

# A New Normal: FlyHealthy@SEA

Seattle-Tacoma International Airport (SEA) is preparing for the gradual reopening of the economy. We are committed to the health and well-being of passengers, visitors, and workers as part of <u>FlyHealthy@SEA</u>.

Most passengers continue to follow guidance to avoid non-essential travel. Right now, our airport is operating with just 16 percent of our departing passenger volume compared to last year.

The COVID-19 global pandemic forced massive shifts in our lives. We now expect different behavior from each other and new protocols from businesses to protect our health. We're living in a new normal. Explore this <u>progress report</u> on the early milestones of FlyHealthy@SEA.

This weekly update summarizes actions by the Port of Seattle and our partners for FlyHealthy@SEA. Information changes rapidly. Bookmark our <u>website</u> and keep up on social media with #FlyHealthySEA.

## **Doubling Down on Cleaning at SEA**

Your safety, health and well-being are our priority, always. Here is how we're cleaning and disinfecting as part of FlyHealthy@SEA:

- Frequent disinfection with medical-grade cleaning products and emphasis on hightouch areas
- Added over 250 hand sanitizer stations throughout the terminal
- 5,720 hours spent cleaning and disinfecting each week, 102,960 total hours since February
- Spritzed, sprayed, and dispensed over 1,010 gallons of hand sanitizer, more than 4,500 ounces of disinfecting spray and 1,135 containers of sanitizer wipes

#### **Coming Soon**

- Quickly converting bathrooms that aren't already touchless to new fixtures for paper towels and automatic soap dispensers. Bathrooms are already sensor-based water faucets.
- Cleaning every two hours at the security checkpoints and deep cleaning and sanitizing TSA bins after hours
- Adding electrostatic sprayers from Clorox® and Victory into fleet of cleaning equipment.

  Electrostatic sprayers disperse mist onto surfaces for an even coating of disinfectant that kills germs, including COVID-19. Our custodial team can disinfect more surfaces, more often.





### Alaska Airlines expands Next-Level Care safety measures at SEA

The next time you're at SEA, you'll notice new enhancements at Alaska Airlines. From booking to boarding and beyond, Alaska has taken nearly 100 actions to keep you safe every time you fly. Drawing on the expertise of UW Medicine's infectious disease experts, Next-Level Care includes a pre-travel health and wellness agreement, face masks for employees and guests alike and a rigorous cleaning program. Learn more about the safety measures *here*.



### Preparing to Travel — Recovery Ready

The next time you visit SEA, your experience will look and feel different, including:

- Passengers, visitors, and workers are required to wear face coverings in the public areas of SEA
- Signage for reminders and spacing to honor physical distancing
- Plastic protective barriers that buffer interactions between travelers and airport employees
- Frequent disinfection with medical-grade cleaning products
- Added over 250 hand sanitizer stations throughout the terminal for your use. Download the SEA App with our interactive map of hand sanitizer locations.
- Each dining and retail tenant at SEA <u>developed plans</u> detailing procedures for safe operations such as physical distancing requirements, sanitation and personal hygiene protocols, personal protective equipment, and how to provide services while limiting close interactions.

FlyHealthy@SEA will continue to evolve as travelers return to the airport. Thanks to all employees and travelers that are working to protect the health each other — we're in this together and we will get through it.

#### Help Stop the Spread – Passenger Actions

Passengers, employees, and the community can help stop the spread of COVID-19. We ask you to follow these guidelines to protect yourself, your fellow travelers and airport employees, including:

- Avoid non-essential travel
- Stay home when you are sick.
   And get better soon!
- Wear face coverings to help slow the spread of germs
- Wash your hands often with soap and water for at least 20 seconds
- Practice physical distancing
- No more than four in an elevator
- Using every fourth step on escalators
- Avoid touching your eyes, nose, and mouth
- Maintain your distance and stay six feet (or two meters) apart from others



