

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER <b>225304</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED <b>08/12/2020</b>
NAME OF PROVIDER OF SUPPLIER <b>CHARLENE MANOR EXTENDED CARE FACILITY</b>		STREET ADDRESS, CITY, STATE, ZIP <b>130 COLRAIN ROAD GREENFIELD, MA 01301</b>	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880  <b>Level of harm - Minimal harm or potential for actual harm</b>  <b>Residents Affected - Some</b>	<b>Provide and implement an infection prevention and control program.</b>  Based on observation, interview and policy review, the facility failed to follow infection control practice relative to blood glucose meter (glucometer) cleaning and disinfection as per facility policy and manufacturer guidelines, on one of three units. Findings include: Review of the facility Blood Glucose Meter Cleaning and Disinfection Policy, revised 3/8/18, indicated: The EVENCARE G2 Meter is validated to withstand a cleaning and disinfection cycle of ten times per day for an average period of three years (10.950 times). The following products are manufacturer validated for disinfecting the EVENCARE G2 meter: * Dispatch Hospital Cleaner Disinfectant Towels with Bleach (Environmental Protection Agency (EPA) Registration Number: -8) * Medline Micro-Kill+ Disinfecting, Deodorizing, Cleaning Wipes with Alcohol (EPA Registration Number: -10) * Clorox Healthcare Bleach Germicidal and Disinfectant Wipes (EPA Registration Number: -12) * Medline Micro-Kill Bleach Germicidal Bleach Wipes (EPA Registration Number: -1) Clorox Healthcare Bleach Germicidal and Disinfectant Wipes are the Berkshire Health Care Systems (BHCS) preferred manufacturer validated product for cleaning and disinfecting the EVENCARE Meter. Review of the EVENCARE G2 Meter manufacturer guidelines indicated: The following products are validated for disinfecting the EVENCARE G2 meter and lancing device: *Dispatch Hospital Cleaner Disinfectant Towels with Bleach (EPA Registration Number: -8) *Medline Micro-Kill+ Disinfecting, Deodorizing, Cleaning Wipes with Alcohol (EPA Registration Number: -10- ) *Clorox Healthcare Registration Number ( -12) *Medline Micro-Kill Bleach Germicidal Bleach Wipes (EPA Registration Number: -1) During an interview on 8/12/20 at 9:00 A.M., Nurse #1 said she uses the glucometer on her shift. She said she cleans the glucometer with an alcohol wipe before and after each resident use. Nurse #1 then proceeded (without any prompting by the surveyor) to demonstrate by cleaning the glucometer with an alcohol wipe. The glucometer brand was an EVENCARE G2. During an interview on 8/12/20 at 9:20 A.M., Nurse #2 said she uses the glucometer on her shift. She further said she cleans the glucometer with an alcohol wipe before and after each resident use. During an interview on 8/12/20 at 9:30 A.M., Nurse #3 said she uses the glucometer on her shift. She further said she cleans the glucometer with the wipes that are in the purple top container. She pointed out a purple top container that was at the nursing station. The container indicated Micro Kill One-Germicidal Alcohol Wipes. During an interview on 8/12/20 at 9:40 A.M., Nurse #4 said she uses the glucometer on her shift. She further said she cleans the glucometer with an alcohol wipe before and after each resident use. During an interview on 8/12/20 at 9:45 A.M., Nurse #5 said she uses the glucometer on her shift. She further said she cleans the glucometer with the wipes that are in the purple top container. She pointed out a purple top container that was on a medication cart. The container indicated Micro Kill One-Germicidal Alcohol Wipes. During an interview on 8/12/20 at 10:00 A.M., Nurse #6 said she uses the glucometer on her shift. She further said she cleans the glucometer with an alcohol wipe before and after each resident use. During an interview on 8/12/20 at 10:45 A.M., the Director of Nurses (DON) said the alcohol wipes and Micro Kill One-Germicidal Alcohol Wipes being used to clean the glucometers were not the manufacturer cleaning validated products and were not listed in the facility Blood Glucose Meter Cleaning and Disinfection Policy.		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER  
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.