

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 455689	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/11/2020
NAME OF PROVIDER OF SUPPLIER SAN PEDRO MANOR		STREET ADDRESS, CITY, STATE, ZIP 515 W ASHBY PL SAN ANTONIO, TX 78212	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0921 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on observation, interview, and record review, the facility failed to provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public in one (East wing) of two wings surveyed for temperature, in that: Temperatures in the East wing of 300 hall were measured between 80 degrees (F) and 89 degrees (F). This deficient practice could place residents at risk of discomfort and diminish their quality of life. The findings were: Observations of the East Wing of 300 Hall between 11:42 a.m. to 11:51 a.m. on 07/11/2020 revealed the following: Outside temperature was measured directly outside the facility entrance under a shaded awning. Temperature was measured with an infra-red thermometer, which belonged to the surveyor, and was set 18 inches from the wall. The temperature reading was 88 degrees (F). All temperatures were measured with this method. Temperature of supply air from the vent of the 300 hall corridor measured 83F. Temperature of supply air from the vent in the corridor near Resident room [ROOM NUMBER] measured 83F. Temperature of the East end of the 300 corridor near the Janitor closet measured 89F. During interviews with the ADON on 07/11/2020 between 11:42 a.m. to 11:51 a.m., at the times of the aforementioned observations, the ADON confirmed the measurement method and the temperatures listed. Observations of the East Wing of 300 Hall between 11:51 a.m. to 12:04 p.m. on 07/11/2020 revealed the following: Temperature at the Nurses' Station measured 80F. Temperature in the Dining Room measured 83F. Temperature of the corridor supply air vent near Resident Rooms #308 and 309 was measured at 81F. During interviews with the ADON on 07/11/2020 between 11:51 a.m. to 12:04 p.m., at the times of the aforementioned observations, the ADON confirmed the measurement method and the temperatures listed. Observation of the thermostats on the 300 Hall (West and East wings) between 12:34 p.m. to 12:38 p.m. on 07/11/2020 revealed 3 of 4 thermostats were set at 70, and one was set at 60F. Observation of the supply air vent in 300 Hall over the Janitor closet at 12:41 p.m. on 07/11/2020 revealed the temperature was measured at 87F. During interviews with the Administrator and the Maintenance Supervisor on 07/11/2020 at 12:41 p.m., at the times of the aforementioned observations, the Administrator and the Maintenance Supervisor confirmed the temperatures listed and the thermostat setting for the 300 Hall, West and East wings. During an interview with Resident #3, on 07/11/2020 at 11:52 a.m., in the dining room, revealed the resident who resides on 300 hall in the east wing and stated he currently felt too hot. During an interview with Resident #4 on 07/11/2020 at 12:00 p.m., in the resident's room in the east wing of 300 hall, the resident stated he currently felt too hot, and added he often felt uncomfortable due to excess heat within the facility and in his room. During an interview with Resident #1 on 07/11/2020 at 12:29 p.m., in the resident's room, in the resident's room in the east wing of 300 hall, the resident stated the thermostat in his room was inoperable, he left his door open to catch a breeze, and stated, it is always too hot, way too hot. Resident #1 further stated he had reported to Maintenance staff that his thermostat was inoperable, and he felt too hot in his room during the previous week between 07/06/2020 and 07/10/2020. During an interview with Resident #2 on 07/11/2020 at 12:36 p.m., in the resident's room, in the resident's room in the east wing of 300 hall, the resident stated, it's been too hot for months, and confirmed she currently felt too hot in her room. Record review of the facility maintenance logs revealed work order #2597 was created 07/08/2020 at 9:29 pm and read 324 room thermostat is not working and needs to be replaced. Further review of the facility maintenance logs revealed work order #2598 was created 07/08/2020 at 9:29 pm and read 323 room thermostat is not working and needs to be replaced, and work order #2599 was created 07/08/2020 at 9:31 pm and read Third floor B Hall (East Wing) 317-328 thermostat is not working and needs to be replaced. Further record review of the facility maintenance logs revealed all three work orders were in open status and had not yet been completed. During and interview with the Administrator and the Maintenance Supervisor on 07/11/2020 at 1:15 p.m., the Administrator and the Maintenance Supervisor confirmed work orders #2597, 2598, and 2599 were in open status and the work had not yet been completed. During further interview with the Administrator and the Maintenance Supervisor on 07/11/2020 at 1:15 p.m., the Administrator and the Maintenance Supervisor stated the repairs would be completed on 7/11/2020, per surveyor intervention. Record review of the facility policy titled Quality of Life - Homelike Environment, dated 05/21/07, revealed, residents are provided with a safe, clean, comfortable and homelike environment . and The facility staff and management shall maximize, to the extent possible, the characteristics of the facility that reflect a personalized, homelike setting. These characteristics include: .Comfortable and safe temperatures (71 degrees F - 81 degrees F) .</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE		TITLE	(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.