

LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER **COVID-19 UPDATE**

Date: 04/13/2020 Time: 3:30 P.M.





@CountyofLA

Information Line: 211 Media Line: (424) 421-3775

Media Email: pio@ceooem.lacounty.gov Website: https://covid19.lacountv.gov/

FACTS				
Incident Type: Public Hea	alth Emergency			
First US Case: January 21, 2020		First LA County Cas	e: January 26, 2020	
Total Cases: 9,420	Cases Today: 239	Total Deaths: 320 Hospitalized(ever): 2,354		

SITUATION	AS OF A	pril 13, 2020
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SITUATION SUMMARY:

The following public information is a high-level summary of events being managed by the Los Angeles County Emergency Operations Center tasked with the emergency response and coordination of Countywide resources to address the COVID-19 disaster. Please share this information with your family, fellow residents, municipal, state & community partners.

- To receive regular updates, sign up for our GovDelivery distribution list here: https://bit.ly/2QE6khO
- 85 of the 88 Cities (96%) in Los Angeles County have proclaimed a Local Emergency
- Los Angeles County is still providing essential services, but County buildings remain closed to the public. For a comprehensive list and updates by department, refer to the Continuity of Operations Plan (COOP) section on Page 7 of this document.

PUBLIC HEALTH **INFO ABOUT** COVID-19:

The Los Angeles County Department of Public Health is actively monitoring the number of COVID-19 cases reported throughout the County.

Source	Number of Cases	Deaths	
Los Angeles County (excl. LB & Pas)	8,966	303	
City of Long Beach	337	10	
City of Pasadena	117	7	
LA Co. Public Health (Total)	9,420	320	

Confirmed Cases by Age Group			
Los Angeles County (excl. LB & Pas) Total Cases			
0 – 17	97		
18 – 40	2,851		
41 – 65	3,949		
Over 65	2,032		

	Under Investigation	37	
	Public Safety		
	Los Angeles County Fire Dept. 16		
	Los Angeles County Sheriff	33	
PUBLIC HEALTH RESOURCES:	 Health Office Orders: (Extended through May 15, 2020) Safer at Home Officer Order (04.10.20) Revised Health Order Physical Distancing Protocol - Businesses (4.10.20) Home Isolation Health Officer Order (Revised 04.01.20) Home Quarantine Health Officer Order (Revised 04.01.20) Temporary Closure of Beaches and Trails Health Officer Order (03.27.20) Safer at Home Frequently Asked Questions: English Spanish Traditional Chinese Simplified Chinese Korean Armenian Tagalog Arabic Farsi Cambodian Russian Japanese Vietnamese 		
	Additional Resources: Business Persons Exposed to COVID-19 Physical Distancing Guidance for Cloth Face Coverings Test Results As of today, approximately 52,000 people in Los Angeles County have been tested for COVID-19. Additional things you can do to protect yourself, your family and your communi are on the Public Health website. For more information, please visit: http://www.publichealth.lacounty.gov/media/Coronavirus/		
LOS ANGELES COUNTY HEALTH SERVICES:	The Los Angeles County Department of Health Services (DHS) released its COVID-19 Hospital Demand Modeling Projections showing that physical distancing is slowing the rate of COVID-19 transmission in the county. The projections indicate that if current levels of physical distancing are not maintained, there will be an exponential rapid increase in the rate of infection, severely hampering the ability of the hospital system to meet that demand. The insights from this modeling effort in large part informed the County of Los Angeles Dept. of Public Health's decision to extend the 'Safer at Home' order until May 15, 2020.		
COVID-19 TESTING	L.A. County is quickly ramping up and adding more COVID-19 testing sites to serve all residents of our communities. Testing is available by appointment only! As of today, the following testing sites are accepting appointments and are fully operational. Please see the list of Frequently Asked Questions regarding COVID-19 Testing for more information.		
	Testing Lo	ocations	
	Antelope Valley Mall	13. East Los Angeles College	
	2. Lincoln Park	14. Altamed Medical - Commerce	

3. Pomona Fairplex	15. Altamed Medical - Pico Rivera
4. South Bay Galleria	16. Altamed Medical - South Gate
5. Carbon Health – Echo Park	17. Altamed Medical - West Covina
6. Crenshaw Christian Center	18. Long Beach City College
7. Glendale Memorial Hospital	19. Charles R. Drew Campus
8. Hansen Dam Recreation Center	20. Santa Clarita Testing Site
9. High Desert Medical Group - Lancaster	21. Pasadena Testing Site
10. Hotchkin Memorial Training Center	22. Warner Center
11. VA Parking Lot 15 – Los Angeles	23. Cedars Sinai Medical Center
12. Northridge Hospital Medical Center	24. Kedren Community Health Center
	25. Altamed Medical – Los Angeles

Anyone interested in getting tested **must first register on the Website.** At this time, testing is limited to residents of L.A. County who are experiencing symptoms of COVID-19.

LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER

Logistics

- Procuring cloth face coverings for essential County employees reporting to work sites.
- Supporting LACoFD Incident Management Teams and ISD with COVID-19 testing sites.
- The CEOC has received over 779 unique requests that continue to be prioritized and processed.
- Donations Management is receiving and evaluating donation offers. For more information please visit https://doingbusiness.lacounty.gov/

Information

- Issued Press Releases on Bell Gardens medical sheltering site.
- Developing new <u>Video Content</u> and Public Service Announcements.
- Daily Press Conferences on <u>Facebook</u>, <u>Twitter</u>, and <u>YouTube</u>.
- For information regarding Los Angeles County's response to the COVID-19 pandemic visit our COVID-19 GIS Dashboards

COVID-19 RELATED MEDICAL SHELTERING OPERATIONS

New medical sheltering operations are currently being brought online. To increase capacity at each facility, the County is recruiting and training personnel to serve as on-site managers. Wrap around services including transportation, food, laundry services and security services are available at each site.

Current Medical Sheltering Locations:

Location	Date Operational	Number of Clients
Dockweiler RV Park	3/22	0*
MLK Recuperative Center	3/25	21*
Sheraton Fairplex	3/25	29*
Sherman Hotel	3/27	50*
Mayfair Hotel	4/2	41*

Westchester/LA	4/1	1*
Bell Gardens Quality Inn & Suites	4/8	32*

*number of clients is reported as of 0800 today. This number will fluctuate daily as clients arrive/ are discharged.

The County is working to quickly leverage incoming offers from local hotels/motels and solicitations for assistance in the COVID-19 response.

PERSONS EXPERIENCING HOMELESSNESS

The Office of Emergency Management has designated LAHSA as the lead agency for work relating to people experiencing homelessness. OEM did this to ensure that LAHSA's expertise is captured in the day-to-day work and allows LAHSA to play the central coordinating role across City and County agencies.

Medical Sheltering:

The County, with LAHSA's support seeks to provide 2,000 shelter beds where persons exhibiting COVID-19 symptoms can isolate safely. Medical sheltering sites will serve multiple populations, including persons experiencing homelessness. These sites include RVs provided by the state and hotels provided by the County. Physical Distancing in shelters continues to be a priority. LAHSA has requested resources that include food, personnel, test kits, and a warehouse to store acquired items. This request is currently being addressed by both the State and the County.

Project Roomkey:

Los Angeles County, LAHSA and the City of Los Angeles have collectively allocated \$39.3 million in state emergency homeless funding for Project Roomkey. Project Roomkey expands the County's interim shelter system in a massive public health effort that aims to bring as many people as possible inside to protect their health and prevent the spread of COVID-19. Hotels and motels will provide interim housing for vulnerable persons experiencing homelessness including those over 65 years of age and those with compromised immunity or chronic disease. LAHSA is currently standing up staffing and operations for Project Roomkey. The safety of clients and the staff at each hotel site is a priority. In accordance with physical distancing guidelines, arrivals to the hotels are staggered to avoid long lines and large gatherings at the point of entry for each of the hotels. Most sites will take 2-4 days to reach capacity under this model.

Project Roomkey Locations:

Service Planning Area (SPA)	Total Rooms	Date Operational	# of Rooms Occupied	# of Clients
Antelope Valley – 1	94	4/6	77	79
South Bay – 1	60	4/8	25	27
San Fernando Valley – 1	52	4/5	49	60
San Gabriel Valley – 1	49	4/6	45	53
San Fernando Valley – 2	74	4/5	71	95
Antelope Valley – 1	50	4/11	10	12

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	West Los Angeles – 1	136	4/3	133	135
	South Bay – 2	50			
	San Gabriel Valley – 2	80			
	San Gabriel Valley – 3	87			
	City of LA – 1	48			
	City of LA – 1	49			
	Antelope Valley – 2	90			
	San Gabriel Valley – 4	50			
	South Bay - 3	100			
	San Fernando Valley – 4	263			
	South Bay - 4	97			
	South Bay - 5	135			
	City of LA – 3	72			
	San Fernando Valley – 5	52			
	San Fernando Valley – 6	59			
	South Bay - 6	40			
	San Fernando Valley – 7	49			
	San Gabriel Valley – 5	200			
	Overall Totals:	1,946		410	461
HEALTHCARE SYSTEM & SERVICES:	For an update on the County healthcare system including data on available Hospital Beds, Ventilators, and Personal Protective Equipment visit the Department of Health Services COVID-19 Dashboard.				
SCHOOLS:	Released a 'COVID-19 Update' on April 9, 2020 on the LACOE website to provide updates to students, staff and families. For more information Click Here • LACOE Student Meal Sites Dashboard LAUSD Providing students, families and staff ongoing updates to the COVID-1 9 response. For more information access https://achieve.lausd.net/latestnews				
SENIOR CARE:	The County and City of Los Angeles are providing free meals to older adults age 60 and older who are impacted by the COVID-19 Crisis. Call 1-800-510-2020 to request services. Meals are provided either at distribution sites or via home-delivered meals. Transitioning to home-delivered meals at most locations. Older adults 65 and older must send a family member, friend or caregiver who is under the age of 65 to pick up meals at their assigned site. For a list of locations currently in the Los Angeles County Elder Nutrition Program click here.				

PUBLIC SAFETY INFORMATION:

The Los Angeles County Sheriff's Department

- Currently 33 department members have tested positive for COVID-19, 429 staff are quarantined and 230 have returned to work.
- For more LASD coronavirus updates click here.
- Personnel continue to be reallocated from non-essential operations to supplement patrol and high visibility/crime suppression.
- Custody Operations continue to monitor the well-being of the inmate population and staff. Continuing to reduce the inmate population.
- Supporting the modified Emergency Bail Schedule amending the infraction, misdemeanor, and low-level felonies at \$0 to reduce of the inmate population.
- Continuing to support staffing needs at the CEOC including the Joint Information Center.

The Los Angeles County Fire Department

- Currently 16 department members have tested positive for COVID-19, 19 are isolated at home, and 13 have returned to work.
- Fire Incident Management Team continues to support the medical distribution hub of State. Conducted 2,963 PPE deliveries with a total 10,595,500 total products to date.
- On April 9, 2020, 868 COVID-19 tests of 1,500 capacity were administered daily and overall total 4,349 tests have been administered to date at 6 testing sites.
- Offering mental health programs and peer support while identifying home-life challenges for personnel.
- Assisting with staffing needs at COVID-19 testing sites and CEOC Joint Information Center.

TRANSPORTATION

Amtrak:

 Taking active measures to maintain a safe environment for employees and customers. For more information access https://www.amtrak.com/coronavirus

Metrolink:

• Temporary service reduction of services effective Thursday, March 26, 2020. For more information access:

https://metrolinktrains.com/temporary-service

Metropolitan Transit Authority:

• Effective April 19, 2020, Metro will begin running a modified service schedule every day of the week. For more MTA information **click here**

PUBLIC SERVICES

Southern California Edison (SCE):

 Offering reduced energy rates through CARE or FERA programs for customers who are unemployed or receiving unemployment benefits. For more information visit

https://www.sce.com/residential/assistance/care-fera

Southern California Gas Company (So Cal Gas):

 Helping customers by suspending service disconnections until further notice. 20% off gas bill is available for customers. For more information access https://www.socalgas.com/coronavirus/

AT&T:

 FirstNet is helping to address public safety's needs and is dedicated to America's first responders and public safety community. For more information access https://about.att.com/pages/COVID-19.html

Verizon Wireless:

• The Verizon Response Team (VRT) provides assistance to government agencies, emergency responders and communities. For more information **click here**.

CONTINUITY OF OPERATION PLANS: (COOP)

Continuity of Operations Plans ensure the County of Los Angeles continues to support the residents of this county during any type of disaster response. Below is a list of County Departments and their status as it pertains to the COVID-19 local health emergency:

Agriculture/Weights and Measures: Continuing to provide services to public and industry. Facilities remain closed. For more information visit https://acwm.lacounty.gov/

Alternate Public Defender: Continuing with efforts to release clients housed by LASD, per court orders. Continuing to work with partners to maintain health and safety in the courts. Continuing with efforts to provide staff with safety protocols and facial covers. For more information visit http://apd.lacounty.gov/

Animal Care and Control: Prioritizing calls to ensure public safety and care for impounded animals. Providing DIY face covering solutions to staff. Tracking all expenditures associated with COVID-19. 15 staff members are working as DSWs. For more information visit https://animalcare.lacounty.gov/

Arts and Culture: 4 staff members serving as DSWs. For more information visit https://www.lacountyarts.org/

Assessor: Expanding and enhancing telework and virtual support protocols. Services remain available online, via email or phone. Directing questions regarding tax payments or bills to Treasure Tax Collector. For more information visit https://assessor.lacounty.gov/

Auditor-Controller: Testing payroll modifications to allow for timely implementation of Families First Coronavirus Response Act. Providing 18 County Departments the proper coding of timecards for Family Leave Act and Telework. Preparing training materials to assist remaining Departments. Monitoring cash to ensure the County is able to pay its liabilities and meet the critical functions of processing payroll, issuing payments to vendors, and handling property tax functions. 79% of staff are teleworking and 21 are DSWs. Providing guidance on reimbursements for DSWs. Providing washable face masks to all on-site staff. For more information visit https://auditor.lacounty.gov/

Beaches and Harbors: Burton Chace Park in Marina Del Rey will be closed on April 19, 2020 (Orthodox Easter). Continue oversight of beach and marina locations, while coordinating enforcement, beach closures, and information sharing with local public agencies and department vendors/leaseholds. For more information visit https://beaches.lacounty.gov/covid19.

Board of Supervisors: Deadline for Form 700 extended from April 1, 2020 to June 1, 2020. The next BOS meeting will be on Tuesday, April 14, 2020 at 9:30 a.m. It will be a virtual meeting with the ability to view on the web. Working on a call-in process to ensure residents can virtually participate in the legislative process. Working with the property tax departments to provide residents with information on tax payments and assessment appeals issues, and administratively postponed appeal hearings. 84% of staff telework, 2 staff work at CEOC/JIC and 24 staff work as DSWs. For more information visit https://bos.lacounty.gov/.

Chief Executive Office: Collaborating with County partners to implement sheltering services for PEH. Develop and coordinate transportation plan for PEH at sheltering facilities that may be experiencing COVID-19 symptoms. Providing logistical and administrative support for the operation of various work groups. Mobilizing departmental resources as needed to fulfill tasks and goals and fulfilling workgroups resource requests. Coordinating with BOS to ensure that Board letters are reviewed and approved during periods when the regular Board meetings are disrupted. Collaborating with HR to monitor and support implementation of telework remote work, and on-site work. 310 employees are teleworking and 80 are on-site. For more information visit https://ceo.lacounty.gov/

Child Support Services: 1,085 teleworking and 237 are on site. For more information call (866) 901-3212 or visit https://cssd.lacounty.gov/

Children and Family Services: Processing rental of recreational vehicles for isolating/quarantining minors that are displaying symptoms or diagnosed with COVID-19 in Short Term Residential Therapeutic Programs (STRTPs/Group Homes) facilities. Assigning staff as DSWs at STRTPs that are short staffed. 4,132 staff telework and 1,612 are on-site. For more information visit COVID19Info@dcfs.lacounty.gov.

Consumer and Business Affairs: Continue to provide essential services and assistance to residents by ensuring tenants/landlords have proper protections in place and ensuring that all price gouging allegations are investigated. 5,466 staff are teleworking and 2,034 are onsite. Continue to support workers and businesses through the Los Angeles County Business and Worker Disaster Help Center and website. Hosting a digital convening to inform ethnic media and County/external partners about renter's rights, landlord/tenant rights and obligations, and dispute mediation, on April 9-10, 2020 Creating an infographic and FAQ as resources for these topics in a variety of languages. For more information visit https://dcba.lacounty.gov/

Development Authority: Working with Workforce Development Aging Community Services and local non-profits to address food issues for public housing and senior population. Coordinating onsite lunch distribution programs for youth at various sites. Focusing on development of loans for small businesses. For more information visit https://wwwa.lacda.org/

District Attorney: 1,271 staff are teleworking, 587 are working on-site. For more information visit https://da.lacounty.gov/.

Health Services: Evaluating number of ventilators in system and predicting the needs for each facility before it becomes critical. Monitoring and evaluating the skilled nursing sector for shortages and needs. Establishing triggers to expand surge facilities to perform medical care. For more information visit http://dhs.lacounty.gov/wps/portal/dhs

Internal Services: Loaned 30 radios to Olive View Hospital to assist COVID-19 response operations related to expected surges. 89 Facility Reinvestment Program (FRP) and non-FRP modernization and repair projects are currently delayed. Handled 48 COVID-19 related cleaning requests. 838 staff teleworking and 279 working on-site. For more information please visit https://isd.lacounty.gov/

Medical Examiner-Coroner: Tracking capacity and occupancy of mortuary and funeral home morgues, as well as providing assistance with decedent processing issues. Compiling data on area hospitals morgue capacity and current occupancy. Providing guidance on decedent handling, storage and disposition. For more information please visit https://mec.lacounty.gov/2020/press-releases/coronavirus/

Mental Health: Supporting the ACCESS center call line and LA County Employee call center. Continuing to develop clinic flow for infection control protocols, along with DMH staffing guidelines for universal precautions and use of PPEs. Scheduled to host a virtual town hall via Skype on April 13, 2020, at 2 p.m. to provide COVID-19 response updates. For more information visit https://dmh.lacounty.gov/ or call LACDMH's 24/7 access line at (800)854-771.

Military/Veterans Affairs: Developed protocol for scheduled visits of Bob Hope Patriotic Hall for collection of packages or mail. For more please visit https://mva.lacounty.gov/

Natural History Museum: Digital information/engagement of educational and public programs. Implemented telework policies. Ongoing communication of new federally approved programs. https://nhm.org/update-nhmlacs-response-covid-19

Parks & Recreation: For more information please call (626) 588-5364 or visit https://parks.lacounty.gov/covid-19/

Probation: Reassigning Deputy Probation Officers's to ensure adequate staffing at juvenile halls and camps. Visitation at juvenile halls and residential treatment facilities suspended and providing youth with extended phone privileges to maintain contact with family. The Special Enforcement Operation (SEO) conducting field welfare checks and providing resource flyers to probationer cases requiring monthly contacts. 968 staff teleworking and 2,572 working on-site. All courts using WebEx technology for viral courtroom proceedings. For more information https://probation.lacounty.gov/

Public Defender: Continue to seek release of clients in custody. Expanding video arraignment process. For more information visit https://pubdef.lacounty.gov/

Public Library: Presented criteria for the Families First Coronavirus Response Act to library managers and supervisors. 81% of staff are teleworking, 145 are DSWs. For more information please visit: https://lacountylibrary.org/coronavirus/

Public Social Services: 3,995 staff are teleworking and 5,997 are working onsite. For more please visit http://dpss.lacounty.gov/wps/portal/dpss

Public Works: Launched Infrastructure Taskforce website. 80% of staff teleworking, 20% of staff working on-site. For more information visit https://dpw.lacounty.gov/general/Hotline.cfm

Regional Planning: 184 of staff are teleworking, 1 are on-site and 2 of staff serve as DSWs. For more visit http://planning.lacounty.gov/

Registrar-Recorder/County-Clerk: Distributed DPH orders and guidelines to all employees. Deploying mobile vote centers for April 14, 2020 all VBM Charter Cities Election. Developed COVID-19 safety protocols for staff and public at mobile voting centers. For more information visit https://lavote.net/

Treasurer-Tax Collector: 44% of staff teleworking and 38% of staff working on site. Continuing to process incoming billing payments for County Departments, as well as property taxes. Information regarding paying online, by mail or via the telephone posted on office building and on TTC's website. For a list of frequently asked questions visit https://ttc.lacounty.gov/

WDACS: Continuing with anti-hate efforts, home delivered meals, emergency meal, employer and worker assistance, and American Indian and Alaska Native assistance. Expanded staffing of Critical Delivery Service's virtual call centers to address the increase of calls and requests. Implemented grants to disseminate supportive services to job seekers. Researching career exploration platforms to enhance Youth@Work programs. Los Angeles City/County Native American

	and Indian Commission's (LANAIC) Executive Committee meeting scheduled on April 13, 2020 to review and approve letter of support for Agenda Item 5 on Tuesday's, April 14, 2020, Board Agenda. For more information visit https://wdacs.lacounty.gov/covid-19/
	For a complete list of County offices please visit: https://bit.ly/2WwfGQi
CITY OF LOS ANGELES	Mayor Eric Garcetti issued the Worker Protection Order. The Order requires businesses to provide face coverings to employees. Customers and visitors of businesses must wear face coverings. For more information access Click here.
OFFICE OF GOVERNOR GAVIN NEWSOM	Governor announced additional unemployment benefits for workers impacted by COVID-19 as part of the new Pandemic Additional Compensation (PAC) initiated by the CARES Act. For more information Click Here.
	The Governor announced a new program to provide front-line health care workers with low-cost hotel rooms. Additionally, announced a partnership with United Airlines to provide free roundtrips for volunteer medical professionals who join the state's health care workforce. For additional information Click Here.
LOS ANGELES SUPERIOR COURT:	Provided immediate temporary relief for all traffic and non-traffic infraction defendants for 90 days. The court will take no action to send matters to collections if they remain unpaid. Defendants do not need to contact Clerk's office for relief. For more information Click Here .
SALVATION ARMY EMERGENCY DISASTER SERVICES:	Continuing to accept monetary donations and in-kind donations. For more information access https://www.salvationarmy-socal.org/southern-california/covid-19
AMERICAN RED CROSS	Individuals are encouraged to donate blood, platelet and AB Elite plasma by scheduling and keeping donation appointments. For more information visit https://www.redcrossblood.org/donate-blood/dlp/coronaviruscovid-19and-blood-donation.html
ACCESS SERVICES	No Share-Rides during the emergency. Enhanced vehicle cleaning implemented. For more information access https://accessla.org/home/
USNS MERCY	Providing medical services to 21 patients.
211 LA COUNTY	DPH continues to cooperate with the CDC and urges everyone to take precautions to slow the spread of COVID-19. For those who are not able to access the internet please dial 211 for assistance. For more information access https://www.211la.org/public-health-and-safety/coronavirus
LOS ANGELES REGIONAL FOOD BANK	Distributed nearly 2 million lbs. (1.6 million meals) for each of the last two weeks, a 49% increase compared to last year. 59 partner agency sites throughout LA County have reported they are suspending food distributions. Food Bank encouraged all agencies to remain open and follow DPH guidelines. Providing food packages to 27,800 seniors every month at 149 senior centers and other sites throughout LA County. Focusing on recruiting a smaller number of volunteers for Food Bank distribution sites. For more information visit https://www.lafoodbank.org/volunteer

Seeking donated refrigerated trucks. For more information visit https://www.lafoodbank.org/donate/partnerships/

PROCLAMATION AND EMERGENCY DECLARATIONS

- Federal: National Emergency Declaration on March 13, 2020
- Federal: U.S. Small Business Administration Declaration on March 16, 2020
- Federal: Presidential Major Disaster Declaration, March 22, 2020
- Federal: President Trump signed the CARES Act into law on March 27,2020
- State: California State of Emergency Proclaimed on March 4, 2020
- County: LA County Proclamation of Local Emergency on March 4, 2020
- Cities: 85 proclaimed Local Emergency; 2 declared Local Health Emergency