



People still need their independence and The Herbert Protocol can help to reassure their family and friends that, if their loved one does go missing, they can quickly pass relevant information to the Police.

In the event that a vulnerable adult goes missing, we believe that by enabling families and friends to help us in our response, we may be able to locate them more quickly, safeguard them more effectively and return them to safety before any harm can come to them.

If your loved one goes missing and this information is handed to the police, the information and photograph can be circulated to all front line police officers and PCSOs via their mobile devices.

With an ageing population and improvements in diagnosis, dementia is something that will almost inevitably affect us all, either personally professionally or both.

**THE  
HERBERT  
PROTOCOL**  
Safe & Found

Download the form and find out more at:  
**[www.staffordshire.police.uk](http://www.staffordshire.police.uk)**



**THE  
HERBERT  
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**Do you care for someone who has  
dementia and worry that they might  
go missing?**

**We're here to help.**



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There is nothing more frightening or distressing than when a loved one, friend or neighbour fails to return when they should.

For people living with someone with dementia, this could be quite common and The Herbert Protocol could give you some peace of mind.

The Herbert Protocol is a national scheme being introduced locally by Staffordshire Police and other agencies which encourages carers and family members to compile useful key information which could be used in the event of a vulnerable person going missing.

The Herbert Protocol will put systems in place to allow for early intervention when vulnerable people go missing.

The idea is to complete a form recording all vital details relevant to the person who could potentially go missing. This can include; places frequented, medication required, general routines, description and recent photograph. In the event your family member or friend does go missing, the form can be easily sent or handed to the police to reduce the time taken in gathering this information.

This form, and the information it contains, is designed to help remove some of the stress. It provides those involved in the search for a missing person with essential information to promote their safe return.

# FAQs

## **Where can I find The Herbert Protocol Form?**

You can download the form and find out more at: [www.staffordshire.police.uk](http://www.staffordshire.police.uk)

## **When should I complete this?**

As soon as possible. The sooner the form is ready the quicker it can be used if needed. When you have completed the form, please keep it in a prominent position so that it is easily accessible if required.

## **What will happen with this information when I have completed the form?**

You keep hold of the form. There is no need for the Police or anyone else to have access to this information unless the person to whom it refers goes missing. It will help the police to find the missing person as soon as possible, and nothing more.

**We will never share your information with anyone else, unless as part of a live investigation it is necessary to do so in order to safeguard someone.**