

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 055526	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/08/2020
NAME OF PROVIDER OF SUPPLIER INGLEWOOD HEALTH CARE CENTER		STREET ADDRESS, CITY, STATE, ZIP 100 S. HILLCREST BLVD INGLEWOOD, CA 90301	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0567 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Honor the resident's right to manage his or her financial affairs. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on interview and record review, the facility failed to ensure one of 3 residents (1), who wanted to manage her own funds, was offered a safe place, without being coerced by staff to access the funds. This deficient practice caused Resident 1's funds to be mishandled by Social Service Designee (SSD) and potentially exposed other residents to financial abuse. Findings: On 5/17/19 at 1 p.m., a visit was made to the facility to investigate an FRI regarding misappropriation and misuse of Resident 1's personal funds by the facility. The Administrator was informed of the nature of the visit. A review of Resident 1's Admission Face sheet indicated the resident was admitted to the facility on [DATE] with [DIAGNOSES REDACTED]. A review of Resident 1's history and physical assessment notes dated 10/16/16 indicated the resident had the capacity to understand and make decisions. A review of a Minimum Data Set (MDS), a standardized assessment and care screening tool dated 4/5/19 indicated Resident 1 was cognitively intact with daily decision making, and was able to understand, and be understood by others. A review of SSD progress notes dated 4/8/19 at 12:01 p.m., indicated Resident 1 was looking forward to going shopping for her birthday month and was excited about going to Disneyland at the end of the month. The notes indicated SSD will continue to follow up and address Resident 1's needs as they arose. The notes did not indicate where the funds were going to be obtained from to pay for Resident 1's shopping trip and Disneyland tickets. A review of a facility's faxed preliminary Investigative Summary dated 5/2[DATE]9, indicated the following: 1. A certified Nursing Assistant (CNA 2) alleged SSD was handling and accessing Resident 1's funds (money). 2. Resident 1 stated SSD kept Resident 1's money, the resident did not know how much she was receiving, and never received a bank statement. Resident 1 stated she did not keep the bank debit card or the pin number. 3. Resident 1's debit card was found in the SSD's office with an envelope containing \$1,500 cash. 4. The Staffing Coordinator (SC) alleged Resident 1 paid CNA 1's ticket to Disneyland and CNA 1's moving expenses. SC stated SSD was upset each time there was a suggestion for Resident 1 to be discharged to a lower level of care. On 5/17/19 at 1:53 p.m., during an interview, the Administrator stated Resident 1's funds (cash) were kept in the SSD's office without Administrators knowledge. The Administrator stated Resident 1's funds were supposed to be kept in a safe, where only the Administrator or Administrator in Training would have access to the safe. The Administrator stated there were no documented evidence indicating SSD fully informed Resident 1 of the option to deposit the resident's money in the facility's trust account. The Administrator acknowledged SSD should have never handled or kept any of Resident 1's funds in her office. On 5/17/19 at 2:12 p.m., during an interview, Resident 1 stated SSD handled, and kept the cash withdrawals. Resident 1 stated SSD always withdrew the funds for the resident. Resident 1 stated she never received monthly statements from the bank but knew she received a disability check. Resident 1 stated she did not know exactly how much money she received each month because SSD controlled everything. Resident 1 stated she thought it was normal for SSD to keep the residents' money. On 5/29/19 at 12:54 p.m., during a concurrent interview and review of Resident 1's financial records, Administrator stated a review of 2017, 2018, and 2019 bank statements revealed in 2017 Resident 1 received \$11,410 for disability benefits. The Administrator stated according to bank statements the first payment was issued in the form of a check payable to Resident 1. The Administrator stated bank statements dated for 2018 revealed Resident 1 received \$1,528 a month, and in 2019, the resident's disability benefits increased to \$1,709 per month. On 5/29/19 at 1:42 p.m., during an interview SSD stated Resident 1's funds were supposed to be kept in the Administrators offices. However, SSD acknowledged Resident 1's funds were kept by her due to a misjudgment on the SSD's part. SSD stated she had Resident 1's funds only from January 2019 till May 2019. SSD also stated about \$7,000 of Resident 1's funds were in an envelope in the SSD's office. SSD stated she helped Resident 1 order things as needed by the resident. On 6/11/19 at 2:15 p.m., during an interview, Resident 1 stated SSD would withdraw money from her account. Resident 1 stated she felt financially taken advantage of and did not trust SSD. Resident 1 stated she did not know how much money she had. On 5/6/20 at 2:32 p.m., during interview and review of records, Administrator stated several envelopes was discovered belonging to Resident 1. Administrator stated on the envelopes there were dates, amount of money, some receipts, and Resident 1's signatures. Administrator stated some of the envelopes belonging to Resident 1 were signed and some were not signed by the resident. Administrator stated SSD was suspended, pending the investigation of fiduciary abuse. Administrator stated after discovering envelopes containing cash which belonged to Resident 1, she interviewed SSD again to see if there were any more envelopes. Administrator stated SSD told her where there were more envelopes containing cash belonging to Resident 1 were hidden. Administrator stated she found multiple envelopes containing large amounts of cash hidden inside of SSD's drawers. Administrator stated if SSD did not describe exactly where the envelopes containing cash that belonged to Resident 1 were hidden, no one would have found them. Administrator stated Resident 1 stated DSS never gave her an account of her funds that included, balance, deposits, and withdrawals from the resident's bank. Administrator stated according to the facility's account balance from the records found on the envelopes, cash found in SSD's drawers, and receipts revealed an overall \$17,183.13 of Resident 1's monies that was unaccounted for. Administrator stated Resident 1 was reimbursed by their company for total of \$17,183.13. A review of a copy of the notes made on several different envelopes kept by SSD that contained cash and receipts belonging to Resident 1 revealed the resident signed for some, but not all the cash. The cash allegedly given to Resident 1 could not match to all the withdrawals made from the bank. There was no system and documented evidence to show exactly the date, time, total amount of funds received from, receipts to match the amounts taken out, and who the funds were released to. A review of Resident 1's bank statements dated 2017, revealed there was \$3,260 credited to the resident. A review of the bank statements revealed there was a total of \$1,192.57 cash withdrawals. However, there was no system and documented evidence to show date, time, total amount of funds received from, and who the funds were released to. A review of Resident 1's bank statements dated 2018, revealed there was a total of \$39,953.46 cash withdrawn from the bank. However, the note on the envelopes did not match the total amount that was withdrawn from the bank: 1/5/18 indicated Resident 1 signed for \$100 cash 1/12/18 indicated Resident 1 signed for \$100 cash 1/16/18 indicated Resident 1 signed for \$200 cash, and a receipt \$66, but \$134 was not accounted for 1/18/18 indicated a receipt for \$205 and Resident 1 signed for \$260 cash. However, \$55 was not accounted for 1/26/18 indicated Resident 1 signed for \$100 2/2/18 indicated Resident 1 signed for \$100 cash 2/15/18 indicated Resident 1 signed for \$160 cash (but there was only a \$12.10 receipt) 2/19/18 indicated Resident 1 signed for \$100 cash 2/16/18 indicated Resident 1 signed for \$100 cash 2/26/28 indicated Resident 1 signed for \$100 cash 3/1/18 indicated Resident 1 signed for \$100 cash 3/8/18 indicated Resident 1 signed for \$300 cash 3/1[DATE]8 indicated Resident 1 signed for \$200 cash 3/19/18 indicated the Resident 1 signed for \$100 cash 3/21/18 indicated Resident 1 signed for \$150 cash 3/22/18 indicated Resident 1 signed for \$200 cash 3/27/18 indicated Resident 1 signed for \$100 cash 4/[DATE]8 indicated Resident 1 signed for \$200 cash [DATE]1/18 indicated Resident 1 signed for \$150 cash 4/20/18 indicated Resident 1 signed for \$100 cash 5/2/18 indicated Resident 1 signed for \$150 cash 5/11/18 indicated Resident 1 signed for \$100 cash 5/1[DATE]8 indicated Resident 1 signed for \$350 cash 5/16/18 indicated Resident 1 signed for \$200 cash 5/25/18 indicated Resident 1 signed for \$100 cash. 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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE	

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 0567 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>(continued... from page 1)</p> <p>6/29/18 indicated Resident 1 signed for \$100 cash 7/6/18 indicated Resident 1 signed for \$100 cash 7/12/18 indicated Resident 1 signed for \$60 cash 7/13/18 indicated Resident 1 signed for \$100 cash 7/13/18 indicated Resident 1 was given \$100. However, there was no signature from the resident to confirm the transaction 7/20/18 indicated Resident 1 signed for \$100 cash [DATE] indicated Resident 1 signed for \$100, \$11 was made towards food, and \$89 was left over [DATE] indicated Resident 1 signed another \$100 cash 8/3/18 indicated Resident 1 signed for \$100 cash 8/3/18, noted total of \$770.00 for Avon products, payment for a dresser, hair, and gold earrings. According to the bank statement dated 8/2018, revealed there was \$70 paid to cell phone company. The bank statement indicated there was two deposits made, totaling \$3,324 and \$1,670 which was withdrawn. However, there was \$2,484 that was unaccounted for. There was no indication Resident 1 was aware of the documentation on the envelope or the bank statement 8/23/18 indicated Resident 1 signed for \$180 worth of make-up purchases 8/31/18 indicated Resident 1 signed for \$100 cash A review of Resident 1's bank statements dated 2019, revealed there was total of \$8,344.21 withdrawn from the resident's account. However, the note on the envelopes did not match the total amount that was withdrawn from the bank: 9/1[DATE]8 indicated Resident 1 signed for \$100 cash 9/15/18 indicated Resident 1 signed for \$100 cash 9/20/18 indicated Resident 1 signed for \$40 cash 9/21/18 indicated Resident 1 signed for \$40 for ID renewal and \$20 cash 9/2[DATE]8 indicated Resident 1 signed for \$80 cash 9/28/18 indicated Resident 1 signed for \$100 cash 11/5/18 indicated Resident 1 signed for \$500 cash. There was a receipt for \$98.18. However, \$401.82 was not counted for 10/8/18 indicated Resident 1 signed for \$200 cash towards a trip to an aquarium 10/19/18 indicated Resident 1 signed for \$100 cash 11/2/18 indicated Resident 1 signed for \$100 cash 11/12/18 indicated a receipt for Resident 1 which totaled \$30.72. However, there was no indication what the purchase was and there was no signature from the resident 11/12/18 indicated Resident 1 signed for \$100 for hair 11/19/18 indicated Resident 1 signed for \$100 cash 11/21/18 indicated Resident 1 signed for \$25 cash for a restaurant 11/28/18 indicated Resident 1 signed for \$25 cash 11/30/18 indicated Resident 1 signed for \$100 cash 12/6/18 indicated a copy of a receipt for \$138.78. However, Resident 1 signed for \$500 cash but \$361.22 was not counted for an undated envelope indicated Resident 1 signed for \$100 for hair, \$30 for laundry, and \$7 for bingo prize payment 2/2019 indicated \$1,500 cash was found 2/5/19, indicated \$200 for shoes 3/2019, indicated \$1,500 on the envelope. The envelope indicated Administrator counted \$1,325 cash that was found in the envelope. The envelope indicated \$175 was spent for hair and nails. There was no signature from Resident 1 to confirm the resident received the cash for hair and nails 4/2019, indicated \$1,500 was in the envelope. There was a note that \$925 was taken for shopping, nails, requested for cash, etc. The Administrator noted and counted \$575 was found in he envelope. However, there was no signature from Resident 1 to confirm the resident received itemized withdrawals 5/8/19, indicated \$1,500 cash was in the envelope. There was no signature from Resident 1 to indicate the cash was counted and confirmed with the resident 5/2[DATE]9, indicated \$1,500 was found in the envelope. There was no signature from Resident 1 to indicate the cash was counted and confirmed with the resident On 5/4/20 at 2:32 p.m., during an interview and review of records, the Administrator stated Resident 1 trusted SSD since there were good friends. Administrator stated due to an allegation about SSD paying CNA 1's Disneyland ticket from funds coming out of Resident 1's bank, it triggered her to investigate. Administrator stated once she interviewed Resident 1 and SSD it revealed SSD was handling the resident's monies. Administrator stated she then found hidden envelopes totaling \$6,400 cash and a bank debit card belonging to Resident 1 hidden in a drawer in SSD's office. A review of Social Service Manager job description dated 2003, indicated SSD acted as the resident advocate. However, the job description did not include SSD handled and had, at any time access to the resident's bank account and monies. A review of the facility's policy titled Abuse and Neglect Prohibition dated 5/2013 indicated each resident had the right to be free from mistreatment, neglect, abuse, involuntary seclusion, and misappropriation of property. According to this policy, misappropriation of resident property means to deliberate misplacement, exploitation, or wrongful, temporary or permanent use of a resident's belongings or money without the resident's consent.</p> <p>Protect each resident from the wrongful use of the resident's belongings or money. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to ensure one of 3 residents (1), who trusted and gave permission to a staff member to access her bank account, did not misappropriate the resident's funds, and was not taken advantage of through manipulation. Resident 1, who was at times forgetful, entrusted in Social Services Designee (SSD), who obtained access to the resident's debit card and withdrew cash from the bank, without the resident knowing how much was being deposited, and exactly how much was being withdrawn. The receipts, withdrawals, and purchases obtained from SSD could not be matched to the actual deposits, and withdrawals from the bank statements. This deficient practice caused SSD to mishandle and mismanage Resident 1's funds which could lead to potentially exposing other residents to financial exploitation. Findings: On 5/17/19 at 1 p.m., a visit was made to the facility to investigate an FRI regarding misappropriation and misuse of Resident 1's personal funds by the facility. The Administrator was informed of the nature of the visit. A review of Resident 1's Admission Face sheet indicated the resident was admitted to the facility on [DATE] with [DIAGNOSES REDACTED]. A review of Resident 1's history and physical assessment notes dated 10/16/16 indicated the resident had the capacity to understand and make decisions. 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However, there was no signature from the resident to confirm the transaction 6/13/18 indicated Resident 1 signed for \$100 cash 6/22/18 indicated Resident 1 signed for \$100 cash 6/29/18 indicated Resident 1 signed for \$100 cash 7/6/18 indicated Resident 1 signed for \$100 cash 7/12/18 indicated Resident 1 signed for \$60 cash 7/13/18 indicated Resident 1 signed for \$100 cash 7/13/18 indicated Resident 1 was given \$100. However, there was no signature from the resident to confirm the transaction 7/20/18 indicated Resident 1 signed for \$100 cash [DATE] indicated Resident 1 signed for \$100, \$11 was made towards food, and \$89 was left over [DATE] indicated Resident 1 signed another \$100 cash 8/3/18 indicated Resident 1 signed for \$100 cash 8/3/18, noted total of \$770.00 for Avon products, payment for a dresser, hair, and gold earrings. According to the bank statement dated 8/2018, revealed there was \$70 paid to cell phone company. The bank statement indicated there was two deposits made, totaling \$3,324 and \$1,670 which was withdrawn. However, there was \$2,484 that was unaccounted for. There was no indication Resident 1 was aware of the documentation on the envelope or the bank statement 8/23/18 indicated Resident 1 signed for \$180 worth of make-up purchases 8/31/18 indicated Resident 1 signed for \$100 cash A review of Resident 1's bank statements dated 2019, revealed there was total of \$8,344.21 withdrawn from the resident's account. However, the note on the envelopes did not match the total amount that was withdrawn from the bank: 9/1[DATE]8 indicated Resident 1 signed for \$100 cash 9/15/18 indicated Resident 1 signed for \$100 cash 9/20/18 indicated Resident 1 signed for \$40 cash 9/21/18 indicated Resident 1 signed for \$40 for ID renewal and \$20 cash 9/2[DATE]8 indicated Resident 1 signed for \$80 cash 9/28/18 indicated Resident 1 signed for \$100 cash 11/5/18 indicated Resident 1 signed for \$500 cash. There was a receipt for \$98.18. However, \$401.82 was not counted for 10/8/18 indicated Resident 1 signed for \$200 cash towards a trip to an aquarium 10/19/18 indicated Resident 1 signed for \$100 cash 11/2/18 indicated Resident 1 signed for \$100 cash 11/12/18 indicated a receipt for Resident 1 which totaled \$30.72. However, there was no indication what the purchase was and there was no signature from the resident 11/12/18 indicated Resident 1 signed for \$100 for hair 11/19/18 indicated Resident 1 signed for \$100 cash 11/21/18 indicated Resident 1 signed for \$25 cash for a restaurant 11/28/18 indicated Resident 1 signed for \$25 cash 11/30/18 indicated Resident 1 signed for \$100 cash 12/6/18 indicated a copy of a receipt for \$138.78. However, Resident 1 signed for \$500 cash but \$361.22 was not counted for an undated envelope indicated Resident 1 signed for \$100 for hair, \$30 for laundry, and \$7 for bingo prize payment 2/2019 indicated \$1,500 cash was found 2/5/19, indicated \$200 for shoes 3/2019, indicated \$1,500 on the envelope. The envelope indicated Administrator counted \$1,325 cash that was found in the envelope. The envelope indicated \$175 was spent for hair and nails. There was no signature from Resident 1 to confirm the resident received the cash for hair and nails 4/2019, indicated \$1,500 was in the envelope. There was a note that \$925 was taken for shopping, nails, requested for cash, etc. The Administrator noted and counted \$575 was found in he envelope. However, there was no signature from Resident 1 to confirm the resident received itemized withdrawals 5/8/19, indicated \$1,500 cash was in the envelope. There was no signature from Resident 1 to indicate the cash was counted and confirmed with the resident 5/2[DATE]9, indicated \$1,500 was found in the envelope. There was no signature from Resident 1 to indicate the cash was counted and confirmed with the resident On 5/4/20 at 2:32 p.m., during an interview and review of records, the Administrator stated Resident 1 trusted SSD since there were good friends. Administrator stated due to an allegation about SSD paying CNA 1's Disneyland ticket from funds coming out of Resident 1's bank, it triggered her to investigate. Administrator stated once she interviewed Resident 1 and SSD it revealed SSD was handling the resident's monies. Administrator stated she then found hidden envelopes totaling \$6,400 cash and a bank debit card belonging to Resident 1 hidden in a drawer in SSD's office. A review of Social Service Manager job description dated 2003, indicated SSD acted as the resident advocate. However, the job description did not include SSD handled and had, at any time access to the resident's bank account and monies. A review of the facility's policy titled Abuse and Neglect Prohibition dated 5/2013 indicated each resident had the right to be free from mistreatment, neglect, abuse, involuntary seclusion, and misappropriation of property. According to this policy, misappropriation of resident property means to deliberate misplacement, exploitation, or wrongful, temporary or permanent use of a resident's belongings or money without the resident's consent.</p>		