

Quality Payment Program: 2020 Network Security Update Fact Sheet

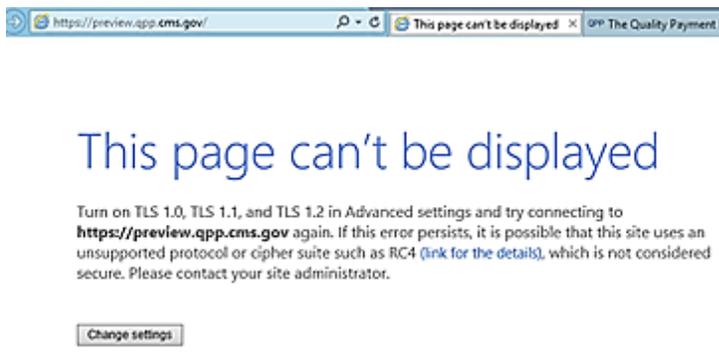
A mandatory federal-wide network security update will be applied to the CMS Quality Payment Program (QPP) in **fall 2020**. As a result, your web browser may not be supported and you may not be able to access qpp.cms.gov.

How Do I Know if my Web Browser is Supported?

In advance of the security update, we encourage you to test your web browser connection at <https://preview.qpp.cms.gov>. If you experience the following error message, you may have an outdated:

- Windows operating system (7 or 8.1) with Version 11 of Internet Explorer;
- Mac OS or iOS system with an outdated version of Safari; or
- Version of Google Chrome, Firefox, or Microsoft Edge.

If you have an outdated operating system or web browser, you will need to update it to be able to access qpp.cms.gov.



Helpful Hint: We recommend that you use Google Chrome or Firefox to sign into QPP.

How Do I Update my Web Browser?

The table below lists web browsers supported by the security update and step-by-step instructions to update your web browser.

Web Browsers supported by QPP	Steps to Update Your Web Browser
Google Chrome version 69 or newer	<ol style="list-style-type: none"> 1. On your computer, open the Google Chrome web browser. 2. At the top right, click More . 3. Click Update Google Chrome. <ol style="list-style-type: none"> a. Note: If you can't find this button, you have the latest version. 4. Click Relaunch.



Web Browsers supported by QPP	Steps to Update Your Web Browser
	Visit Google Chrome Help and Keeping Chrome updated video tutorial for additional information.
Mozilla Firefox Version 47 or newer	<ol style="list-style-type: none"> 1. On your computer, open the Firefox web browser. 2. At the top right, click Menu . 3. Click Help . 4. Click About Firefox. 5. The window automatically checks for updates and shows you the current version of Firefox. <ol style="list-style-type: none"> a. If update available, click Update to [version number] to install update. 6. Then, click Restart to update Firefox. <p>Visit Support Mozilla and the How to Update Firefox video tutorial for additional information.</p>
Internet Explorer for Windows 10	<ol style="list-style-type: none"> 1. On your PC, click Start . 2. Click Settings . 3. Click Update & Security, then Windows Update. 4. Click Check for updates. <p>Note: If you are regularly installing the latest Windows updates from Microsoft, you'll have the latest version of Internet Explorer.</p> <p>Visit Microsoft Support for additional information.</p>
Microsoft Edge for Windows 10	<ol style="list-style-type: none"> 1. On your PC, open the Microsoft Edge web browser. 2. At the top right, click Options . 3. Click Help & Feedback, then About Microsoft Edge. <ol style="list-style-type: none"> a. If an update is available, it will start to download automatically. 4. Then, restart your browser to complete the update. <p>Visit Microsoft Edge Help & Learning for additional information.</p>
<p>Note: It is best practice to maintain the most current version of your preferred browser. You may need to contact your local information technology (IT) department for additional assistance with troubleshooting and updating your web browser.</p>	

Where You Can Learn More

You can contact the Quality Payment Program at 1-866-288-8292, Monday through Friday, 8:00 a.m. - 8:00 p.m. Eastern Time or by email at: QPP@cms.hhs.gov.

- Customers who are hearing impaired can dial 711 to be connected to a TRS Communications Assistant.