

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 375238	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/09/2020
NAME OF PROVIDER OF SUPPLIER FOUR SEASONS REHABILITATION & CARE		STREET ADDRESS, CITY, STATE, ZIP 1212 FOUR SEASONS DRIVE DURANT, OK 74701	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0584 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on observation, interview, and record review, it was determined the facility failed to provide a safe, sanitary, and comfortable environment for one (#1) of five residents sampled for environment. The facility failed to ensure the resident's floor was clean, dirty clothes were not left on the floor, and bed linens were changed routinely and as needed. The administrator (adm) identified 59 residents who resided in the facility. Findings: Resident #1 was admitted to the facility on [DATE] and had [DIAGNOSES REDACTED]. A quarterly assessment, dated 03/12/20, documented the resident was cognitively intact, required supervision to limited assistance with activities of daily living, was always continent, and received [MEDICAL CONDITION] medications. On 06/05/20 at 11:14 AM, resident #1 was observed lying on her bed. The resident's floor was observed with a partially dried puddle of brown substance at the foot of her bed near the window. The resident stated the soda spill had been there a long time. She stated the housekeepers did not sweep or mop her floor and they only came in to empty her trash. At least thirty dead ants were observed on the resident's window sill. The resident said she had a problem with ants the previous month and someone came in and sprayed and killed them. The resident's over the bed table had dried rings and debris on it. The resident stated the housekeepers did not clean her table. The resident stated her sheets had not been changed in over a month. She stated they were changed just before they sprayed because some ants had gotten on her bed and her linens were changed at that time. The resident moved off her bed and the white linens were observed to be gray colored with a multitude of food crumbs, debris, and tissues. The resident stated the housekeeping staff did not clean her bathroom or pick up her dirty clothes off the bathroom floor. The resident's bathroom had just enough room for a toilet and sink which were positioned beside each other. The corner of the room in front of the sink was piled knee high with dirty clothing which extended so far as you could not stand in front of the sink without stepping on the clothing. She stated it was about three weeks worth of clothing. The resident was asked if she had been given a hamper to put her clothes in. She stated she had been given a small basket, but it had clean clothes in it which needed to be hung up. The clothes had not been hung up because she did not have any hangers to hang them. The resident's closet was observed to contain a small basket with clothes in it. On 06/05/20 at 5:00 PM, the resident's room was observed to be in the same condition as it was earlier in the morning. The resident stated nothing had been cleaned and her sheets had not been changed. On Monday, 06/08/20 at 10:37 AM, certified nurse aide (CNA) #1 stated bed linens were changed on bath days. She stated the resident is on the schedule for evening showers so she had never changed her linens. She stated she picked up the resident's clothes when the resident told her to. She stated there should be a basket for her dirty clothes to go in. On 06/08/20 at 10:42 AM, housekeeper #1 stated she cleaned the resident's floor the day before where there had been a spill. She stated she had not been picking up the resident's clothes off of the floor. She stated she sweeps and mops each room and wipes down the tables. On 06/08/20 at 2:11 PM, the resident stated her clothes were picked up out of the bathroom by a certificated nurse aide (CNA) on Saturday and her floor was cleaned yesterday (Sunday) by a housekeeper. She stated no one had been in to change her linen so she changed the bed linen herself early that morning. Two items of clothing were observed on the bathroom floor. Most of the dead ants had been removed from the window sill. The resident's table still looked the same as it did on Friday. On 06/09/20 at 1:05 PM, the director of nursing (DON) was interviewed related to the resident's environmental concerns. The DON stated the nursing staff and housekeeping are responsible for cleaning up liquid spills. She stated staff should work together to ensure clothing is removed from floors and kept clutter free. She said dirty clothes should be kept in a container in the residents' rooms or taken directly to the facility's soiled linen closet. She stated bed linens are to be changed on bath days and as needed.</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.