

Connect as a Clinician

[Updated 12/2/2019](#)

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Important

The Clinician role is **view-only role** intended to give individual clinicians access to their performance feedback.

This role is **not** appropriate for third parties or practice representatives.

If you are a third party or practice representative, you will need the **Staff User** role for your practice or registry organization. Review the **Connect to an Organization** document in the [QPP Access User Guide](#).

Introduction

We've created a role just for **clinicians** that will allow you to see the information that's relevant and specific to your participation in the Quality Payment Program.

The Clinician role lets you:	The Clinician role:
✓ View your MIPS performance feedback, final score and the payment adjustment information for each practice, virtual group, and APM entity you're associated with	x Does not require you to request access to each practice, virtual group or APM Entity you're associated with
✓ View your MIPS eligibility details (including low-volume threshold data) for each practice you're associated with	x Does not allow you to see information about the other clinicians in your practice
✓ Access your Physician Compare Preview	x Does not allow you to submit data
✓ View your APM Incentive information	

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Getting Started

Sign In to the Quality Payment Program

1. Go to the [Quality Payment Program Website \(qpp.cms.gov\)](http://qpp.cms.gov) and click **Sign In** on the upper right-hand corner.
2. Enter your **User ID** and **Password**.
3. Check **Yes, I agree** next to the Statement of Truth and click **Sign In**.
 - You will be prompted to provide a security code from your two-factor authentication.

Returning users:
Sign in with the
same credentials
you've previously
used.

New users:
Sign in with your
newly created
HARP credentials.

Don't have an account?

Select [Register](#)
next to Sign In and
review the
**Register for a
HARP Account
document** in this
[guide](#).

Have questions? Contact the Quality Payment Program
By Phone: 1-866-288-8292 (TTY: 1-877-715-6222) or By Email: QPP@cms.hhs.gov
Monday – Friday, 8am – 8pm EST

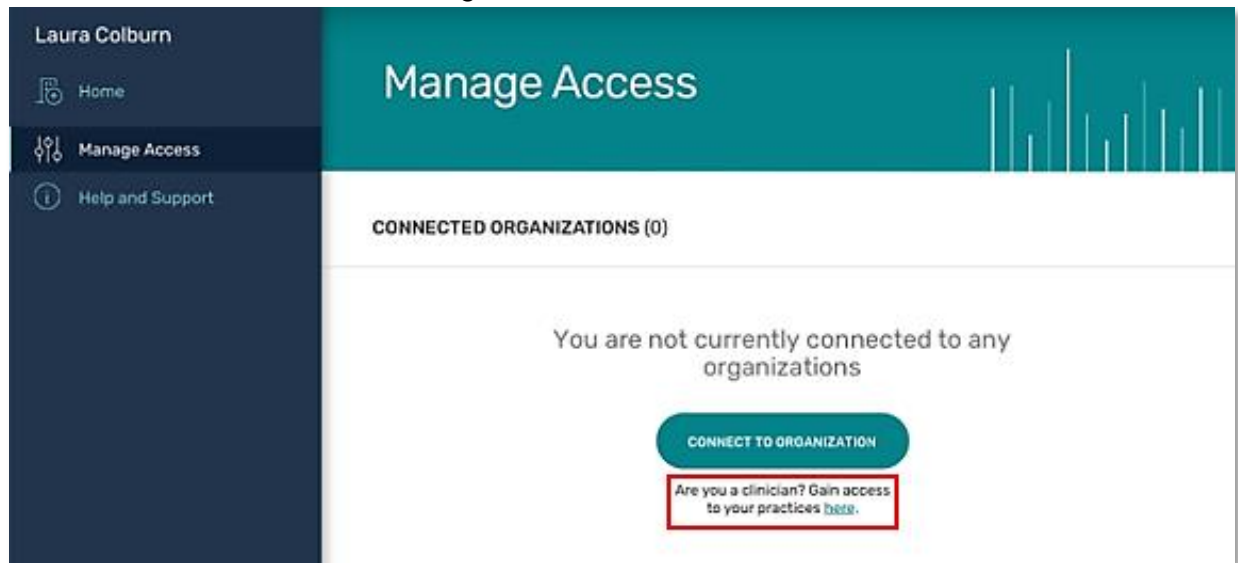
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Navigate to Manage Access

Click **Manage Access** found in the left-hand navigation pane. The information displayed in your Manage Access depends on whether you connected to an organization.

You Have No Connected Organizations

Click here under the Connect to Organization button.



After you click here, your request to connect as a clinician will be submitted and you will move onto the [next step](#) of where we will **verify your identity**.

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You Have One or More Connected Organizations

You will see the organizations you already have permission to access. Click **Connect to Another Organization** to connect to all of your organizations as a clinician.

Elizabeth Blackwell

- Home
- Eligibility
- Performance Feedback
- Manage Access**
- Help and Support

Manage Access

Connected Organizations (3) [Connect to another organization](#)

Connected Organizations (3) [Connect to another organization](#)

Acme Clinic, LLC
TIN: #1234567890 | 5200 Manchester Ln., Greenville, OH 01234

YOUR ROLE	CMS WEB INTERFACE AND CAHPS	USERS
Security Official	<ul style="list-style-type: none">CMS Web InterfaceCAHPS Survey Edit registration	3 connected users 1 pending user View users

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Select the Individual Clinician Organization Type

Select individual clinician so you can click continue to the [next step](#) where we verify your identity.

Account Home > Manage Access >

Connect to Organization

Step 1 of 3

Select Organization Type

- ☐ **Practice**
A representative of a single TIN can request a practice role. The first Security Official will need to provide the PTAN and NPI of a single clinician that is part of that practice.
- ☒ **Individual Clinician**
A clinician with NPI, SSN and PTAN information for one participating practice can request an individual clinician role. This clinician can individually report but cannot manage additional users or report for any other clinicians unless they connect to a practice and become the security official for that practice.
- ☐ **Alternative Payment Model (APM) Entity**
A representative of entities participating in Shared Savings Program, Next Generation, CPC+, CEC, and OCM can request an APM entity role. The first Security Official may need to provide different data based on model.
- ☐ **Registry**
A representative of a CMS-approved registry can request a registry role. The first Security Official will need to provide the Vendor ID for the registry.
- ☐ **Virtual Group**
A representative of a CMS-approved virtual group can request a virtual group role. The first Security Official will need to provide the TINs of 2 participating practices.

CONTINUE

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Verify Your Identity

Automatic Verification

We use the name from your HARP account (that you use to sign in to qpp.cms.gov) to identify who you are and the organizations you are associated with.

- If there is an **exact, unique match** between the name on your HARP account and your name as displayed on the [QPP Participation Status](#) look up tool, we will display a list of practices you're associated with in our systems.

If you recognize these practices and the information displayed is correct, click **Verify**. Once you click verify and your request is processed successfully, you will [return to Manage Access](#) to view your connected practices.

here.' A red arrow points from the 'VERIFY' button to a text box on the right."/>

Account Home > Manage Access >

Connect to Organization

Verify Your Identity

If you've ever been associated with any of the organizations listed below, click verify to get clinician access.

Your Name	LAURA COLBURN
NPI	0123456789
Organizations	GREENVILLE MEDICAL CLINIC
	HAMPTON MEDICAL CLINIC
	GREENVILLE PODIATRY
	ARLINGTON MEDICAL CENTER

VERIFY

If you don't recognize any of these organizations, try connecting manually [here](#).

What if the listed organizations are incorrect?

If the organizations associated with your information are **incorrect**, click **here** below **Verify**.

This will initiate the [Manual Verification](#) process where you'll be prompted to provide **additional information** to verify your identity and identify your associated organizations.

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Manual Verification

You will begin the manual verification process if there is **NOT an exact, unique match** between your name on your HARP account that's used to sign in to qpp.cms.gov and

- Your name as displayed the [QPP Participation Status](#) look up tool, **or**
- You have indicated the practice information looks incorrect.

If the information is incorrect, you will be prompted to provide the following information needed to verify your identity and determine which organizations you are associated with as a clinician:

- Your NPI
- Your SSN
- Your PTAN (any of those listed for you in PECOS)

What's a PTAN?

A PTAN is a Medicare-only number issued by MACs upon enrollment to Medicare. A clinician will have one NPI and one, or more, PTAN(s) based on their relationships with medical groups or practices, in which separate PTANs are assigned. A clinician's PTAN(s) can be found in [PECOS](#).

How do I find my PTAN?

Each Medicare provider has at least Provider Transaction Access Number (PTAN), associated with their NPI; it was issued at the time of Medicare enrollment and can be found in [PECOS](#).

1. Log into Internet-based [PECOS](#).
2. Select **My Associates** on [PECOS](#) home page.
3. Select **View Enrollments** by applicable individual or organizational enrollment.
4. Click on View Medicare ID Report
5. PTAN(s) are listed in Medicare ID column.

Once -you submit a manual verification request; we will verify your identity and connect you to your associated organizations. You will see the organizations you are connected with in your Manage Access.

Account Home > Manage Access >

Connect to Organization

Verify Your Identity

Identify yourself by providing your 10-digit NPI and Social Security Number (SSN) and a PTAN associated with any of your practices.

CLINICIAN NPI
10-digits e.g. 1234567890

SSN
9-digits e.g. 123-45-6789

PTAN
This PTAN can be associated with any of your practices.

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Error Message

If there is an error processing your request, you will receive an error message.

Your Clinician NPI, SSN, and/or PTAN did not match our records. Please try again. If you need further support, [Get help from CMS.](#)

- If you receive an error message, re-enter the required information and double check it before clicking submit
- You can also close out of your current Connect to an Organization attempt and submit a new request later.
- If the issue persists, contact the Quality Payment Program using the contact information listed at the bottom of this page.

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Return to Manage Access

After you have successfully completed the verification process, you will return to the **Manage Access** page.

On this page you will see that you have been assigned the **Clinician Role** for all of your connected practices.

- If you have a Staff User or Security Official role for other organizations, you will see those roles associated with those organizations listed on the page too.

The screenshot displays the 'Manage Access' interface. On the left is a dark sidebar with the user's name 'Laura Colburn' at the top. Below it are navigation icons and labels: 'Home', 'Eligibility & Reporting', 'Performance Feedback', 'Manage Access' (which is highlighted), and 'Help and Support'. At the bottom of the sidebar is a 'COLLAPSE' button. The main content area has a teal header with the title 'Manage Access'. Below the header, it says 'Connected Practices (4)' with a link 'Connect to another organization'. A table lists the practices:

Practice Name	TIN	Address	YOUR ROLE
Greenville Medical Clinic	#1234567890	5200 Manchester Ln., Greenville, OH 01234	Clinician Edit Role
Hampton Medical Clinic	#1234567890	5200 Manchester Ln., Greenville, OH 01234	Clinician Edit Role
Greenville Podiatry	#1234567890	5200 Manchester Ln., Greenville, OH 01234	Clinician Edit Role
Arlington Medical Clinic	#1234567890	5200 Manchester Ln., Greenville, OH 01234	Clinician Edit Role

If you're connected to an APM Entity or virtual group, you won't see these organizations listed on the **Manage Access** page.

You will see these organizations listed when you click **Performance Feedback** in the left-hand navigation.

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Version History

Date	Description of Change
12/2/19	Clarified that this is a view-only role and should not be requested by anyone who is not a clinician Updated to indicate this role lets a clinician view their APM Incentive information
07/1/19	Original posting

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