Electronic Visit Verification (EVV)

Notice of 2023 EVV Operational Readiness Review Sessions and EVV Business Rules for Proprietary Systems Version 3.0

This notice is to inform program providers and financial management services agencies (FMSAs) about the publication of the 2023 Electronic Visit Verification (EVV) Operational Readiness Review (ORR) Sessions and the new EVV Business Rules for Proprietary Systems version 3.0.

Register for 2023 Operational Readiness Review Sessions

ORR Sessions for 2023 have published on the [Texas Medicaid and Healthcare Partnership (TMHP) EVV Proprietary Systems web page](#) and registration is now open.

Program providers and FMSAs interested in becoming a Proprietary System Operator (PSO) must submit an [EVV Proprietary System Request Form](#) and participate in an ORR session. The form is on the [TMHP EVV Proprietary Systems web page](#).

The number of spots available for program providers or FMSAs in an ORR session are limited and accepted based on the date of receipt of a complete and signed [EVV Proprietary System Request Form](#).

Program providers and FMSAs who previously submitted a completed and signed form, and who have not completed the ORR, will receive first choice of available ORR sessions.

HHSC will continue evaluating the ORR timeline and may open more sessions after Sept. 1, 2023.

EVV Business Rules for Proprietary Systems Version 3.0

The EVV Business Rules for Proprietary Systems version 3.0 will publish on the [TMHP EVV Proprietary Systems web page](#) on Jan. 2, 2023, and will be effective Aug. 1, 2023.

All PSOs must be fully compliant with business rules v3.0 by Aug. 1, 2023. PSO certification for business rules v3.0 will require that selected functionality be demonstrated by the proprietary system. All active and prospective PSOs are strongly encouraged to familiarize themselves with the new EVV Business Rules for Proprietary Systems when they become available on Jan. 2, 2023.

TMHP EVV Proprietary Systems Web Page Updates

The TMHP EVV Proprietary Systems web page will be updated with the following:

- The PSO Onboarding Process Guide will be archived on Jan. 2 and replaced by the "PSO Onboarding Process Overview and Timeline" document.

- The new "EVV PSO Process Instructional Videos" section will continue to add informational videos helping explain the PSO onboarding process.

Contact Information

Email the EVV Proprietary Systems inbox for questions about ORR sessions or EVV Business Rules for Proprietary Systems.

Email the TMHP inbox for questions about the proprietary systems onboarding process and EVV Proprietary System Request Form.