

## **Public Utility Division**

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March 16, 2020

## **Media Advisory**

## Covid-19 and utility customers

The Commission's Public Utility Division (PUD) is coordinating a voluntary effort by the state's utilities to help Oklahomans impacted by the COVID-19 pandemic. Among other things, plans are being developed to help impacted customers who may be facing service disconnection.

The agency's PUD staff is coordinating with the regulated utilities to consider moratoriums for those residential customers who are directly affected by the COVID-19 virus and for high-risk residential customers.

Please contact your utility to obtain more specific information about that company's COVID-19 response plan.

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