

**APPENDIX 2**

**Review of Recovery Action Plan and Council Budget  
Development Process 2022/23 – 2024/25 Mandate  
as at 19 August 2021**

**1. Engagement Mandate**

Dumfries and Galloway Council want to understand the views of *citizens, customers, staff and partners* with a focus people experiencing inequalities

concerning their views on the *Council's Renewal and Recovery Plan and the Council Budget and in light of the current context*

so that Elected Members *can direct resources towards areas of highest priority.*

By March 2022

**Engagement Programme****1. Pre-consultation August/September 2021**

1.1 Public Information communicated on the Council's Renewal and Recovery Action Plan; Council Plan; Transformation Programme; current Budget; three year future financial position; and headline impacts of Covid – various communication channels mainly infographics published on social media, website – led by the Communications Team

1.2 Dialogue with representatives of the Equality and Diversity Working Group and Tackling Poverty Reference Group on methodologies and support required to contribute – led by the Community Planning and Engagement Service

**2. Engagement – September/October 2021**

2.1 Communication with *citizens, customers, staff and partners* to encourage participation in the programme using the methodologies proposed below. These have been identified to provide the best opportunity to engage and involve *citizens, customers, staff and partners* within current Government restrictions and the available timescale.

- ***What do people want to see in the future?***
- ***What do they want to do in the future?***
- ***What do they want and need from the Council?***
  
- ***What should the Council do differently?***
- ***What could the Council do less of?***
- ***What could the Council stop doing?***

Suggested approach:

*This is your opportunity to tell us what you think about the Council Plan, Council Renewal and Recovery Action Plan, Transformation Programme and Budget. It is important that we prioritise the most important issues over the next three years. This is an opportunity for you to have your say on what you want to see for our region.*

The stakeholders invited to contribute are:

- **Partners** – email to the Community Planning Stakeholder Group (this includes all Community Councils, MPs and MSPs and Third Sector D&G members)
- **Staff** – Staff Bulletin and the existing programme of staff engagement (staff survey, staff engagement/focus groups).
- **Customers** - Services will promote the opportunity to participate with their own customers in their usual methodology.
- **Citizens** – feature in the Community Bulletin, gov.delivery subscribers, press releases. Direct messages to the representative groups for people experiencing inequalities: D&G Youth Council, Tackling Poverty Reference Group; and the Equality and Diversity Working Group.

## **2.2 Citizens**

Community Conversations – to take place in September; at least one in each ward, ideally an online and face to face opportunity in a local venue – led by Community Planning and Engagement with representatives of two Council Services in attendance.

Questionnaire (online and hard copy) –promoted through Ward Officer networks to encourage those who are unable or choose not to attend Community Conversations to participate.

## **2.3 Customers**

Services will promote the opportunity to participate in the methods detailed above to their own customers in their usual customer communications.

## **2.4 Staff**

The Staff Bulletin and the existing programme of staff engagement (staff survey, staff engagement/focus groups) will promote the opportunities available to participate.

## **2.5 Partners**

Stakeholder Impact Assessments – each Budget Saving and Policy Development proposal will have an initial officer assessment within the template. There will be a programme of stakeholder discussions, in line with our Council's agreed approach, grouping together all the templates for a Directorate and having one session, chaired by the relevant Directorate Head(s) of Service.

Representatives of the Equality and Diversity Working Group (includes all statutory CP partners of NHSD&G, SOSE, Police Scotland and SFRS; also, H&SCP, DAGCOL, UWS, TSD&G, Chamber of Commerce) Tackling Poverty Reference Group and Trades Unions will be invited to participate in all,

Community Planning and Engagement Service will set up the dates and times for the online MSTeams events and issue the invites to the above organisations; with Directorates able to invite any additional invitees relevant to their proposals.

Community Planning Executive Group – meetings have been scheduled for 2021 and so there will be the usual presentation by the Chief Executive or representative on the Budget and Transformation issues. The Council's Renewal and Recovery Action Plan is already under consideration by the CPEG at each meeting as part of work on the partnership Recovery Plan.

### **3. Reporting the results**

The detailed feedback will be published on the website as soon as possible after each event.

There will be a summary of the Community Conversation results reported to members of Finance, Procurement and Transformation Committee, the RRR Sub Committee on 26 October 2021 and Full Council on 16 December 2021.

### **4.Using the results**

**Council Budget 2022/23 – 2024/ 2025** –led by Finance and Procurement

– to check that the final Budget Savings and Policy Development templates from Services reflects the result of the engagement; and support the Political Groups in the development of their Budgets

**Council COVID R&R Action Plan** – led by RRR Team

– to identify any proposed changes to the COVID RR Action Plan as a result of the engagement and submit the updated Plan to the RRR Sub Committee

**Transformation Programme** – led by People and Transformation

- to reflect the feedback in the implementation of the refreshed Transformation Programme, following on from the new Strategy due to be agreed by the FPT Committee in September 2021.

**Council Plan** – led by People and Transformation

- to advise Members if there is any feedback that would suggest further amendments to the Council Plan required before May 2022