

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 145609	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/05/2020
NAME OF PROVIDER OF SUPPLIER HILLSIDE REHAB & CARE CENTER		STREET ADDRESS, CITY, STATE, ZIP 1308 GAME FARM ROAD YORKVILLE, IL 60560	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0677 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Provide care and assistance to perform activities of daily living for any resident who is unable.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on observation, interview, and record review that facility failed to provide showers, incontinence care, transfers, and repositioning for residents requiring extensive assistance with ADLs (Activities of Daily Living). This applies to 4 of 4 residents (R2, R3, R4, and R5) reviewed for ADL care. The findings include: 1. On August 2, 2020 at 10:14 AM, R5 was sitting in a disheveled bed, his hair was uncombed and appeared to be greasy. R5's clothing had stains on the front. R5 reported that he wasn't sure when he had his last shower and whenever that was, they changed his clothes then. R5 stated he would like to get showered, get up out of bed, and dressed in clean clothes but he knows they are short staffed and too busy to help him. They need 2 people to use the mechanical lift to get me up out of bed. It has been a while since I have been out of this bed. The need to hire more people. On September 5, 2020 at 8:55 AM, R5's ADL documentation reviewed from July 26, 2020 to August 31, 2020 shows R5 was only given a shower on August 27 in the month of August. R5 had a bed bath on August 3 and August 24. R5's EMR (Electronic Medical Record) shows R5 was admitted to the facility on [DATE]. R5's medical [DIAGNOSES REDACTED]. R5's MDS (Minimum Data Set) dated July 15, 2020 shows R5 is cognitively intact. R5 requires extensive assistance of two staff members for bed mobility and dressing. R5 requires extensive one assistance of one staff member for toilet use and personal hygiene. R5 is totally dependent on two staff members for transfers and the use of a mechanical lift. R5 is always incontinent of bowel and bladder R5's care plan dated July 16, 2020 shows that R5 requires assistance with ADLs to maintain the highest possible level of functioning secondary to bilateral below the knee [MEDICAL CONDITION]. 2. On September 2, 2020 at 10:52 AM, R2 was in her bed, hair was greasy, fingernails were long and dirty, stains were on night gown and bed sheets, crumbs noted in the bed. R2 stated there is never enough staff here to help especially on the weekends and its every weekend, one weekend is never better than the other. I would like to get out of bed more, but the staff need to use the mechanical lift and it takes 2 staff, there are never enough CNAs. A lot of times there is only one CNA for the entire facility. I have an indwelling catheter, but when I am incontinent of BM (bowel Movement), I have to wait at least an hour for someone to help clean me up. We don't get showers like we are supposed to because there is not enough staff. I am not getting out of bed like I should be. On September 4, 2020 at 8:55 AM R2 ADL documentation reviewed from July 26, 2020 to August 31, 2020 shows R2 was given a shower on July 29 (2 days later) July 31 (5 days later), August 5 (2 days later), August 7 (5 days later), August 12 (2 days later), August 14 (5 days later), August 19 (7 days later), and August 26. R2's EMR shows that R2 was admitted to the facility on [DATE]. R2's medical [DIAGNOSES REDACTED]. R2's MDS dated [DATE] shows that R2 is cognitively intact. R2's MDS shows that she requires the extensive assistance from one staff for personal hygiene and dressing. R2 requires extensive assistance of two staff members for bed mobility. R2 is totally dependent and requires the assistance of two staff members and the mechanical lift for transfers from one surface to another and is totally dependent and requires the assistance of one staff member for toilet use. R2 has an indwelling catheter but is always incontinent of stool. R2's care dated August 3, 2020 shows that R2 requires assistance with ADLs to maintain highest level of functioning and has a self-care deficit in dressing related to decrease in mobility and manifestations of MS ([MEDICAL CONDITION]). 3. On August 2, 2020 at 11:11 AM, R4 was sitting in bed in her night gown. R4 reports that is her preference. R4 also reported that it has been over a week since her last shower or had any bathing. They are always short staffed; it takes over an hour to get someone to answer call lights and I have to sit in my soiled pants. The staff is not able to help us get out of bed or even change positions every couple of hours like they should. On September 5, 2020 at 8:55 AM, R4's ADL documentation reviewed from July 30, 2020 to August 31, 2020 shows R4 did not receive any showers in August, she was given a bed bath on August 2 and August 21. R4's EMR shows R4 was admitted to the facility on [DATE]. R4's medical [DIAGNOSES REDACTED]. R4's MDS dated [DATE] shows R4 is cognitively intact. R4 requires extensive assistance of two staff members for bed mobility and dressing. Limited assistance from two staff members for personal hygiene and is totally dependent on two staff members for transfers and toilet use. R4 requires the use of a mechanical lift to get out of bed. R4 is always incontinent of bowel and bladder. 4. On September 2, 2020 at 12:15 PM, R3 stated that the staff problems began about three weeks ago, since then we are not getting changed when we are incontinent, I have laid in my soiled pants for over an hour. Yesterday was the first shower I have had in two weeks. Last week they were really short on second shift, there was no one to help with anything, no one to reposition us, or change us, it was taking at least an hour to get someone to answer the call light. Weekends are the worst, we don't get cleaned up, repositioned, or transferred out of bed, we usually spend the entire weekend in bed because there isn't enough staff to operate the mechanical lift. On September 5, 2020 at 8:55 AM, R3's ADL documentation were reviewed from July 30, 2020 to August 31, 2020, the review showed R3 was given a shower on July 31 (4 days later), August 4 (3 days later), August 7 (4 days later), August 11 (3 days later), August 14 (7 days later), August 21 (no other showers documented in August) R3's EMR shows R3 was admitted on [DATE]. R3's medical [DIAGNOSES REDACTED]. R3's MDS dated [DATE] shows R3 is cognitively intact. R3 requires extensive assistance of two plus staff member for bed mobility and toilet use. R3 requires extensive assistance of one staff member for dressing and personal hygiene. R3 is totally dependent on two plus staff member for transfers and requires the use of the mechanical lift. R3 is always incontinent of bowel and bladder R3's care plan dated August 26, 2020, shows that R3 requires extensive to total assistance of 1-2 staff members for ADLs to maintain the highest level of functioning due to [MEDICAL CONDITION] and Lupus. Review of the facility provided shower sheets for the month of August shows that showers are to be done two times a week. Chart in binder lets the CNAs know on which day and which shift residents are scheduled to have their shower. The completed shower sheets for August shows that out of 40 residents in facility today, only 13 people were given a shower or bed bath in the month of August. One resident had 2 showers in August 6 days apart. One resident was given 2 showers in August 14 days apart. Two residents were given 3 showers. One resident's showers were 5 days from the first to the second shower and 11 days between the second and third shower for the month of August. The other resident that was given 3 showers in August had 10 days between first and second shower and 7 days between second and third showers. Nine residents only had 1 shower in the month of August. There were no shower sheet showing that the other 25 residents received either a shower or a bed bath in the month of August. Review of facility policy titled Bathing a resident, dated July 2014, shows that the residents will receive a shower/bath scheduled regularly and as needed.</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.