

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 365628	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/27/2020
NAME OF PROVIDER OF SUPPLIER S.E.M. HAVEN HEALTH CARE CENTER		STREET ADDRESS, CITY, STATE, ZIP 225 CLEVELAND AVENUE MILFORD, OH 45150	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Provide and implement an infection prevention and control program.</p> <p>Based on observation, staff interview, review of facility policy, and review of online resources from the Centers for Disease Control (CDC) and the Ohio Department of Health (ODH), revealed six randomly observed facility staff (Receptionist #100, State tested Nursing Assistant (STNA) #200, Administrator, Director of Nursing (DON), Registered Nurse (RN) #300 and Homemaker #400) failed to wear appropriate facemasks inside the facility to potentially prevent the spread of Coronavirus Disease 2019 (COVID-19). In addition, the facility failed to ensure residents wore facemasks when they were out of their rooms in the common areas of the nursing units/households. This had the potential to affect 17 (#19, #20, #21, #22, #23, #24, #25, #26, #27, #28, #29, #30, #31, #32, #33, #34 and #35) residents residing on the Ripple Ridge unit/household, nine (#36, #37, #38, #40, #41, #42, #43 and #45) residents residing on the Rehab unit/household, 17 (#46, #47, #48, #49, #50, #51, #53, #54, #55, #56, #57, #58, #59, #60, #61, #62 and #63) residents residing on the McCormick Landing unit/household and 19 (#64, #65, #66, #67, #68, #69, #70, #71, #72, #73, #74, #75, #76, #77, #78, #79, #80, #81 and #82) residents residing on the Canfield Court unit/household. Facility census was 79. Findings include: 1. Observations on 08/26/20 at 8:40 A.M. of Receptionist #100, at 8:55 A.M. of STNA #200, at 8:57 A.M. of the Administrator, at 8:59 A.M. of the DON, at 9:07 A.M. of RN #300, and at 9:12 A.M. of Homemaker #400 revealed employees were wearing cloth face coverings inside the facility. Interviews on 08/26/20 at 8:40 A.M. with Receptionist #100, at 8:55 A.M. with STNA #200, at 8:57 A.M. with the Administrator, at 8:59 A.M. with the DON, at 9:07 A.M. with RN #300, and at 9:12 A.M. with Homemaker #400 confirmed employees were wearing cloth face coverings while inside the facility. Interview on 08/26/20 at 9:20 A.M. with the Administrator confirmed staff were provided medical facemasks but were permitted to wear cloth face coverings if they preferred. Administrator further confirmed if staff were working on the Gatch unit/household which had confirmed COVID cases they would wear N-95 masks and face shields. Administrator confirmed on the other units/households (Ripple Ridge, Rehab, McCormick Landing, Canfield Court) staff were permitted to wear cloth face coverings if they were not providing direct resident care. Administrator confirmed the facility was experiencing an outbreak of COVID 19 with ten confirmed resident cases of COVID 19 in the facility all residing on the Gatch unit/household, and the remaining units (Ripple Ridge, Rehab, McCormick Landing, Canfield Court) were all under quarantine. Review of policy titled COVID 19 Plan updated 07/23/20 revealed all staff who entered the building must wear a mask and surgical masks should be prioritized for direct care personnel. Further review of the policy revealed all non-direct care staff should wear a cloth facemasks at all times, if not providing direct care to residents but should consider having health care personnel wear personal protective equipment (PPE) for all resident interactions if there were multiple cases of COVID 19 in the facility. The policy also revealed the facility would gain updated guidance from the CDC and ODH as it became available. Review of online resource from the CDC (https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/about-face-coverings.html) revealed the following information regarding cloth face coverings versus surgical facemasks and N-95 respirators: cloth face coverings are not considered PPE, cloth face coverings are not considered an appropriate substitute for PPE, health care workers should wear surgical masks or respirators (like N95 respirators) in the workplace to protect the wearer. 2. Observations on 08/26/20 at 9:07 A.M. of the Ripple Ridge unit/household, at 9:22 A.M. of the McCormick Landing unit/household, at 9:30 A.M. of the Canfield Court unit/household, and a 9:32 A.M. of the Rehab unit/household revealed multiple residents were out of their rooms in common household areas such as lounges or tv rooms but were not wearing face covering or facemasks. Interview on 08/26/20 at 9:07 A.M. with the Administrator confirmed residents on Ripple Ridge, McCormick Landing, Canfield Court, and Rehab units/households were not offered or recommended to wear masks when they were out of their rooms provided they remained on their unit/household, but residents would wear a mask if they needed to leave the unit for any reason. Interview on 08/26/20 at 9:20 A.M. with the Administrator confirmed the facility was experiencing an outbreak of COVID 19 with ten confirmed resident cases of COVID 19 in the facility all residing on the Gatch unit/household, and the remaining units (Ripple Ridge, Rehab, McCormick Landing, Canfield Court) were all under quarantine. Observation on 08/26/20 at 10:40 A.M. of the Ripple Ridge unit/household revealed residents were wearing facemasks while seated in the common area. Interview on 08/26/20 at 10:40 A.M. with Licensed Practical Nurse (LPN) #800 confirmed she thought residents were not required to wear masks when out of their rooms unless they had to leave the unit and the residents had not been wearing facemasks while out of their rooms at the start of her shift on 08/26/20. LPN #800 further confirmed she had been directed by the DON on 08/26/20 sometime in the morning after the surveyor's initial tour to ensure the residents wore facemasks when they were out of their rooms. Interview on 08/26/20 at 10:53 A.M. with the DON, the facility's infection preventionist, confirmed on 08/26/20 sometime after the surveyor's initial tour she directed the staff on Ripple Ridge, McCormick Landing, Canfield Court, and Rehab units/households to ensure residents wore facemasks when out of their rooms. The facility confirmed his had the potential to affect 17 (#19, #20, #21, #22, #23, #24, #25, #26, #27, #28, #29, #30, #31, #32, #33, #34 and #35) residents residing on the Ripple Ridge unit/household, nine (#36, #37, #38, #40, #41, #42, #43 and #45) residents residing on the Rehab unit/household, 17 (#46, #47, #48, #49, #50, #51, #53, #54, #55, #56, #57, #58, #59, #60, #61, #62 and #63) residents residing on the McCormick Landing unit/household and 19 (#64, #65, #66, #67, #68, #69, #70, #71, #72, #73, #74, #75, #76, #77, #78, #79, #80, #81 and #82) residents residing on the Canfield Court unit/household. Review of the facility policy titled COVID 19 Plan updated 07/23/20 revealed if a household was in isolation or quarantine, then residents would wear facemasks outside of their rooms on the household. Review of online resource from the CDC regarding preventing the spread of COVID-19 (https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention.html) revealed the following guidance: COVID-19 can be spread to others even if you do not feel sick, everyone should wear a mask in public settings and when around people who don't live in the same household to prevent infecting others, continue to maintain a distance of about six feet between yourself and others, a mask is not a substitute for social distancing. Further review of information from the CDC specific to nursing homes (https://www.cdc.gov/coronavirus/2019-ncov/hcp/long-term-care.html) revealed residents should wear a cloth face covering or facemask (if tolerated) whenever they leave their room, including for procedures outside the facility. Cloth face coverings should not be placed on anyone who has trouble breathing, or anyone who is unconscious, incapacitated, or otherwise unable to remove the mask without assistance. In addition to the categories described above cloth face coverings should not be placed on children under two. Review of an online resource from ODH (https://coronavirus.ohio.gov/wps/portal/gov/covid-19/public-health-advisory-system/) on 08/26/20 revealed Clermont County, the county in which the facility was situated, was experiencing a very high exposure and spread of COVID 19 at the time of the survey. Review of ODH Director of Health order dated 07/23/20 revealed facial coverings were required at all times in the State of Ohio in any indoor space that was not a private residence.</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.