



Stakeholder Update: COVID 19

**Medicaid and CHIP Services
January 21, 2021**



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STAR+PLUS HCBS IL Releases

Background:

- The Health and Human Services Commission (HHSC) stopped interest list (IL) releases of the STAR+PLUS Home and Community-Based Services (HCBS) program in April 2020.

Resuming STAR+PLUS HCBS IL Release Activity:

- HHSC will resume STAR+PLUS HCBS program IL releases in February 2021.
- Approximately 3,000 individuals will be included in the STAR+PLUS HCBS program February 2021 IL release.
- The IL release will be throughout the state of Texas.



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STAR+PLUS HCBS IL Releases

Individuals released should expect the following:

- The Texas contracted enrollment broker, Maximus, will begin contacting individuals released from the STAR+PLUS HCBS program IL in February 2021 to:
 - Provide an overview of the STAR+PLUS HCBS program benefits and services,
 - Confirm contact and address information, and
 - Verify their interest in pursuing the STAR+PLUS HCBS program.



STAR+PLUS HCBS IL Releases

Individuals released should expect the following:

- A STAR+PLUS HCBS program enrollment packet will be mailed to individuals who express a desire to pursue the program in March 2021.
 - Each individual will have 30 days to complete and return the enrollment packet to begin the eligibility and enrollment process.



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Stakeholder Updates

Regulatory Services Updates

COVID-19 Response

Communication Channels

Clients

- [COVID section on HHS site](#)
- Health plan channels and providers

Providers

- [COVID section on HHS site](#)
- [COVID section on TMHP site](#)
- Health plan channels

+ Update calls

Submit questions to:
Medicaid_COVID_Questions@hhsc.state.tx.us



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Thank You!

**Next update:
January 28, 2021**