

OPERATION ENCOMPASS

Are you concerned about a child or children in your school who are experiencing domestic abuse?

Would you like FREE advice and a professional dialogue with an Education Psychologist about how to best support them?

Call the Operation Encompass Teachers' Helpline

0204 513 9990

(Charged at local rate)

Monday to Friday 8.00am to

ENTENDED TO
1.00pm

Funded by



Home Office



Department
for Education



What the helpline provides:

- Immediate access to highly skilled clinicians drawing upon the breadth of their multidisciplinary team at Psychology Associates
- All of the clinicians have received specialist training in supporting children that have experienced trauma and working with the adults around them to facilitate support across education, family and community systems
- Daily telephone contact, Monday-Friday 8am-1pm during term time
- Access for any staff member from any educational setting
- No threshold, no waiting lists, no referrals and no paperwork to complete

Helpline Number: 0204 513 9990

- Voice-message facility for a call back when demand is high
- Confidential in that the caller does not need to leave their name
- You will be asked for the name of the school/setting and the caller's role within the school
- Anonymous – no child or family name or any identifiable information
- All safeguarding protocols and responsibility remain with the school/setting – there is no change to any existing procedures
- Enables preventative, early intervention to de-escalate need

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It is clear from callers so far that the helpline has served some important functions;

- A 'real person' - straight to an Educational Psychologist - to listen, contain, validate
- Support, compassion and understanding
- Reflection, problem-solving, consultation
- Further ideas, strengthening approaches, new action

Operation Encompass website: <https://www.operationencompass.org>

Psychology Associates website: <https://www.psychologyassociates.org.uk/>

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