

NOW OFFERING

COURT TECHNOLOGY CERTIFICATE

The Court Technology Certificate is designed for court leaders at all levels who want to "fill in the gaps" in their previous technology and project management professional development. Through focus on four key areas – Courts Disrupted, Considerations in Designing Technology, Cybersecurity and Achieving Project Oversight Success – participants will consider various ways to approach technology and project-related challenges in their roles. Relevant for court leaders at any level of court administration, including judges and IT directors, participants will find these sessions to be informative and useful in these fast-changing times.

CLICK HERE TO REGISTER



Sessions

- Must attend all four sessions to earn the certificate
- May attend just one session

Per Session



1. COURTS DISRUPTED

Date: Oct 7, 2:00-4:00 PM EST Faculty: David Slayton, TX

2. CONSIDERATIONS IN DESIGNING TECHNOLOGY

Date: Oct 14, 2:00-4:00 PM EST Faculty: Jim Harris, NCSC

3. CYBERSECURITY

Date: Oct 21, 2:00-4:00 PM EST Faculty: Paul Embley, NCSC & Casey Kennedy, TX

4. ACHIEVING PROJECT OVERSIGHT SUCCESS

Date: Oct 27, 2:00-4:00 PM EST Faculty: Kevin Bowling, MI

SESSION DESCRIPTIONS

COURTS DISRUPTED

David Slayton, Administrative Director, Office of Court Administration, Texas

Especially in 2020, we're reminded that the only constant is change. As technology dramatically changes the way routine transactions are handled in other industries, courts can also embrace innovation as one way to enhance the public's experience. This session will help court leaders see the benefit of embracing, rather than resisting, opportunities to improve business processes as challenges arise. Doing so may help courts "disrupt" themselves, making justice available to a wider audience at a lower cost while preserving fairness, neutrality, and transparency in the judicial process. This webinar explores some of the disruptive innovations seen in the court community this year and contemplates how courts can leverage opportunities for change while staying focused on their core mission.

CONSIDERATIONS IN DESIGNING TECHNOLOGY

Jim Harris, Principal Court Management Consultant, Technology Services, NCSC

In creating technology solutions, we must have the user in mind from the beginning. Court leaders need to look past the myriad of acronyms and abbreviations when designing or acquiring new technologies. Access considerations, the use of standards (such as the National Open Court Data Standards) and the Court Component Model are all important to include in the design process. This webinar will focus on leveraging these tools and standards to help courts achieve business objectives while enhancing the user experience.

CYBERSECURITY

Paul Embley, Director of Technology Services, NCSC Casey Kennedy, Director, Information Services, Office of Court Administration, Texas

Cybersecurity threats are a reality for all organizations, public and private. In spite of good prevention efforts, every court will almost certainly face a cybersecurity incident including data breach or cyberattack. This webinar will provide a basic explanation of prevention techniques and the preparations necessary for court managers to respond quickly and effectively in the event of a cybersecurity incident, and will feature real-life examples from the court community.

ACHIEVING PROJECT OVERSIGHT SUCCESS

Kevin Bowling, Court Administrator, 20th Circuit Court, Michigan

Project managers, through formal training and practical experience, hone their skills in each of the five phases of project management – initiation, planning, execution, monitoring and project close. In addition to these five defined phases, project managers must be aware of governance considerations and be ready to oversee ongoing evaluation of projects to ensure that project goals are maintained after closure. This webinar will include content from the NACM Core and will complement ICM's Project Management for Courts course, giving experienced and novice project managers more tools to effectively oversee projects of all sizes.