



2021

**BALTIMORE CITY**

DEPARTMENT OF PUBLIC WORKS



# MAYOR

## **BRANDON M. SCOTT**

During this past year, we all learned how important it is that we maintain and continue essential City services. We are thankful for DPW and its workers for the vital City services they continue to provide, even during COVID-19.

I am excited about the opportunity to move the City forward in a new way, optimizing and improving on what we, together, have been able to accomplish in the past. As Mayor, I will continue to strengthen and grow communities, aligning resources to ensure fiscal stability, safety, equity and innovation.

Baltimore will continue to support its residents, workers and customers, during and after the unprecedented health threat of COVID-19. DPW and other City agencies will continue to partner with communities and increase its efforts to make the City cleaner, safer and stronger. This will include activities such as the Mayor's cleanups, and other special household and neighborhood waste collection events, included in this calendar.

As we, together, move our City forward, we know that we will need to remain vigilant. This includes wearing a mask, practicing social distancing and using good handwashing hygiene until COVID-19 is well behind us.

Best wishes for a safe, healthy and productive New Year!



# ACTING DIRECTOR

## **MATTHEW W. GARBARK**

The year 2021, promises now more than ever, to be a remarkable year as Baltimoreans look forward to an end to the pandemic.

The resiliency of our residents and workers have kept us strong through some difficult times in 2020. The Department of Public Works (DPW) remains proud of Baltimore City residents and its workers. Together, we have accomplished much and made significant improvements in operations and services during these challenging times.

My commitment to you is that the outstanding public servants at DPW will continue to ensure that our operations and services are functional and that we are responsive to your DPW-related needs.

As we progress into the New Year, I encourage everyone to remember many of the lessons learned from the ransomware attack and COVID-19. I encourage everyone to continue to support each other, helping your neighbors, senior citizens and others in need.

Stay safe, wear masks, practice social distancing and keep your hands clean!

Have a happy and prosperous New Year.

# **RECYCLE** THANK YOU FOR RECYCLING THESE:



**Paper**



**Paper**

(all colors and types)



**Cartons**



**Cardboard  
and Cartons**

(empty and dry)



**Cans**



**Aluminum and  
Steel Cans**

(empty and dry)



**Plastic**



**Plastic Bottles,  
Jars and Jugs**

(empty and dry)



**Glass**



**Glass Bottles  
and Jars**

(empty and dry)

**NO!**



**Plastic Bags  
and Film**



**Food and Liquids**  
(recyclables must be  
clean and dry)



**Paper Towels  
and Napkins**



**Tanglers: Garden  
Hoses, Wires, etc.**



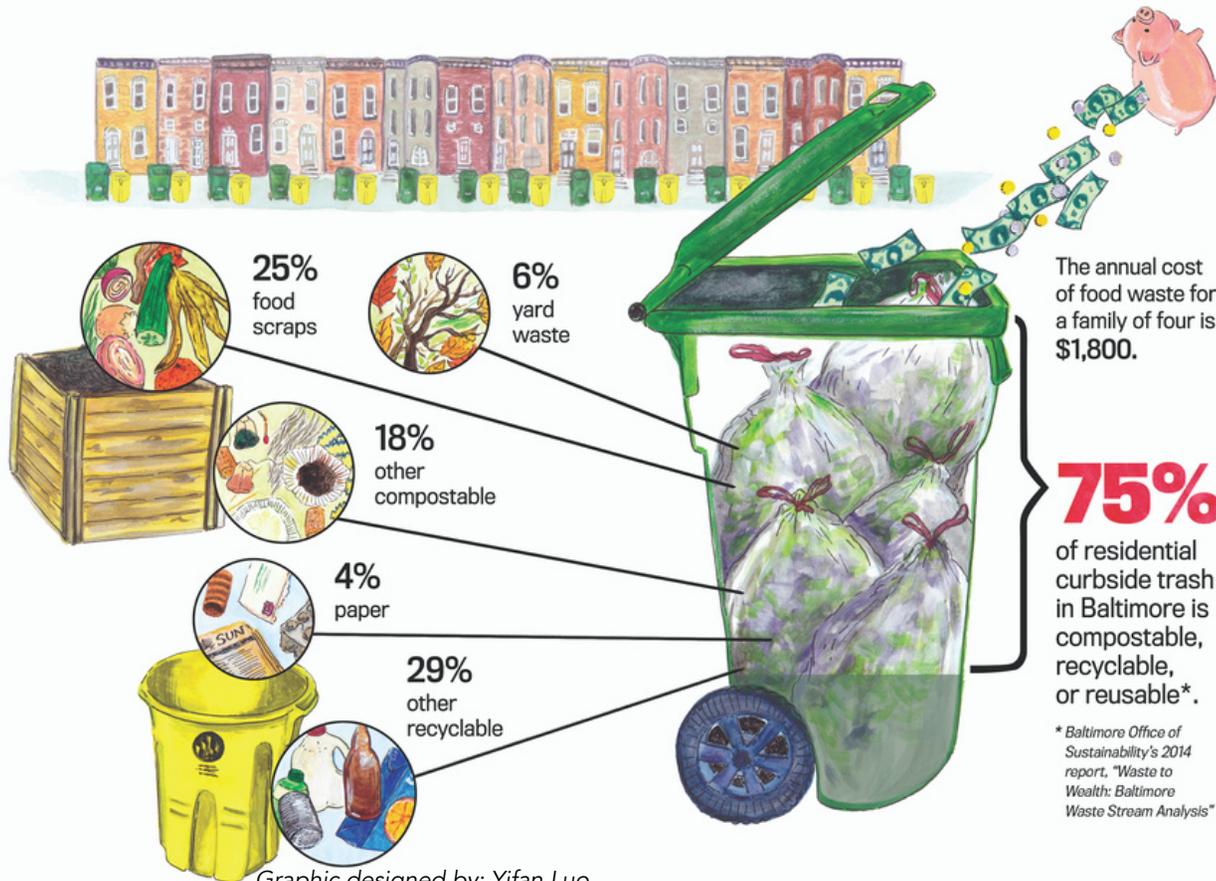
**Carryout Food  
Containers**



Baltimore City Department of Public Works  
Bureau of Solid Waste **(410) 396-4511**  
[publicworks.baltimorecity.gov/recycling-services](http://publicworks.baltimorecity.gov/recycling-services)



# LANDSCAPE OF WASTE



Graphic designed by: Yifan Luo

## REDUCE

Reduce the amount of waste created.

- Use a reusable water bottle
- Bring your own bags to the store
- Purchase items with less packaging

## REUSE

Reuse items multiple times before replacing.

- Buy items secondhand
- Donate items instead of tossing
- Save glass food jars to use for storage

## RECYCLE

Recycle whenever possible!

- See reverse for recycling guide
- Do NOT place recycling in plastic bags
- When in doubt, throw it out!



# GET THE \*APP OR CALL 311

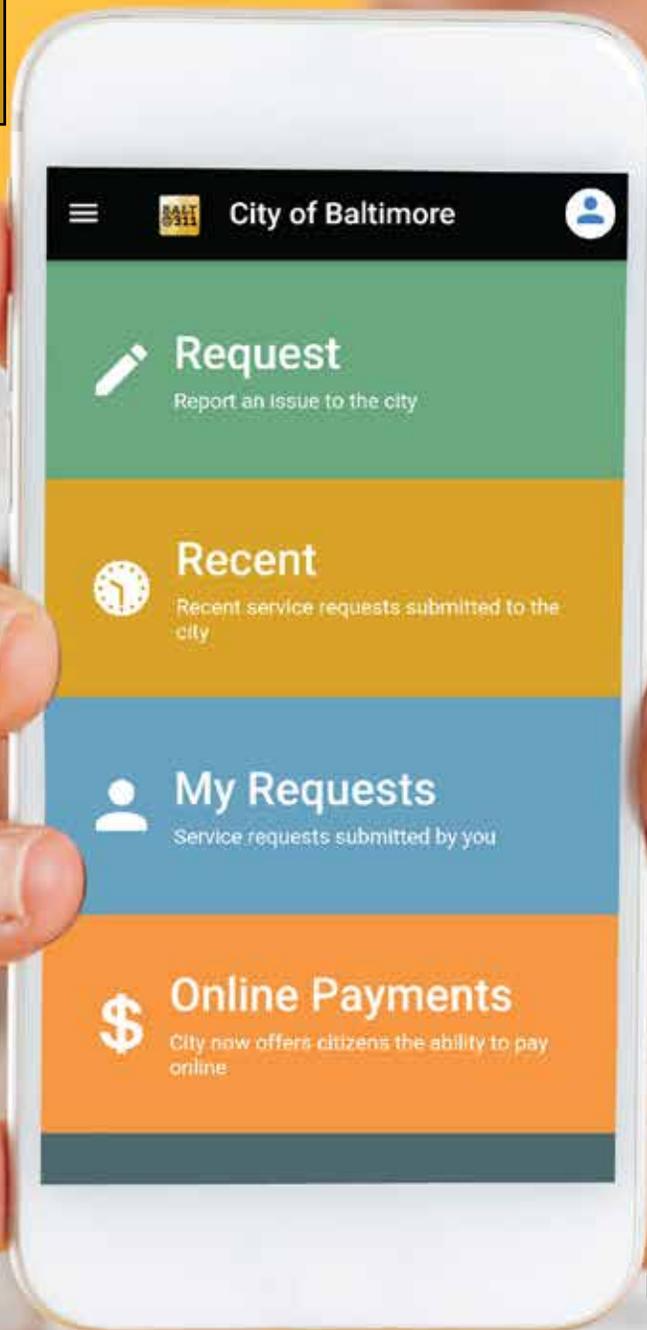
*\*Search "Balt 311" in your app or  
play store to download*

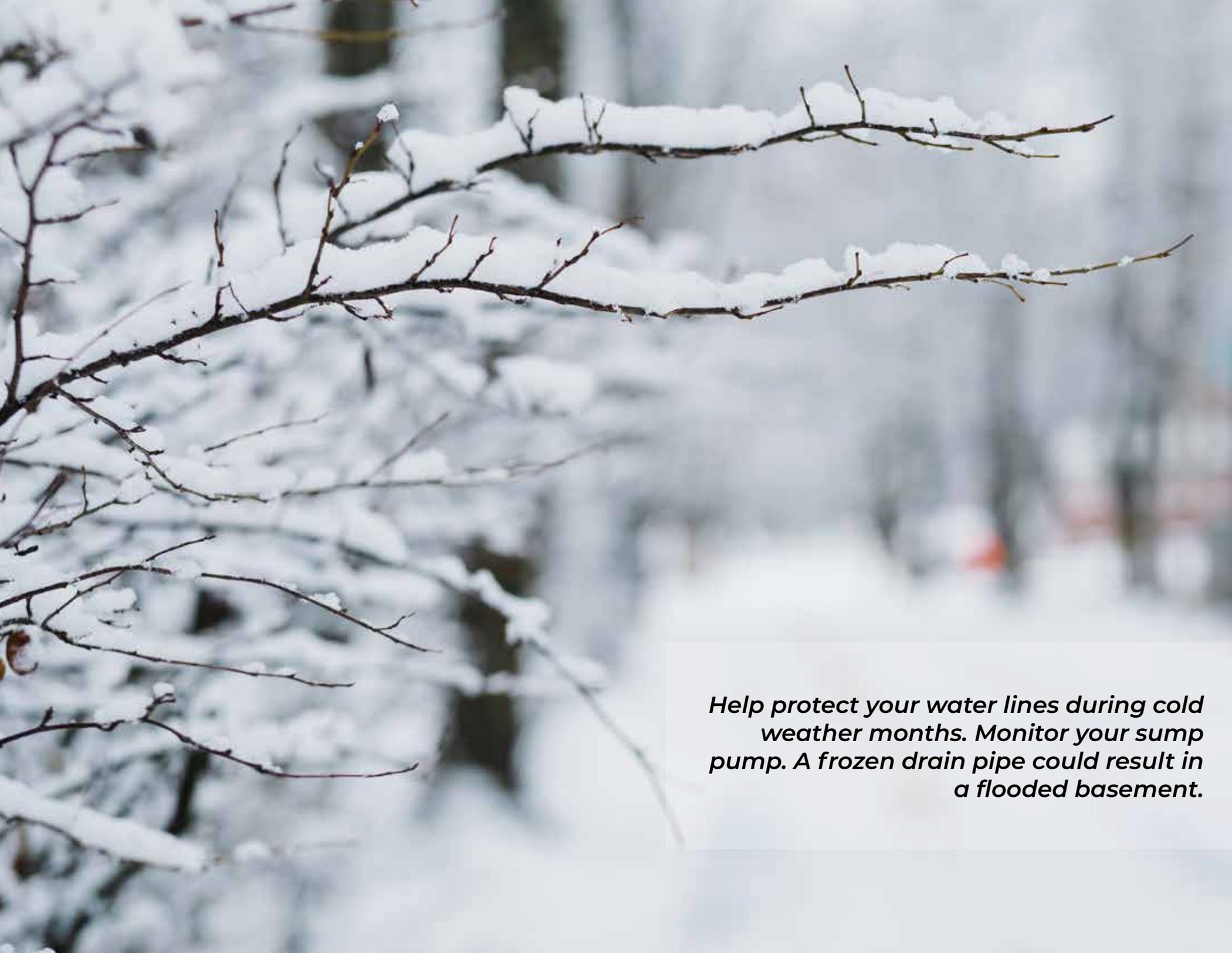
## **Baltimore City Department of Public Works provides several services including:**

- Trash
- Bulk Pickup
- Illegal Dumping Removal
- Complaints
- Dirty Alley Cleanup
- Property Management

**COMMUNICATIONS AND STRATEGIC ALLIANCES**  
**One Call to DPW Services in the Community:**  
410-545-6541

**CUSTOMER SUPPORT AND SERVICES**  
**Water Billing:** 410-396-5398





*Help protect your water lines during cold weather months. Monitor your sump pump. A frozen drain pipe could result in a flooded basement.*

December 2020

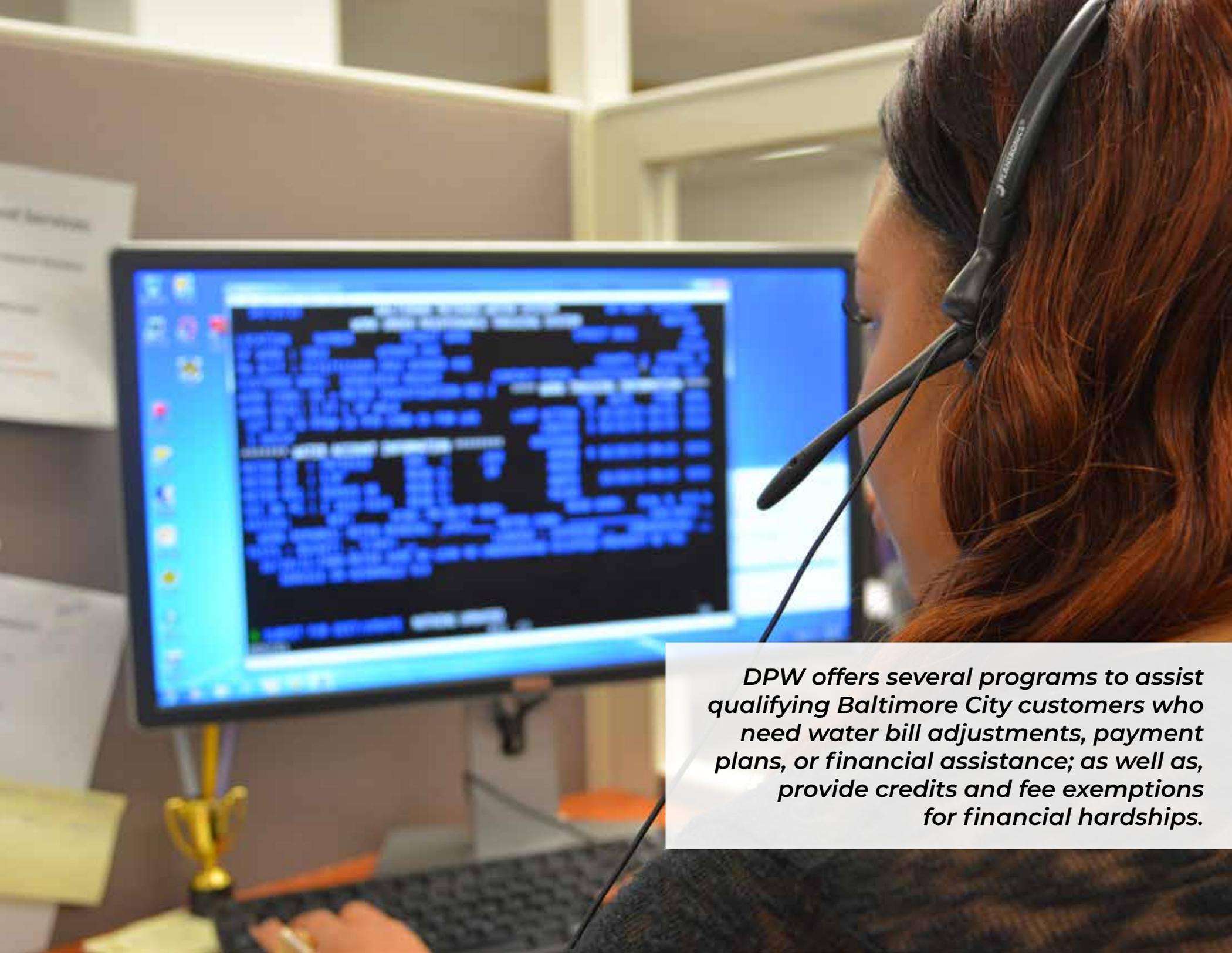
S	M	T	W	T	F	S	
			1	2	3	4	5
6	7	8	9	10	11	12	
13	14	15	16	17	18	19	
20	21	22	23	24	25	26	
27	28	29	30	31			

February 2021

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

# January 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					<b>1</b> <b>NEW YEAR'S DAY</b> City offices & sanitation yards closed.	<b>2</b> <b>New Year's Day Recycle / Trash Collection Makeup Day</b>
3	4	5	6 Quadrant Street Sweeping NW & SE - odd side only 8 a.m. to 4 p.m.	7	8	9
10	11	12	13 <i>Baltimore's Plastic Bag Ban /Fee begins.</i> Quadrant Street Sweeping NW & SE - even side only 8 a.m. to 4 p.m.	14	15	16
17	<b>18</b> <b>MARTIN LUTHER KING DAY</b> City offices & sanitation yards closed.	19	20 Quadrant Street Sweeping NE & SW - odd side only 8 a.m. to 4 p.m.	21	22	23
24	25	26	27 Quadrant Street Sweeping NE & SW - even side only 8 a.m. to 4 p.m.	28	29	30
31	NOTES:          <p style="text-align: right;">* Service and event dates and times are subject to change.</p> <p style="text-align: center;">To find your waste collection days please call 311 or go to <a href="http://www.publicworks.baltimorecity.gov">www.publicworks.baltimorecity.gov</a></p>					



*DPW offers several programs to assist qualifying Baltimore City customers who need water bill adjustments, payment plans, or financial assistance; as well as, provide credits and fee exemptions for financial hardships.*

January 2021

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

March 2021

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

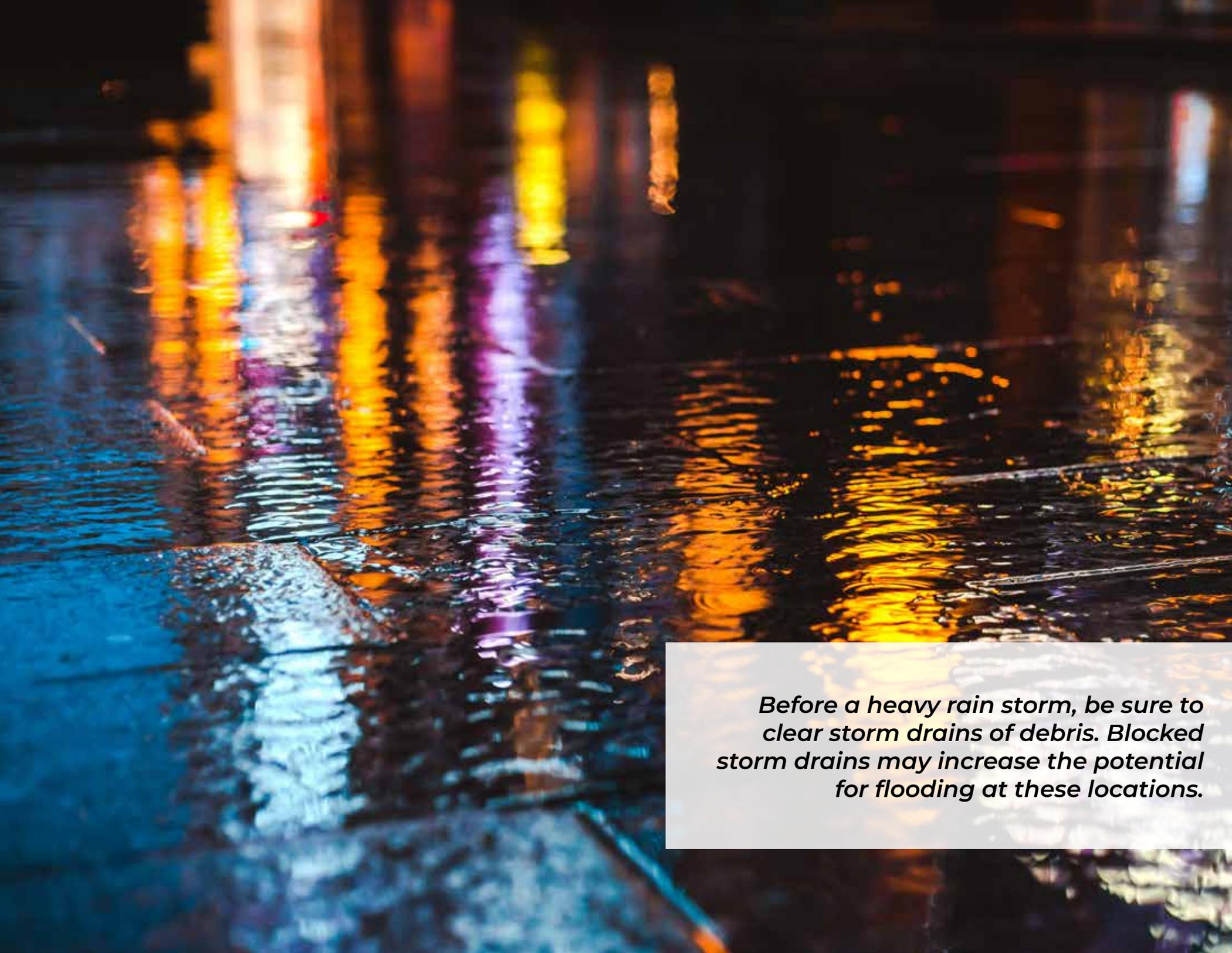
# February 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1 National Freedom Day	2 Groundhog Day	3 Quadrant Street Sweeping NW & SE - odd side only 8 a.m. to 4 p.m.	4	5	6
7	8	9	10 Quadrant Street Sweeping NW & SE - even side only 8 a.m. to 4 p.m.	11	12	13
14 Valentine's Day	15 <b>PRESIDENTS' DAY</b> City offices & sanitation yards closed.	16	17 Quadrant Street Sweeping NE & SW - odd side only 8 a.m. to 4 p.m.	18	19	20
21	22	23	24 Quadrant Street Sweeping NE & SW - even side only 8 a.m. to 4 p.m.	25	26	27
28						

NOTES:

\* Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to [www.publicworks.baltimorecity.gov](http://www.publicworks.baltimorecity.gov)



*Before a heavy rain storm, be sure to clear storm drains of debris. Blocked storm drains may increase the potential for flooding at these locations.*

February 2021

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

April 2021

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

# March 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3 Quadrant Street Sweeping NW & SE - odd side only 8 a.m. to 4 p.m.	4	5	6
7	8	9	10 Quadrant Street Sweeping NW & SE - even side only 8 a.m. to 4 p.m.	11	12	13
14  Daylight Savings Time Begins Set clocks ahead one hour	15	16	17 Quadrant Street Sweeping NE & SW - odd side only 8 a.m. to 4 p.m. St. Patrick's Day	18	19	20 First Day of Spring
21	22	23	24 Quadrant Street Sweeping NE & SW - even side only 8 a.m. to 4 p.m.	25	26	27
28	29	30	31			

**NOTES:**

\* Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to [www.publicworks.baltimorecity.gov](http://www.publicworks.baltimorecity.gov)



*Getting your neighbors involved can be a great way to bring about a sense of community and responsibility to keep our homes and common areas safe and clean.*

March 2021

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

May 2021

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

# April 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1 April Fool's Day	2 <b>GOOD FRIDAY</b> City offices & sanitation yards closed.	3 <b>Good Friday Recycling/Trash Collection Makeup Day</b>
4 Easter	5	6	7 Quadrant Street Sweeping NW & SE – odd side only 8 a.m. to 4 p.m.	8	9 Household Hazardous Waste Collection 2840 Sisson St. 9 a.m. – 5 p.m.	10 Household Hazardous Waste Collection 2840 Sisson St. 9 a.m. – 5 p.m.
11	12	13	14 Quadrant Street Sweeping NW & SE – even side only 8 a.m. to 4 p.m.	15	16	17 Shredding Event and Earth Day Celebration 9:00 am to 1:00 pm Call (410) 396-4511 or visit <a href="http://publicworks.baltimorecity.gov">publicworks.baltimorecity.gov</a> for details
18	19	20	21 Quadrant Street Sweeping NE & SW – odd side only 8 a.m. to 4 p.m.	22  Earth Day	23	24  Mayor's Spring Cleanup 9:00 am to 1:00 pm Call 311 to register!
25	26	27	28 Quadrant Street Sweeping NE & SW – even side only 8 a.m. to 4 p.m.	29	30	

NOTES:

\* Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to [www.publicworks.baltimorecity.gov](http://www.publicworks.baltimorecity.gov)



**BUREAU OF**  
**Solid Waste**

*Remember to recognize the contributions of those Public Works professionals who plan, build, manage water supply, water treatment and solid waste disposal systems essential to the quality of life for local communities.*

April 2021

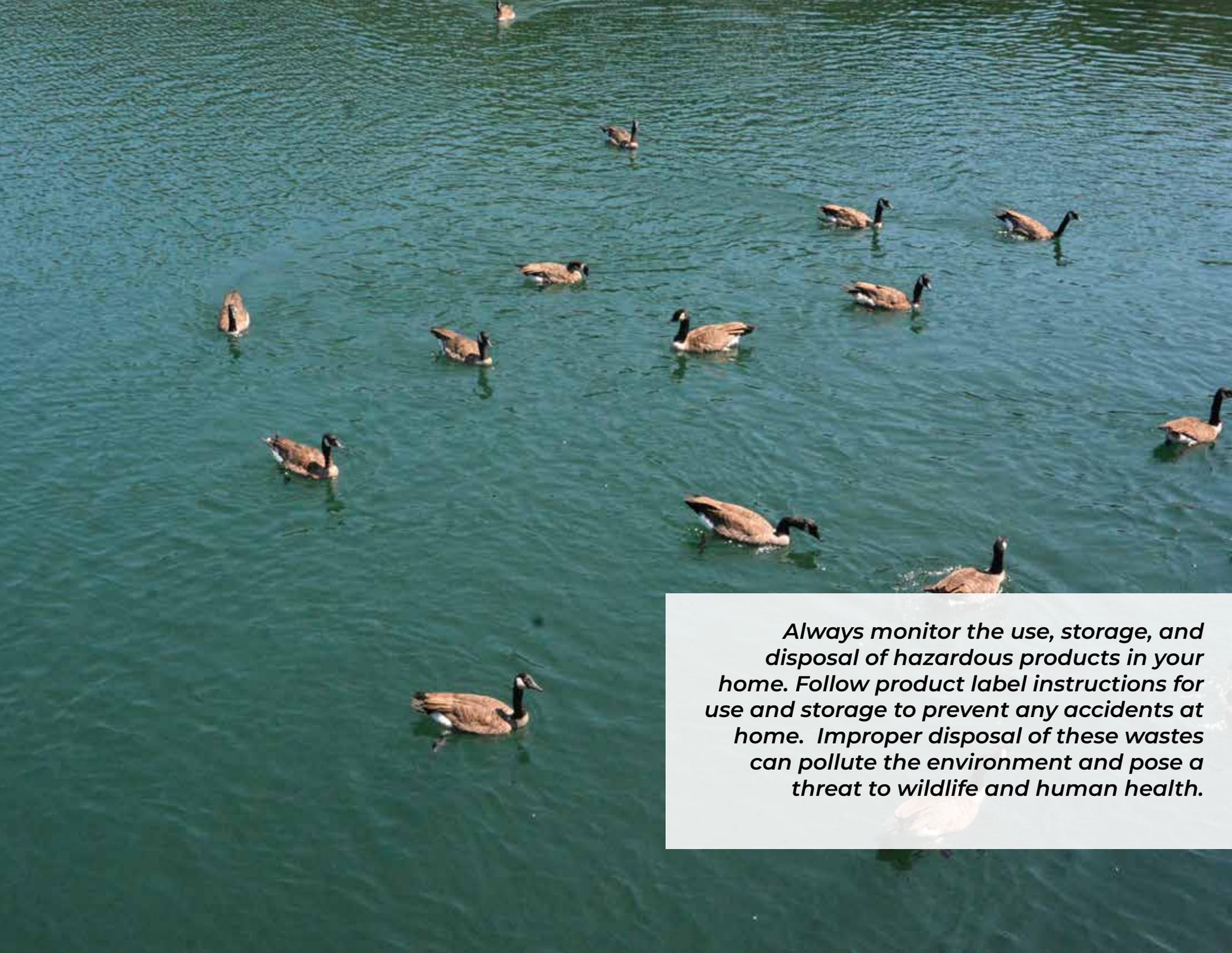
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

June 2021

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

# May 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2 National Drinking Water Week	3	4	5 Quadrant Street Sweeping NW & SE - odd side only 8 a.m. to 4 p.m.	6	7 Household Hazardous Waste Collection 2840 Sisson St. 9 a.m. - 5 p.m.	8 Household Hazardous Waste Collection 2840 Sisson St. 9 a.m. - 5 p.m.
9 Mother's Day	10	11	12 Quadrant Street Sweeping NW & SE - even side only 8 a.m. to 4 p.m.	13	14	15 <b>BIG TRUCK DAY</b> Armed Forces Day
16 National Public Works Week	17	18	19 Quadrant Street Sweeping NE & SW - odd side only 8 a.m. to 4 p.m.	20	21	22
23	24	25	26 Quadrant Street Sweeping NE & SW - even side only 8 a.m. to 4 p.m.	27	28	29
30	31 <b>MEMORIAL DAY</b> City offices & sanitation yards closed.	<p>NOTES:</p> <p style="text-align: right;">* Service and event dates and times are subject to change.</p> <p style="text-align: center;">To find your waste collection days please call 311 or go to <a href="http://www.publicworks.baltimorecity.gov">www.publicworks.baltimorecity.gov</a></p>				



***Always monitor the use, storage, and disposal of hazardous products in your home. Follow product label instructions for use and storage to prevent any accidents at home. Improper disposal of these wastes can pollute the environment and pose a threat to wildlife and human health.***

May 2021

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

July 2021

S	M	T	W	T	F	S	
					1	2	3
4	5	6	7	8	9	10	
11	12	13	14	15	16	17	
18	19	20	21	22	23	24	
25	26	27	28	29	30	31	

# June 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2 Quadrant Street Sweeping NW & SE - odd side only 8 a.m. to 4 p.m.	3	4 Household Hazardous Waste Collection 2840 Sisson St. 9 a.m. - 5 p.m.	5 Household Hazardous Waste Collection 2840 Sisson St. 9 a.m. - 5 p.m.
6	7	8	9 Quadrant Street Sweeping NW & SE - even side only 8 a.m. to 4 p.m.	10	11	12
13	14 Waste and Recycling Workers Appreciation Week Flag Day	15	16 Quadrant Street Sweeping NE & SW - odd side only 8 a.m. to 4 p.m.	17	18	19 Shredding event 9:00 am to 1:00 pm Call (410) 396-4511 or visit publicworks.baltimorecity.gov for details
20 First Day of Summer Father's Day	21	22	23 Quadrant Street Sweeping NE & SW - even side only 8 a.m. to 4 p.m.	24	25	26
27	28	29	30			

NOTES:

\* Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to [www.publicworks.baltimorecity.gov](http://www.publicworks.baltimorecity.gov)



*Grasscycling is easy: just cut the grass high, and let the clippings lie. Grass clippings decompose rapidly and nourish the lawn, making it thicker, greener and healthier. Mow your grass when it is between 3 and 4 inches tall at least once a week during peak growing season.*

June 2021

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

August 2021

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

# July 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2 Household Hazardous Waste Collection 2840 Sisson St. 9 a.m. – 5 p.m.	3 Household Hazardous Waste Collection 2840 Sisson St. 9 a.m. – 5 p.m.
4 INDEPENDENCE DAY	5 Independence Day (observed) City offices & sanitation yards closed.	6	7 Quadrant Street Sweeping NW & SE – odd side only 8 a.m. to 4 p.m.	8	9	10
11	12	13	14 Quadrant Street Sweeping NW & SE – even side only 8 a.m. to 4 p.m.	15	16	17
18	19	20	21 Quadrant Street Sweeping NE & SW – odd side only 8 a.m. to 4 p.m.	22	23	24
25 Parents' Day	26	27	28 Quadrant Street Sweeping NE & SW – even side only 8 a.m. to 4 p.m.	29	30	31

NOTES:

\* Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to [www.publicworks.baltimorecity.gov](http://www.publicworks.baltimorecity.gov)



*Take pride in our City. Get involved in cleaning your community on a daily basis. Cleaning efforts can include increasing recycling, community-wide use of trash cans with lids, alley and street cleaning, adopting vacant lots and more.*

July 2021

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

September 2021

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

# August 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4 Quadrant Street Sweeping NW & SE – odd side only 8 a.m. to 4 p.m.	5	6 Household Hazardous Waste Collection 2840 Sisson St. 9 a.m. – 5 p.m.	7 Household Hazardous Waste Collection 2840 Sisson St. 9 a.m. – 5 p.m.
8	9	10	11 Quadrant Street Sweeping NW & SE – even side only 8 a.m. to 4 p.m.	12	13	14 <b>Dam Jam</b> <hr/> Shredding event 9:00 am to 1:00 pm Call (410) 396-4511 or visit <a href="http://publicworks.baltimorecity.gov">publicworks.baltimorecity.gov</a> for details
15	16	17	18 Quadrant Street Sweeping NE & SW – odd side only 8 a.m. to 4 p.m.	19	20	21
22	23	24	25 Quadrant Street Sweeping NE & SW – even side only 8 a.m. to 4 p.m.	26	27	28
29	30	31				

NOTES:

\* Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to [www.publicworks.baltimorecity.gov](http://www.publicworks.baltimorecity.gov)



*Engaging our communities and youth throughout the year can be rewarding. DPW also supports City schools and businesses through its participation in Back to School Drives, its offering of water facility tours, educational resources and materials, career exploration and presentations.*

August 2021

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

October 2021

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

# September 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1 Quadrant Street Sweeping NW & SE – odd side only 8 a.m. to 4 p.m.	2	3 Household Hazardous Waste Collection 2840 Sisson St. 9 a.m. – 7 p.m.	4 Household Hazardous Waste Collection 2840 Sisson St. 9 a.m. – 7 p.m.
5	6 <b>LABOR DAY</b> City offices & sanitation yards closed.	7	8 Quadrant Street Sweeping NW & SE – even side only 8 a.m. to 4 p.m.	9	10	11
12 National Grandparents Day	13	14	15 Quadrant Street Sweeping NE & SW – odd side only 8 a.m. to 4 p.m.	16	17	18
19	20	21	22 Quadrant Street Sweeping NE & SW – even side only 8 a.m. to 4 p.m. <b>First Day of Autumn</b>	23	24	25
26	27	28	29	30		

NOTES:

\* Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to [www.publicworks.baltimorecity.gov](http://www.publicworks.baltimorecity.gov)



*Rake and bag your leaves. As many as 5 bags of leaves can be collected on regularly scheduled trash collection days every week. Schedule up to 20 bags for collection through 311.*

September 2021

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

November 2021

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

# October 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1 <b>Household Hazardous Waste Collection</b> 2840 Sisson St. 9 a.m. – 5 p.m.	2 <b>Household Hazardous Waste Collection</b> 2840 Sisson St. 9 a.m. – 5 p.m.
3	4	5	6 Quadrant Street Sweeping NW & SE – odd side only 8 a.m. to 4 p.m.	7	8	9
10	11 <b>INDIGENOUS PEOPLES' DAY</b> <i>(Formerly known as Columbus day)</i> City offices & sanitation yards closed.	12	13 Quadrant Street Sweeping NW & SE – even side only 8 a.m. to 4 p.m.	14	15	16 Shredding event 9:00 am to 1:00 pm Call (410) 396-4511 or visit <a href="http://publicworks.baltimorecity.gov">publicworks.baltimorecity.gov</a> for details
17	18	19	20 Quadrant Street Sweeping NE & SW – odd side only 8 a.m. to 4 p.m.	21	22	23  <b>Mayor's Fall Cleanup</b> Call 311 to register! 9:00 am to 1:00 pm
24	25 DPW begins leaf collections	26	27 Quadrant Street Sweeping NE & SW – even side only 8 a.m. to 4 p.m.	28	29	30
31	<p>NOTES:</p> <p style="text-align: right;">* Service and event dates and times are subject to change.</p> <p style="text-align: right;">Bagged leaf collection begins go to <a href="http://www.publicworks.baltimorecity.gov">www.publicworks.baltimorecity.gov</a></p>					



*Improve your recycling habits and create a healthier environment for all Baltimore City residents. Recycling saves energy, space in landfills, reuses important resources and helps in the fight against global warming.*

October 2021

S	M	T	W	T	F	S
						1 2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

December 2021

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

# November 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3 Quadrant Street Sweeping NW & SE – odd side only 8 a.m. to 4 p.m.	4	5	6
7  Daylight Savings Time Ends	8	9	10 Quadrant Street Sweeping NW & SE – even side only 8 a.m. to 4 p.m.	11 <b>VETERANS DAY</b> City offices and sanitation yards closed.	12	13 Veterans Day Recycling/Trash Collection Makeup Day
14	15 America Recycles Day	16	17 Quadrant Street Sweeping NE & SW – odd side only 8 a.m. to 4 p.m.	18	19	20
21	22	23	24 Quadrant Street Sweeping NE & SW – even side only 8 a.m. to 4 p.m.	25 <b>THANKSGIVING DAY</b> City offices and sanitation yards closed.	26	27 Thanksgiving Day Recycling/Trash Collection Makeup Day
28	29	30				

NOTES:

\* Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to [www.publicworks.baltimorecity.gov](http://www.publicworks.baltimorecity.gov)



*During the holiday season, remember to make sure your fats, oils and grease (FOG) go from the pan to the can. Before you wash pots, pans and dishes, wipe away the FOG and dispose of the FOG-laden rags, napkins or paper towels. Fog-laden wastewater clogs your pipes and creates sewer blockages and backups.*

November 2021

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

January 2022

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

# December 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1  Quadrant Street Sweeping NW & SE – odd side only 8 a.m. to 4 p.m.	2	3	4
5	6	7	8  Quadrant Street Sweeping NW & SE – even side only 8 a.m. to 4 p.m.	9	10	11
12	13	14	15  Quadrant Street Sweeping NE & SW – odd side only 8 a.m. to 4 p.m.	16	17	18
19	20	21  First Day of Winter	22  Quadrant Street Sweeping NE & SW – even side only 8 a.m. to 4 p.m.	23	24  <b>CHRISTMAS EVE</b> <i>(Observed)</i> City offices closed, Sanitation Yards OPEN, Trash/ Recycling Collections as scheduled	25  <b>CHRISTMAS DAY</b>  Sanitation Yards Closed
26	27	28	29	30	31  <b>NEW YEAR'S EVE</b> <i>(Observed)</i> City offices closed, Sanitation Yards OPEN, Trash/ Recycling Collections as scheduled	

NOTES:

\* Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to [www.publicworks.baltimorecity.gov](http://www.publicworks.baltimorecity.gov)



**STOP THE POLLUTION, BE PART OF THE SOLUTION**



# USEFUL PHONE NUMBERS

## 311

**One Call Center** ..... 410-396-5352  
**City Hall Operator** ..... 410-396-3100

**Environmental Control Board (Violations)** ..... 410-396-6909

## Finance

Parking, Red Light and Speed Citations ..... 410-396-4080  
Real Property Tax..... 410-396-3987  
Personal Property Tax ..... 410-396-3979  
Miscellaneous Billing ..... 410-396-3989  
Business Licenses and Miscellaneous Taxes ..... 410-361-9690  
Refunds and Account Adjustments ..... 410-396-3971  
Water Billing Payments ..... 410-396-3988

**General Services** ..... 410-396-3704

**Health** ..... 410-396-4398

## Housing

Housing Inspections Headquarters ..... 410-396-4170  
Central District Housing Inspections ..... 410-396-1712  
Northeast District Housing Inspections ..... 410-545-7550  
Northwest District Housing Inspections ..... 410-396-7736  
Southeast District Housing Inspections ..... 410-545-6520/21  
Southwest District Housing Inspections ..... 410-396-1851

**Human Resources** ..... 410-396-3860

**Law Department Claims Division** ..... 410-396-3400

**Mayor's Office of Employment Development** ..... 410-396-6722

## Public Works

Administration ..... 410-396-3310  
Office of Boards and Commissions ..... 410-396-6883  
Office of Communications ..... 410-545-6541  
Office of Engineering and Construction ..... 410-396-3437

Bureau of Solid Waste ..... 410-396-5134  
Eastern Sanitation Yard ..... 410-396-9950  
Northwest Citizens' Convenience Center ..... 410-396-7250  
Northwest Transfer Station ..... 410-396-2706  
Office of Recycling ..... 410-396-4511  
Quarantine Road Landfill ..... 410-396-3772  
Western Sanitation Yard ..... 410-396-3367

Bureau of Water and Wastewater ..... 410-396-3500  
Back River Wastewater Treatment Plant ..... 410-396-9814  
Customer Support and Services (Water Bills) ..... 410-396-5398  
Patapsco Wastewater Treatment Plant ..... 410-396-2800  
Utility Maintenance Division ..... 410-396-7870  
Utility Maintenance Division, Eastside City ..... 410-361-9371  
Utility Maintenance Division, Eastside County ..... 443-721-5961  
Utility Maintenance Division, Westside ..... 410-396-1867  
Utility Maintenance Division, Sewer Section ..... 410-396-0230

**Recreation and Parks** ..... 410-396-7900

**Transportation** ..... 410-396-6802

**Zoning and Municipal Permits** ..... 410-396-4126



**Baltimore City Department of Public Works**  
Abel Wolman Municipal Building  
200 Holliday Street  
Baltimore, Maryland 21202

# BALTIMORE'S BAG BAN/FEE

BAGS NO LONGER FREE, NOW A 5¢ FEE

when you leave home

bring  
YOUR  
bag!

## OUR STREETS, TREES, AND SEAS CAN BE BAG-FREE!

Starting January 13, 2021, Plastic bags are banned at the point of sale, pick up or delivery. Baltimore businesses **must** charge a **minimum of 5¢** for each alternative bag.



For information:  
[www.baltimoresustainability.org](http://www.baltimoresustainability.org)

Design by Full Circuit Studio

DPW also offers recycling of electronics, and drop-off days for household hazardous waste.

**Questions?** Visit: [publicworks.baltimorecity.gov](http://publicworks.baltimorecity.gov) or call 311.