

Office of the Attorney General
for the District of Columbia

IMPACT REPORT 2023



Attorney General
Brian L. Schwalb

A message from Attorney General Brian L. Schwalb



When I was sworn into office last January as your Attorney General, I promised to protect the District of Columbia, to promote public safety and positive youth development, to use the law to advance equity, and to safeguard the rule of law and democratic values. Over a year later, I am proud to present the Office of Attorney General's (OAG) 2023 Impact Report, which details some of the many ways in which OAG's work this past year has made a real and measurable difference in the lives of District residents.

My office stood up for the rights of consumers, workers, and seniors; fought for environmental justice; ensured that those doing business in DC compete fairly and on a level playing field; preserved and recovered hundreds of millions in taxpayer dollars; protected affordable housing and advocated for equitable, sustainable land development; and prioritized support for children and families. Through effective advocacy inside and outside the courtroom, OAG achieved landmark victories and historic settlements on behalf of the District in 2023.

I know our work is far from done. Public safety remains the top priority for OAG. The steep rise in gun violence, carjackings, and other serious crimes is unacceptable, and we are aggressively and strategically using every power we have to address and reduce crime. OAG is the District's chief prosecutor of crimes committed by juveniles, while the federally-appointed U.S. Attorney prosecutes most crimes committed by adults, including all violent adult felonies. Under my leadership, OAG prosecutes all violent juvenile offenses when it has the evidence to do so, holding kids accountable and ensuring there are consequences when they violate the law while also working to get them the resources they need to help prevent them from re-offending. We pursue justice for victims of crime through smart, fair prosecution and promote efforts aimed at stopping crime before it happens. Effective prosecution and policing, alongside prevention initiatives, are all critical to making our city safer now and in the long run.

In addition to our criminal and juvenile justice work, we have focused our civil enforcement, investigatory, regulatory, policy, and community engagement resources to improving public safety. We will not rest until everyone who lives, works, and plays in the District feels safe.

As I look back on my first year in office, I am inspired by the remarkable individuals that I have met – young people achieving extraordinary things, often against extraordinary odds; parents and caregivers who commit themselves to providing a better future for all children; hardworking entrepreneurs and workers striving for their share of the District's bountiful resources and opportunities; and community leaders dedicated to solving our city's toughest problems. These are the stories that drive me and the OAG team to continue our pursuit of justice through the practice of law.

Thank you for the trust you have placed in me and Team OAG. In 2024, let's move forward together with hope, renewed determination, and a shared vision for a safer and more just Washington, DC.





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The Attorney General for the District of Columbia is the District’s chief legal officer. Under DC Law, the Attorney General is responsible for the “charge and conduct” of all the District’s law business and for “upholding the public interest.”

The Office of the Attorney General (OAG) enforces the laws of the District, provides legal advice to the District’s government agencies, and promotes the interests of the District’s residents. OAG strives to be the nation’s most effective and respected public law office.

Learn more at: oag.dc.gov

Office of the Attorney General
for the District of Columbia



OAG in 2023: Delivering Results

\$345 million in civil litigation liability avoided

\$80 million in tax revenue preserved

\$57 million secured through environmental enforcement actions

\$45.7 million in child support collected and distributed for District children

\$36.7 million in penalties and costs for violations of District law

\$36.6 million from companies that illegally profited from the opioid epidemic

\$3.9 million in unpaid wages and damages returned to workers

\$3.5 million returned to consumers through enforcement actions

\$2 million in rent refunds, credits, and benefits for harmed tenants

\$1.2 million in refunds secured for consumers through individual mediations

**Over \$610 million
in savings and benefits
to the District**

Making DC Safer

PROSECUTED

1,000+ cases

involving crimes committed by juveniles

85%

of juvenile gun possession cases

CHARGED

2,000+

adult misdemeanors including

1,050+

adult DUI misdemeanors

AWARDED

\$8+ million

in grants for violence interruption programs

Winning for DC



Fighting for Environmental Justice

Secured \$57 million from Pepco for decades of pollution that contaminated the Anacostia River



Protecting Workers

Secured \$475,000 in back wages and damages for janitorial workers who were paid less than minimum wage by B&B Solutions



Standing Up for Tenants

Secured more than \$850,000 in rent credits for 400+ households and required owners/managers of Atlantic Terrace and Southern Hills to repair dangerous code violations



Keeping Kids Safe

Secured \$15.2 million from JUUL for manipulating children and lying about the dangers of e-cigarettes

SUPPORTING DC CHILDREN

170+ positive placements from the foster care system

- » 85 children reunited with their families
- » 62 children found forever families through adoption
- » 26 children found permanent homes through legal guardianship or legal custody

Improving Public Safety



Improving public safety for all District residents is the Office of the Attorney General's (OAG) highest priority. As the District's prosecutor for crimes committed by juveniles, OAG holds young people accountable when they harm others and stands up for victims of crime both inside and outside the courtroom. OAG also works closely with District agencies charged with providing resources and services to justice-involved youth. Supporting young people to reduce recidivism will make our communities safer now and in the long term.

OAG's role in the local criminal justice system

OAG's prosecutorial authority is limited to crimes committed by juveniles and certain misdemeanors committed by adults.

The U.S. Attorney, appointed by the President and confirmed by the U.S. Senate, prosecutes all felonies and serious misdemeanors committed by adults in the District. Lack of statehood means that DC does not have control over many aspects of its justice system and does not have the power to pass laws or enact long overdue reforms without congressional approval.

Coordinating with law enforcement partners

- OAG works closely with District agencies, especially DC's Metropolitan Police Department (MPD), to bring the strongest possible cases. OAG attorneys staff a 24/7 hotline to assist MPD's investigations in real-time, to make informed decisions about the strengths and weaknesses of each case, and to support MPD with evidence collection.

Supporting crime victims

- OAG prosecutors seek justice for victims of crime in court while outside the courtroom, our Victim Witness Specialists provide referrals for mental health, housing, and medical support, Crime Victims Compensation, and assistance with school transfers and U Visas.
- OAG's public safety professionals coordinate with the Network for Victim Recovery DC to provide victims with legal assistance and advocacy resources, and our Restorative Justice Program offers victims an opportunity to find closure and healing while holding young people accountable for their actions.

Prosecuting crimes committed by juveniles

OAG prosecutes all serious crimes committed by young people – including violent offenses and all offenses involving guns – where there is sufficient evidence to prove the case.

When prosecutors have evidence that a child poses a threat to the community, they ask for secure detention.



Holding reckless drivers accountable

- Prosecuted 98% of DUIs and 93% of reckless and aggravated reckless driving cases.

Combatting gun violence

- Contributed to reducing the number of shootings and gun homicides in District neighborhoods through OAG's Cure the Streets (CTS) violence interruption program. CTS sites experienced a 2% decrease in gun homicides and a 12% decrease in shootings while gun homicides increased by 34% and shootings increased by 6% citywide in 2023.
- Conducted a public education campaign on the District's "Red Flag" law, which enables residents and OAG to seek court orders to remove legally-owned firearms and ammunition from people who pose a danger to themselves or others.
- Secured over 30 court orders to remove firearms from dangerous individuals.
- Defended the District's gun safety restrictions, including its ban on large capacity magazines and ban on guns on the Metro, against legal challenges.
- Filed legal briefs supporting federal restrictions on ghost guns and defended the right to prohibit guns in sensitive places like churches and schools.

Working with local businesses and community members

- Convened District businesses to develop strategies to address retail theft and connect retailers with resources and law enforcement points of contact.
- Addressed conditions that could attract illegal gun and drug activity by working with owners to implement security measures such as functioning lights and cameras, and enforced requirements when owners failed to take necessary security measures.
- Participated in neighborhood public safety meetings to listen to community concerns, share information and resources, and address the pressing issues facing District residents.



Prosecuted 1,000+
juvenile cases

Prosecuted 80%+
of juvenile gun
possession cases



Office of the Attorney General
for the District of Columbia



Supporting Positive Youth Development and Promoting Healthy Families



Fostering hopeful, healthy kids is key to making communities safer and stronger. OAG works to protect young people from harm and ensure they get the support, resources, and opportunities needed to thrive and avoid involvement in the justice system. By amplifying their achievements, concerns, and ideas, OAG listens to District youth and gives value to their voices and their unique perspectives on how to improve our city.

Stopping companies from preying on children for profit

- Secured \$15.2 million from Juul for marketing highly addictive e-cigarettes to children and lying about the safety of its products. This is OAG's largest-ever litigated consumer protection settlement and provides funding that will go toward undoing public health damage caused by Juul.
- Sued Meta (formerly Facebook), in collaboration with a bipartisan coalition of 42 state attorneys general for putting profits over kids' safety by knowingly endangering children's mental, emotional, and physical health with its intentionally addictive social media platforms.

Supporting kids and strengthening families



Helping kids stay in school and reducing truancy through ATTEND (Addressing Truancy Through Engagement and Negotiated Dialogue). Operating in high-risk elementary and middle schools in Wards 7 and 8, ATTEND helps parents address barriers that hinder their children's daily attendance.



Advocating for District children involved in the foster care system. OAG attorneys collaborate with social workers to find safe, stable, loving, and permanent forever homes for children through family reunification, adoption, permanent legal guardianship, or custody arrangements.



Serving families by establishing child support orders. OAG's child support services team assists with collecting ongoing financial support, locating absent parents, establishing paternity, and enforcing delinquent support orders.



Empowering non-custodial parents to better support their children. OAG's Alternative Solutions Center (ASC) connects non-custodial parents with long-term stable employment and other wrap-around services.



Celebrating successes and lifting up youth voices

- Shining a light on youth who have overcome significant challenges and are making a positive difference in their communities at the Attorney General's Right Direction Awards.
- Creating opportunities for DC high school students to engage with their government in a meaningful way and to weigh in on critical issues through OAG's High School Advisory Council.
- Giving voice to DC youth, their experiences, and their ideas in the "Do the Write Thing" national anti-violence essay writing competition.

"We as a community can stop youth violence by showing kids better things in life...when I obtained a community who showed me better I did better."

Anthony Carter III
2023 Do the Write Thing Ambassador

"My word of advice to the world is stop bullying, gun violence and physical violence because it's not good for our community and our world."

Kira Mapp
2023 Do the Write Thing Participant



Standing Up for Core Democratic Values and Combatting Hate



As the District and communities across the country face the threat of rising hate and extremism, OAG is committed to protecting the fundamental rights and dignity of all District residents and working to defend core democratic values.

Defending fundamental rights

- Led a coalition of 21 attorneys general urging the U.S. Supreme Court to strike down congressional district maps that violated the Voting Rights Act and unlawfully discriminated against Black voters.
- Led or participated in over 70 appellate briefs, including advocacy on guns, reproductive rights, LGBTQ+ rights, and environmental justice.
- Joined 23 state attorneys general in a legal fight against a court decision to block access to mifepristone – a safe abortion medication.

"As the District's elected Attorney General, I am committed to fighting against antisemitism and Islamophobia and using the law to combat hate in all of its ugly forms.

To be clear, the District of Columbia does not tolerate discrimination or targeted violence against anyone based on their religious beliefs or ethnic identities. Those who engage in this despicable conduct are subject to heightened criminal penalties, as well as civil prosecution under the District's Bias-Related Crime Act.

The Office of Attorney General will not stand by while individuals or communities are subjected to violence and fear tactics aimed at who they are, where they are from, or what they believe.

Over 700,000 people strong, the District of Columbia is the proud home to a diverse community with a wide range of religious beliefs and ethnic backgrounds. People from around the globe travel here to live, learn, work, and play – a source of pride and a badge of honor for Washingtonians.

The recent escalation of hatred and incitement of violence toward Palestinian and Jewish communities violates our core values and denies our shared humanity. We must engage with one another respectfully and work to support and understand each other regardless of our religious beliefs or ethnic identities."

Attorney General Brian L. Schwalb
Press Release Excerpts, November 2, 2023



Serving as the District's Chief Legal Officer



OAG protects District residents and their rights while also providing legal advice and representation to District leaders, lawmakers, and agencies. Our attorneys conduct trainings on rulemaking, legal sufficiency, appropriations, and ANC guidance. We defend District laws when challenged in court, introduce legislation to further District priorities, and proactively provide advice to city agencies to help them operate better, minimize liability, and save the District money.

- » Over \$2.9 billion in government contracts handled
- » Over \$610 million in savings and benefits to the District
- » 98% win rate for cases brought against the District
- » 750+ cases defended on behalf of the District
- » Responded to 300+ confidential requests for legal advice
- » Reviewed 500+ bills and 150+ rulemakings for legal sufficiency

»
OAG's work yielded savings and benefits to the District greater than 4x its fiscal 2023 budget

Safeguarding the Health of DC Residents and Fighting for Environmental Justice



OAG works to safeguard the health of DC residents by holding polluters accountable, standing up for communities of color that are disproportionately impacted by environmental harms, enforcing rules that ensure medical professionals are practicing safely, and combatting the opioid crisis through legal action and advocacy for policies that support recovery and reduce harm.



Office of the Attorney General for the District of Columbia

Protecting the health and welfare of residents

- Enforced DC regulations against 28 nurses who obtained fraudulent nursing degrees and lacked required clinical training.
- Revoked the licenses of medical practitioners who put residents' health and safety at risk, including a predatory dentist who sexually assaulted a patient and illegally prescribed highly addictive medications.
- Brought enforcement actions before the Alcoholic Beverage and Cannabis Board, including against establishments for unlawfully selling alcohol to minors and failing to maintain proper security.

Combatting the District's opioid crisis

- Secured \$2.3 million from pharma company Indivior for illegally blocking access to Suboxone, a medication needed to treat District residents struggling with opioid addiction.
- Participated in Vice President Harris's White House roundtable discussing national efforts to stop illicit fentanyl trafficking.
- Lobbied federal legislators to regulate xylazine – a dangerous and increasingly common opioid additive.



OAG has secured over \$83 million from landmark settlements with companies that contributed to the opioid epidemic.

AG Schwalb serves on the District's Opioid Abatement Advisory Commission, which makes recommendations to the Mayor and the Council on the use of the settlement funds to support evidence-based harm reduction, prevention, recovery, and treatment initiatives.



Fighting for environmental justice

- Sued over 25 chemical companies for knowingly polluting District waterways with toxic PFAS chemicals.
- Negotiated a settlement along with Maryland, Delaware, and Virginia with the U.S. Environmental Protection Agency to enhance restoration of the Chesapeake Bay watershed, including the Potomac River.
- Lobbied to strengthen laws against illegal dumping so we can hold accountable individuals and companies that pollute District communities with solid waste, such as tires and appliances.

"The long-term impacts of releasing toxic, hazardous chemical pollutants into the Anacostia River has had disproportionate health impacts on lower-income, Black residents in DC. This historic, \$57 million settlement against PEPCO for the Anacostia River contamination and cleanup is a significant step towards addressing the generational health impacts of releasing hazardous, chemical pollutants for over 100 years."

Akosua Ali
President, NAACP DC

"I want to thank everyone who made this step possible - from the Attorney General for making sure this cleanup is a priority, to the community activists like George Gurley who worked to shut down the power plant, to River Terrace residents organizing now with the Washington Interfaith Network ensuring our neighborhood remains healthy."

Reverend Andre Greene
Pastor of Varick Memorial Church

"This is a huge victory for the District's environment and its residents...DOEE would like to thank Attorney General Schwalb and the OAG attorneys for their work on this settlement."

David Dickman
General Counsel, DOEE

**Secured
\$57 million
from Pepco for
polluting the
Anacostia River**



Protecting Residents Against Fraud and Deception



OAG protects DC residents from fraud, exploitation, and deceptive business practices by investigating and mediating consumer complaints, educating residents about their rights, and taking legal action against businesses and individuals that harm residents and break the law.

Advocating for DC consumers

- Conducted more than 75 investigations to uncover violations of DC’s consumer protection law and pursued enforcement actions as merited.
- Launched consumer credit repair clinic to educate consumers about how to correct inaccuracies in their credit report and improve their credit score.
- Issued consumer alerts and business advisories on restaurant service fees and other topics to inform consumers about their rights and help businesses comply with the law.

Ending deceptive business practices

- Required online orthodontics company SmileDirectClub to pay \$500,000 in penalties, stop using non-disclosure agreements (NDAs) to hide product complaints, and release more than 17,000 consumers across the U.S. from existing NDAs.
- Secured \$625,000 from the Washington Commanders owners for failing to return ticket security deposits and illegally blocking fans from getting refunds.
- Led a multi-state investigation into AdoreMe, an online clothing retailer that improperly charged consumers recurring subscription fees, and secured refunds and \$2.35 million in penalties for DC and 31 states.

Standing up to Big Tech

- Worked with AGs across the U.S. to stop Google from forcing Android user to pay artificially high prices and secure \$700 million in restitution and penalties.



Secured more than \$66 million through enforcement actions and settlements on behalf of DC consumers.

Closed over 3,700 consumer complaints through OAG’s Consumer Mediation Program.

Recovered more than \$1.2 million in one-on-one mediations for District residents.



Secured \$156,000 for DC consumers and stopped EasyPay from charging interest rates of up to 199%.



Secured \$30,000 for DC consumers and stopped SoLo Funds from charging interest rates of 500% on average.



Fighting fraudsters and scammers

- Sued Curbio for manipulating 200+ DC homeowners into signing financially devastating home renovation contracts with false promises of fast and easy renovations at no up-front cost.
- Pushed out consumer alerts to educate DC residents about costly and common scams involving fake rental listings, rental fees, price transparency, and home improvement contracts.

Protecting elders from financial exploitation

- Investigated and sued individuals and businesses that financially exploited elderly District residents and other vulnerable adults through theft, fraud, intimidation, or undue influence.
- Prosecuted a former property manager who stole more than \$100,000 from two elder residents, requiring the defendant to make the victims whole and pay an additional \$60,000 in civil penalties to the District.

Ensuring nonprofits serve the public interest

- Enforced DC nonprofit laws to ensure charitable organizations use funds to serve the public interest and not to benefit private individuals or companies.
- Secured \$100,000 in restitution from a former officer and director of Delta Phi Epsilon, an international relations fraternity, who misused nonprofit funds.
- Required The Fraternal Order of Police, Jerrard F. Young Lodge, to increase financial oversight and implement new policies governing use of funds and reimbursements after public reporting revealed a liquor license fundraising scheme.

“As a first-time home buyer in the District, I was excited with my purchase of what I thought was a turnkey home. To my surprise the contractor [Curbio] who was tasked with the complete renovation of my home failed me and the seller of the home. It only took my family a few months after closing to uncover the shoddy work Curbio did. I spent hundreds of dollars trying to repair their mistakes. I am thankful that the Attorney General’s office is pursuing justice for those affected and effected by this fraudulent company.”

Khalid Naji-Allah
District Homeowner



Defending Workers' Rights and Leveling the Playing Field for Businesses



OAG stands up for District workers and levels the playing field for law-abiding businesses by enforcing DC laws requiring fair wages, overtime pay, and paid sick leave.

Stopping illegal worker misclassification

- Secured \$835,000 from Maryland Applicators, a construction company that illegally denied workers sick leave and benefits through a misclassification scheme.
- Obtained \$600,000+ from Prestige Drywall and barred the company from doing business in DC for 5 years after it deprived over 200 construction workers of overtime pay and benefits by misclassifying them as contractors.
- Secured \$168,000+ from 20/20 Vision, a DC-based consulting firm, for misclassifying its entire workforce as independent contractors and depriving them of overtime wages, sick leave, and other benefits.
- Required T&A Construction to pay \$225,000 to resolve a worker misclassification investigation.

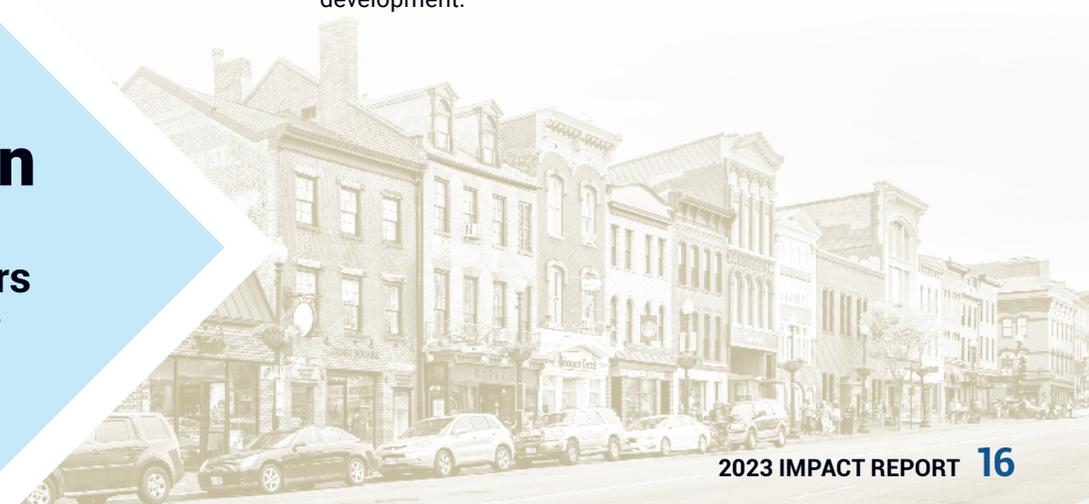
Enforcing wage and hour laws

- Secured \$600,000+ for janitors and the District from B&B Solutions following the company's failure to ensure minimum wage and paid sick leave for workers.
- Sued Swahili Village DC for engaging in systematic wage theft, frequently paying servers as little as \$5 per hour, including both wages and tips, and failing to pay overtime wages, distribute tips, and provide paid sick leave as required by law.
- Negotiated a \$450,000 settlement with UP Fitness, a personal training company, for failing to pay wages owed to its trainers based on a sham commission payment structure.
- Required District Dogs to pay \$120,000+ to resolve tip-theft allegations.
- Secured up to \$500,000 from Georgetown University to resolve an investigation into uncompensated off-clock overtime work performed by research staff.

Protecting the District's youngest workers

- Required Chipotle to pay \$322,000+ in penalties for violating legal caps on the number of hours minors are allowed to work—some of the funds will be dedicated to a youth apprenticeship grant for workforce skills development.

Secured over \$6 million for workers and the District from employers who violated the law



Fighting Slumlords and Advocating for Affordable Housing



OAG works tirelessly to ensure District residents have access to safe and affordable homes. When landlords and property managers endanger District residents, demonstrate a pattern of ignoring health and safety requirements, or collude to drive up prices, OAG springs into action.

Stopping illegal housing discrimination

- Filed DC's first lawsuit enforcing new anti-discrimination protections for voucher holders against two local real estate companies—Bailey Real Estate Holdings, LLC and 1537 Gales Street NE, LLC—and two individuals who operate those companies.

Safeguarding the public interest in zoning and development cases

- Advocated for increasing the supply of affordable housing in cases filed with the Zoning Commission and Board of Zoning Adjustment.
- Helped break down barriers to equitable participation in the zoning process by working with community groups, ANCs, and District residents to increase zoning literacy, advocating for changes that would simplify the Zoning Regulations, and encouraging public engagement in these processes.

Exposing DC's housing cartel

- Sued software company RealPage and 14 of DC's largest landlords for colluding to artificially and illegally inflate rents for tens of thousands of District residents.

Fighting for safe and healthy housing conditions

- Held accountable owners and managers of two subsidized apartment complexes in Ward 8—Atlantic Terrace and Southern Hills—for systematic housing code violations that endangered 400+ tenants. Required companies to make needed repairs, provide tenants with \$850,000 in rent credits, and pay \$1.15 million in penalties.
- Required owners and managers of four properties in Wards 1, 5, and 8—Alabama Plaza, 209 Florida Ave NW, Buena Vista Apartments, and Worthington Woods—to remedy safety and security threats, including illegal firearms and drugs, rodent infestations, lead paint hazards, and severe mold.
- Won court orders requiring owners of apartment buildings across the District—including Foster House, Marbury Plaza, Garfield Court Apartments, and Concorde Gardens—to fix serious and persistent housing code violations that threatened the health and safety of thousands of tenants.

Listening to District Residents



AG Schwalb kicked off 2023 with a city-wide Listening Tour dedicated to hearing about the issues that matter to District residents. Together with OAG's new Community Engagement (CE) team, AG Schwalb hosted town hall-style meetings with residents in all eight Wards of the city within the first six months of his tenure. These in-person, on-the-ground sessions enabled OAG to gather real-time information about pressing concerns such as public safety, environmental justice, housing, and more. The challenges faced by District residents will continue to inform the priorities and daily work of OAG.

Serving residents

- Presented information at Advisory Neighborhood Commission and Citizens Advisory Council Meetings.
- Participated in MPD public safety walks, visited schools, local businesses, and faith-based organizations.
- Co-hosted a public webinar on student loan forgiveness with the Student Borrower Protection Center and the DC Department of Insurance, Securities and Banking.



Participated in more than 200 events

Engaged with more than 18,000 District residents and stakeholders

Fielded more than 250 constituent requests



CONNECTING WITH OAG

We want to hear from you!

oag.dc.gov | (202) 727-3400

400 6th Street, NW, Washington, DC 20001

 @DCAttorneyGen  @DCAttorneyGeneral

 /company/dcoag  @DCOAG

Report elder abuse, neglect, or fraud

Elder Justice Section: (202) 727-3807
ElderJustice@dc.gov

Protect your civil rights

Civil Rights Section: (202) 727-3400
OAGCivilRights@dc.gov

Know your rights as a worker

Workers' Rights Section: (202) 724-7730
Workers@dc.gov or Trabajadores@dc.gov

Access child support resources

Child Support Services: (202) 442-9900
CSSDCustomerService@dc.gov

Learn your rights as a tenant

Housing and Environmental
Justice Section: (202) 442-9828
HousingJustice@dc.gov

Contact our Community Engagement team

(202) 788-2078
OAGCommunity@dc.gov

Get help if you are being taken advantage of by a business or landlord

Consumer Protection Hotline: (202) 442-9828
General Email: Consumer.Protection@dc.gov
Tips: Consumer.Protection.Tips@dc.gov

Submit a Consumer
Complaint Online:



Cut, Save, and Connect with OAG



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