

DEPLOYMENT COMMUNICATION

Traverse Traverse Virtual Print Installer

Who will this impact?

Public Children Services Agencies

What problem are we trying to solve?

Changes have been identified and developed to include a streamlined way for Traverse users to easily upload documents directly from their desktop computer.

What can you expect?

Traverse users will have the ability to install Traverse Virtual Print, on their county or state computers, which will give them the ability to print things directly into Traverse. An installer has been created for the Traverse Virtual Printer. The Traverse Virtual Print installer can be found in the Software Center driver installations.

Once installed, users will have a "Traverse Virtual Printer" option when they view the print dialog. If selected, the printed content will be converted to a PDF and added to that user's Virtual Print page in Traverse, which can be found within the "Add" button. Users will be able to associate the necessary data (content date, content type, comments, connections, work items, etc.) and finish the content item in Traverse.

How can you prepare?

Instructions for Traverse Virtual Print can be found here.

Deployment Details

The Traverse Virtual Print installer will be available on county and state systems on April 29, 2024.

If you have additional questions pertaining to this Deployment Communication, please contact the Customer Care Center.