will ensure that your regis	rganization code which you can obtain from another user at your tration can be processed more quickly.
Profile Information	
First Name:	If your organization is already registered, please enter your
Last Name:	organization code which you can obtain form another user at your organization or the HFA. This code will ensure that your registration can be processed more quickly.
E-mail: NOTE: It is recommended that new users use their business email address.	Enter Organization Code: Load
	My Organization is not registered 🔲
Username:	Organization
Password:	Name:
Confirm Password:	Address:
	City:
	State:
	Zip Code:
	Telephone:
	Fax: (optional)

8. Enter your organization's information in the Organization Box below. This will also cause the Organization to be registered for future use.

My Organization is	not registered 🔲		
Organization			
Name:			
Address:			
City:			
State:			
Zip Code:			
Telephone:			
Fax: (optional)			

9. Select the Access Type needed by the user as described in Section 2 of this document; for IDA, choose Neighborhood Assistance Program Access. Once you have made the appropriate selections, click the *Next* button. Your Organization Administrator will review the requested access type and approve the specific access type(s) that best fit your needs. If no one at your agency knows who the Agency Administrator is, please email claims@ihcda.in.gov.

Fax: (optional)
 Access Types Please check the box next to the type of access you are requesting. You should only request access to the program(s) that you are directly involved in. If you request access for a program that you are not involved with, you may find that your request will be denied for all programs. Annual Owner Certification and 8609 Access for Rental Housing Neighborhood Assistance Program Access for Community Development Individual Development Account Access Claim Managment Access HCV Access Third Party Claims Access Manage your organizations information and users

10. Review the Registration Summary screen. Please verify all information on this screen is correct. note that if you cancel at this point, all information will be removed from the Registration Screen. If it is all correct, click the Submit button. You will then receive the following message at the bottom of the screen:

"Your registration information has been submitted and is being processed. An email notification will be sent to you upon approval or denial. Please be aware that your request may take up to 3 business days to be processed."

- 11. Click *Return* to exit this page.
- 12. After you have completed the New User registration, your Organization's Administrator will receive an email indicating that you have requested permissions. At this time, please email claims@ihcda.in.gov and request permissions from IHCDA. Once the Claims department receives your email, someone from that department will finalize your registration.

60% Benchmark Report – Due January 17, 2023

60% Benchmark Report is the first report of the NAP cycle and is due six (6) months after the award date. It includes all donations received between July 1 and December 31. This report must reflect a distribution of a minimum of 60% of the organization's total tax credit allocation. This report is electronic and is submitted via IHCDAOnline. If an organization fails to distribute at least 60% of its allocation, or fails to submit the report on time, it will lose eligibility for full NAP credits in the next program round and it may have any unused credits deallocated. If at any time you have issues with the reporting system, email <u>nap@ihcda.in.gov</u>.

Step 1: Gather information on all donations received between July 1 and December 31. Agencies should be collecting donor information as they donate, so a list can be ready for the benchmark report. Before submitting a report, it is a good practice to review the information to ensure it is correct.

You will need the donor's name, social security number, the dollar amount donated and the date of donation

Please note there is no form that you are required to submit to IHCDA. Submitting the 60% and 100% Benchmark Report in IHCDAOnline is the only donor information that IHCDA requires. However, agencies should keep copies of the Donor Contribution Form for each donation.

Step 2: Access the Online.IHCDA.in.gov website





Step 4: Enter Log-in information -"Username" and "Password"



Step 5: <u>Select NAP.</u> This page may look different depending on the types of awards and contracts the organization has with IHCDA.

ihcda OO® Indiana Housing & Community Development Authority	Welcome Veda Morris-May	Indiana Housing Online Management System	Logout Help 19:14
My Profile	Programs		
Step 5	NAP	Neighborhood Assistance Program. This will allow awardees to enter their semi-annual reporting as well as apply for the NAP program during open rounds.	
	My Profile	Manage your profile including your password, contact information, your organization information, and other information about your organization.	
	Many features of the Authority Online s with another organization or with some your profile screen on the 'My Organiz	system are based your organization. In some cases, you may need to share your 'Organization Code' one in your organization who is registering as a new user. This organization code can be found from ation' page.	

Step 6: Choose the correct NAP Contract from the list

ihcda OO® Indiana Heusing & Community Development Authority	Welcome Veda Morris-May Indiana Housing Online Management System				ıt System	System	
Return To Programs Listing	NAP Appli	cation Lis	ting				
NAP Application List	Application No.	Reports	Omanization	Status	Award Number	Award Amount	
Add NAP Application	2009-NP-00135	0/2 Reports	IHCDA	Closed	NP-00-999	\$5.000.00	
My Profile	2011-NP-358	N/A.	IHCDA	Cancelled	N/A	\$0.00	1
Manage Users	NAPTEST1	0/2 Reports	IHCDA	Closed	NAPTEST1	\$60.00	
	2011-NP-526	1/2 Reports	IHCDA	Closed	NP-010-999	\$5,000.00	1
Step 6	2014-NP-002X	N/A	IHCDA	Cancelled	N/A	\$0.00	
Step 6	2014-NP-020	N/A.	IHCDA	Cancelled	N/A	\$0.00	1
	2014-NP-020	N/A.	IHCDA	Cancelled	N/A	\$0.00	1
	2014-NP-021X	N/A.	HCDA ectangular Snip	Cancelled	N/A	\$0.00	1
	2014-NP-025	N/A.	IHCDA	Cancelled	N/A	\$0.00	1
	2014-NP-257	N/A.	IHCDA	Cancelled	N/A	\$0.00	
	2014-NP-259	1/2 Reports	IHCDA	Closed	2014-NP-259	\$0.01	

This will bring you to your agency's cover page for your NAP your agency's NAP application's cover page

Step 7: Select NAP Semi-Annual reporting



Step 8: Fill out the report

- a) The period for the 60% Benchmark report is "First Half." The donations must be made between July 1-December 31. Do not enter names for the 60% Benchmark Report for donations made outside of this timeframe.
- b) Enter the contribution information for each donor from the Donor Contribution Form and double check that the information entered is correct. Incorrect information could put your donor's tax credit and your organization's NAP eligibility at risk.

Name Full Social Security Number

Address

Donation Amount that is eligible for a NAP credit, which is the lesser of the following: the full amount donated OR \$25,000 OR the credits y agency has remaining

Donation Date

- c) Hit the "Submit Report" once all of the donor information has been entered.
- d) The report will show "Submitted" at the top right-hand corner once the process has been completed. PLEASE CHECK FOR THAT BEFORE EMAILING IHCDA STAFF TO ASK IF YOUR REPORT WAS CORRECTLY SUBMITTED.
- e) Once you hit submit the report will show the results for the period which includes the De-allocation benchmark, percentage of credits distributed and the total credits to be de-allocated if the benchmark is not met.



9. Donation Entry Information

The total that you see in IHCDAOnline for your organization will be the amount of tax credits that your organization has distributed. For example:

- a. Your agency was allocated \$5,000 in tax credits.
- b. You enter the following Donor Contributions totaling \$6,500:
 - i. Lisa Simms 123 Main St, Howell IN, 11111, ss# xxx-xx-0000, \$1,000 Donation
 - ii. Deloris Johnson 123 Main St., Howell, IN 22222, ss# xxx-xx-1111, \$2,500 Donation
 - iii. April Jones, 123 Main St. Howell, IN 33333, ss# xxx-xx-3333, \$3,000.00 Donation
- c. After entering all of the Donor contributions above in IHCDAOnline it will show that \$3,250 in tax credits have been distributed.
 - i. Donations / 2 = Tax Credits distributed. 6,500.00/2 = 3,250.
- d. You have distributed \$3,250 of your \$5,000 awarded NAP credits. This would result in using 65% of your tax credits being distributed, which means your organization has met the 60% Benchmark requirement.

	ihcda OOO	Veda Morris-May India	na Housing Online Manage	ment System	<u>Lo</u> 1
	Neighborhood Assistance	Program Semi-Annu	al Reporting		
	The report has been submitted to IHCDA for r	eview.			
	For Award: NP-010-999 Report Statu Award Start Date: 7/1/2010 Award Env	is: Submitted Report Submit I Date: 6/30/2011	led On: 5/13/2019		
	For Period: First Half				
	Submit Report				
	Award Information				
	Name of Constitution				1
	HCDA ward Number:		De-Allocation Benchri	Ideauths for l'ernod ark: 50.00 %	
92	anal Award Amount:		Percentage of Credits Total Credits to be De	Sold: 65.00 % Alocated: \$0.00	9d
20	Loco.co				
	S5.000.00 Gredits Sold this Period: \$3,250.00 Total Credits Sold: \$3,250.00 Remaining Gredits to be sold: \$1.750.00	.9c			
	Contributora				
	Delete Selected Contributors				
	Narra	1 az 10 #	Date	Amount	
	Lisa Simms	259-52-9666	11(15/2010	\$1.000.00	
	123 Main	howell		45666	
		235.45.5050	04112010	na na cá	
	roeons jonison	La doi 10-01.000		46666	
9b	123 mail	[[Partman			
9b	123 mail			<u> </u>	
9b	April Jones	235-25-2525	12/14/2010	\$3,000.00	
9b	123 mail April Jones 123 main Delete Selected Contributors	235-25-2525 howell	12'14/2010	\$3,000.00 48555	
9b	123 mail April Jones 123 main Delete Selected Contributors	235-25-2525 howell	12/14/2010	\$3,000.00 46/555	

10. Below is a sample of a report that was submitted that did not meet the 60% benchmark criteria and may be deallocated credits.

- a. Your agency was allocated \$5,000 in tax credits.
- b. You enter the following Donor Contributions totaling \$1,650.00:
 - i. Lisa Simms 123 Main St, Howell IN, 11111, ss# xxx-xx-0000, \$500 Donation
 - ii. Deloris Johnson 123 Main St., Howell, IN 22222, ss# xxx-xx-1111, \$150 Donation
 - iii. April Jones, 123 Main St. Howell, IN 33333, ss# xxx-xx-3333, \$1,000.00 Donation
- c. After entering all of the Donor contributions above In IHCDAOnline by December 31 it will show that \$825 in tax credits have been distributed.
 - iv. Donations / 2 = Tax Credits distributed. \$1,650.00/2 = \$825

d. You have distributed \$825 out of \$5,000 in NAP credits. This would result in using 16.5% of your tax credits being distributed, which means your organization has not met the 60% Benchmark requirement.

	hcda OO®	Indiar	a Housing Online Manag	ement System	-
	Neighborhood Assistance	Program Semi-Annu	al Reporting		
	For Award: NP-010-999 Report Status: Award Start Date: 7/1/2010 Award End I For Period: First Hair Wew Application Submit Report Award Information	Submitted Report Submitt	ed On: 5/27/2011		
a	Name of Organization: IHCDA Award Number: NH-010-85 Orginal Award Amount: \$5,000.00 Total To Be DeAllocated: \$0.00 Total Rev-Allocation: \$0.00 Revised Award Amount: \$5,000.00 Credits Eold this Period. \$225.00 Total Credits Bold: \$225.00 Remaining Credits to be sold: \$4,175.00		De-Allocation Bench Percentage of Credit Total Credits to be D	Results for l'enod nark: 50.00 % i Sold: 16.50 % a-Allocated: \$1,875.00	10d
	Contributors Delete Selected Contributors				
	Nama	Las ID # City	Lists State	Amount Zip Code	
	deloris Johnson	235-15-5959	5/25/2011	\$500.00	
	123 main Street	howell	IN Y	46555	
	Lisa Sims	259-52-9666	5/12/2011	\$150.00	
	123 Main	howell	IN V	46666	
	Ashiy Jones	235-25-2525	5/24/2011	\$1,000.00	
	45 howe	howell	IN ¥	45555	
	45 howe	howell		45555	

100% Benchmark Report – Due April 17, 2023

The 100% Benchmark Report includes all donations received between January 1 and March 31. This report must reflect a distribution of 100% of the organization's total tax credit allocation. This report is electronic and is submitted via IHCDAOnline. If an organization fails to distribute 100% of its allocation, it will lose eligibility for the full amount of NAP credits offered in the next program round.

If at any time you have issues with the reporting system, email <u>nap@ihcda.in.gov</u>.

Step 1: Gather information on all donations received between January 1 and March 31. Agencies should be collecting donor information as they donate, so a list can be ready for the benchmark report. Before submitting a report, it is a good practice to review the information to ensure it is correct.

You will need their name, social security number, the dollar amount donated and the date of the donation.

Please note there is no form that you are required to submit to IHCDA. Submitting the 100% Benchmark Report in IHCDAOnline is the only donor information that IHCDA requires. However, agencies must keep copies of the Donor Contribution Form for each donation.

Step 2: Access the Online.IHCDA.in.gov website

Step 3: Click on "Authority Online"



ihcda OO© Miana Housing & Community Development Authority	Indiana Housing Online Management System
	Welcome to the Authority DMS Online Management System This site will allow organizations working with the Indiana Housing and Community Development Authority to manage information about their awards. Some of the features of this site are claims management, Owner Certifications, IDA Awards, NAP Reporting, and the Single Family software download. This site continues to be expanded to allow our partners to work more closely with us and to streamline our processes. If you are having problems logging in or creating a profile please email claims@ihcda.in.gov.
Step 4	Username: New User? Register Here. Password: Login Forgot Your Password?
	Only continue if you are using a supported browser. The current supported browsers are: Intermet Explorer 10.0 Intermet Explorer 9.0 Firefox 17 Firefox 18 Online Resources and Training Videos Click Here to visit the IHCDA website.
	Copyright © 2018, Authority DMS. All rights reserved.

Step 4: Enter Log-in information - "Username" and "Password"

Step 5: <u>Select NAP.</u> This page may look different depending on the types of awards and contracts the organization has with IHCDA.

ihcda OO® Indiana Housing & Community Development Authority	Welcome Veda Morris-May	Indiana Housing Online Management System	<u>Loqout</u> <u>Help</u> 19:14
My Profile	Programs		
Step 5	NAP	Neighborhood Assistance Program. This will allow awardees to enter their semi-annual reporting as well as apply for the NAP program during open rounds.	
	My Profile	Manage your profile including your password, contact information, your organization information, and other information about your organization.	-
	Many features of the Authority Online sys with another organization or with someor your profile screen on the 'My Organizati	stem are based your organization. In some cases, you may need to share your 'Organization Code' le in your organization who is registering as a new user. This organization code can be found from on' page.	

ihcda OO® Indiana Reacing & Community Development Authority	Welcome Veda I	Morris-May	Indiana Housing Onli	ine Managemen	t System		<u>Logo</u> <u>He</u> 19:
Return To Programs Listing	NAP Appli	cation Lis	ting				
NAP Application List	Application No.	Reports	Organization	Status	Award Number	Award Amount	
And their Application	2009-NP-00135	0/2 Reports	IHCDA	Closed	NP-00-999	\$5,000.00	
My Profile	2011-NP-358	N/A	IHCDA	Cancelled	N/A	\$0.00	-
Manage Users	NAPTEST1	0/2 Reports	IHCDA	Closed	NAPTEST1	\$60.00	-
	2011-NP-526	1/2 Reports	IHCDA	Closed	NP-010-999	\$5,000.00	-
Step 6	2014-NP-002X	N/A.	IHCDA	Cancelled	N/A	\$0.00	-
	2014-NP-020	N/A	IHCDA	Cancelled	N/A	\$0.00	-
	2014-NP-020	N/A	IHCDA	Cancelled	N/A	\$0.00	-
	2014-NP-021X	N/A	HCDA ectangular Snip	Cancelled	N/A	\$0.00	-
	2014-NP-025	N/A	IHCDA	Cancelled	N/A	\$0.00	-
	2014-NP-257	N/A	IHCDA	Cancelled	N/A	\$0.00	-
	2014-NP-259	1/2 Reports	IHCDA	Closed	2014-NP-259	\$0.01	-

Step 6: Choose the correct NAP Contract from the list

This will bring you to your agency's cover page for your NAP your agency's NAP application's cover page

Step 7: Select NAP Semi-Annual reporting

ihcda OO©	Welcome Test Person Indiana Housing Online Management System Kinwell Academy, Inc. Indiana Housing Online Management System	Logout Help 19:56
NAP Application List NAP Semi-Anuual Reporting NAP Application No.: 2019-NP-152 Application No.: 2019-NP-152 Application Status: Open Cover Page Application Information Economic Disadvantage Financing Organizational Capacity Activities Upload Documents Application Receipt Print Required NAP Signature Certifications Print Required NAP Terms Document and Sign	Neighborhood Assistance Program (NAP) Application Cover Page Please select the funding round for the Neighborhood Assistance Program (NAP) Application that you would like to submit. Funding Round Selection No rounds are available at this time. NAP applications may not be submitted until a round is available.	

Step 8: Fill out the report

- a) The period for the 100% Benchmark report is "Second Half." Do not enter names unless the donation was made after January 1. To access the second half report you have to change the "For Period" drop down to <u>Second Half.</u>
- b) Enter the contribution information for each donor and **double check that the information entered is correct.** Incorrect information could put your donor's tax credit and your organizations NAP eligibility at risk.
 - i. Name
 - ii. Full Social Security Number
 - iii. Address
 - iv. Donation Amount
 - v. Donation Date
- c) Hit the "Submit Report" once all of the donor information has been entered.
- d) The report will show "Submitted" at the top right-hand corner once the process has been completed. PLEASE CHECK FOR THAT BEFORE EMAILING IHCDA STAFF TO ASK IF YOUR REPORT WAS CORRECTLY SUBMITTED.
- e) Once you hit submit the report will show the results for the period which will show the percentage of credits distributed.



Expenditure Close-Out Report – Due September 25, 2023

The Expenditure Close-out Report is completed in JotForm here: <u>https://form.jotform.com/221074052772147</u>

The link will be posted to the NAP webpage on IHCDA's partner website as well: <u>NAP Website</u>

Please be sure to subscribe to the <u>IHCDA Listserve</u> to receive NAP reminders/announcements.

If the organization submits the 2022 close-out report after the September 25, 2023 due date, the organization will lose eligibility for full NAP Tax Credits in the 2024 program round. Not submitting a report at all leads to loss of eligibility for any NAP Tax Credits three (3) program cycles: 2024-2025, 2025-2026 and 2026-2027.

When completing the closeout report, in addition to providing basic organizational information, 2022 NAP recipients will need to provide the following information:

- Confirmation that all funds raised from 2022 NAP Tax Credit has been spent; if not, the amount remaining to be spent will need to be confirmed.
- A description of what was accomplished with funds raised from 2022 NAP Tax Credits.
- The number of unduplicated individuals served by the NAP-supported project or program.
- Feedback on the NAP program experience.